



## Office of Personnel Management

The Federal Government's Human Resources Agency

### Rate this Site

Your opinion is important to us. Please take the time to answer the questions below so that we know if we are meeting your needs. The information you provide is confidential and will be used only to evaluate this web site and the open season materials we send to you each year.

You can email us at [retire@opm.gov](mailto:retire@opm.gov) or call us toll-free at 1-888-767-6738.

**Were the instructions for using Open Season Online easy to understand?**

- Easy
- Somewhat Difficult
- Confusing
- No Comment

**How easy was it to navigate through Open Season Online?**

- Easy
- Somewhat Difficult
- Confusing
- No Comment

**Are the materials we send you in your open season package easy to understand?**

- Easy
- Somewhat Difficult
- Confusing
- No Comment

**Did you access [www.opm.gov/insure/health/brochures](http://www.opm.gov/insure/health/brochures) to view plan brochures online or use the Consumer Comparison tools?**

- No
- Yes, Plan Brochures
- Yes, Consumer Comparison tools
- Both

**Overall, what do you think of our web site?**

- Excellent
- Very Good

# Survey Questions

Your opinion about this system is very important to us. In our efforts to better serve you we ask that you stay on the line and answer a few short questions that will take less than a minute to answer. Your participation will help us improve our customer service. 131

