

This survey will appear on Survey Monkey as follows:

Office of Small Credit Union Initiatives
Survey of Supervisory Examiners, State Supervisory Agencies, and Credit Union Leagues

Tell Us About You and Your Organization

1. For which of the following do you work?
Drop-down menu
 - a. NCUA Supervisory Examiner
 - b. State Supervisory Agency
 - c. Credit Union League

2. How many small credit unions does your organization service?
1 to 49 50 to 100 more than 100

3. What types of services does your organization provide to:
 - Small credit unions?
 - a. Consulting b. Grants and Loans c. Training d. Publications e. Partnership and Resources f. Other, explain: _____
 - Newly chartered credit unions?
 - a. Consulting b. Grants and Loans c. Training d. Publications e. Partnership and Resources f. Other, explain: _____
 - Minority depository institutions?
 - a. Consulting b. Grants and Loans c. Training d. Publications e. Partnership and Resources f. Other, explain: _____
 - Low-income designated credit unions?
 - a. Consulting b. Grants and Loans c. Training d. Publications e. Partnership and Resources f. Other, explain: _____

4. Does your organization assist credit unions to develop mentor credit union relationships?
Yes or No Question. If yes, please explain: (comment box)

5. Please provide any additional information you'd like to share about your organization and the services it provides to the types of credit unions listed in Question 3, above.
Comment box

Tell Us What You Know About Us

6. How **familiar** are you with the following OSCUI services?
Rate on a scale of 1 through 5.
 - a. Consulting: 1-Extremely Familiar 2- Very Familiar 3- Familiar 4- Not So Familiar 5- Very Unfamiliar
 - b. Grants and Loans: 1-Extremely Familiar 2- Very Familiar 3- Familiar 4- Not So Familiar 5- Very Unfamiliar

- c. Training: 1-Extremely Familiar 2- Very Familiar 3- Familiar 4- Not So Familiar 5- Very Unfamiliar
 - d. Publications: 1-Extremely Familiar 2- Very Familiar 3- Familiar 4- Not So Familiar 5- Very Unfamiliar
 - e. Partnerships and Resources: 1-Extremely Familiar 2- Very Familiar 3- Familiar 4- Not So Familiar 5- Very Unfamiliar
7. How would you rate the **quality** of OSCUI's service in the following areas?
Rate on a scale of 1 through 4.
- a. Consulting: 1-High Quality 2- Quality 3-Poor Quality 4- Unable to Rate
 - b. Grants and Loans: 1-High Quality 2- Quality 3- Poor Quality 4- Unable to Rate
 - c. Training: 1-High Quality 2- Quality 3- Poor Quality 4- Unable to Rate
 - d. Publications: 1-High Quality 2- Quality 3- Poor Quality 4- Unable to Rate
 - e. Partnerships and Resources: 1-High Quality 2- Quality 3- Poor Quality 4- Unable to Rate
8. Which services or resources offered by OSCUI are most helpful to small credit unions?
- a. Consulting b. Grants and Loans c. Training d. Publications e. Partnership and Resources f. Other, explain: _____
9. How often do you visit the OSCUI website?
Never Seldom (1 – 5 times per month) Often (more than 5 times per month)
10. How helpful is the monthly FOCUS e-newsletter in providing information and opportunities related to small, low-income designated, minority depository institution, and newly chartered credit unions?
1-Extremely Helpful 2- Very Helpful 3- Helpful 4- Not So Helpful 5- Unhelpful

Tell Us How We Can Work Together

11. How can OSCUI better engage with your organization to serve small, low-income designated, minority depository institution, and newly chartered credit unions?
Comment box
12. What types of services and information from NCUA's OSCUI would benefit your organization in its mission to serve small, low-income designated, minority depository institution, and newly chartered credit unions?
Comment box
13. What is your preferred method of communication?
Text E-mail Telephone Newsletter Other
Prefer not to receive communication
14. How frequently would you like to be contacted by OSCUI?
Monthly Quarterly Annually Not At All

Paperwork Reduction Act Statement: The estimated average burden associated with this information collection is 15 minutes per respondent. Comments concerning the accuracy of this burden estimate and suggestions for reducing it should be address to the National Credit Union Administration, OCIO, ATTN: PRA Clearance Officer, 1775 Duke Street, Alexandria, Virginia 22314. An agency may not conduct or sponsor, and a person is not required to respond to, an information collection unless it displays a valid OMB control number. This survey is approved under OMB No. 3133-0188.