Do Not Return

SERVICE ANNUAL SURVEY

U.S. DEPARTMENT OF COMMERCE Economics and Statistics Administration U.S. CENSUS BUREAU

Worksheet

SA-51721E

(DRAFT)

2015 ANNUAL SERVICES REPORT

Due Date

Need help or have questions?

Call 1-877-787-9860, option "1" (8:00 a.m. - 5:00 p.m. ET, M-F) or Visit

https://econhelp.census.gov/sas

YOUR RESPONSE IS REQUIRED BY LAW. Title 13, United States Code, Sections 131 and 182 authorizes this collection. Sections

authorizes this collection. Sections 224 and 225 requires businesses and other organizations that receive this questionnaire to answer the questions and return the report to the U.S. Census Bureau. By Section 9 of the same law, YOUR CENSUS REPORT IS CONFIDENTIAL. It may be seen only by persons sworn to uphold the confidentiality of Census Bureau information and may be used only for statistical purposes. Under the same law, information that you report cannot be used for taxation, regulation, or investigation and are exempt from release under the Freedom of Information Act. Further, copies of your response retained in your files are immune from legal

WORKSHEET

DO NOT use this worksheet to respond to the survey, it is intended to assist you with gathering and preparing your data prior to reporting online.

Please view the online report for specific instructions that may apply to your EIN or firm.

Return to https://econhelp.census.gov/sas when you are ready to report online.

GENERAL INSTRUCTIONS

Throughout this survey, any reference to **"this firm"** is referring to the EIN that is printed in the mailing address area or the new EIN that was provided as a response in **2**. Any responses related to "this firm" should only include data for the EIN referenced.

- Any significant change in this firm's operations should be noted in
- For establishments sold or acquired in 2015, report data only for the period the establishments were operated by this firm.
- Estimates are acceptable if book figures are not available.
- Enter "0" where applicable.
- Do not combine data for two or more detailed lines.
- Report data on an accrual basis, except for payroll.
- Dollars should be rounded to the nearest dollar.
- If a figure is \$1,030,280,456 it should be reported as -

	\$ Bil.		Mil.		Thou.			Dol.			
→		I	0	3	0	2	8	0	4	5	6

Include:

- Data for all Services establishments (excluding data for Retail, Wholesale, Manufacturing, Mining, and Construction operations) operating under the EIN printed in the mailing address area.
- Data for auxiliary facilities primarily engaged in supporting services to those establishment(s) such as warehouses, garages, central administrative offices, and repair services.

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process

A. MAILING ADDRESS

Is this firm's name and mailing address the same as shown in the mailing address above?

	Ш	Yes
0035		
		No - Enter corrections in the mailing address above

Dia ti	hie firm provide	the husiness activities described below?						
	iis iirm provide	the business activities described below?						
0001	Yes							
	No - Specify to	his firm's business activity 7						
	0000							
	0002							
	L EMPLOYER ID	ENTIFICATION NUMBER (EIN)						
		yron under Env						
013	Yes		EIN (9	digits)				
		t 9-digit EIN AND date payroll was first	2	-				
	reported for	this EIN	5					
				Month	Day	Yea		
			0088					
RGANI	ZATIONAL CHA	NGE						
۱. Did th	his firm experier	nce any acquisitions, sales, mergers, and/or divestitur	es in 20)15?				
	☐ Yes							
0016	No - <i>Go to</i> 4							
) Which	h of the fellowin	organizational changes occurred in 2015?						
		ng organizational changes occurred in 2015? more than one organizational change occurred during the re	porting	period,	explai	in in ① .		
	all that apply. If i		porting	<i>period,</i> Month				
		more than one organizational change occurred during the re						
	all that apply. If i	more than one organizational change occurred during the re						
Check	Acquisition	more than one organizational change occurred during the re Date of organizational change						
Check	Acquisition Sale Merger	more than one organizational change occurred during the re						
0091	Acquisition Sale Merger Divestiture	more than one organizational change occurred during the re Date of organizational change	0018	Month	Day			
0091	Acquisition Sale Merger	more than one organizational change occurred during the re Date of organizational change	0018		Day			
0091 0017 N	Acquisition Sale Merger Divestiture	more than one organizational change occurred during the re Date of organizational change	0018	Month	Day			
0091 0017 N	Acquisition Sale Merger Divestiture	more than one organizational change occurred during the re Date of organizational change	0018	Month	Day			
0091 0017 N Addres	Acquisition Sale Merger Divestiture Name of company	Date of organizational change	0018	Month	Day			
0091 0017 N Addres	Acquisition Sale Merger Divestiture	more than one organizational change occurred during the re Date of organizational change	0018	Month	Day			
0091 0017 N Addres	Acquisition Sale Merger Divestiture Name of company	Date of organizational change	0018	Month	Day	in in ① .		

