



Registration Process Tutorial

April 08 2013



D EMALL | Welcome to DOD EMALL - Windows Internet Explorer

😧 https://dod-emall.dla.mil/acct/

🚖 Favorites



Welcome to DOD EMALL! The premiere web-based ordering site for Military Branches, Government Offices, and Law Enforcement Agencies.

This tutorial explains the registration

DOD EMALL to purchase goods and

services at the agency's convenience.

process necessary for users to log onto

About DOD EMALL Suppliers Shoppers What's New This Release?

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DOD EMALL invites you to offer on our four (4) open solicitations Hardware: Solicitation SPMLW1-09-R-0001 Law Enforcement/First Responder: Solicitation SPMLW1-09-R-0002 Automotive & industrial supplies: Solicitation SPMLW1-09-R-0004 Food Preparation and Serving Equipment SPMLW1-13-R-7301 Solicitations can be viewed at http://www.logisticsinformationservice.dla.mil/emall_contracting.asp

Attention DLA Customers

For information and instructions on The Federal Procurement Data System Next Generation (FPDS NG) initiative please click "What's New this Release" link above.

Can't find what you are looking for?

DOD EMALL is constantly looking to expand our product line. If there are items you need, please let us know by sending an e-mail to DLAcontactcenter @dla.mil





Help Center

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Have you used our help center lately? Let DOD EMALL's helpful staff assist you with everything from getting registered to checking out.



How do I get registered with DOD EMALL?

Shoppers

What is the difference between a shopper and an orderer?

I have registered as a shopper, now how can I place orders?



Suppliers

What are the advantages of using DOD EMALL?

How much can I save using DOD EMALL?

How do I start?



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- Frequently Asked Questions
- Supplier Information
- DLA Related Sites
- ► CAC/PKI Policy

News & Info

April 3, 2013

On May 31st, 2013, Enterprise Business System (EBS) will take over the billing and collection of Department of Defense (DOD) Electronic Mall (EMALL) orders for which Federal and Non-Federal customers are paying via credit card. These changes were designed to improve system functionality, organize payments, and improve Defense Logistics Agency's (DLA) audit readiness. Click New Credit Card Process! for more information.



Environment

DOD EMALL promotes policies that protect the environment.

▶ Read more

SBA Small businesses are an integral part of DOD EMALL's supplier base.

SBA

Read more



Ability One

Many products featured on DOD EMALL were created by persons with disabilities.

Read more



Secure & Reliable

How does DOD EMALL protect your business and your data?

Read more

Many new changes have been made to the web site to improve registration and ordering. We shall discuss those new items here.

> Use of the DOD EMALL requires Internet Explorer 8.0+ or Mozilla Firefox with cookies, pop-ups, and JavaScript enabled. This is a government web site that is subject to monitoring. Viewing documents on the DOD EMALL requires Adobe Acrobat Reader. Privacy/Security Accessibility Contact Webmaster

Login/Register Help Desk



About DOD EMALL Suppliers Shoppers What's New This Release?

You are not logged in.

DOD EMALL/- What is it?

> Home

- The Department of Defense Electronic Mall or (DOD EMALL) is a web based online ordering platform meant to provide a full service e-Commerce site to find and acquire off the shelf, finished goods and services from the commercial marketplace and government sources for the Defense Department and other State and Federal agencies. DOD EMALL optimizes the effectiveness and efficiency of the DOD Supply Chain.
- In 1998 DOD EMALL evolved from just a few million items to a comprehensive site offering over 65 million items since its inception.
- Today DOD EMALL provides entrepreneurs the opportunity to supply their products globally to multiple
 agencies. Entrepreneurs include women owned businesses, veteran and disabled veteran owned
 business, and small businesses. DOD EMALL provides the opportunity to move their marketable goods into
 a global environment.

This blurb explains what DOD EMALL is and what is does. This is accessible through the 'About DOD EMALL' link shown above.



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About DOD EMALL Suppliers Shoppers What's New This Release?

Login/Register Help Desk



You are not logged in.

Suppliers

What are the advantages of using DOD EMALL?

DOD EMALL functions as a single entry point for DOD customers seeking to acquire off-the-shelf, finished goods from the commercial marketplace. DOD EMALL provides sustained direct vendor delivery (DVD) to its customers.

