

Customer Service Application (CSA) Screen Package



Integrated Registration Services (IRES)

March 20, 2015

OMB Clearance Package OMB# 0960-0626

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1. CSA Home



Integrated Registration Services **Customer Support Application**

CSA Home IRESCSA [Help](#) CS001

[Block](#)
[Unblock](#)
[Employer Address Search](#)

CSA Home

Enter any one of the items below to search for an employer or user.

Search for Employer

EIN:

Search for User

SSN:

or User ID:

or Rep ID:

Add Foreign User

User lives and works outside U.S. and does not have an SSN

2. Multiple User IDs Found


Integrated Registration Services
Customer Support Application

Name: JOHN PUBLIC
SSN: 999011234
User ID: 9K8278TG
DOB: 01/01/1979

[CSA Home](#)

Multiple User IDs

[Block](#)

[Unblock](#)

[User History](#)


[Help](#) CS002

Multiple User IDs Found

Select a User ID to view related information or add a new User ID.

User ID	Affiliate	Affiliate ID	Service (s)
2284P5NZ	EIN	303422950	[BSO] VIEW WAGE REPORT NAME/SSN ERRORS (Active) [BSO] SSNVS (Active) [BSO] WAGE REPORTING (Active)
22CHQY85	EIN	040560041	[BSO] VIEW WAGE REPORT NAME/SSN ERRORS (Active) [BSO] SSNVS (Active) [BSO] WAGE REPORTING (Active)
232YQ644	EIN	040290141	[BSO] VIEW WAGE REPORT NAME/SSN ERRORS (Active) [BSO] SSNVS (Active) [BSO] WAGE REPORTING (Active)
23D4279F	EIN	530090862	[BSO] WAGE REPORTING (Active)
24D728FH	EIN	020060041	[BSO] VIEW WAGE REPORT NAME/SSN ERRORS (Active) [BSO] SSNVS (Active) [BSO] WAGE REPORTING (Active)
24F28GFF	EIN	349980000	[BSO] VIEW WAGE REPORT NAME/SSN ERRORS (Active) [BSO] SSNVS (Active) [BSO] WAGE REPORTING (Active) [BSO] SSNVS (Deactivated)
24Q695Y5	EIN	359990000	[BSO] VIEW WAGE REPORT NAME/SSN ERRORS (Active) [BSO] SSNVS (Active) [BSO] WAGE REPORTING (Active)
257CDDDB	EIN	218980141	[BSO] VIEW WAGE REPORT NAME/SSN ERRORS (Active) [BSO] SSNVS (Active) [BSO] WAGE REPORTING (Active) [BSO] VIEW WAGE REPORT NAME/SSN ERRORS (Deactivated) [BSO] SSNVS (Deactivated) [BSO] WAGE REPORTING (Deactivated)
YZA2W8KA	EIN	470600041	[BSO] VIEW WAGE REPORT NAME/SSN ERRORS (Active) [BSO] SSNVS (Active) [BSO] WAGE REPORTING (Active)
Z727WMH3	EIN	530090845	[BSO] VIEW WAGE REPORT NAME/SSN ERRORS (Active) [BSO] SSNVS (Active) [BSO] WAGE REPORTING (Active)
Z7NH8YXM	EIN	218620041	[BSO] VIEW WAGE REPORT NAME/SSN ERRORS (Active) [BSO] SSNVS (Active) [BSO] WAGE REPORTING (Active)
ZGMAHP9Y	EIN	040600041	[BSO] VIEW WAGE REPORT NAME/SSN ERRORS (Active) [BSO] SSNVS (Active) [BSO] WAGE REPORTING (Active) [BSO] VIEW WAGE REPORT NAME/SSN ERRORS (Deactivated) [BSO] SSNVS (Deactivated) [BSO] WAGE REPORTING (Deactivated)
ZHN7W99A	EIN	021320141	[BSO] VIEW WAGE REPORT NAME/SSN ERRORS (Active) [BSO] SSNVS (Active) [BSO] WAGE REPORTING (Active)
ZN8N37XV	EIN	961001043	[BSO] VIEW WAGE REPORT NAME/SSN ERRORS (Active) [BSO] SSNVS (Active) [BSO] WAGE REPORTING (Active)
ZV8KK53P	EIN	987654321	[BSO] VIEW WAGE REPORT NAME/SSN ERRORS (Active) [BSO] WAGE REPORTING (Active)
ZWK9N72K	EIN	231540041	[BSO] VIEW WAGE REPORT NAME/SSN ERRORS (Active) [BSO] SSNVS (Active) [BSO] WAGE REPORTING (Active)

3. User Information for [User ID]

Integrated Registration ServicesCustomer Support Application

Name: JOHN PUBLICSSN: 999011234User ID: 9K8278TGDOB: 01/01/1979EIN: 020000000

[CSA Home](#)
[User Information](#)
[Service Status](#)
[Select Suite](#)
[Add/Update Employer Information](#)
[Report of Contact](#)
[User History](#)
[Block](#)
[Unblock](#)
[Exclusive Special Services](#)

IRESCSA[Help](#) CS003

User Information for JOHN PUBLIC


User ID Status: ACTIVE
User ID Issue Date: 04/02/2009
Password Issue Date: 04/02/2009
Password Expiration Date: 07/01/2009

Confirm / update information below with user :

* Indicates mandatory field.