and/or mobile switching center telephone networks for the transmission of switching voice, data, and video, where the call originates from or transmits into a portable headset. Include roaming charges, calls using cellular, PCS, and ESMR technology d. Mobile all distance - Providing access to the public switched and/or mobile switching center telephone networks for the transmission of switching voice, data, and video, where the call originates from or transmits into a portable headset and where there is no distinction between local and long distance areas. Include calls using cellular PCS, and ESMR, mobile satellite telephony, air-to-ground, and ship-to-shore telecommunication

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services

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6	SALES, RECEIPTS, OR REVENUE - Continued					
			,	;	2015	
		if None	\$ Bil.	Mil.	Thou.	Dol.
2.	Other Telecommunications Services					
	Other Telecommunications Services a. Internet access services - Providing a direct connection to the Internet, both wired and wireless. Include broadband, narrowband, digital subscriber lines (DSL), dial-up, and always-on Internet access services b. Telecommunication network installation services - Installing wires and other equipment to put a telecommunication network in place c. Reselling services for telecommunications equipment, retail - Retailing of telecommunications equipment such as fixed or mobile telephones, pagers, mobile radio units, key telephones, Private Branch Exchanges (PBX), modems, and data terminal equipment, purchased on own-account for resale d. Rental of telecommunications equipment - Renting or leasing telecommunication equipment such as fixed or mobile telephones, pagers, mobile radio units, key telephones, pagers, mob					
	narrowband, digital subscriber lines (DSL), dial-up, and always-on					(
		9				
	wires and other equipment to put a telecommunication network in					
	Telecommunications Services ernet access services - Providing a direct connection to Internet, both wired and wireless. Include broadband, rowband, digital subscriber lines (DSL), dial-up, and always-on services services - Installing es and other equipment to put a telecommunication network in ce services for telecommunications equipment, and telecommunications equipment as the statistic of telecommunications equipment as the statistic of telecommunications equipment, and data terminal alignment, purchased on own-account for resale					
	ther Telecommunications Services Internet access services - Providing a direct connection to the Internet, both wired and wireless. Include broadband, narrowband, digital subscriber lines (DSL), dial-up, and always-on laternet access services (DSL), dial-up, and always-on laternet access services (DSL), dial-up, and always-on laternet access services (DSL), dial-up, and always-on wires and other equipment to put a telecommunication network in place Telecommunication network installation services - Installing wires and other equipment to put a telecommunications equipment, retail - Retailing of telecommunications of the strain of telecommunications equipment, retail - Retailing of telecommunications equipment and telecommunications equipment to the strain of telecommunications equipment to retail equipment to equipment such as fixed terminal equipment and equipment such as fixed terminal equipment of residence of the strain of telecommunications equipment, retail - Retailing of telecommunications equipment, retail - Retailing of telecommunications equipment, retail - Retailing of telecommunications equipment - Repair and maintendence of telecommunications equipment - Repair and maintendence of t					
	or mobile telephones, pagers, mobile radio units, key telephones,			1 1		
	equipment, purchased on own-account for resale 602	22				
	d. Rental of telecommunications equipment - Renting or leasing					,
	pagers, mobile radio units, key telephones, PBX, modems, and			1 1		
	data terminal equipment	23				
	e. Repair and maintenance services for telecommunications equipment - Repair and maintenance of telecommunications					
	equipment, facilities, and related products on or off a customer's					
		24				
3.	All other operating revenue - Revenue not reported in lines					
	1a through 2e. If this item is greater than 20% of the total operating revenue, specify the primary source of the revenue					
	below 7					2
				<u> </u>		
	179	9 🗆				
4.	TOTAL OPERATING REVENUE					
	Sum of lines 1a through 3	00				
7	Not Applicable.					
8	E-COMMERCE					
	E-commerce is the sale of goods and services where the buyer places an	order, or t	he price	and term	ns of the sa	le
		EDI networ	k, electr	onic mail	, or other	
						<u>(</u>
	A. Did this firm have any e-commerce revenue in 2015?					
	- No - Go to W					
			¢ pii			Dol
			ווט ע.	IVIII.	Tilou.	Doi.
	B. What was the total e-commerce revenue in 2015?	2000				
9	and 10 Not Applicable.					
W						2015
		received f	rom th	е		
	1. Household consumers and individual users				. 1763	70
	2. Business firms, not-for-profit organizations, and Government (F	ederal. st	ate. an	d local)	. 1760 +	%
		,, 3 .	,			0 0 0/
					I	00%
P	and 13 Not Applicable.					

