

## **2015 ANNUAL SERVICES REPORT**

## **Due Date**

#### Due Date

### Need help or have questions?

Call 1-877-787-9860, option "1" (8:00 a.m. - 5:00 p.m. ET, M-F) or Visit

https://econhelp.census.gov/sas

YOUR RESPONSE IS REQUIRED **BY LAW.** Title 13, United States Code, Sections 131 and 182 authorizes this collection. Sections 224 and 225 requires businesses and other organizations that receive this questionnaire to answer the questions and return the report to the U.S. Census Bureau. By Section 9 of the same law, YOUR CENSUS REPORT IS CONFIDENTIAL. It may be seen only by persons sworn to uphold the confidentiality of Census Bureau information and may be used only for statistical purposes. Under the same law, information that you report cannot be used for taxation, regulation, or investigation and are exempt from release under the Freedom of Information Act. Further, copies of your response retained in

your files are immune from legal

process.

## WORKSHEET

DO NOT use this worksheet to respond to the survey, it is intended to assist you with gathering and preparing your data prior to reporting online.

Please view the online report for specific instructions that may apply to your EIN or firm.

Return to https://econhelp.census.gov/sas when you are ready to report online.

## **GENERAL INSTRUCTIONS**

- Any significant change in this firm's operations should be noted in 0.
- For establishments sold or acquired in 2015, report data only for the period the establishments were operated by this firm.
- Estimates are acceptable if book figures are not available.
- Enter "0" where applicable.
- Do not combine data for two or more detailed lines.
- Report data on an accrual basis, except for payroll.
- Dollars should be rounded to the nearest dollar.
- If a figure is \$1,030,280,456 it should be reported as

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|----------|--------|---|---|--------|---|---|-----|----|---|------|---|
| <b>→</b> |        | 1 | 0 | 3      | 0 | 2 | 8   | 0  | 4 | 5    | 6 |

## Include:

- Data for all Services establishments (excluding data for Retail, Wholesale, Manufacturing, Mining, and Construction operations) as defined by the survey coverage in ①B.
- Data for auxiliary facilities primarily engaged in supporting services to those establishment(s) such as warehouses, garages, central administrative offices, and repair services.

| 1 | Α. | MAIL | ING | ADE | DRESS |
|---|----|------|-----|-----|-------|
|   |    |      |     |     |       |

Is this firm's name and mailing address the same as shown in the mailing address above?

|      | Yes                                                 |
|------|-----------------------------------------------------|
| 0035 |                                                     |
|      | No - Enter corrections in the mailing address above |