* First Name:	<input type="text" value="JOHN"/>
Middle Name:	<input type="text"/>
* Last Name:	<input type="text" value="PUBLIC"/>
Suffix:	<input type="text"/>
* Date of Birth:	<input type="text" value="01011979"/>
* Address Line 1:	<input type="text" value="TEST 1"/>
Address Line 2:	<input type="text"/>
* City:	<input type="text" value="WOODLAWN"/>
* State Abbreviation (for US)/Province:	<input type="text" value="MD"/>
* Zip/Postal Code:	<input type="text" value="21234"/>
Zip Extension:	<input type="text"/>
* Country:	<input type="text" value="United States (default on registration)"/>
* Phone:	<input type="text" value="1231231234"/>
Ext:	<input type="text"/>
Fax:	<input type="text"/>
* Email:	<input type="text" value="user@demoemployer.com"/>

4. New User Information - Add Foreign

Integrated Registration ServicesCustomer Support Application

SSN: 000000000IRESCSA [Help](#) CS004

[CSA Home](#)
▶ New User Information

New User Information

* indicates mandatory field.

* First Name:

Middle Name:

* Last Name:

Suffix:

* Date of Birth:

* Address Line 1:

Address Line 2:

* City:

* State Abbreviation (for US)/Province:

* Zip/Postal Code: Zip Extension:

* Country:


* Phone: Ext:

Fax:

* Email:

Statement	Yes	No
Do you understand that the Social Security Administration will validate the information you provide against the information in our files?	<input type="radio"/>	<input checked="" type="radio"/>
Do you understand that you may be subject to civil or criminal penalties if you submit fraudulent information?	<input type="radio"/>	<input checked="" type="radio"/>
Do you understand that you are responsible for all actions taken using your User ID?	<input type="radio"/>	<input checked="" type="radio"/>

5. New User Information - Add New/Pending User ID


Integrated Registration Services
Customer Support Application

Name: JOHN PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979

CSA Home
IRESCSA
[Help](#) CS004

▶ New User Information

New User Information

* indicates mandatory field.

* First Name:

Middle Name:

* Last Name:

Suffix:

* Date of Birth:

* Address Line 1:

Address Line 2:

* City:

* State Abbreviation (for US)/Province:

* Zip/Postal Code: Zip Extension:

* Country:


* Phone: Ext:

Fax:

* Email:

Statement	Yes	No
Do you understand that the Social Security Administration will validate the information you provide against the information in our files?	<input checked="" type="radio"/>	<input type="radio"/>
Do you understand that you may be subject to civil or criminal penalties if you submit fraudulent information?	<input checked="" type="radio"/>	<input type="radio"/>
Do you understand that you are responsible for all actions taken using your User ID?	<input checked="" type="radio"/>	<input type="radio"/>

6. New User Information - No SSN


Integrated Registration Services
Customer Support Application

SSN: 999011234
[Help](#) CS004

[CSA Home](#)

▶ New User Information

IRES CSA
[Help](#) CS004

New User Information

* indicates mandatory field.

* First Name:

Middle Name:

* Last Name:

Suffix:

* Date of Birth:

* Address Line 1:

Address Line 2:

* City:

* State Abbreviation (for US)/Province:

* Zip/Postal Code: Zip Extension:

* Country:


* Phone: Ext:

Fax:

* Email:

Statement	Yes	No
Do you understand that the Social Security Administration will validate the information you provide against the information in our files?	<input type="radio"/>	<input checked="" type="radio"/>
Do you understand that you may be subject to civil or criminal penalties if you submit fraudulent information?	<input type="radio"/>	<input checked="" type="radio"/>
Do you understand that you are responsible for all actions taken using your User ID?	<input type="radio"/>	<input checked="" type="radio"/>

7. New User Information - Numi Failed


Integrated Registration Services
Customer Support Application

Name: JOHN PUBLIC
SSN: 999011234 DOB: 01/01/1979

CSA Home
IRESCSA
[Help](#) CS004

▶ New User Information

New User Information

- Numi Failed

* indicates mandatory field.

* First Name:

Middle Name:

* Last Name:

Suffix:

* Date of Birth:

* Address Line 1:

Address Line 2:

* City:

* State Abbreviation (for US)/Province:

* Zip/Postal Code: Zip Extension:

* Country:

* Phone: Ext:

Fax:

* Email:

Statement	Yes	No
Do you understand that the Social Security Administration will validate the information you provide against the information in our files?	<input checked="" type="radio"/>	<input type="radio"/>
Do you understand that you may be subject to civil or criminal penalties if you submit fraudulent information?	<input checked="" type="radio"/>	<input type="radio"/>
Do you understand that you are responsible for all actions taken using your User ID?	<input checked="" type="radio"/>	<input type="radio"/>

8. Users for Company

Integrated Registration Services
Customer Support Application

EIN: 020000000
IRESCSA [Help](#) CS005

[CSA Home](#)

► Users

[Employer History](#)

[Block](#)

[Unblock](#)


Users for Company

- The EIN entered is presently in a blocked status.

Select a user name to apply actions. Sort by any underlined column name.

