SERVICE ANNUAL SURVEY

U.S. DEPARTMENT OF COMMERCE Economics and Statistics Administration U.S. CENSUS BUREAU

Worksheet

SA-54011A

(DRAFT)

WORKSHEET

2015 ANNUAL SERVICES REPORT

DO NOT use this worksheet to respond to the survey, it is intended to assist you with gathering and preparing your data prior to reporting online.

Please view the online report for specific instructions that may apply to your EIN or firm.

Return to https://econhelp.census.gov/sas when you are ready to report online.

Due Date

Need help or have questions?

Call 1-877-787-9860, option "1" (8:00 a.m. - 5:00 p.m. ET, M-F) or Visit

https://econhelp.census.gov/sas

YOUR RESPONSE IS REQUIRED **BY LAW.** Title 13, United States Code, Sections 131 and 182 authorizes this collection. Sections 224 and 225 requires businesses and other organizations that receive this questionnaire to answer the questions and return the report to the U.S. Census Bureau. By Section 9 of the same law, YOUR CENSUS REPORT IS CONFIDENTIAL. It may be seen only by persons sworn to uphold the confidentiality of Census Bureau information and may be used only for statistical purposes. Under the same law, information that you report cannot be used for taxation, regulation, or investigation and are exempt from release under the Freedom of Information Act. Further, copies of your response retained in your files are immune from legal process.

GENERAL INSTRUCTIONS

- Any significant change in this firm's operations should be noted in 0.
- For establishments sold or acquired in 2015, report data only for the period the establishments were operated by this firm.
- Estimates are acceptable if book figures are not available.
- Enter "0" where applicable.
- Do not combine data for two or more detailed lines.
- Report data on an accrual basis, except for payroll.
- Dollars should be rounded to the nearest dollar.
- If a figure is \$1,030,280,456 it should be reported as

	\$ Bil.		\$ Bil.			Mil.		T	hοι	ı.		Dol.	
→		1	0	3	0	2	8	0	4	5	6		

Include:

- Data for all Services establishments (excluding data for Retail, Wholesale, Manufacturing, Mining, and Construction operations) as defined by the survey coverage in ①B.
- Data for auxiliary facilities primarily engaged in supporting services to those establishment(s) such as warehouses, garages, central administrative offices, and repair services.

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A. MAILING ADDRESS

Is this firm's name and mailing address the same as shown in the mailing address above?

	Yes
0035	
	No - Enter corrections in the mailing address above

0	В. :	SURVE	Y COVERAGI							
	I	Did thi	s firm provid	e the business activities described below?						
										(
										•
										(
	(0001	Yes							
			No - Specify	this firm's business activity 7						l
			0002							
2	Not	Applica	able.							
3	OR	GANIZ	ATIONAL CH	ANGE						
	A .	Did thi	s firm experi	ence any acquisitions, sales, mergers, and/or divest	itures	in 20	15?			
		0010	Yes							
	(0016	No - Go to							
	ь.	1A/la : a la								
				ng organizational changes occurred in 2015? more than one organizational change occurred during the	he repo	ortina	period, e	xplai	n in 1	
					,			, Day	Year	
			Acquisition	Data of organizational change						
			Sale	Date of organizational change		. 0018				
	(0091	Merger	AND						
				Enter detailed information below 7						
			Divestiture	J						
		0017 Nai	me of company			0019 EI	N (9 digits	s)		
							-			
		Address	(Number and s	reet, P.O. Box, etc.)						
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	SA-54011A (DRAFT)			Page
4	REPORTING PERIOD NOTE: Calendar year data are preferred. If it is not available, please report for the fiscal			
	year that includes at least six months of data for the 2015 calendar year. What time period is covered by the data provided in this report?		20	15 ng Date
	Calendar year	Month	Day	Year
	Fiscal or partial year - Report beginning and ending dates		Ending	g Date
		Month	Day	Year
	8000			
5	A. Is this establishment operated on a not-for-profit basis? Yes No - Go to B. Was all or part of the income of this establishment or organization exempt from faxes under section 501 of the Internal Revenue Code? Yes No No	ederal	incom	1 e

6 SALES, RECEIPTS, OR REVENUE

What were the revenues for this firm in 2015?

Include:

- Report gross billings, except where noted elsewhere on the form.
- · Dues and assessments from members and affiliates.
- E-commerce revenue.