2015

14 OPERATING EXPENSES

What were the operating expenses for this firm in 2015?

Exclude:

- Transfers made within the company.
- Capitalized expenses.
- Interest.
- · Bad debt.
- Impairment.
- Income tax.

Gross annual payroll

Include salaries and wages, commissions, dismissal pay, bonuses, employee contributions to Social Security, income tax withholding, union dues, group insurance premiums, savings bonds, cash equivalent in-kind, allowances, holiday pay, vacation pay, sick leave, stock purchase plans, and employee contributions to pension plans. **Exclude** the cost of leased employees, employer's cost for fringe benefits, and temporary staff obtained from temporary help services. For unincorporated businesses, **exclude** profit or other compensation of proprietors or partners.

All other operating expenses

Include travel and entertainment; postage, shipping or delivery services; warehousing and storage services; royalties; security services; janitorial and grounds maintenance services; purchased transportation with operators; and other expenses not reported elsewhere.

Mark "X"

Personnel Costs a. Gross annual payroll - Total annual Medicare salaries and					
wages for all employees as reported on this firm's IRS Form 941, Employer's Quarterly Federal Tax Return, line 5(c) for the four quarters that correspond to the survey period or IRS Form 944 Employer's Annual Federal Tax Return, line 4(c). Include the spread on stock options that are taxable to employees as wages . 1821				1 1	
b. Employer's cost for fringe benefits - Employer's cost for legally required programs and programs not required by law:					
 Health insurance - Insurance premiums for hospital plans, medical plans, and single service plans (e.g., dental, vision, prescription drugs). Include premium equivalents for self- insured plans and fees paid to third-party administrators (TPAs). Exclude employee contributions			1 1		
2. Pension plans:					
a. Defined benefit pension plans - Costs for both qualified and unqualified defined pension plans. Pension plans that specify the benefit to be paid to employees upon retirement, generally either a specific amount or a percentage of compensation. Employer contributions are based on actuarial computations that include the employee's compensation and years of service and are not allocated to specific accounts maintained for employees 1842		1		1 1	
b. Defined contribution plans - Costs under defined contribution plans. Pension plans that define the employer contributions to a separate account provided for each employee. The employee "benefit" at retirement depends on the amount contributed and the results of the account's activity. Examples include profit sharing plans, money purchase (e.g., 401k, 403b) and stock bonus plans (e.g., ESOPs)					
3. Payroll taxes, employer paid insurance premiums (except health), and other employer benefits - Include legally-required fringe benefits (e.g., Social Security, workers' compensation insurance, unemployment tax, state disability insurance programs, Medicare). Include benefits for life insurance, "quality of life" benefits (e.g., childcare assistance, subsidized commuting), employer contributions to pre-tax benefit accounts (e.g., health savings accounts), education assistance, and other benefits not specified above. Exclude disbursements from trusts or funds to satisfy health insurance claims					
	b. Employer's cost for fringe benefits - Employer's cost for legally required programs and programs not required by law: 1. Health insurance - Insurance premiums for hospital plans, medical plans, and single service plans (e.g., dental, vision, prescription drugs). Include premium equivalents for self-insured plans and fees paid to third-party administrators (TPAs). Exclude employee contributions	b. Employer's cost for fringe benefits - Employer's cost for legally required programs and programs not required by law: 1. Health insurance - Insurance premiums for hospital plans, medical plans, and single service plans (e.g., dental, vision, prescription drugs). Include premium equivalents for self-insured plans and fees paid to third-party administrators (TPAs). Exclude employee contributions	b. Employer's cost for fringe benefits - Employer's cost for legally required programs and programs not required by law: 1. Health insurance - Insurance premiums for hospital plans, medical plans, and single service plans (e.g., dental, vision, prescription drugs). Include premium equivalents for self-insured plans and fees paid to third-party administrators (TPAs). Exclude employee contributions	b. Employer's cost for fringe benefits - Employer's cost for legally required programs and programs not required by law: 1. Health insurance - Insurance premiums for hospital plans, medical plans, and single service plans (e.g., dental, vision, prescription drugs). Include premium equivalents for self-insured plans and fees paid to third-party administrators (TPAs). Exclude employee contributions 2. Pension plans: a. Defined benefit pension plans - Costs for both qualified and unqualified defined pension plans. Pension plans that specify the benefit to be paid to employees upon retirement, generally either a specific amount or a percentage of compensation. Employer contributions are based on actuarial computations that include the employee's compensation and years of service and are not allocated to specific accounts maintained for employees . 1842 b. Defined contribution plans - Costs under defined contributions to a separate account provided for each employee. The employee "benefit" at retirement depends on the amount contributed and the results of the account's activity. Examples include profit sharing plans, money purchase (e.g., 401k, 403b) and stock bonus plans (e.g., ESOPs) . 1843 3. Payroll taxes, employer paid insurance premiums (except health), and other employer benefits - Include legally-required fringe benefits (e.g., Social Security, workers' compensation insurance, unemployment tax, state disability insurance programs, Medicare). Include benefits for life insurance, "quality of life" benefits (e.g., childcare assistance, subsidized commuting), employer contributions to pre-tax benefit accounts (e.g., health savings accounts), education assistance, and other benefits not specified above. Exclude disbursements from trusts or funds to satisfy health insurance	b. Employer's cost for fringe benefits - Employer's cost for legally required programs and programs not required by law: 1. Health insurance - Insurance premiums for hospital plans, medical plans, and single service plans (e.g., dental, vision, prescription drugs). Include premium equivalents for self-insured plans and fees paid to third-party administrators (TPAs). Exclude employee contributions