How much can I save using DOD EMALL?

DOD EMALL shifts the acquisition paradigm away from repetitive small purchases to establishment of broad contractual arrangements that allow the Government Purchase Card (GPC) and Military Standard Requisitioning and Issue Procedures (MILSTRIP) customers to place delivery orders against established contract vehicles. This strategy enables the DOD and supplier to leverage the Department's buying power through volume discounts and streamline the procurement process for commercial items.



This blurb explains Suppliers and how DOD EMALL can benefit their business. This is accessible through the 'Suppliers' link shown above.

How do I start?

In order to be considered for evaluation for award of an Indefinite Delivery/Indefinite Quantity (IDIQ) contract, you must submit a proposal in response to one of three active DOD EMALL solicitations: Hardware Solicitation - SPMLW109R0001; Law Enforcement and First Responder Solicitation - SPMLW109R0002; or Automotive and Industrial Supplies Solicitation - SPMLW109R0004. These solicitations are restricted to items assigned to DLA for logistics management and are limited to certain FSGs called out in each solicitation. A list of the DLA managed Federal Supply Classes (FSG) and a description of Federal Supply Classes (FSC) falling within the FSGs can be found at https://www.dibbs.bsm.dla.mil/Refs/Fsc.aspx.



Login/Register Help Desk



About DOD EMALL Suppliers Shoppers What's New This Release?

> Home



This blurb explains what Shoppers nned to do to utilize DOD EMALL. This is accessible through the 'Shoppers' link shown above.

Shoppers

How do I get registered with DOD EMALL?

First you will need a Common Access Card (CAC) or a Medium Assurance Hard Token. If your organization does not issue you either of these, you may procure one from either Identrust, ORC or Verisign. After you have this, please select the "Register" link at the top of the screen.

What is the difference between a shopper and an orderer?

While both user types have successfully registered in DOD EMALL, a Shopper has registered without a payment permission. An orderer has registered with either a Government issued Credit Card, Contractor Credit Card or with MILSTRIP as a payment method.

I have registered as a shopper, how can I place orders?

In order to place orders, you will need either a Government issued Credit Card, Contractor Credit Card, or MILSTRIP. Upon logging in as a shopper, please select the "My Account" link at the top of the screen. After navigating here, please select the permissions tab, scroll down and select the correct payment type. Upon completing, and being authorized, your account will change from a shopper to an orderer, and you will be allowed to place orders.









About DOD EMALL Suppliers Shoppers What's New This Release?

You are not logged in.

What's New This Release

New site look

Beginning 12 January 2013, DOD EMALL will have a new look. The following document displays these changes

Site design new look.pdf

New User Registration

New user registration.pdf

This blurb explains what is new in DOD EMALL. This is accessible through the 'What's New This Release?' link shown above.

Status Email

Customers may now elect to receive email notifications when status of your order changes. Follow these steps to activate this feature

- 1. Select "My Account" on upper right corner
- 2. Choose the "Options Tab"
- 3. Check the types of notifications you wish to receive
- 4. Click Update

Ability One Toner Cartridges

National Industries for the blind (NIB) contract for toner cartridges (SP700012A101) is now available in DOD EMALL



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- 4. Click Update

Ability One Toner Cartridges

National Industries for the blind (NIB) contract for toner cartridges (SP700012A101) is now available in DOD EMALL

DLA Toner Contract Policy.pdf

Tires Corridor

Tire eCatalog Corridor is in Production. Here, users will be able to search shop and order Tires, Tire Accessories and Wheel Assemblies from one location.....DOD EMALL DOD EMALL Tire eCatalog.pdf

DeCA Card Holder Guidance

DeCA and DOD EMALL Guidance Memo 13-07.pdf

Create MILSTRIP transaction

MILSTRIP (MOES) redirect.pdf

This is a continuation of the items new in DOD EMALL. This is accessible through the 'What's New This Release?' link shown above.

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Attention All Suppliers!!

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Attention DLA Customers

For information and instructions on The Federal Procurement Data System Next Generation (FPDS NG) initiative please click "What's New this Release" link above.

