Request for Approval under the "Generic Clearance for the Collection of Qualitative Feedback on FDA Service Delivery" (OMB Control Number: 0910-0697)

A. TITLE OF INFORMATION COLLECTION: Request for Career Fair Evaluation For Job Seekers Qualitative Feedback Generic Clearance about FDA service Delivery

1. PURPOSE:

The Food and Drug Administration (FDA), Center for Tobacco Products (CTP), Office of Management (OM), is seeking approval for a Generic Clearance for the Collection of Qualitative Feedback on FDA Service Delivery. This will be used to survey the feedback of candidates who participate in the CTP job fair on October 14, 2015. We request approval to evaluate the success of the job fair so we may improve future events, as needed.

DESCRIPTION OF RESPONDENTS:

FDA will survey participants after they attend the job fair. The respondents are job applicants interested in working for FDA's Center for Tobacco Products.

2. TYPE OF COLLECTION: (Check one box. If you are requesting approval of other instruments under the generic, you must complete a form for each instrument.)

[] Customer Comment Card/Complaint Form [] Usability Testing (e.g., Website or Software

[] Focus Group

[X] Customer Satisfaction Survey[] Small Discussion Group[X] Other: <u>Qualitative Feedback</u>

3. CERTIFICATION:

I certify the following to be true:

- a) The collection is voluntary.
- b) The collection is low-burden for respondents and low-cost for the Federal Government.
- c) The collection is non-controversial and does <u>not</u> raise issues of concern to other Federal Agencies.
- d) The results are <u>not</u> intended to be disseminated to the public.
- e) Information gathered will not be used for the purpose of <u>substantially</u> informing <u>influential</u> policy decisions.
- f) The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.

Name: Liz Cusumano_____

4. PERSONALLY IDENTIFIABLE INFORMATION (PII):

- a) Is personally identifiable information (PII) collected? [] Yes [X] No
- b) If Yes, will any information that is collected be included in records that are subject to the Privacy Act of 1974? [] Yes [] No
- c) If Yes, has an up-to-date System of Records Notice (SORN) been published? [] Yes [] No
 - 5. GIFTS OR PAYMENT:

Is an incentive (e.g., money or reimbursement of expenses, token of appreciation) provided to participants? [] Yes [X] No

BURDEN HOURS:

Respondents are from the Private Sector

No. of Respondents: 600 **Participation Time: 10 hours**

6. BURDEN: Provide the Annual burden hours: Multiply the Number of responses and the participation time and divide by 60.

Category of Respondent	No. of	Participation	Burden
	Respondents	Time	
Attendees at CTP Career Fair	600	.016 (1	10
		minute)	
Totals	600		10
			hours

7. FEDERAL COST:

The estimated annual cost to the Federal government is: zero.

B. STATISTICAL METHODS

If you are conducting a focus group, survey, or plan to employ statistical methods, please provide answers to the following questions:

The selection of your targeted respondents:

1. Do you have a customer list or something similar that defines the universe of potential respondents and do you have a sampling plan for selecting from this universe?

[X] Yes [] No

Potential Universe of Respondents: Potential applicants who attend the CTP job fair on October 14, 2015. Only these attendees will be asked to complete the survey. There are approximately 600 respondents who meet these criteria.

Administration of the Instrument:

- 1. How will you collect the information? (Check all that apply)
 - [] Web-based or other forms of Social Media
 [] Telephone
 [] In-person
 [] Mail
 [X] Other, Explain

We would send the exit survey out via their email address that the attendees used when registering for the event.

2. Will interviewers or facilitators be used? [] Yes [X] No