CONTINUE WITH 1 ON PAGE 6

			2015					
		Mark "X" if None	\$ Bil.	Mil.	Thou.	Dol.		
P	ersonnel Costs - Continued							
	Temporary staff and leased employee expense - Total costs							
•	paid to Professional Employer Organizations (PEOs) and staffing							
	agencies for personnel. Include all charges for payroll, benefits,		'					
	and services							
E	pensed Materials, Parts, and Supplies (not for resale)							
a.	Expensed equipment - Expensed computer hardware and other							
	equipment (e.g., copiers, fax machines, telephones, shop and lab equipment, CPUs, monitors). Report packaged software in line 3a.			1 1				
	Report leased and rented equipment in line 3i							
h	Expensed purchases of other materials, parts, and							
	supplies - Materials and supplies used in providing services to							
	others; materials and parts used in repairs; office and janitorial							
	supplies; small tools; containers and other packaging materials; and motor fuels							
_								
	xpensed Purchased Services							
a.	Expensed purchases of software - Purchases of prepackaged, custom coded, or vendor customized software. Include software							
	developed or customized by others, web-design services and							
	purchases, licensing agreements, upgrades of software, and		'					
	maintenance fees related to software upgrades and alterations 1826							
b.	Data processing and other purchased computer services -							
	Include web hosting, computer facilities management services, computer input preparation, data storage, computer time rental,							
	optical scanning services, and other computer-related advice							
	and services, including training. Exclude expensed integrated							
	systems, repair and maintenance of computer equipment, payroll							
	processing and credit card transaction fees, and expenses for telecommunication services (e.g., Internet, connectivity, telephone) 1845							
_								
C.	Purchased communication services - Telephone, cellular, and fax services; computer-related communications (e.g., Internet,							
	connectivity, online), and other wired and wireless communication							
	services							
d.	Purchased repairs and maintenance to machinery and							
	equipment - Expensed repair and maintenance services to machinery, vehicles, equipment, and computer hardware.							
	Exclude materials, parts, and supplies used for repairs and							
	maintenance performed by this firm's employees 1848							
e.	Purchased repairs and maintenance to buildings,							
	structures, and offices - Include repair and maintenance to							
	integral parts of buildings (e.g., elevators, heating systems). Exclude materials, parts, and supplies used for repairs and							
	maintenance performed by this firm's employees. Report janitorial							
	and grounds maintenance services in line 4e							
f.	Purchased electricity - If the cost of electricity is included in							
	lease or rental payments, report in line 3j							
g.	Purchased fuels (except motor fuels) - Fuel for heating,							
	power, or generating electricity (e.g., natural gas, propane, oil, coal). If the costs are included in lease or rental payments, report							
	in line 3j		,					
h	Water, sewer, refuse removal, and other utility payments -							
	Include the cost of hazardous waste removal. If the costs of these		T	1				
	utilities are included in lease or rental payments, report in line 3j 1852							
i.	Lease and rental payments for machinery, equipment, and							
	other tangible items - Include lease and rental of transportation equipment without operators and penalties incurred for broken							
	leases. Exclude capital and financing lease agreements and							
	licensing/leasing of software				1 1	1 1		
j.	Lease and rental payments for land, buildings, structures,							
•	store spaces, and offices - Include penalties incurred for		T	1				
	broken leases							
k.	Purchased advertising and promotional services - Include							
	marketing and public relations services				1	I		