What types of products does DOD EMALL have?

DOD EMALL has everything from office supplies to aircraft parts





Help Center

Something that needs to be pointed out

Process is the Help Desk Information

which can be found by clicking this link.

before we start the Registration

Have you used our help center lately? Let DOD EMALL's helpful staff assist you with everything from getting registered to checking out.



Privacy/Security Accessibility Contact Webmaster

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Mandatory DOD Notice For EMAL

This is the Standard Mandatory DOD Notice and Consent Banner. Please read in its entirety and if you agree please click the "OK' button shown below.

Standard Mandatory DOD Notice and Consent Banner Dated/Effective: May 9, 2008

You are accessing a U.S. Government (USG) information system (IS) that is provided for USG-authorized use only.

By using this IS (which includes any device attached to this IS), you consent to the following conditions:

- The USG routinely intercepts and monitors communications on this IS for purposes including, byt not limited to, penetration testing, COMSEC monitoring, network operations and defense, personnel misconduct (PM), law enforcement (LE), and counterintelligence (CI) investigations.
- ▶ At any time, the USG may inspect and seize data stored on this IS.
- Communications using, or data stored on, this IS are not private, are subject to routine monitoring, interception, and search, and may be disclosed or used for any USG authorized purpose.
- This IS includes security measures (e.g., authentication and access controls) to protect US interests--not for your personal benefit or privacy.
- Notwithstanding the above, using this IS does not constitute consent to PM, LE or CI investigative searching or monitoring of the content of privileged communications, or work product, related to personal representation or services by attorneys, psychotherapists, or clergy, and their assistants. Such communications and work product are private and confidential.
- Security protections may be utilized on this IS to protect certain interests that are important to the USG. These protections are not provided for your benefit or privacy and maybe modified or eliminated at the USG's discretion. By signing this document, you acknowledge and consent that when you access Department of Defense (DoD) information systems, you are accessing a U.S. Government information system (as defined in CNSSI 4009) that is provided for U.S. Government-authorized use only.
- That you understand and accept the user agreement.

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Dated/Effective: May 9, 2008

You are accessing a U.S. Government (USG) information system (IS) that is provided for USG-authorized use only.

By using this IS (which includes any device attached to this IS), you consent to the following conditions:

The USG routinely intercepts and monitors communications on this IS for purposes including, but not limited to, penetration testing, COMSEC monitoring, network operations and defense, personnel misconduct (PM), law enforcement (LE), and counterintelligence (CI) investigations.



Once you agree to the notice the system will ask you for your certificate which will be connected to your account. Then click 'OK' Welcome, TYLER.WILLIAM.R T.1081339860. Continue Registration Help Desk Logout



These are the User Types available to the many different users of DOD EMALL. Default Users are 'Federal Government Employees' or 'Federal Government Contractors'.

User Type

Select the user type that best describes you.

 Federal Government Employee (including National Guard and ROTC programs)

I am ar employee of the US Federal Government and have an active DOD CAC card or PKI toker (Medium Token Assurance certification or Medium Hardware Assurance certificate) issued through one of the 3 approved commercial sources for these certificates: VenTrust, Inc.; Operational Research Consultants, Inc.; or Symantec Corporation.

Federal Government Contractor

I or the organization I am employed by is under contract with the U.S. Government.

State Government Employee

I am an employee of a State Government and intend to use DOD EMALL under a Federal Government program. I have an ECA hard token.

Supplier

Submit Kesel

I have my organization's CAGE Code and DUNS and intend to supply products for purchase in DOD EMALL.

When user type selected please click 'Submit'.

If you have already registeredwith DOD EMALL, just enteryour User ID and click 'Submit'.

Active DOD EMALL Account

DOD EMALL could not find any active user accounts associated with the certificate provided. One of the following conditions may apply:

- Your account(s) is no longer active
- You are attempting to log in with a new certificate

If you are an existing DOD EMALL user, enter your User ID below and click Submit. Assuming the account is active (not deleted or expired), an email will be sent to the contact email address associated with the account. Follow the instructions in the email to associate the account to your certificate. If no email is received, contact the Help Desk at 1-877-352-2255.