|    | SA-52200A (DRAFT)                                                                                                                                                                         |           |           | Page 3    |
|----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|-----------|-----------|
| 4  | REPORTING PERIOD                                                                                                                                                                          |           |           |           |
|    | NOTE: Calendar year data are preferred. If it is not available, please report for the fiscal year that includes at least six months of data for the 2015 calendar year.                   |           |           |           |
|    | What time period is covered by the data provided in this report?                                                                                                                          |           | 20        | 15        |
|    |                                                                                                                                                                                           |           | Beginni   | ng Date   |
|    | Calendar year                                                                                                                                                                             | Month     | Day       | Year      |
|    | 0006                                                                                                                                                                                      |           |           |           |
|    | Fiscal or partial year - Report beginning and ending dates                                                                                                                                |           |           |           |
|    |                                                                                                                                                                                           |           | Ending    | g Date    |
|    |                                                                                                                                                                                           | Month     | Day       | Year      |
|    | 8000                                                                                                                                                                                      | '         |           |           |
|    |                                                                                                                                                                                           |           |           |           |
| 5  | Not Applicable.                                                                                                                                                                           |           |           |           |
| 6  | SALES, RECEIPTS, OR REVENUE                                                                                                                                                               |           |           |           |
|    | What were the revenues for this firm in 2015?                                                                                                                                             |           |           |           |
|    | Include:                                                                                                                                                                                  |           |           |           |
|    | <ul> <li>Report gross billings, except where noted elsewhere on the form.</li> </ul>                                                                                                      |           |           |           |
|    | Amounts received for work subcontracted to others.                                                                                                                                        |           |           |           |
|    | • Revenue from services performed by domestic locations of foreign parent firms, subsidiaries                                                                                             | , branc   | hes, etc  | <b>).</b> |
|    | Dues and assessments from members and affiliates.                                                                                                                                         | /-        |           |           |
|    | <ul> <li>Income from investments, sales of company-owned real estate (land and building) or other a<br/>held for resale), securities, gifts, loans, contributions, and grants.</li> </ul> |           | ·         | ·         |
|    | <ul> <li>Interest earned from financing leases. Interest earned from sales, rent or lease under capital,<br/>Also include interest, dividends, and royalties.</li> </ul>                  | finance   | e, or ful | I payout. |
|    | Net realized gains (losses) within specified area(s) of activity.                                                                                                                         |           |           |           |
|    | <ul> <li>Rents from separately operated departments, concessions, etc., which are leased to others.</li> <li>E-commerce revenue.</li> </ul>                                               |           |           |           |
|    |                                                                                                                                                                                           |           |           |           |
|    | Exclude:  • Transfers made within the company.                                                                                                                                            |           |           |           |
|    | Net unrealized gains (losses).                                                                                                                                                            |           |           |           |
|    | <ul> <li>Taxes collected directly from customers or clients and paid directly to a local, state, or federal</li> </ul>                                                                    | al tax ad | gency.    |           |
|    | • Revenue of separately operated departments, concessions, etc., which are leased to others.                                                                                              |           | , , .     |           |
|    | Revenue from customers for carrying or other credit charges.                                                                                                                              |           |           |           |
|    | Commissions from vending machine operators.                                                                                                                                               |           |           |           |
|    | <ul> <li>Revenue of foreign subsidiaries (those located outside the U.S., i.e., outside the 50 states, Discommonwealth Territories, or U.S. Possessions).</li> </ul>                      | strict of | Colum     | bia, U.S. |
|    | Revenue from the sale of used equipment.                                                                                                                                                  |           |           |           |
|    |                                                                                                                                                                                           |           |           |           |
|    |                                                                                                                                                                                           |           |           |           |
|    | A4 1 W/W                                                                                                                                                                                  |           | 2015      |           |
|    | Mark "X"<br>if None \$ Bil.                                                                                                                                                               | Mil.      | Thou      | ı. Dol.   |
| 1. | Depository Credit Intermediation                                                                                                                                                          |           |           |           |
|    | a. Loan income from consumers - Include interest received,                                                                                                                                |           |           |           |
|    | origination, other fees received, and revenue from sales of loans.                                                                                                                        |           |           |           |
|    | Include secured (e.g., residential mortgages, home equity, vehicle, other) and unsecured loans                                                                                            | <br>      |           |           |
|    | b. Loan income from businesses and governments - Include                                                                                                                                  |           |           |           |
|    | interest received, origination, other fees received, and revenue from sales of loans for commercial and industrial mortgages and                                                          |           |           |           |
|    | other. Include government guaranteed loans, loans secured by                                                                                                                              |           |           |           |
|    | accounts receivables and inventories, and loans to government                                                                                                                             |           |           |           |