	<u> </u>						. age /
14	OP	ERATING EXPENSES - Continued					
			Mark "	("		2015	
			if Non		Mil.		Dol
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3.	_	pensed Purchased Services - Continued					
		Purchased professional and technical services - Include					
		management consulting, accounting, auditing, bookkeeping, legal, actuarial, payroll processing, architectural, engineering, and					7
		other professional services. Exclude salaries paid to your own					
		employees for these services	1855		1 1	1 1	
4.	Oth	ner Operating Expenses					
		Access charges - Payment for access to the local loop. Firms					•
		providing cellular phone service, report interconnection fees here.					
		Include fees for leased facilities access charges paid to foreign					' '
			6025				
		Universal service contributions (USC) and other similar					
		charges - Payments to state and federal governments to support universal funds for services for local and independent providers	6026				
			0020				1
		Depreciation and amortization charges - Include depreciation charges taken against tangible assets owned and used by this					
		firm, tangible assets and improvements owned by this firm					
		within leaseholds, tangible assets obtained through capital lease					
		agreements, and amortization charges against intangible assets	1004				
		(e.g., patents, copyrights). Exclude impairment	1831				Thou. Dol.
		Governmental taxes and license fees - Payments to government agencies for taxes and licenses. Include business				Thou. Dol.	
		and property taxes. Exclude income taxes and sales and excise					
		taxes collected from customers	1832		1 1	1 1	
		All other operating expenses - All other operating expenses					
		not reported above, unless specifically excluded in the general					
		instructions. Include office postage paid and package delivery. Exclude purchases of merchandise for resale and non-operating					
		expenses. If this item is greater than 20% of the total					
		operating expenses, specify the primary source of the					
		expenses below 7					
			1850				' '
_	T .		1859				
5.	_	TAL OPERATING EXPENSES					
	Sur	m of lines 1a through 4e	1900				
15	and	16 Not Applicable.					
							•
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							2

18	CONTACT INFORMATION
	Name of person to contact rega

CONTACT IN						I				
Name of perso			•	Please p		Title				
Telephone	Area code		Number -		Extension	Fax	Area code		Number -	
E-mail address						Website address				
	THA	NK YOU	_	_	-	NNUAL SERVICE or your records.	S REPOR	г.		
reporting burde	en for this co	ollection o	f information	is estir	mated to averag	ge 3-6 hours per resp	onse, includ	ing the tim	e for revie	wing

THANK YOU for completing your 2015 ANNUAL SERVICES REPORT.

Public reporting burden for this collection of information is estimated to average 3-6 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: ECON Survey Comments 0607-0422, U.S. Census Bureau, 4600 Silver Hill Road, Room EMD-8K122, Washington, DC 20233. You may e-mail comments to ECON.Survey.Comments@census.gov . Be sure to use ECON Survey Comments 0607-0422 as the subject. You are not required to respond to this collection of information if it does not display a valid approval number from the Office of Management and Budget (OMB). The eight-digit OMB number is 0607-0422 and appears in the upper right corner of the electronic instrument