User ID

Submit

State Government Employees involve Federal Programs such as 1122. Suppliers are vendors in DOD EMALL





As TYLER.WILLIAM.R T.1081339860., you will be logged in for 43:50







As TYLER.WILLIAM.R T.1081339860., you will be logged in for 43:00



Selected User ID: HHC2_5INFANTRY

New Account Registration

User Type

Registering as Federal Government Employee (including National Guard and ROTC programs). [change]

User ID

Selected User ID HHC2_5INFANTRY [change]

Optional Information



None.

Existing Customer

Active DOD EMALL Account

DOD EMALL could not find any active user accounts associated with the

Default is 'None'. Do not check Foreign National at this time.

If you are an existing DOD EMALL user, enter your User ID below and click Submit. Assuming the account is active (not deleted or expired), an email will be sent to the contact email address associated with the account. Follow the instructions in the email to associate the account to your certificate. If no email is received, contact the Help Desk at 1-877-352-2255.

Click, 'Submit'

User ID

Submit





Essential User Information

Registration Information

Account Name: HHC2_5INFANTRY

User Type: U.S. Government Employee

Contact Information

First Name *	William	K
Middle Initial	T	
Last Name *	Tyler	
Email Address *	william.thomas.tyler@us.army.mil	All items with the '* (Red
Commercial Phone *	(808) 966-6410	Asterisk)' are required entries.
DSN Phone	966-4434	

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Organization Information



Pull Down Menus open for Department, Service/Agency of Assignment, Major Command, and Country.

Required fields are denoted by an asterisk (*).



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Organization Information			
Department *	Department of Defense		Coloct (Comise / Agonou of
Service / Agency of Assignment *	Make Selection	<u>k</u>	Select Service / Agency of
Major Command *	Make Selection Office of the Secretary of Defense Joint Chiefs of Staff		Assignment
Unit Of Assignment	Air Force Army		
DODAAC*	Marine Corps Navy	?	
Country *	Advanced Research Projects Agency Army and Air Force Exchange Service]	
ZIP Code *	Defense Commissary Agency Defense Contract Audit Agency Defense Contract Management Agency		
Duty Station/City *	Defense Finance & Accounting Service		
State *	Defense Intelligence Agency Defense Logistics Agency Defense Logistics Agency		
	Defense Security Service		
Supervisor Information	Defense Threat Reduction Agency DoD Education Activity		
Supervisor's Name *	DoD Inspector General DoD Medical Info Systems Joint Tactical Command Control and Comm Agence		
Supervisor's Phone *	Missile Defense Agency National Geospatial Intelligence Agency		
Supervisor's Email *	Tricare Support Office Unif Services Uni Health Sciences US Central Command		
	US Special Operations Command		
Required fields are denoted by an asterisk (*).Other		

DOD EMALL Registration Essential User Info	rm		
Organization Information			
Department *	Department of Defense		
Service / Agency of Assignment *	Army		
Major Command *	Make Selection	k	Select 'Major Command'
Unit Of Assignment	HQDA Army Materiel Command		,
DODAAC *	Chaplain Corps Corps of Engineers	2	
Country *	Criminal Investigation Command Eighth US Army		
ZIP Code*	Forces Command		
Duty Station/City *	Intelligence and Security Command Installation Management Command Medical Command		
State *	Military District of Washington Surface Deployment and Distribution Command		
	Special Operations Command Training and Doctrine Command		
Supervisor Information	US Army Europe and Seventh Army US Army Pacific		
Supervisor's Name *	US Army South US Army Space and Missile Defense Command Army Reserve		
Supervisor's Phone *	Army National Guard Other Army Activity		
Supervisor's Email *	ROTC Junior/High School ROTC Senior/College		

Required fields are denoted by an asterisk (*).