Exclude:

- Transfers made within the company.
- Taxes collected directly from customers or clients and paid directly to a local, state, or federal tax agency.

INSTRUCTIONS FOR TAXABLE FIRMS

Include:

- Amounts received for work subcontracted to others.
- For locations that were sold or acquired during a year, only report for the periods that this firm operated the locations.
- Revenue from services performed by domestic locations of foreign parent firms, subsidiaries, branches, etc.

- Rents from and revenue of separately operated departments, concessions, etc., which are leased to others.
- · Commissions from vending machine operators.
- Revenue of foreign subsidiaries (those located outside the U.S., i.e., outside the 50 states, District of Columbia, U.S. Commonwealth Territories, or U.S. Possessions).

INSTRUCTIONS FOR TAX-EXEMPT FIRMS

Include:

- Program service revenue for services provided in the applicable period, whether or not payment was received in the applicable period.
- Gross sales of merchandise minus returns and allowances.
- Income from interest, dividends, gross rents (including display space rentals and share of receipts from departments operated by other companies), royalties, and other investments.
- Gross contributions, gifts, and grants (whether or not restricted for use in operations).
- Commissions earned from the sale of merchandise owned by others (including commissions from vending machine operators).
- Gross receipts from fundraising activities.

Exclude:

- Gross receipts of departments or concessions operated by other companies.
- Amounts transferred to operating funds from capital or reserve funds.

		Mark "X"		2	2015	
		if None	\$ Bil.	Mil.	Thou.	Dol.
1.	Non-Operating Revenue (Lines 1a through 1d to be completed by tax-exempt firms only)					
	a. Contributions, gifts, and grants received	1 🔲				
	b. Investment and property income - Include interest and dividends. Exclude gains (losses) from assets sold	2				
	c. Program service - Include revenue from classes and instructional services; registration fees received in connection with a meeting or convention; government contracts; and other fees					
	received for providing a service	3				
	d. All other non-operating revenue - Revenue not reported in lines 1a through 1c. Include capital gains and losses. If this item is greater than 20% of the total revenue, specify the primary source of revenue below					
	180	9				
2.	TOTAL REVENUE (To be completed by tax-exempt and taxable					
	firms) For tax-exempt firms this is the sum of lines 1a through 1d 180	0	,			' '
A	Not Applicable					

E-COMMERCE						
E-commerce is the sale of goods and services where the buyer places an order, or tare negotiated, over an Internet, mobile device (M-Commerce), extranet, EDI networks comparable online system. Payment may or may not be made online.	he price k, electi	e and term ronic mail	ns of th I, or ot	he sa her	ale	
A. Did this firm have any e-commerce revenue in 2015?						
Yes						
0011						
□ No - <i>Go to</i> 11						
	\$ Bil.	Mil.	2015 Tho	ou.	Do	ol.
P. What was the total a commerce version in 2015?		l l				
B. What was the total e-commerce revenue in 2015?						
and 10 Not Applicable.						
CLASS OF CUSTOMER						
What percentage of sales, receipts, or revenue reported in ③ was received following classes of customers in 2015?	rom th	e		\vdash	2015 Percei	_
					T	9
1. Household consumers and individual users			. 1763		+++	
2. Business firms, not-for-profit organizations, and Government (Federal, st	ate, an	d local)	. 1760	+	-	%
				1	00	9
Not Applicable				1	00	9
Not Applicable. EXPORT REVENUE					00	9
	strict of	Columbia	a, U.S.	nche		
EXPORT REVENUE An exported service is a service performed for a customer or client (individual, govestablishment, etc.) located outside the United States (i.e., outside the 50 States, Discommonwealth Territories, or U.S. Possessions). Include: • Services performed for unaffiliated and affiliated foreign firms (i.e., foreign parent Exclude:	strict of	Columbia	a, U.S.	nche		
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2015

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14 OPERATING EXPENSES

What were the operating expenses for this firm in 2015?

a. Gross annual payroll - Total annual Medicare salaries and

Exclude:

- Transfers made within the company.
- Capitalized expenses.
- Interest.
- · Bad debt.
- Impairment.
- Income tax.

Gross annual payroll

Personnel Costs

Include salaries and wages, commissions, dismissal pay, bonuses, employee contributions to Social Security, income tax withholding, union dues, group insurance premiums, savings bonds, cash equivalent in-kind, allowances, holiday pay, vacation pay, sick leave, stock purchase plans, and employee contributions to pension plans. **Exclude** the cost of leased employees, employer's cost for fringe benefits, and temporary staff obtained from temporary help services. For unincorporated businesses, **exclude** profit or other compensation of proprietors or partners.