CONTINUE WITH 6 ON PAGE 4

agencies and foreign governments

processing, insurance, and services

c. Credit card income from consumers - Include interest, fees,

Include interest, fees, processing, insurance, and services . . . . 2123

d. Credit card income from businesses and governments -

|    | SA-522UUA (DRAFT)                                                                                                                                                                                                                                                                                                                                                                                        |                             |                          |                             |                            | Page 4              | _             |
|----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|--------------------------|-----------------------------|----------------------------|---------------------|---------------|
| 6  | SALES, RECEIPTS, OR REVENUE - Continued                                                                                                                                                                                                                                                                                                                                                                  |                             |                          |                             |                            |                     |               |
|    |                                                                                                                                                                                                                                                                                                                                                                                                          | Mark                        | "V"                      |                             | 2015                       |                     |               |
|    |                                                                                                                                                                                                                                                                                                                                                                                                          | if No.                      |                          |                             | Thou.                      | Dol.                |               |
| 2. | All other operating revenue - Revenue not reported in lines 1a through 1d. If this item is greater than 20% of the total operating revenue, specify the primary source of the revenue below 7                                                                                                                                                                                                            |                             |                          |                             |                            | _ = 0               | Keport        |
|    |                                                                                                                                                                                                                                                                                                                                                                                                          | 1799                        |                          |                             |                            |                     | 00            |
| 3. | TOTAL OPERATING REVENUE                                                                                                                                                                                                                                                                                                                                                                                  |                             |                          |                             |                            |                     | 7             |
|    | Sum of lines 1a through 2                                                                                                                                                                                                                                                                                                                                                                                | . 1800                      |                          |                             |                            |                     | C             |
| 7  | Not Applicable.                                                                                                                                                                                                                                                                                                                                                                                          |                             |                          |                             |                            |                     | Unline        |
| 8  | E-COMMERCE  E-commerce is the sale of goods and services where the buyer places are negotiated, over an Internet, mobile device (M-Commerce), extrar comparable online system. Payment may or may not be made online  A. Did this firm have any e-commerce revenue in 2015?  Yes                                                                                                                         | net, EDI netv               | r the prid<br>vork, elec | ce and tern<br>tronic mail  | ns of the sa<br>, or other | ale                 | ne - Do Not   |
|    | No - Go to 12                                                                                                                                                                                                                                                                                                                                                                                            |                             |                          |                             |                            |                     | <b>*</b>      |
|    |                                                                                                                                                                                                                                                                                                                                                                                                          |                             |                          |                             | 2015                       |                     | Ţ             |
|    |                                                                                                                                                                                                                                                                                                                                                                                                          |                             | \$ Bil                   |                             | Thou.                      | Dol.                | et            |
|    |                                                                                                                                                                                                                                                                                                                                                                                                          |                             | <del> </del>             |                             | 11.04.                     | 20                  | Keturn        |
|    | B. What was the total e-commerce revenue in 2015?                                                                                                                                                                                                                                                                                                                                                        | 2                           | 000                      |                             |                            |                     | 3             |
| 9- | Not Applicable.                                                                                                                                                                                                                                                                                                                                                                                          |                             |                          |                             |                            |                     |               |
| 14 | OPERATING EXPENSES                                                                                                                                                                                                                                                                                                                                                                                       |                             |                          |                             |                            |                     |               |
|    | What were the operating expenses for this firm in 2015?  Exclude:  Transfers made within the company.  Capitalized expenses.  Bad debt.  Impairment.  Income tax.  Gross annual payroll  Include salaries and wages, commissions, dismissal pay, bonuses, etax withholding, union dues, group insurance premiums, savings bonuses.                                                                       | ıds, cash equ               | uivalent i               | n-kind, allo                | wances, h                  | oliday              | Report Unline |
|    | pay, vacation pay, sick leave, stock purchase plans, and employee colleased employees, employer's cost for fringe benefits, and temporary unincorporated businesses, <b>exclude</b> profit or other compensation of                                                                                                                                                                                      | staff obtain                | ed from                  | temporary                   | help servi                 | cost of<br>ces. For | niine         |
|    | All other operating expenses  Include travel and entertainment; postage, shipping or delivery servi security services; janitorial and grounds maintenance services; purcha expenses not reported elsewhere.                                                                                                                                                                                              | ces; wareho<br>ased transpo | using an<br>ortation v   | d storage s<br>vith operato | ervices; ro<br>ors; and ot | yalties;<br>her     | -<br>D0       |
|    |                                                                                                                                                                                                                                                                                                                                                                                                          | Mark                        | "X"                      |                             | 2015                       |                     | Not           |
|    |                                                                                                                                                                                                                                                                                                                                                                                                          | if No                       |                          |                             | Thou.                      | Dol.                | 2             |
| 1. | Personnel Costs  a. Gross annual payroll - Total annual Medicare salaries and wages for all employees as reported on this firm's IRS Form 941, Employer's Quarterly Federal Tax Return, line 5(c) for the four quarters that correspond to the survey period or IRS Form 944 Employer's Annual Federal Tax Return, line 4(c). Include the spread on stock options that are taxable to employees as wages | . 1821                      |                          |                             |                            |                     | Keturn        |
|    | CONTINUE WITH 14 ON PAG                                                                                                                                                                                                                                                                                                                                                                                  | îE 5                        |                          |                             |                            |                     |               |