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The second secon	a Albania	E	V 🛗 VY 🗙 🖸 Google	2
	Algeria			
W navonites	Anderra			
Organization Information	Andorra			
	Angola			
	Anguilla			
Department *	Antique and Barbuda			
			'I Inited States' is default	
Service / Agency of Assignment *	Armenia		Office Otales 15 default	
	Aruba		Country	
Major Command *	Australia		eeanay	
	Austria			
Unit Of Assignment	Azerbaijan			
-	Bahamas			
DODAAC *	Bahrain	?		
	Bangladesh			
Country *	Barbados			
country (Belarus			
ZID Code *	Belgium			
ZIP Code	Belize			
Duty Station / City	Benin			
Duty Station/City*	Bermuda			
	Bhutan			
State *	Bolivia			
	Boshia and Herzegowina			
	Dotswana Research Jaland	_		
	Douverisiand			

Supervisor Information

Supervisor's Name *	
Supervisor's Phone *	
Supervisor's Email *	

Required fields are denoted by an asterisk (*).



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Organization Information

Department *	Department of Defense	•	
Service / Agency of Assignment *	Army	•	
Major Command *	US Army Pacific	•	
Unit Of Assignment	25th Infantry Division (Light) 3rd Bde HHC 2-5 Inf		
DODAAC*	WA4ET0		?
Country *	United States	•	
ZIP Code*	96786		
Duty Station/City *	WAHIAWA		
State *	Hawaii	•	



Please be sure to enter supervisor information as they are required fields.

Required fields are denoted by an asterisk (*).

Click 'Save' when complete.

Save Reset





As HHC2_5INFANTRY, you will be logged in for 33:20



DODAAC: WA4ET0

 avorites

😭 DOD EMALL | Registration | Essential User Inform...

Email Address: william.thomas.tyler@us.army.mil

Commercial Phone: (808) 966-6410

DSN Phone: 966-4434

Organization Information

Department: Department of Defense

Service / Agency of Assignment: Army

Major Command: US Army Pacific

Unit Of Assignment: 25th Infantry Division (Light) 3rd Bde HHC 2-5 Inf

DODAAC: WA4ET0

Country: United States

ZIP Code: 96786

Duty Station/City: WAHIAWA

State: HI

Supervisor Information

Supervisor's Name: Cpt. Steven Bergman

Supervisor's Phone: (808) 966-3675

Supervisor's Email: steven.g.bergman@army.mil



If all information is correct please click 'Submit'

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As HHC2_5THINFANTRY, you will be logged in for 35:50

> You have completed DOD EMALL basic registration and your account has been authorized for use.

> In order to place orders on DOD EMALL, you must register a Government Purchase Card. To do so now, click the "Advanced Options" button below.

» Alternatively, you may immediately enter DOD EMALL and shop for items by clicking the "Homepage" button.

Registration Information

Account Name: HHC2_5INFANTRY User Type: U.S. Government Employee

Contact Information

First Name: William

Middle Initial: T

Last Name: Tyler

Email Address: william.thomas.tyler@us.army.mil

Commercial Phone: (808) 966-6410

DSN Phone: 966-4434

Organization Information

Department: Department of Defense

Service / Agency of Assignment: Army

Major Command: US Army Pacific

Unit Of Assignment: 25th Infantry Division (Light) 3rd Bde HHC 2-5 Inf

DODAAC: WA4ETO

Registration is now complete. Scroll to bottom of page to select payment options for account. avorites

😭 DOD EMALL | Registration | Essential User Inform...

Email Address: william.thomas.tyler@us.army.mil

Commercial Phone: (808) 966-6410

DSN Phone: 966-4434

Organization Information

Department: Department of Defense

Service / Agency of Assignment: Army

Major Command: US Army Pacific

Unit Of Assignment: 25th Infantry Division (Light) 3rd Bde HHC 2-5 Inf

DODAAC: WA4ET0

Country: United States

ZIP Code: 96786

Duty Station/City: WAHIAWA

State: HI

Supervisor Information

Supervisor's Name: Cpt. Steven Bergman

Supervisor's Phone: (808) 966-3675

Supervisor's Email: steven.g.bergman@army.mil

Print Homepage Advanced Options

To select Payment Options please click 'Advanced Options'

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Government Purchase Card

 \blacksquare am Authorized to Pay Using a Government Purchase Card

If you want to use a Government Purchase Card to pay for items on DOD EMALL, then enter the required information and click "Save". DOD EMALL will attempt to authorize the card, and if successful, you will be allowed to pay for your orders on DOD EMALL.

