

Part I: Lynda.com Assessment

Please complete this anonymous user survey (three sections) to provide feedback on your experience using both Lynda.com and Skillsoft. The entire user survey consists of 25 questions and should take approximately 5-10 minutes to complete.

* 1. How would you rate the ease of navigating Lynda.com's site (i.e., the user experience), including finding courses?

- Excellent
- Good
- Fair
- Poor
- Very Poor

* 2. How would you rate the quality of the way Lynda.com learning content is structured, i.e., the way videos are broken up and delivered?

- Excellent
- Good
- Fair
- Poor
- Very Poor

* 3. How would you rate the quality of the Lynda.com course instructor(s)?

- Excellent
- Good
- Fair
- Poor
- Very Poor

* 4. How would you rate the variety of Lynda.com's course offerings?

- Excellent
- Good
- Fair
- Poor
- Very Poor

* 5. How would you rate the overall quality of Lynda.com?

- Excellent
- Good
- Fair
- Poor
- Very Poor

* 6. Prior to this evaluation, did you complete at least one Lynda.com course within the past year?

- Yes
- No

* 7. How many Lynda.com courses did you complete within the past year?

- One course
- Two courses
- Three courses or more
- I did not complete any Lynda.com courses within the past year

* 8. What deficiencies did you notice during your Lynda.com trial (i.e., what could be improved)?

* 9. How much value do you think that a NASA subscription to Lynda.com would add to NASA online content offerings?

- Substantial
- Moderate
- Minimal

Part II: Skillsoft Assessment

* 10. How would you rate the ease of navigating the Skillsoft site (i.e., the user experience), including finding courses?

- Excellent
- Good
- Fair
- Poor
- Very Poor

* 11. How would you rate the quality of the way Skillsoft learning content is structured, i.e., the way videos are broken up and delivered?

- Excellent
- Good
- Fair
- Poor
- Very Poor

* 12. How would you rate the quality of the Skillsoft course instructor(s)?

- Excellent
- Good
- Fair
- Poor
- Very Poor

* 13. How would you rate the variety of Skillsoft's course offerings?

- Excellent
- Good
- Fair
- Poor
- Very Poor

* 14. How would you rate the overall quality of Skillsoft?

- Excellent
- Good
- Fair
- Poor
- Very Poor

* 15. Prior to this evaluation, did you complete at least one Skillsoft course within the past year?

- Yes
- No

* 16. How many Skillsoft courses did you complete within the past year?

- One course
- Two courses
- Three courses or more
- I did not complete any Skillsoft courses within the past year

* 17. How would you rate your satisfaction with Skillsoft as a content provider?

- Very Satisfied
- Satisfied
- Somewhat Satisfied
- Not Satisfied

* 18. What deficiencies have you noticed during your time using Skillsoft (i.e., what could be improved)?

Part III: Comparison

* 19. Which content provider do you prefer overall?

- Lynda.com
- Skillsoft
- Other

* 20. Why do you prefer this particular content provider?

* 21. Does your preferred service make you want to take advantage of more online training content (i.e., would you use the service more often)?

- Yes
- No
- I'd prefer to take training through another service, e.g., Coursera, YouTube, or other online content providers

* 22. Given Agency training requirements, which service do you think better meets NASA's workforce needs?

- Lynda.com
- Skillsoft
- They meet needs equally well
- They meet needs equally well, but in different areas
- Neither meets NASA's workforce needs

* 23. Do you think that a subscription to both Lynda.com and Skillsoft would offer too much redundant content (i.e., are they too similar to justify two subscriptions)?

- Yes
- No
- Both add value in different ways

* 24. Would you be interested in assessing other online learning content providers if given the opportunity?

Yes

No

25. Any Final Thoughts? (optional)

Paperwork Reduction Act Statement

This information collection meets the requirements of 44 U.S.C. § 3507 as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer the questions unless we display a valid Office of Management and Budget (OMB) control number. The OMB control number for this collection is 2700-270153 and this information collection expires on 07/29/2018. We estimate that it will take 10 minutes to read the instructions, gather the facts, and answer the questions. Send only comments relating to our time estimate to: brandon.h.payne@nasa.gov

* 24. Would you be interested in assessing other online learning content providers if given the opportunity?

Yes

No

25. Any Final Thoughts? (optional)

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