

DEPARTMENT OF HEALTH & HUMAN SERVICES  
Centers for Medicare & Medicaid Services  
Center for Consumer Information and Insurance Oversight  
200 Independence Avenue SW  
Washington, DC 20201



# **Request for Renewal under the “Generic Clearance for the Collection of Routine Customer Feedback”**

**OMB Control Number: 0938-1185**

## **Type of Information Collection**

**Evaluation of Stakeholder Training - Health Insurance  
Marketplace and Market Stabilization Programs**

**August 17, 2015**

**INFORMATION NOT RELEASABLE TO THE PUBLIC UNLESS AUTHORIZED BY LAW:** This information has not been publicly disclosed and may be privileged and confidential. It is for internal government use only and must not be disseminated, distributed, or copied to persons not authorized to receive the information. Unauthorized disclosure may result in prosecution to the full extent of the law.

# Table of Contents

## CONTENTS

### Background

Purpose	1
Description of Respondents	2
Type of Collection	2
Certification	2
Burden Hours	3
Federal Cost	3

### Instruments

On-site Post-Training Survey (Hardcopy)	5
On-site Post-Training Survey (Hardcopy)	7
Webinar Post-Training Participant Survey	10
Webinar Post-Training Participant Survey	10
User Group Post-Training Participant Survey	12