GPC Number * Credit Card Holder Name * Expiration Date *	47161111111110 William T. Tyler March (3) 2015	If your Agency or Unit has a 'Government Purchase Card', you may select this payment option as well.
Business Name Billing Address *	HHC 2-5 Inf F Quad Schofield Barracks	
Country* ZIP Code*	United States 96786	
All items with the '* (Red	WAHIAWA Hawaii	
Asterisk)' are required entries.	Save Reset	When finished please click
Default Ship-To Address	I want to enter a Default Ship-To Address	Save.
Back Homepage Click enter Lanc	a 'Homepage' to r DOD EMALL ling Page	Default Ship-To Address can be used for forward units.



DOD EMALL Agency Policy Statement

Your service/agency has not yet provided guidelines for use of the DOD EMALL. As soon as they become available they will be posted here. The Governmentwide Purchase Card is the preferred method of payment for EMALL orders.

I accept I accept; do not show this statement again

Each Agency / Military Branch has its own specific Policy Statements. Please review and click 'I accept; do not show this statement again' if you do not wish to review statement after this initial review.

<u></u>	▲ 	W	/elcome to DOD EMALL - Message (Plain Text)			
File Mess	sage McAfee E-mail Scan Adobe P	DF					۵ (
inghore ↓ Ignore ↓ Delete	e Reply Reply Forward More * Reply Reply Forward More *	Image: DOD EMALL Items Image: Dod Email Image: Dod Email Image: December 2 Image: Dod Email Image: Dod Email Image: December 2 Image: Dod Email Image: Dod Email Image: Dod Email Image: Dod Email Image: Dod Email Image: Dod Email Image: Dod Email Image: Dod Email Image: Dod Email Image: Dod Email Image: Dod Email Image: Dod Email Image: Dod Email Image: Dod Email Image: Dod Email Image: Dod Email Image: Dod Email Image: Dod Email Imag	er Alles * W V V Alles * Move Actions * Move	Mark Unread Tags	Image: Application of the second	Zoom Zoom	
From: To: Cc: Subject: We Signed By: do	noreply@dla.mil Tyler, William Thomas DLA CIV LOGISTICS INF elcome to DOD EMALL bd-emall.dla.mil	ORMATION SERVICE	You will receiv	ve an e-ma	il similar to	o this one,	Mon 4/8/2013 8:23 A
HHC2_5THINR Now that you Account Optio	FANTRY: ur account is approved you can begin ions:	shopping on DOD EMALL.	validating you follow the inst permissions r	ructions to needed for y	ALL accou request sp your accou	unt. Please pecial unt .	•
You can reque Payment, or o	est additional special permissions in I other payment-type special permissi	My Account. In order to purchase on. Once the special permission is	items on DOD EMALL, you will n s granted, you can use the paym	need to request the Gove nent type to pay for order	rnment Purchase Card s.	Payment, MILSTRIP Fun	ıd Code
In addition to the payment special permissions, you can also request special permissions that will provide you with access to other areas and features of the site.							
To request as	special permission:						

1. Go to My Account.

2. Click the Permissions tab.

3. Under Available Permissions, request the permission (click on the permission name to see a description of the permission) and follow any instructions.

If you have questions or problems, please contact the Help Desk at 1-877-DLA-CALL / 1-877-352-2255, or email questions to helpdesk-qa@part.net.

Thank you for using the DOD EMALL!







If you need assistance please call EMALL Help Desk

DOD EMALL Customer Service Only: 1-877-DLA-CALL

1-877-352-2255

OCONUS Users

1-269-961-7766 DSN 661-7766

Email

DLAcontactcenter@dla.mil

For other tutorials refer to the "DOD EMALL Self Training" section of DOD EMALL

- Account Options
- > MILSTRIP
- Bread Crumbs
- Buying Green
- Checkout Options
- Contractor Registration
- DLA Map Catalog Orders
- DLA Orders
- EMALL Orders
- Foreign National Contractor Registration
- List Management

- Material Receipt Acknowledgement
- Pop-Ups
- Power Searching
- Registration
- Searching & Shopping Tour
- Specialty Stores
- Supply Assistance Request
- Supportability Analysis Stock Out Report
- ➤ UNSPSC
- WARFIGHTER Registration & Ordering Process
- Your Shopping Cart