All other operating expenses

Include travel and entertainment; postage, shipping or delivery services; warehousing and storage services; royalties; security services; janitorial and grounds maintenance services; purchased transportation with operators; and other expenses not reported elsewhere.

Mark "X" if None

\$ Bil.

wages for all employees as reported on this firm's IRS Form 941, Employer's Quarterly Federal Tax Return, line 5(c) for the four quarters that correspond to the survey period or IRS Form 944 Employer's Annual Federal Tax Return, line 4(c). Include the spread on stock options that are taxable to employees as wages .	1821			1
b. Employer's cost for fringe benefits - Employer's cost for legally required programs and programs not required by law:				
 Health insurance - Insurance premiums for hospital plans, medical plans, and single service plans (e.g., dental, vision, prescription drugs). Include premium equivalents for self- insured plans and fees paid to third-party administrators (TPAs). Exclude employee contributions	1841			
2. Pension plans:				
a. Defined benefit pension plans - Costs for both qualified and unqualified defined pension plans. Pension plans that specify the benefit to be paid to employees upon retirement, generally either a specific amount or a percentage of compensation. Employer contributions are based on actuarial computations that include the employee's compensation and years of service and are not allocated to specific accounts maintained for employees	1010			1
b. Defined contribution plans - Costs under defined contribution plans. Pension plans that define the employer contributions to a separate account provided for each employee. The employee "benefit" at retirement depends on the amount contributed and the results of the account's activity. Examples include profit sharing plans, money purchase (e.g., 401k, 403b) and stock bonus plans (e.g.,	1843			
3. Payroll taxes, employer paid insurance premiums (except health), and other employer benefits - Include legally-required fringe benefits (e.g., Social Security, workers' compensation insurance, unemployment tax, state disability insurance programs, Medicare). Include benefits for life insurance, "quality of life" benefits (e.g., childcare assistance, subsidized commuting), employer contributions to pre-tax benefit accounts (e.g., health savings accounts), education assistance, and other benefits not specified above. Exclude disbursements from trusts or funds to satisfy health insurance claims	1844			
CONTINUE WITH $oldsymbol{\Omega}$ ON PAGE	7			

		Mark "X"			2015	
		if None	\$ Bil.	Mil.	Thou.	Dol.
	Personnel Costs - Continued					
_						
•	 Temporary staff and leased employee expense - Total costs paid to Professional Employer Organizations (PEOs) and staffing 					
	agencies for personnel. Include all charges for payroll, benefits,					
	and services				1 1	
E	xpensed Materials, Parts, and Supplies (not for resale)					
ŧ	. Expensed equipment - Expensed computer hardware and other					
	equipment (e.g., copiers, fax machines, telephones, shop and lab					
	equipment, CPUs, monitors). Report packaged software in line 3a.		'		' '	' '
	Report leased and rented equipment in line 3i					
k	Expensed purchases of other materials, parts, and					
	supplies - Materials and supplies used in providing services to others; materials and parts used in repairs; office and janitorial					
	supplies; small tools; containers and other packaging materials;					
	and motor fuels					
F	expensed Purchased Services					
	. Expensed purchases of software - Purchases of prepackaged,					
•	custom coded, or vendor customized software. Include software					
	developed or customized by others, web-design services and					
	purchases, licensing agreements, upgrades of software, and		'		' '	' '
	maintenance fees related to software upgrades and alterations 1826				1 1	
k	Data processing and other purchased computer services -					
	Include web hosting, computer facilities management services,					
	computer input preparation, data storage, computer time rental, optical scanning services, and other computer-related advice					
	and services, including training. Exclude expensed integrated					
	systems, repair and maintenance of computer equipment, payroll					
	processing and credit card transaction fees, and expenses for		'		' '	' '
	telecommunication services (e.g., Internet, connectivity, telephone) 1845					
(. Purchased communication services - Telephone, cellular, and					
	fax services; computer-related communications (e.g., Internet,					
	connectivity, online), and other wired and wireless communication services					
•	I. Purchased repairs and maintenance to machinery and equipment - Expensed repair and maintenance services to					
	machinery, vehicles, equipment, and computer hardware.					
	Exclude materials, parts, and supplies used for repairs and					
	maintenance performed by this firm's employees 1848					
•	. Purchased repairs and maintenance to buildings,					
	structures, and offices - Include repair and maintenance to					
	integral parts of buildings (e.g., elevators, heating systems).					
	Exclude materials, parts, and supplies used for repairs and maintenance performed by this firm's employees. Report janitorial					
	and grounds maintenance services in line 4c		,		1 1	
4	. Purchased electricity - If the cost of electricity is included in					
	lease or rental payments, report in line 3j				1 1	1 1
•	Purchased fuels (except motor fuels) - Fuel for heating,					
•	power, or generating electricity (e.g., natural gas, propane, oil,					
	coal). If the costs are included in lease or rental payments, report		'		' '	' '
	in line 3j					
ŀ	. Water, sewer, refuse removal, and other utility payments -					
	Include the cost of hazardous waste removal. If the costs of these utilities are included in lease or rental payments, report in line 3j 1852					
	• • • • • • • • • • • • • • • • • • • •					
i	 Lease and rental payments for machinery, equipment, and other tangible items - Include lease and rental of transportation 					
	equipment without operators and penalties incurred for broken					
	leases. Exclude capital and financing lease agreements and					
	licensing/leasing of software					
j	Lease and rental payments for land, buildings, structures,					
•	store spaces, and offices - Include penalties incurred for		'			' '
	broken leases					
ŀ	. Purchased advertising and promotional services - Include					
	marketing and public relations services					I .