Name ▲	User ID ▼	Service (s)
BUTLER, PULIC	K6JEAJS4	CONSENT BASED SERVICES - SSNVS (Active) ATTORNEY FEE (Blocked)
COOPER, PUBLIC	US2JS2J8	CONSENT BASED WEB SERVICES (Active) ATTORNEY FEE (Blocked) VIEW WAGE REPORT NAME/SSN ERRORS (Deactivated) SSNVS (Deactivated) WAGE REPORTING (Deactivated)
DAY, PUBLIC	P2C2PQ23	CONSENT BASED WEB SERVICES (Active) ATTORNEY FEE (Blocked)
FREEMAN, PUBLIC	N6J2A241	CONSENT BASED WEB SERVICES (Active) ATTORNEY FEE (Blocked)
JOHN, PUBLIC	9K8278TG	CONSENT BASED WEB SERVICES (Active) ATTORNEY FEE (Blocked)
LOWE, PUBLIC	QQGGLGZ9	ATTORNEY FEE (Blocked)
WHITE, PUBLIC	FJ262VA2	CONSENT BASED WEB SERVICES (Active) ATTORNEY FEE (Blocked)

9. Employer Information



Integrated Registration Services **Customer Support Application**

Name: JOHN PUBLIC SSN: 000000000 User ID: 9K8278TG DOB: 01/01/1979

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[CSA Home](#)

[User Information](#)

▶ [Add/Update Employer Information](#)

[Add Services](#)

[Report of Contact](#)

IRESCSA

Employer Information

Select one of the following. Requestor is:

- An employee of a company that has an EIN.
- A Household Employer and has an EIN.
- Self-Employed and has an EIN.
- Self-Employed and DOES NOT have an EIN.
- Working and residing outside the U.S. and has an EIN, but does not have an SSN.
- A Volunteer for a Company/Organization that has an EIN.
- Internet Representative Payee (IRPA) Individual User.

Enter the following about the employer:

* indicates mandatory field.


EIN:

* Company/Organization Name or Business Name:


* Do you understand that you and/or your company may be banned from use of Online Services if the SSA determines or even suspects there has been misuse of the services?

Yes No

10. Add Services - NO SERVICES AVAILABLE

 Integrated Registration Services Customer Support Application	
Name: JOHN PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979 EIN: 020000000	
CSA Home	IRESCSA Help CS007
User Information	Add Services
▶ Add Services	NO SERVICES AVAILABLE
Report of Contact	
Service Status	
Add/Update Employer Information	

11. Add Services - With Services



Integrated Registration Services **Customer Support Application**

Name: JOHN PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979 EIN: 020000000

[Help](#) CS007

- CSA Home
- User Information
- Add Services**
- Report of Contact
- Service Status
- Add/Update Employer Information


IRESCSA

Add Services

Select services

- ATTORNEY FEE
- SSNVS
- INTERNET REPRESENTATIVE PAYEE

12. Service Status

**Integrated Registration Services** **Customer Support Application**
Name: JOHN PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979 EIN: 020000000

CSA Home
User Information
Add/Update Employer Information
▶ Service Status
User History
Block
Unblock
Add Services
Deactivate Services
Manage Pending Services

IRESCSA [Help](#) CS008

Service Status

Active Services

Suite	Service (s)	Status Date
BSO	SSNVS	2009-09-16
BSO	WAGE REPORTING	2009-08-31


Pending Services

Suite	Service (s)	Status Date
BSO	VIEW WAGE REPORT NAME/SSN ERRORS	2010-05-06

Deactivated Services

Suite	Service (s)	Status Date	Deactivated by
BSO	ATTORNEY FEE	2009-09-29	PIN HOLDER

13. Deactivate Services

**Integrated Registration Services** **Customer Support Application**
Name: JOHN PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979 EIN: 020000000

[Help](#) CS009

- CSA Home
- User Information
- Service Status
- Add Services
- User History
- Report of Contact
- Add/Update Employer Information
- ▶ Deactivate Services**

IRESCSA
Deactivate Services
Select Services to apply actions below.

Select All	Suite	Service (s)	Status	Status Date
<input type="checkbox"/>	BSO	VIEW WAGE REPORT NAME/SSN ERRORS	Active	2009-08-13
<input type="checkbox"/>	BSO	WAGE REPORTING	Active	2006-07-19
<input checked="" type="checkbox"/>	BSO	WAGE REPORTING WEB SERVICE FOR CONSOLIDATORS	Active	2006-05-22

Deactivation Requestor Information:

* Indicates mandatory field.

* First Name:

Middle Name:

* Last Name:

Suffix:

* SSN:


* Phone: Ext:

* Relationship to User ID Holder:

* Reason for Deactivation:

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14. Block



Integrated Registration Services **Customer Support Application**

CSA Home IRESCSA [Help](#) CS010

Block

Unblock

You have requested to block services

* indicates mandatory field.

EIN:


SSN:

* Duration of Block: Temporary Permanent

* Select a service:

- ALL ROLES
- ATTORNEY FEE
- VIEW WAGE REPORT NAME/SSN ERRORS
- SSNVS
- WAGE REPORTING
- INTERNET REPRESENTATIVE PAYEE
- CONSENT BASED SERVICES - SSNVS
- CONSENT BASED WEB SERVICES
- WAGE REPORTING WEB SERVICE FOR CONSOLIDATORS

15. Block - Error

 Integrated Registration Services **Customer Support Application**

CSA Home IRESCSA [Help](#) CS010

► Block **Block**

Unblock

- **Either the EIN or SSN or both must be non-blank**

You have requested to block services

* indicates mandatory field.

EIN:

SSN:

* Duration of Block: Temporary Permanent

* Select a service:

- ALL ROLES
- ATTORNEY FEE
- VIEW WAGE REPORT NAME/SSN ERRORS
- SSNVS
- WAGE REPORTING
- INTERNET REPRESENTATIVE PAYEE
- CONSENT BASED SERVICES - SSNVS
- CONSENT BASED WEB SERVICES
- WAGE REPORTING WEB SERVICE FOR CONSOLIDATORS

16. Confirmation of Blocking



Integrated Registration Services **Customer Support Application**

[CSA Home](#)

► **Block Confirmation**


IRES CSA [Help](#) CS011

Confirmation of Blocking

The following services have been blocked

- ATTORNEY FEE

17. Manage Pending Services

**Integrated Registration Services** **Customer Support Application**
Name: JOHN PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979 EIN: 020000000

[Help](#) CS012

[CSA Home](#)
[User Information](#)
[Service Status](#)
[Add Services](#)
[User History](#)
[Report of Contact](#)
[Add/Update Employer Information](#)
▶ Manage Pending Services

Manage Pending Services
Select Services to apply actions below.