|   |          |                                                                                                                                       | Mark "X" |         | -    | 2015  |     |
|---|----------|---------------------------------------------------------------------------------------------------------------------------------------|----------|---------|------|-------|-----|
|   |          |                                                                                                                                       | if None  | \$ Bil. | Mil. | Thou. | Dol |
| ı | Perso    | onnel Costs - Continued                                                                                                               |          |         |      |       |     |
|   | . Fr     | nployer's cost for fringe benefits - Employer's cost for                                                                              |          |         |      |       |     |
| • | leç      | gally required programs and programs not required by law:                                                                             |          |         |      |       |     |
|   | 1.       | Health insurance - Insurance premiums for hospital plans,                                                                             |          |         |      |       |     |
|   |          | medical plans, and single service plans (e.g., dental, vision,                                                                        |          |         |      |       |     |
|   |          | prescription drugs). <b>Include</b> premium equivalents for self-<br>insured plans and fees paid to third-party administrators        |          |         |      |       |     |
|   |          | (TPAs). <b>Exclude</b> employee contributions                                                                                         |          |         |      | 1 1   |     |
|   | 2.       | Pension plans:                                                                                                                        |          |         |      |       |     |
|   |          | a. Defined benefit pension plans - Costs for both qualified                                                                           |          |         |      |       |     |
|   |          | and unqualified defined pension plans. Pension plans                                                                                  |          |         |      |       |     |
|   |          | that specify the benefit to be paid to employees upon retirement, generally either a specific amount or a                             |          |         |      |       |     |
|   |          | percentage of compensation. Employer contributions                                                                                    |          |         |      |       |     |
|   |          | are based on actuarial computations that include the                                                                                  |          |         |      |       |     |
|   |          | employee's compensation and years of service and are not allocated to specific accounts maintained for employees 1842                 |          |         |      |       |     |
|   |          | b. Defined contribution plans - Costs under defined                                                                                   |          |         |      |       |     |
|   |          | contribution plans. Pension plans that define the employer                                                                            |          |         |      |       |     |
|   |          | contributions to a separate account provided for each employee. The employee "benefit" at retirement depends                          |          |         |      |       |     |
|   |          | on the amount contributed and the results of the account's                                                                            |          |         |      |       |     |
|   |          | activity. Examples include profit sharing plans, money                                                                                |          |         |      |       |     |
|   |          | purcháse (e.g., 401k, 403b) and stock bonus plans (e.g., ESOPs)                                                                       |          | , i     |      | ' '   |     |
|   | 2        |                                                                                                                                       |          |         |      |       |     |
|   | Э.       | Payroll taxes, employer paid insurance premiums (except health), and other employer benefits - Include                                |          |         |      |       |     |
|   |          | legally-required fringe benefits (e.g., Social Security, workers'                                                                     |          |         |      |       |     |
|   |          | compensation insurance, unemployment tax, state disability insurance programs, Medicare). <b>Include</b> benefits for life            |          |         |      |       |     |
|   |          | insurance, "quality of life" benefits (e.g., childcare assistance,                                                                    |          |         |      |       |     |
|   |          | subsidized commuting), employer contributions to pre-tax                                                                              |          |         |      |       |     |
|   |          | benefit accounts (e.g., health savings accounts), education assistance, and other benefits not specified above. <b>Exclude</b>        |          |         |      |       |     |
|   |          | disbursements from trusts or funds to satisfy health insurance                                                                        |          |         |      |       |     |
|   |          | claims                                                                                                                                |          |         |      |       |     |
| • |          | emporary staff and leased employee expense - Total costs                                                                              |          |         |      |       |     |
|   | pa       | id to Professional Employer Organizations (PEOs) and staffing encies for personnel. <b>Include</b> all charges for payroll, benefits, |          |         |      |       |     |
|   |          | d services                                                                                                                            |          |         |      | 1 1   |     |
| ı | хре      | nsed Materials, Parts, and Supplies (not for resale)                                                                                  |          |         |      |       |     |
|   | ı. Ex    | pensed equipment - Expensed computer hardware and other                                                                               |          |         |      |       |     |
|   | eq       | uipment (e.g., copiers, fax machines, telephones, shop and lab                                                                        |          |         |      |       |     |
|   | eq<br>Re | uipment, CPUs, monitors). Report packaged software in line <b>3a.</b> port leased and rented equipment in line <b>3i</b>              |          |         |      |       |     |
| , |          | pensed purchases of other materials, parts, and                                                                                       |          |         |      |       |     |
|   | su       | pplies - Materials and supplies used in providing services to                                                                         |          |         |      |       |     |
|   | ot       | ners; materials and parts used in repairs; office and janitorial pplies; small tools; containers and other packaging materials;       |          |         |      |       |     |
|   |          | d motor fuels                                                                                                                         |          |         |      |       |     |
| ı |          | nsed Purchased Services                                                                                                               |          |         |      |       |     |
|   | _        | pensed purchases of software - Purchases of prepackaged,                                                                              |          |         |      |       |     |
| • | cu       | stom coded, or vendor customized software. <b>Include</b> software                                                                    |          |         |      |       |     |
|   | de       | veloped or customized by others, web-design services and                                                                              |          |         | 1 1  |       |     |
|   | pu<br>m: | rchases, licensing agreements, upgrades of software, and aintenance fees related to software upgrades and alterations 1826            |          |         |      |       |     |
| , |          | ata processing and other purchased computer services -                                                                                |          |         |      |       |     |
| • |          | clude web hosting, computer facilities management services,                                                                           |          |         |      |       |     |
|   | CO       | mputer input preparation, data storage, computer time rental,                                                                         |          |         |      |       |     |
|   |          | tical scanning services, and other computer-related advice d services, including training. <b>Exclude</b> expensed integrated         |          |         |      |       |     |
|   | SV       | stems, repair and maintenance of computer equipment, payroll                                                                          |          |         |      |       |     |
|   | nr       | ocessing and credit card transaction fees, and expenses for                                                                           |          | '       |      |       |     |
|   | PI.      | ecommunication services (e.g., Internet, connectivity, telephone) 1845                                                                |          |         |      |       |     |