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14	OPERATING EXPENSES - Continued					
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		if None		Mil.	Thou.	Dol.
_	E consideration than Continued		Ψ 5		mour	20
3.	Expensed Purchased Services - Continued					
	I. Purchased professional and technical services - Include management consulting, accounting, auditing, bookkeeping, legal, actuarial, payroll processing, architectural, engineering, and other professional services. Exclude salaries paid to your own employees for these services	855				
4.	Other Operating Expenses					
	a. Depreciation and amortization charges - Include depreciation charges taken against tangible assets owned and used by this firm, tangible assets and improvements owned by this firm within leaseholds, tangible assets obtained through capital lease agreements, and amortization charges against intangible assets (e.g., patents, copyrights). Exclude impairment	B31			1 1	
	b. Governmental taxes and license fees - Payments to government agencies for taxes and licenses. Include business and property taxes. Exclude income taxes and sales and excise taxes collected from customers	832				
	c. All other operating expenses - All other operating expenses not reported above, unless specifically excluded in the general instructions. Include office postage paid and package delivery. Exclude purchases of merchandise for resale and non-operating expenses. If this item is greater than 20% of the total operating expenses, specify the primary source of the expenses below					
	15	859				
5.	TOTAL OPERATING EXPENSES					
5.	Sum of lines 1a through 4c	200				
15	cum or mics ra timough 40	500				
	What was the interest expense for this firm's establishments as debasis? Exclude: • Transfers made within the company. • Capitalized expenses. • Impairment. • Bad debt. • Income tax.	aetinea in	U B and	operati		-exempt
		Mark "X			2015	
		if None	\$ Bil.	Mil.	Thou.	Dol.
	Interest expense - Interest expenses incurred in the financing of		'			
	operations and long lived assets used in continuing operations 18	856				
16	Not Applicable.					

18	CONTACT INFORMATION

CONTACT IN						I=				
Name of perso			•	Please p		Title				
Telephone	Area code		Number -		Extension	Fax	Area code		Number -	
E-mail address						Website address				
	THA	NK YOU	_	_	-	NNUAL SERVICE or your records.	S REPOR	г.		
reporting burde	en for this co	ollection o	f information	is estir	nated to averag	ge 3-6 hours per resp	onse, includ	ing the tim	e for revie	wing

THANK YOU for completing your 2015 ANNUAL SERVICES REPORT.

Public reporting burden for this collection of information is estimated to average 3-6 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: ECON Survey Comments 0607-0422, U.S. Census Bureau, 4600 Silver Hill Road, Room EMD-8K122, Washington, DC 20233. You may e-mail comments to ECON.Survey.Comments@census.gov . Be sure to use ECON Survey Comments 0607-0422 as the subject. You are not required to respond to this collection of information if it does not display a valid approval number from the Office of Management and Budget (OMB). The eight-digit OMB number is 0607-0422 and appears in the upper right corner of the electronic instrument