


NASA Safety Culture Survey

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NASA Safety Culture Survey, Round 4

This sample survey has variations based on:
 Noimplicit:

1 - TAKE THE SURVEY

2 - SURVEY INFORMATION

3 - SAMPLE SURVEYS

a) Round One
 b) Round Two
 c) Round Three
 d) Round Four

4 - VIEW RESULTS

5 - SYSTEM ADMIN

6 - SUGGESTIONS

7 - HELP / FAQ

8 - LINKS

9 - CONTACT US

10 - HOME

OMB Control Number:
2700-0153

PURPOSE:
 This survey provides basic feedback to your Center on the safety culture with the goal of preventing incidents from occurring.


FOR IMMEDIATE SAFETY CONCERNS:

1. Please contact your supervisor or Center Safety Representative.
2. Or, go to the NASA Safety Center web page, where you can select your home center for more specific information: http://www.nasa.gov/audience/safety/reporting/Safety_reporting.html

SURVEY INSTRUCTION:

1. Please read the short description of each component of safety culture (Reporting, Just, Flexible, Learning, and Engaged), then select the responses that most accurately match your perceptions.
2. Comment blocks are available for each question (400 words max. for each, and 600 words max. for the open-ended items at the end).
3. When you are done, click the Submit button. A "Thank You" note will let you know you have successfully completed the survey.
4. An individual must be free to respond without fear of reprisal, whether the fear is real or perceived. Without this, the data gathered may be inaccurate and of minimal use.
 - Data analysis will not include individual scores or identify individuals.
 - We welcome comments, and will keep them word for word, (inappropriate language may be modified or removed.)

Paperwork Reduction Act Statement:
 This information collection meets the requirements of 44 U.S.C. 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget control number. The OMB control number for this information collection is 2700-0153 and it expires on 07/31/2018. We estimate that it will take about 6 minutes to read the instructions, gather the facts, and answer the questions. You may send comments on our time estimate above to Tracy.G.Dillinger@nasa.gov. Send only comments relating to our time estimate to this address.



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Your AFFILIATION:

Civil Service (CS)
 Contractor
 Military (DoD)
 Tenant

Your DEPARTMENT (Directorate)

Your OCCUPATION:

Administrative clerical
 Administrative management
 Aircrew
 Contracts/Procurement/ Finance
 Education
 Engineering
 Human Resources
 Institutional services support
 Legal
 Medical
 Public Affairs
 Scientist



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Just Culture: We treat each other fairly. A Culture that is Just balances the need for action when warranted, with rewards when earned. People clearly understand acceptable and unacceptable behaviors. There's a sense of fairness in how business is conducted for everyone. In a Just Culture, those in authority do not "shoot the messenger" for bringing up safety concerns.

5. Please rate your immediate work area with respect to its Just Culture.

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Very Dissatisfied	Dissatisfied	Slightly Dissatisfied	Slightly Satisfied	Satisfied	Very Satisfied	Don't Know	

Comments:

6. I am comfortable discussing unsafe conditions without fear of reprisal.

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Strongly Disagree	Disagree	Slightly Disagree	Slightly Agree	Agree	Strongly Agree	Don't Know	

Comments:

7. People are recognized for their contributions to safety.

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Strongly Disagree	Disagree	Slightly Disagree	Slightly Agree	Agree	Strongly Agree	Don't Know	

Comments:

8. Appropriate action is taken when safety rules are not followed.

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Very Dissatisfied	Dissatisfied	Slightly Dissatisfied	Slightly Satisfied	Satisfied	Very Satisfied	Don't Know	



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Flexible Culture: We change to meet new demands. A Flexible Culture is one that builds in resilience from the beginning. It enables an organization to adapt to unforeseen developments and make changes based on incoming trend information. It also allows an organization to push past obstacles when something new or different happens. A lack of flexibility has the potential to introduce degraded communications and processes with respect to safety. In a Flexible Culture, operations aren't disrupted by additional demands, but continues to operate in a steady state to successfully complete the mission.