|     |                                                                                                                                             | Mark "X" |         |      | 2015  |      |
|-----|---------------------------------------------------------------------------------------------------------------------------------------------|----------|---------|------|-------|------|
|     |                                                                                                                                             | if None  | \$ Bil. | Mil. | Thou. | Dol. |
| E   | kpensed Purchased Services - Continued                                                                                                      |          |         |      |       |      |
| C.  | Purchased communication services - Telephone, cellular, and                                                                                 |          |         |      |       |      |
|     | fax services; computer-related communications (e.g., Internet,                                                                              |          |         |      |       |      |
|     | connectivity, online), and other wired and wireless communication services                                                                  |          |         |      |       |      |
| ч   | Purchased repairs and maintenance to machinery and                                                                                          |          |         |      |       |      |
| u.  | equipment - Expensed repair and maintenance services to                                                                                     |          |         |      |       |      |
|     | machinery, vehicles, equipment, and computer hardware.                                                                                      |          |         |      |       |      |
|     | <b>Exclude</b> materials, parts, and supplies used for repairs and maintenance performed by this firm's employees                           |          |         |      |       |      |
| _   | Purchased repairs and maintenance to buildings,                                                                                             |          |         |      |       |      |
| С.  | structures, and offices - Include repair and maintenance to                                                                                 |          |         |      |       |      |
|     | integral parts of buildings (e.g., elevators, heating systems).                                                                             |          |         |      |       |      |
|     | <b>Exclude</b> materials, parts, and supplies used for repairs and maintenance performed by this firm's employees. Report janitorial        |          |         |      |       |      |
|     | and grounds maintenance services in line <b>4d</b>                                                                                          |          |         |      |       |      |
| f.  | Purchased electricity - If the cost of electricity is included in                                                                           |          |         |      |       |      |
|     | lease or rental payments, report in line <b>3j</b>                                                                                          |          |         |      |       | 1 1  |
| g.  | Purchased fuels (except motor fuels) - Fuel for heating,                                                                                    |          |         |      |       |      |
| _   | power, or generating electricity (e.g., natural gas, propane, oil,                                                                          |          |         |      |       |      |
|     | coal). If the costs are included in lease or rental payments, report in line <b>3j</b>                                                      |          |         |      |       | ·    |
| h   | Water, sewer, refuse removal, and other utility payments -                                                                                  |          |         |      |       |      |
| ••• | <b>Include</b> the cost of hazardous waste removal. If the costs of these                                                                   |          |         |      |       |      |
|     | utilities are included in lease or rental payments, report in line <b>3j</b> 1852                                                           |          |         |      |       |      |
| i.  | Lease and rental payments for machinery, equipment, and                                                                                     |          |         |      |       |      |
|     | other tangible items - Include lease and rental of transportation equipment without operators and penalties incurred for broken             |          |         |      |       |      |
|     | leases. <b>Exclude</b> capital and financing lease agreements and                                                                           |          |         |      |       |      |
|     | licensing/leasing of software                                                                                                               |          |         |      |       | 1 1  |
| j.  | Lease and rental payments for land, buildings, structures,                                                                                  |          |         |      |       |      |
|     | store spaces, and offices - Include penalties incurred for                                                                                  |          | '       |      |       | ' '  |
|     | broken leases                                                                                                                               |          |         |      |       |      |
| K.  | Purchased advertising and promotional services - Include marketing and public relations services                                            |          |         |      |       |      |
| ı.  | Purchased professional and technical services - Include                                                                                     |          |         |      |       |      |
| •   | management consulting, accounting, auditing, bookkeeping,                                                                                   |          |         |      |       |      |
|     | legal, actuarial, payroll processing, architectural, engineering, and other professional services. <b>Exclude</b> salaries paid to your own |          |         |      |       |      |
|     | employees for these services                                                                                                                |          |         |      |       |      |
| O   | ther Operating Expenses                                                                                                                     |          |         |      |       |      |
|     | Depreciation and amortization charges - Include depreciation                                                                                |          |         |      |       |      |
| u.  | charges taken against tangible assets owned and used by this                                                                                |          |         |      |       |      |
|     | firm, tangible assets and improvements owned by this firm                                                                                   |          |         |      |       |      |
|     | within leaseholds, tangible assets obtained through capital lease agreements, and amortization charges against intangible assets            |          |         |      |       |      |
|     | (e.g., patents, copyrights). <b>Exclude</b> impairment                                                                                      |          |         |      | 1 1   | 1 1  |
| b.  | Governmental taxes and license fees - Payments to                                                                                           |          |         |      |       |      |
|     | government agencies for taxes and licenses. <b>Ínclude</b> business                                                                         |          |         |      |       |      |
|     | and property taxes. <b>Exclude</b> income taxes and sales and excise taxes collected from customers                                         |          |         |      |       |      |
| C   | Operating interest expense - Report non-operating interest                                                                                  |          |         |      |       |      |
| 0.  | expense in (19)                                                                                                                             |          |         |      | 1 1   | 1 1  |
| d.  | All other operating expenses - All other operating expenses                                                                                 |          |         |      |       |      |
|     | not reported above, unless specifically excluded in the general                                                                             |          |         |      |       |      |
|     | instructions. <b>Include</b> office postage paid and package delivery. <b>Exclude</b> purchases of merchandise for resale and non-operating |          |         |      |       |      |
|     | expenses. If this item is greater than 20% of the total                                                                                     |          |         |      |       |      |
|     | operating expenses, specify the primary source of the                                                                                       |          |         |      |       |      |
|     | expenses below 7                                                                                                                            |          |         |      |       |      |
|     |                                                                                                                                             |          |         |      |       |      |
|     | 1859                                                                                                                                        |          |         |      |       |      |
|     | OTAL OPERATING EXPENSES                                                                                                                     |          |         |      |       |      |
| T   |                                                                                                                                             |          |         |      |       |      |

