

For Non-U.S. Residents Only

28. Please rate your entry experience at the **airport where you entered the U.S.**
 Check (✓) *ONE* rating for each

	Excellent	Good	Average	Below average	Poor	Don't Know
1. Passport Control Personnel						
a. Professionalism	5 <input type="checkbox"/>	4 <input type="checkbox"/>	3 <input type="checkbox"/>	2 <input type="checkbox"/>	1 <input type="checkbox"/>	0 <input type="checkbox"/>
b. Efficiency	5 <input type="checkbox"/>	4 <input type="checkbox"/>	3 <input type="checkbox"/>	2 <input type="checkbox"/>	1 <input type="checkbox"/>	0 <input type="checkbox"/>
c. Friendliness	5 <input type="checkbox"/>	4 <input type="checkbox"/>	3 <input type="checkbox"/>	2 <input type="checkbox"/>	1 <input type="checkbox"/>	0 <input type="checkbox"/>
d. Welcoming	5 <input type="checkbox"/>	4 <input type="checkbox"/>	3 <input type="checkbox"/>	2 <input type="checkbox"/>	1 <input type="checkbox"/>	0 <input type="checkbox"/>
e. About how long did it take you to clear Passport Control?	Minutes: <input style="width: 150px; height: 20px;" type="text"/>					
f. How would you describe that wait time? Check (✓) <i>ONE</i> →	1 <input type="checkbox"/> Short 2 <input type="checkbox"/> Reasonable 3 <input type="checkbox"/> Long					
2. Customs baggage clearance						
a. About how long did it take you to clear customs baggage clearance?	Minutes: <input style="width: 150px; height: 20px;" type="text"/>					
b. How would you describe that wait time? Check (✓) <i>ONE</i> →	1 <input type="checkbox"/> Short 2 <input type="checkbox"/> Reasonable 3 <input type="checkbox"/> Long					
3. How would you rate your U.S. entry experience overall?						
	5 <input type="checkbox"/>	4 <input type="checkbox"/>	3 <input type="checkbox"/>	2 <input type="checkbox"/>	1 <input type="checkbox"/>	0 <input type="checkbox"/>