

OMB Number: 2900–New CVE Verification

Respondent Burden: 3 minutes

Expiration Date: xx/xx/xxxx

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### Exit Survey

**1. Please select one as applicable:**

I did not renew my application

I did not complete my application

**2. What best describes the reason(s) you decided not to renew or complete the verification application? Please select the 3 most relevant ones in order of importance, being 1 the most relevant.**

Not able to provide the requested documentation (either initial or additional/clarifying documents).

Complexity of the process (not fully understood process; not able to get assistance from CVE).

My application was denied and I decided not to try again.

Not satisfied/comfortable with a previous verification site-visit, so not willing to do that again.

My business is not currently doing business with the Department of Veteran Affairs nor plans to do so.

The verification status does not represent any financial beneficial to my business.

My business is not Veteran-owned or service-disabled Veteran-owned anymore.

Other. Please explain \_\_\_\_\_

**3. How would you evaluate your experience with CVE while applying for the verification program?**

1  Poor    2  Fair    3  Good    4  Very Good    5  Excellent

**4. Please explain how the application process needs to be improved in order to encourage you to participate in the VetBiz/VIP verification program?**