Dol.

|    | SA-SZZOOA (DRAFI)    |                 |     |
|----|----------------------|-----------------|-----|
| 15 | NON-OPERATING INT    | EREST EXPEN     | SE  |
|    | What was the non-ope | erating interes | t e |

st expense for this firm as defined in **OB**? **Exclude:** 

- Transfers made within the company.
- · Capitalized interest.

|                                                                       | Mark "X" | 2015    |      |       |  |  |
|-----------------------------------------------------------------------|----------|---------|------|-------|--|--|
| Non-operating interest expense - Non-operating interest expenses      | if None  | \$ Bil. | Mil. | Thou. |  |  |
| incurred in the financing of operations and long lived assets used in |          |         |      |       |  |  |
| continuing operations                                                 |          |         |      |       |  |  |

| <b>1</b> a | Not Applicab | ما   |
|------------|--------------|------|
| ш          | NOL Applicab | יוכ. |

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| <b>REMARKS</b> - Please use this space to explain | any significant year-to-year changes | , to clarify responses, or indicate wher |
|---------------------------------------------------|--------------------------------------|------------------------------------------|
| data were estimated.                              |                                      |                                          |

# **18** CONTACT INFORMATION

| Name of person to contact regarding this report (Please print) |           |  |        | Title     |                 |           |        |  |
|----------------------------------------------------------------|-----------|--|--------|-----------|-----------------|-----------|--------|--|
|                                                                |           |  |        |           |                 |           |        |  |
|                                                                | Area code |  | Number | Extension |                 | Area code | Number |  |
| Telephone                                                      |           |  |        |           | Fax             |           |        |  |
|                                                                |           |  |        |           |                 |           | _      |  |
| E-mail address                                                 |           |  |        |           | Website address |           |        |  |
|                                                                |           |  |        |           |                 |           |        |  |
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## THANK YOU for completing your 2015 ANNUAL SERVICES REPORT.

We suggest you keep a copy for your records.

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