Select All	Suite	Service (s)	Status Date
<input checked="" type="checkbox"/>	BSO	VIEW WAGE REPORT NAME/SSN ERRORS	2010-05-06

18. Update Employer Information - Employer



Integrated Registration Services **Customer Support Application**

Name: JOHN PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979 EIN: 020000000

[Help](#) CS013

- CSA Home
- User Information
- Employer History
- Report of Contact
- Block
- Unblock
- Add/Update Employer Information**

IRESCSA Update Employer Information

- Employer information updated successfully

Employer Status: Active

* indicates mandatory field.

* Company Name:

JOHN PUBLIC is An employee of a company that has an EIN.

19. Update Employer Information - EIF & MEF failure



Integrated Registration Services **Customer Support Application**

Name: JOHN PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979 EIN: 020000000

[Help](#) CS013

[CSA Home](#)
[User Information](#)
[Employer Address Search](#)
[Report of Contact](#)
[Block](#)
[Unblock](#)
▶ Add/Update Employer Information

IRESCSA

Update Employer Information

Employer Status: Pending

Reason:

- MEF Failure
- EIF Failure

* indicates mandatory field.

* Company Name:

JOHN PUBLIC is An employee of a company that has an EIN.

20. Update Employer Information - EIF Failure

**Integrated Registration Services** **Customer Support Application**

Name: JOHN PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979 EIN: 020000000

[Help](#) CS013

[CSA Home](#)
[User Information](#)
[Employer Address Search](#)
[Report of Contact](#)
[Block](#)
[Unblock](#)
▶ Add/Update Employer Information

Update Employer Information

Employer Status: Pending

Reason:


- EIF Failure

* indicates mandatory field.

* Company Name:

JOHN PUBLIC is An employee of a company that has an EIN.

21. Reestablish Employer / Employee Relationship

 Integrated Registration Services	Customer Support Application	
	Name: JOHN PUBLIC	SSN: 999011234
	User ID: 9K8278TG	DOB: 01/01/1979

CSA Home

▶ Reestablish Employer/Employee Relationship

User Information

Add Services

Add/Update Employer Information

IRESCSA [Help](#) CS014

Reestablish Employer / Employee Relationship

Please select an EIN

EIN	Deactivation Date
020000000	2010-05-10

Requestor Information

* indicates mandatory field.

* First Name:

Middle Name:

* Last Name:


Suffix:

* Contact Phone: Ext:

* I have reviewed the documentation provided and authorize "JOHN PUBLIC" to re-access listed services for the above selected ein.

Yes No

23. User History - for SSN


Integrated Registration Services
Customer Support Application

Name: JOHN PUBLIC
SSN: 999011234
DOB: 01/01/1979

[CSA Home](#)

[Report of Contact](#)


▶ User History

Help CS015

User History

Date	User ID	Comments
05/04/10	G88FV2L3	USER CALLS IN WHO HAS RECEIVED A NUMIDENT FAILED MESSAGE WHILE ATTEMPTING TO PROCESS A NEW USER REGISTRATION
05/04/10	PZT9BX65	USER WHO HAS AN EXISTING USER ID CALLS IN AND REQUESTS A SECOND USER ID
05/03/10	S9L98P94	NUMI FORCE TEST DEMO
12/03/08	H2WC2C21	TESTING EWR
11/05/08	PJLLS864	
11/05/08	PJLLS864	EWRE TESTING
09/29/08	GJ894947	EWR VALIDATION TY08
09/26/07	45R9686C	UR10 TRANSACTION WAS PROCESSED
09/25/07	48N9XA9V	RE REGISTER
09/20/07	9MATZXHN	RE-REGISTER PIN
09/13/07	84DF2PC2	RE REGISTER
09/13/07	R3D33CQ5	RE REGISTER TEST
09/13/07	NJ8G29X8	HOUSEHOLD REGISTRATION
09/12/07	9K4PG8WJ	ACCOUNT INFORMATION UNLOCKED
09/10/07	D36F6CF8	TESTING FOR W2C ONLINE
09/10/07	7N2437VV	ACCOUNT INFORMATION UNLOCKED
09/10/07	7N2437VV	ACCOUNT INFORMATION UNLOCKED
08/31/07	7N2437VV	TEST PROP
08/29/07	GJ894947	ACCOUNT INFORMATION UNLOCKED
08/29/07	NWXP7ZWP	MORE TEST
07/19/07	8M4HWJTP	USER PRESSED THE CLEAR KEY TO COMPLETE TRANSACTION
07/19/07	8M4HWJTP	USER PRESSED THE CLEAR KEY TO COMPLETE TRANSACTION
05/03/07	5R764675	EDCORV TEST
05/03/07	H3N3PXMT	EDCORV TEST
04/30/07	P799WN52	TEST ORS NOTICE
04/23/07	R56F4DDP	PROCESSED W2C'S = 0
04/23/07	G79Y9KZW	PROCESSED W2 0
04/12/07	GKA9AFNW	FORCED FOR VALIDATION
04/02/07	H38J8JWN	LAST RECORD ON W3
04/02/07	FF25D22F	WEB SERVICE THROUGH EMPLOYER STATUS
03/07/07	AHGW9V9G	ACCOUNT INFORMATION UNLOCKED
02/07/07	2WMM8PHY	FOREIGN ADDRESS W2C
12/20/06	3HP9YKWK	CREATING A PIN FOR DOCUMENTATION PURPOSES
12/07/06	2J3G7XNZ	ONLINE: W2C, SSN MISMATCH EMP_TYP = MIL., (DQTV068)
12/07/06	FCD46725	ONLINE: W2C, SSN MISMATCH EMP_TYP = HOUSE, (DQTV067)
08/22/03	24D728FH	FORCED PIN FOR VALIDATION
08/21/03	SF5F5646	FORCED PIN FOR VALIDATION.
08/15/03	8CD342R2	PIN ISSUED.
08/15/03	8CD342R2	FORCED PIN FOR VALIDATION.
08/15/03	93N7J8MZ	FORCED PIN FOR VALIDATION
08/15/03	5YFSR5G6	FORCED PIN FOR VALIDATION
08/15/03	X7TMZMW3	FORCED PIN FOR VALIDATION
08/15/03	YQC8DQY4	FORCED PIN FOR VALIDATION
08/15/03	K2927GJA	FORCED PIN FOR VALIDATION
08/15/03	8CC33DD2	FORCED PIN FOR VALIDATION
08/15/03	YMK37ZZM	FORCED PIN FOR VALIDATION
08/15/03	3B5H54RD	FORCED PIN FOR VALIDATION
08/15/03	926KVMMN	FORCED PIN FOR VALIDATION
08/15/03	2F5637F4	FORCED PIN FOR VALIDATION
08/15/03	VX5Y7XWT	FORCED PIN FOR VALIDATION
08/14/03	W2JJ93NS	FORCED PIN FOR VALIDATION
08/14/03	H7S56FH4	FORCED PIN FOR VALIDATION
08/14/03	NM9H872K	FORCED PIN FOR VALIDATION
07/08/03	756F82B2	FORCED PIN FOR VALIDATION
07/08/03	5798PZZK	FORCED PIN FOR VALIDATION
07/08/03	FBFF8452	FORCED PIN FOR VALIDATION
07/08/03	Y7HYWZJH	FORCED PIN FOR SUBMISSION
07/08/03	565C44Q5	FORCED PIN FOR VALIDATION
07/08/03	5V7VMH9V	FORCED PIN FOR VALIDATION
07/08/03	4S4DH7QD	FORCED PIN FOR VALIDATION
07/08/03	47ANMX42	FORCED PIN FOR VALIDATION
07/08/03	24F26GFF	FORCED PIN FOR VALIDATION
07/08/03	98XHNZPK	FORCED PIN FOR VALIDATION
07/08/03	CBF7352B	FORCED PIN FOR VALIDATION
07/08/03	25NCS4CC	FORCED PIN FOR VALIDATION
07/08/03	PZT34KW3	FORCED PIN FOR VALIDATION
07/07/03	25CR5253	FORCED PIN FOR VALIDATION
07/07/03	XPXN9ZAH	FORCED PIN FOR VALIDATION
07/07/03	543SB533	FORCED PIN FOR VALIDATION
07/07/03	QFD2483D	FORCED PIN FOR VALIDATION
07/07/03	2S92D2B4	FORCED PIN FOR VALIDATION
07/07/03	Z7NH8YXM	FORCED PIN FOR VALIDATION
07/07/03	Y6F56D6F	FORCED PIN FOR VALIDATION
07/07/03	55D5DF7F	FORCED PIN FOR VALIDATION
07/07/03	6725B584	FORCED PIN FOR VALIDATION
07/07/03	RSD43S2R	FORCED PIN FOR VALIDATION
07/03/03	NX8XM85Z	TESTING FORCED REGISTRATION

24. Employer History


Integrated Registration Services
Customer Support Application

Name: JOHN PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979 EIN: 020000000

CSA Home
Help CS016


IRESCSA

Employer History

▶ Employer History

Date	User ID	Comments
11/16/09		TEST UNBLOCK
11/16/09		TEST BLOCK
11/09/09	9K8278TG	Character limit: 500
11/09/09	9K8278TG	Character limit: 500
11/09/09	9K8278TG	RRRRRRRRRRRRRRRRRR
11/09/09	9K8278TG	YTRYTRYTRYTRYTRY
11/09/09	9K8278TG	KJHKHLHJKLJHKJHKJH
10/23/09	9K8278TG	TESTHGFGFH
04/02/09	9K8278TG	
03/16/09	9K8278TG	
03/16/09	9K8278TG	
02/27/08	9K8278TG	ACCOUNT INFORMATION UNLOCKED
12/12/07	9K8278TG	ACCOUNT INFORMATION UNLOCKED
09/04/07	9K8278TG	ACCOUNT INFORMATION UNLOCKED
11/09/06	ZXMYHNP4	ACCOUNT INFORMATION UNLOCKED
10/28/05	9K8278TG	FORCED REGISTRATION
06/28/05	37AGG49W	THIS IS A TEST
03/15/05	D634642D	FORCED PROCESS FOR PIN EDCOR PROCESSING
01/25/05	8KKNWKZJ	ARE THERE EARNINGS IN THIS FILE. WHO KNOWS.
01/24/05	5456FR4S	THIS IS UNKNOWN TO ME.
11/02/04	4622G9TM	ACCOUNT INFORMATION UNLOCKED
11/02/04	4622G9TM	ACCOUNT INFORMATION UNLOCKED
11/01/04	4622G9TM	ACCOUNT INFORMATION UNLOCKED
10/29/04	4622G9TM	ACCOUNT INFORMATION UNLOCKED
10/29/04	4622G9TM	ACCOUNT INFORMATION UNLOCKED
10/29/04	4622G9TM	ACCOUNT INFORMATION UNLOCKED
10/29/04	4622G9TM	ACCOUNT INFORMATION UNLOCKED
10/29/04	4622G9TM	ACCOUNT INFORMATION UNLOCKED
10/29/04	4622G9TM	ACCOUNT INFORMATION UNLOCKED
10/29/04	4622G9TM	ACCOUNT INFORMATION UNLOCKED
10/29/04	4622G9TM	ACCOUNT INFORMATION UNLOCKED
10/29/04	4622G9TM	ACCOUNT INFORMATION UNLOCKED
10/29/04	4622G9TM	ACCOUNT INFORMATION UNLOCKED

25. Remove Employer



Integrated Registration Services **Customer Support Application**

Name: JOHII PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979 EIN: 020000000

[Help](#) CS017

[CSA Home](#)
[User Information](#)
[Employer History](#)
[Report of Contact](#)
▶ Add/Update Employer Information

IRESCSA

Remove Employer

* indicates mandatory field.

Company Name: DEMO EMPLOYER INC

* Are you sure you want to remove the Employer Information? Yes No

Removal Requestor Information:

* First Name:

Middle Name:

* Last Name:

Suffix:


* SSN:

* Contact Phone: Ext:

* Relationship to User ID:

* Reason for Removal:

26. Employer Address Search



Integrated Registration Services **Customer Support Application**

[CSA Home](#) IRESCSA [Help](#) CS018A


▶ **Employer Address Search** **Employer Address Search**

Enter an EIN to search for.

EIN:

* Type of address: CBSV Other

27. Add/Update Employer Address - CBSV Address



Integrated Registration Services **Customer Support Application**

[CSA Home](#)

Add/Update Employer Address

IRESCSA [Help](#) CS018B

Add/Update Employer Address

- Address found for EIN 020000000

* indicates mandatory field.

EIN: 020000000

Type of address: CBSV

Company Name:

* Address Line 1: American Background S

Address Line 2:

* City: WOODLAWN

* State Abbreviation (for US)/Province: MD

* Zip/Postal Code: 21223 Zip Extension:

* Country: United States (default on registration) ▼

Address Submitted by:


* First Name:

Middle Name:

* Last Name:

* Source of Address: CBSV Agreement ▼

28. Add/Update Employer Address - Other Address



Integrated Registration Services **Customer Support Application**

[CSA Home](#)

Add/Update Employer Address

IRESCSA [Help](#) CS018B

Add/Update Employer Address

- No address found for EIN 020000000

* indicates mandatory field.

EIN: 020000000

Type of address: Other

Company Name:

* Address Line 1:

Address Line 2:

* City:

* State Abbreviation (for US)/Province:

* Zip/Postal Code: Zip Extension:

* Country:

Address Submitted by:


* First Name:

Middle Name:

* Last Name:

* Source of Address:

29. Report of Contact - Global



Integrated Registration Services **Customer Support Application**

Name: JOHN PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979 EIN: 020000000

IRESCSA [Help](#) CS019

[CSA Home](#)
[Add/Update Employer Information](#)
[User Information](#)
▶ Report of Contact
[User History](#)

Report of Contact

Date: 05/04/2010 Recorder: MIKE PUBLIC Office: LAQ

Contact Information

* indicates mandatory field.

* First Name:

Middle Name:

* Last Name:

* Phone: Ext:

* Comments:
Character limit: 500

Characters remaining: 500

30. Specialized Services - No Services Available



Integrated Registration Services **Customer Support Application**

Name: JOHN PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979 EIN: 020000000

[Help](#) CS020A


- CSA Home
- User Information
- Service Status
- Add/Update Employer Information
- Exclusive Special Services
- ▶ Specialized Services**

IRESCSA

Specialized Services

NO SERVICES AVAILABLE

31. Exclusive Special Services - No Services Available



Integrated Registration Services **Customer Support Application**

Name: JOHN PUBLIC SSN: 000000000 User ID: PYIQNNK4 DOB: 05/03/1970

[Help](#) CS020B


- [CSA Home](#)
- [User Information](#)
- [Service Status](#)
- [Add/Update Employer Information](#)
- ▶ Exclusive Special Services**

IRESCSA


Exclusive Special Services

No employer information has been found. Please visit the [Add/Update Employer Information](#) page and fill in the required information.

32.Exclusive Special Services - No Employer Info

 Integrated Registration Services Customer Support Application	
Name: JOHN PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979 EIN: 020000000	
CSA Home	IRESCSA Help CS020B
User Information	Exclusive Special Services
Service Status	NO SERVICES AVAILABLE
Add/Update Employer Information	
▶ Exclusive Special Services	

33. Exclusive Special Services - With Services

Integrated Registration Services Customer Support Application

Name: JOHN PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979 EIN: 020000000

[CSA Home](#)

[User Information](#)

[Service Status](#)

[Add/Update Employer Information](#)

▶ Exclusive Special Services

[Help](#) CS020B

Exclusive Special Services


Select special services.

- CONSENT BASED SERVICES - SSNVS
- CONSENT BASED WEB SERVICES

- WAGE REPORTING WEB SERVICE FOR CONSOLIDATORS

Statement	Yes	No
DO YOU UNDERSTAND THAT AS A CONSOLIDATOR, YOU ARE RESPONSIBLE FOR CREATING AND MAINTAINING YOUR OWN SOFTWARE TO EXECUTE AT YOUR SITE TO KEEP CONSISTENT WITH THE CURRENT WEB SERVICE SPECIFICATIONS?	<input type="radio"/>	<input checked="" type="radio"/>

34. Exclusive Special Services - With Services - Error



Integrated Registration Services **Customer Support Application**

Name: JOHN PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979 EIN: 020000000

[Help](#) CS020B

- CSA Home
- User Information
- Service Status
- Add/Update Employer Information
- Exclusive Special Services**

IRESCSA

Exclusive Special Services

- A positive affirmation to the attestation statement is required before access to the requested service can be processed**


Select special services.

- CONSENT BASED SERVICES - SSNVS
- CONSENT BASED WEB SERVICES

- WAGE REPORTING WEB SERVICE FOR CONSOLIDATORS

Statement	Yes	No
DO YOU UNDERSTAND THAT AS A CONSOLIDATOR, YOU ARE RESPONSIBLE FOR CREATING AND MAINTAINING YOUR OWN SOFTWARE TO EXECUTE AT YOUR SITE TO KEEP CONSISTENT WITH THE CURRENT WEB SERVICE SPECIFICATIONS?	<input checked="" type="radio"/>	<input type="radio"/>

35. Unblock Search



Integrated Registration Services **Customer Support Application**

CSA Home

Block

▶ Unblock

IRES CSA [Help](#) CS021


Unblock Search

To search for blocked roles choose an EIN or SSN or both

EIN:

SSN:

36. MEF & EIF Check - Failure



Integrated Registration Services **Customer Support Application**

Name: JOHN PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979 EIN: 020000000

[Help](#) CS022

- CSA Home
- User Information
- MEF Failure**
- Add/Update Employer Information
- Add Services
- Report of Contact
- Employer Address Search

IRESCSA

MEF Check

MEF Failure

Warning: Earnings for Employee not Found

Ask requestor to fax the following information on the company letterhead:

- Company Name, Address and Telephone number
- Employer Identification Number(EIN)
- Date of birth and/or Social Security Number of the authorizing official
- Authorizing Signature of someone other than the User ID requestor
- Statement certifying that the employee works for this company and is authorized to use the Online Services on behalf of the company


EIF Failure

Warning: Employer Address not found

Ask requestor to fax the following information on the company letterhead:

- A copy of IRS Form SS-4, or a copy of IRS form 941, or IRS EIN Notification Letter and a letter of the company letter head including the following
- Company Name, Address and Telephone Number
- Requestor's Name, Social Security Number, Signature, Printed Name and Title

37. Unblock

**Integrated Registration Services** **Customer Support Application**


[CSA Home](#) [Help](#) CS023

Unblock

Select Services to apply actions below.

Select	Suite	Service (s)	Blocked Date	Block Duration	Affiliate	Affiliate ID	Block Type
<input checked="" type="checkbox"/>	BSO	ATTORNEY FEE	2010-04-20-11.39.27.193017	30 DAY TEMPORARY BLOCK	EIN	541636730	BLOCK EIN

38. Select Suite - BSO



Integrated Registration Services **Customer Support Application**

Name: JOHN PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979 EIN: 020000000

[Help](#) CS024

[CSA Home](#)
[User Information](#)
▶ [Select Suite](#)
[Report of Contact](#)
[Service Status](#)
[Add/Update Employer Information](#)


IRESCSA

Select Suite

Business Services Online Suite

- ATTORNEY FEE
- VIEW WAGE REPORT NAME/SSN ERRORS
- SSNVS
- WAGE REPORTING
- INTERNET REPRESENTATIVE PAYEE

39. Select Suite - AR



Integrated Registration Services **Customer Support Application**

Name: JOHN PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979 EIN: 020000000

[Help](#) CS024

- CSA Home
- User Information
- Select Suite**
- Report of Contact
- Service Status

IRESCSA

Select Suite

Appointed Representative Suite

Register individual as an Appointed Representative. Service requests must be completed by the individual through the online Appointed Representative Suite.

40. Confirmation of Remove Employer



Integrated Registration Services **Customer Support Application**

Name: JOHN PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979 EIN: 020000000

[Help](#) CS026


- [CSA Home](#)
- [User Information](#)
- ▶ Add/Update Employer Information**
- [Service Status](#)
- [User History](#)
- [Report of Contact](#)

IRESCSA

Confirmation of Remove Employer

The Employer Information has been removed successfully.

41. Confirmation of Adding Services - ATTORNEY FEE



Integrated Registration Services **Customer Support Application**

Name: JOHN PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979 EIN: 020000000

IRESCSA [Help](#) CS027


- CSA Home
- User Information
- Service Status
- ▶ Add Services
- User History
- Report of Contact
- Add/Update Employer Information

Confirmation of Adding Services

Access has been Requested for :

- ATTORNEY FEE: Service may be used immediately

42. Confirmation of Adding Services - INTERNET REPRESENTATIVE PAYEE



Integrated Registration Services **Customer Support Application**

Name: JOHN PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979 EIN: 020000000

IRESCSA [Help](#) CS027


- CSA Home
- User Information
- Service Status
- ▶ Add Services**
- User History
- Report of Contact
- Add/Update Employer Information

Confirmation of Adding Services

Access has been Requested for :

- INTERNET REPRESENTATIVE PAYEE: Service may be used immediately

43. Confirmation of Adding Services - CONSENT BASED SERVICES - SSNVS



Integrated Registration Services **Customer Support Application**

Name: JOHN PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979 EIN: 020000000

[Help](#) CS027


- [CSA Home](#)
- [User Information](#)
- [Service Status](#)
- [User History](#)
- [Report of Contact](#)
- [Add/Update Employer Information](#)

IRESCSA Confirmation of Adding Services

Access has been Requested for :

- CONSENT BASED SERVICES - SSNVS:** Your activation code has been sent by first class mail to the address we have on record for your employer and will arrive in 10 - 14 business days.

44. Confirmation of Adding Services - WAGE REPORTING WEB SERVICE FOR CONSOLIDATORS



Integrated Registration Services **Customer Support Application**

Name: JOHN PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979 EIN: 020000000

[Help](#) CS027

- [CSA Home](#)
- [User Information](#)
- [Service Status](#)
- [User History](#)
- [Report of Contact](#)
- [Add/Update Employer Information](#)


IRESCSA

Confirmation of Adding Services

Access has been Requested for :

- **WAGE REPORTING WEB SERVICE FOR CONSOLIDATORS:** Service may be used immediately

45. Confirmation of Unblocking

**Integrated Registration Services** **Customer Support Application**

[CSA Home](#) [Help](#) CS028

Confirmation of Unblocking

The following services have been unblocked

Suite	Service (s)	Blocked Date	Block Duration	Affiliate	Affiliate ID	Block Type
BSO	ATTORNEY FEE	2010-04-20-11.39.27.193017	NOT APPLICABLE	EIN	541636730	UNBLOCK EIN

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46. Confirmation of Deactivating Services



Integrated Registration Services **Customer Support Application**

Name: JOHN PUBLIC SSN: 999011234 User ID: 9K8278TG DOB: 01/01/1979 EIN: 020000000

[Help](#) CS031


- [CSA Home](#)
- [User Information](#)
- [Service Status](#)
- [Add Services](#)
- [User History](#)
- [Report of Contact](#)
- [Add/Update Employer Information](#)
- ▶ Deactivate Services**

IRESCSA Confirmation of Deactivating Services

The following services have been successfully deactivated:

- WAGE REPORTING WEB SERVICE FOR CONSOLIDATORS

47. Confirmation of Reestablish Employer / Employee Relationship

 Integrated Registration Services Customer Support Application	
Name: JOHN PUBLIC SSN: 999011234 User ID: PF8M3PQZ DOB: 05/03/1970	
CSA Home	IRESCSA Help CS033
Reestablish Employer/Employee Relationship	Confirmation of Reestablish Employer / Employee Relationship
User Information	Authorization to re-establish the relationship with this employer has been granted.:
Add Services	
Add/Update Employer Information	

48. Record ID Information



Integrated Registration Services **Customer Support Application**

Name: JOHN PUBLIC SSN: 999011234 User ID: YK2YXSSX DOB: 05/03/1970 EIN: 020000000

[Help](#) CS035

[CSA Home](#)
[User Information](#)
▶ Record ID Information

Record ID Information


* indicates mandatory field.

* Type of ID: U.S. Driver's License

* Complete ID #: MD12345

* State: MD

49. Print Activation Code for eFolder



Integrated Registration Services **Customer Support Application**

Name: JOHN PUBLIC SSN: 999011234 User ID: YK2YXSSX DOB: 05/03/1970 EIN: 020000000

[Help](#) CS036


- [CSA Home](#)
- [User Information](#)
- ▶ Print Activation Code for eFolder**

IRESCSA **Print Activation Code for eFolder**

Access Claimant's Electronic Folder role has been added successfully.

Select the **Print Activation Code** button to print the Access Claimant's Electronic Folder activation code.

50. View Activation Code for eFolder



Integrated Registration Services **Customer Support Application**

Name: JOHN PUBLIC SSN: 999011234 User ID: YK2YXSSX DOB: 05/03/1970 EIN: 020000000

[Help](#) CS036

[CSA Home](#)
[User Information](#)
▶ [View Activation Code for eFolder](#)

IRESCSA

View Activation Code for eFolder

The Electronic Folder Activation Code is **JBP9D2QB**.

Select the **Print Activation Code** button to print the Access Claimant's Electronic Folder activation code.

51. Privacy Act Statement

Privacy Act Statement Collection and Use of Personal Information

Sections 205(a) and 1106 of the Social Security Act, as amended, authorize us to collect this information to allow you access to our online applications. We will use the information you provide to verify your identity and to register you, your company, or authorized employee(s) to use our Business Services Online (BSO) suite of services. The Privacy Act (5 U.S.C. & 552a(b)) permits us to disclose the information you provide in accordance with approved routine uses. Providing us this information is voluntary. However, failing to provide us with all or part of the information could prevent us from offering you access to our BSO suite of services. Additional information about our BSO suite of services, routine uses of information, programs, and systems is available online at www.socialsecurity.gov or at your local Social Security office.

51. Paperwork Reduction Act Statement

Paperwork Reduction Act Statement

This information collection meets the clearance requirements of 44 U.S.C. 3507, as amended by Section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget (OMB) control number. The OMB control number for this information collection is 0960-0626; expiration date 09/30/2015. We estimate that it will take about 20 minutes to read the instructions, gather the facts, and answer the questions. You may send comments on our estimate of the time needed to complete the form to: Social Security Administration, 6401 Security Blvd. Baltimore, MD 21235-0001.