9. Please rate your immediate work area with respect to its Flexible Culture.

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Very Dissatisfied	Dissatisfied	Slightly Dissatisfied	Slightly Satisfied	Satisfied	Very Satisfied	Don't Know	

Comments:

10. My Center uses information from past experiences to improve safety.

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Strongly Disagree	Disagree	Slightly Disagree	Slightly Agree	Agree	Strongly Agree	Don't Know	

Comments:

11. People in our organization manage change well.

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Strongly Disagree	Disagree	Slightly Disagree	Slightly Agree	Agree	Strongly Agree	Don't Know	

Comments:

12. Processes change to improve safety at my Center.



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Learning Culture: We learn from our successes and mistakes. In a Learning Culture, employees collect, assess and share information, both formally and informally. That includes continuing education programs such as SATERN and the Safety and Mission Assurance Technical Excellence Program, as well as resources on the NASA Engineering Network and NASA Safety Center websites. It is important for employees to learn from their experiences and apply that knowledge to their jobs.

13. Please rate your **Immediate work area** with respect to its Learning Culture.

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Very Dissatisfied	Dissatisfied	Slightly Dissatisfied	Slightly Satisfied	Satisfied	Very Satisfied	Don't Know	

Comments:

14. We learn from our successes and our failures.

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Strongly Disagree	Disagree	Slightly Disagree	Slightly Agree	Agree	Strongly Agree	Don't Know	

Comments:

15. People at my Center actively share safety information from past experiences.

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Strongly Disagree	Disagree	Slightly Disagree	Slightly Agree	Agree	Strongly Agree	Don't Know	

Comments:

16. Employees in my work area share knowledge with each other.

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Strongly Disagree	Disagree	Slightly Disagree	Slightly Agree	Agree	Strongly Agree	Don't Know	

Comments:



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Engaged Culture: Everyone does their part. An Engaged Culture ties together the other four cultures. Regardless of status or occupation, all NASA employees actively participate in safely accomplishing the agency's mission. The key is having engaged leaders and employees who demonstrate they value safety and get involved.

17. Please rate your **Immediate work area** with respect to its Engaged Culture.

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Very Dissatisfied	Dissatisfied	Slightly Dissatisfied	Slightly Satisfied	Satisfied	Very Satisfied	Don't Know	

Comments:

18. I share responsibility for improving safety at my Center.

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Strongly Disagree	Disagree	Slightly Disagree	Slightly Agree	Agree	Strongly Agree	Don't Know	

Comments:

19. Supervisors share responsibility for improving safety at my Center.

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Strongly Disagree	Disagree	Slightly Disagree	Slightly Agree	Agree	Strongly Agree	Don't Know	

Comments:

20. Leaders demonstrate they value safety by "walking the talk."

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Strongly Disagree	Disagree	Slightly Disagree	Slightly Agree	Agree	Strongly Agree	Don't Know	

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Comments:

20. Leaders demonstrate they value safety by "walking the talk."

<input type="radio"/> Strongly Disagree	<input type="radio"/> Disagree	<input type="radio"/> Slightly Disagree	<input type="radio"/> Slightly Agree	<input type="radio"/> Agree	<input type="radio"/> Strongly Agree	<input type="radio"/> Don't Know
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Comments:

21. In the last 12 months, I've been asked or felt pressured to compromise safety to get my job done.

<input type="radio"/> Strongly Disagree	<input type="radio"/> Disagree	<input type="radio"/> Slightly Disagree	<input type="radio"/> Slightly Agree	<input type="radio"/> Agree	<input type="radio"/> Strongly Agree	<input type="radio"/> Don't Know
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Comments:

22. I have sufficient resources (e.g., people, materials, budget) to get my job done safely.

<input type="radio"/> Strongly Disagree	<input type="radio"/> Disagree	<input type="radio"/> Slightly Disagree	<input type="radio"/> Slightly Agree	<input type="radio"/> Agree	<input type="radio"/> Strongly Agree	<input type="radio"/> Don't Know
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Comments: