# Asian Smokers' Quitline (ASQ) 7-Month Follow-Up Intake Questionnaire (Chinese)

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# Asian Smokers' Quitline (ASQ) 7mo Evaluation

# **SERVICE**

# CHINESE

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Hi, this is \_\_\_\_\_ from the University of California. I'm calling to evaluate the quality of service provided by the Asian Smokers' Quitline (ASQ). In order to improve the program, I would like to get your feedback on the services that you received. Your feedback will be summarized along with feedback provided by other people who have used the Quitline. You don't have to answer any guestions you don't want to, and you can end the interview at any time. Also, answering or choosing not to answer guestions will not change the guitline services you can or will receive. The call will take just few a minutes, may be monitored or recorded for quality assurance and all of your responses will be kept private. Is that OK?"

- Counseling
- Patches / guitting aids
- Certificate
- Materials/Booklets/Pamphlets
- Program Information

- No expectations
- Other
- Don't know
- Refused
- Not Asked

# I'd like to ask you some questions about the written materials . . . .

# 2. \_\_\_\_\_\_

Did you receive the materials sent by ASQ?

Yes No / Never received . Not asked

Refused

3. \_\_\_\_\_\_

Did you read the materials sent by ASQ?

Yes (all or some) No

Not asked

Don't Know Refused

Was there anything in particular that you LIKED about the materials?

Yes

No

Not asked

Don't Know Refused

Don't Know

# Coping Strategies / Alternatives

- Facts / InfoSuggestions / Tips / Advice
- All of it / Everything
- Other
- Don't Know
- County list / other resources
- RefusedNot Asked

Pictures / comics

# 5. חחחחחחחחח

Was there anything in particular that you DISLIKED about the materials?

Don't Know/ remember

Yes No

Not asked

Refused

5a. \_\_\_\_\_ What was it you disliked (about the materials)?

Didn't help	All of it / Everything
<ul> <li>Nothing new</li> </ul>	• Other
• Too much info / reading	• Don't know
Cartoons/comics	Refused
	<ul> <li>Not asked</li> </ul>

# Now, I would like to ask you some questions regarding the ASQ's counseling services.

# 6. \_\_\_\_\_\_

Did you receive telephone counseling?

Yes

No

Not asked

Don't Know Refused .

6a. \_\_\_\_\_\_

Was there any particular reason for not receiving counseling?

<ul> <li>No time / busy</li> <li>Counselor didn't call me</li> <li>I didn't call / I missed counselor's call</li> <li>Didn't think I needed it /already quit</li> <li>Not ready</li> </ul>	<ul> <li>No reason at all</li> <li>Other</li> <li>Don't know</li> <li>Refused</li> <li>Not Asked</li> </ul>
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# 

How did you feel about the number of counseling sessions you received, would you say there were too few, just right or too many?

Too few Just right Too many

- Don't know
- Refused
- Not asked

### 9. \_\_\_\_\_\_ How was your counselor in terms of being a good listener, would you say very good, good or not good? Very good Don't know Good Refused Not good Not asked Was there anything in particular that you LIKED about the counseling? □Yes Don't Know No Refused Not asked What was it that you liked (about the counseling)? Counselor/Someone to talk to/Support All of it / Everything Information/Advice Other • # of Counseling Sessions • Don't know Counselor Availability Refused Not asked

# 11. חחחחחחחחחחחחחח

Was there anything in particular that you DISLIKED about the counseling?

□Yes No

Don't Know Refused

Not asked

11a. \_\_\_\_\_

What was it that you disliked (about the counseling)?

• # of counseling sessions (high or low)	<ul> <li>All of it / Everything</li> </ul>
<ul> <li>Wanted face to face, not phone</li> </ul>	Other
<ul> <li>Counselor style / personality</li> </ul>	<ul> <li>Don't know</li> </ul>

- Other
- Counselor style / personality
- Don't know
- Counselor Availability / follow through
- Refused Not asked

# 12. \_\_\_\_\_\_, \_\_\_\_\_

Overall, how comfortable did you feel when talking with ASQ staff? Would you say very comfortable, comfortable or not comfortable?

Very comfortable

- Comfortable
- Not comfortable

- Don't know
- Refused
- Not asked

Overall, how satisfied were you with the services you received? Would you say you were very satisfied, mostly satisfied, somewhat satisfied or not at all satisfied?

- · Very satisfied
- · Mostly satisfied
- · Somewhat satisfied
- Not at all satisfied

- Don't know
- Refused
- Not asked

Do you currently smoke cigarettes everyday, some days, or not at all?

- Everyday
- Some days
- Not at all

- Don't know
- Refused
- Not asked

# **NOT SMOKING**

1	lost recent quit date	:/	<u> </u>			
1a. [][][]] How long ago did you quit?	days/weeks	/months/years				
2 Since you first called ASQ	10000000000000000000000000000000000000	w many times	have you tried to q	uit (includii	ng this tin	ne)?
	I	Number of time	es:		[	]
	I	Don't remembe	er exactly, at least:		[	]
Number of impo □ Refused	sed/unintended quits:	[	]			
□ Not Asked						
3. DDDDDDDDDDDDDDDDDDDDDDDDDDDDDDDDDDDD	100000000 hany were for 24 hour	s or more?				
	I	Number of time	es:		[	]
	I	Don't remembe	er exactly, at least:		[	]
Number of impo	sed/unintended quits:	[	]			
□ Never quit for □ Refused □ Not Asked	$\geq$ 24 hours .					
4. חחחחחחח 24 חחחחחחחח	First	Quit Attem	pt			
When did you first quit for 2	A hours or more sinc	e <b>(Screen Da</b> i	t <b>e)</b> ?/	<u> </u>		
a When did you start sm	DDD loking on a daily basi	s after <b>(first a</b> r	ttempt date)?	<u> </u>	/	
bHow long did you quit Don't know Refused Not asked	for? days/wee	ks/months/ ye	ars			
5. (FIRST QUIT ATTEMPT): During the time you quit fo	<b> (1<sup>st</sup> quit leng</b> or <b>(1st quit length)</b> , d	<b>(th)</b> [][][][][][][][][][][][][][][][][][][]	cigarette (or puff)?			
☐ Yes ☐ No ☐ Don't know ☐ Refused ☐ Not asked 5a.(FIRST QUIT ATTEMPT) When was your first cigare	: ette/puff?/	/				
5b. (FIRST QUIT ATTEMPT	):					

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**CHINESE** 

	5	,	ke, including the	,	] ] Chantix []] or Chantix to he	elp you quit?
Yes No Don't kr Refused Not Ask	b					
	00000?	00000000?				
Which ones?	How long did you use them for?	On average, how many did you use per day?	What dosage did you use?	Did you use them BEFORE, DURING and/or AFTER your quit attempt?	Where did you get them?	How much money did you spend on them?
Patch	days/weeks/m onths Don't Know Refused Not Asked	NOT ASKED	21mg (step1) 14mg (step2) 7mg (step3) Other: D R Z	Before During After D R Z	Bought Given to me Help/Quit Insurance Other: Don't Know Refused Not Asked	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$100 D R Z
Gum	days/weeks/m onths Don't Know Refused Not Asked	/day	2mg 4mg Other: D R Z	Before During After D R Z	Bought Given to me Help/Quit line Insurance Other: Don't Know Refused Not Asked	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$100 D R Z
Zyban	days/weeks/m onths Don't Know Refused Not Asked	NOT ASKED	NOT ASKED	Before During After D R Z	Bought Given to me Help/Quit line Insurance Other: Don't Know Refused Not Asked	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$100 D R Z
Chantix/ Varenicline	days/weeks/m onths	NOT ASKED	NOT ASKED	Before During	Bought Given to me Help/Quit	\$0, Nothing \$1-30

	Don't Know Refused Not Asked			After D R Z	line Insurance Other: Don't Know Refused Not Asked	\$31-50 \$51-100 More than \$100 D R Z
Lozenge	days/weeks/m onths Don't Know Refused Not Asked	/day	2mg 4mg Other: D R Z	Before During After D R Z	Bought Given to me Help/Quit Insurance Other: Don't Know Refused Not Asked	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$100 D R Z
Other:	days/weeks/m onths Don't Know Refused Not Asked	NOT ASKED	NOT ASKED	Before During After D R Z	Bought Given to me Help/Quit Insurance Other: Don't Know Refused Not Asked	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$100 D R Z
D R Z			or <i>Only</i> Qui			

<ul> <li>7. DDDDDDDDDDDDDDDDDDDDDDDDDDDDDDDDDDDD</li></ul>
When was your first cig./puff?/
<ul> <li>No</li> <li>Don't know</li> <li>Refused</li> <li>Not asked</li> <li>a. <u>DDDDDDDDDDDDD</u>?</li> <li>What was the situation just before you smoked that cigarette?</li> </ul>
b. DDDDDDD Where did you get the cigarette?
Bought a pack       Asked or took from someone         Bought one or a few       Other source         Old cigarette pack       Don't know         Someone offered one       Refused
cday(s).
d When was the last time you had a cigarette, or even a puff?
<ul> <li>I 10 was the last time</li> <li>Don't know</li> <li>Refused</li> <li>Not asked</li> <li>e</li></ul>
f Where did you get the cigarette?
Bought a pack       Asked or took from someone         Bought one or a few       Other source         Old cigarette pack       Don't know         Someone offered one       Refused
g. How many days in a row did you smoke, including the first day? day(s).
□ Don't know □ Refused □ Not Asked

# Let me confirm... Are you currently smoking cigarettes everyday or some days?

- Everyday
- Don't know
- Some days
- RefusedNot asked

9b. \_\_\_\_\_

How many days per week do you smoke? \_\_\_\_\_

On average how many cigarettes do you smoke per day on the days you smoke? \_\_\_\_\_

# 10. \_\_\_\_\_\_

How soon after you wake up do you usually smoke your first cigarette? 0-5 mins 6-30 mins 31-60 mins More than 60 mins Don't know Refused

11. Since <insert screen date>, did you use anything like the Nicotine Patch, Gum, Zyban or Chantix?

For this quit attempt, did you use anything like the Nicotine Patch, Gum, Zyban or Chantix to help you quit?

Did you use anything like the Nicotine Patch, Gum, Zyban or Chantix to help you quit?

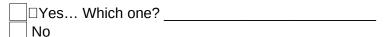
Yes
No
Don't know
Refused
Not Asked

Which ones?	Are you currently using them?	How long did you use them for?	On average, how many did you use per day?	What dosage did you use?	Did you use them BEFORE your quit attempt?	Where did you get them?	How much money did you spend on them?
Patch	Yes No D R Z	days/weeks/mon ths Don't Know Refused Not Asked	NOT ASKED	21mg (step1) 14mg (step2) 7mg (step3) Other: D R Z	Yes No D R Z	Bought Given to me Help/Quit Ine Insurance Other: Don't Know Refused Not Asked	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$100 D R Z
	Yes		/	2mg	Yes	Bought	\$0, Nothing

Gum	No D R Z	days/weeks/mon ths Don't Know Refused Not Asked	day D R Z	4mg Other: D R Z	No D R Z	Given to me Help/Quit line Insurance Other: Don't Know Refused Not Asked	\$1-30 \$31-50 \$51-100 More than \$100 D R Z
Zyban	Yes No D R Z	days/weeks/mon ths Don't Know Refused Not Asked	NOT ASKED	NOT ASKED	Yes No D R Z	Bought Given to me Help/Quit Ine Insurance Other: Don't Know Refused Not Asked	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$100 D R Z
Chantix/ Vareniclin e	Yes No D R Z	days/weeks/mon         ths         Don't Know         Refused         Not Asked	NOT ASKED	NOT ASKED	Yes No D R Z	Bought Given to me Help/Quit Ine Insurance Other: Don't Know Refused Not Asked	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$100 D R Z
Lozenge	Yes No D R Z	days/weeks/mon ths Don't Know Refused Not Asked	/ day D R Z	2mg 4mg Other: D R Z	Yes No D R Z	Bought Given to me Help/Quit Insurance Other: Don't Know Refused Not Asked	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$100 D R Z
Other:	Yes No D R Z	days/weeks/mon ths Don't Know Refused Not Asked	NOT ASKED	NOT ASKED	Yes No D R Z	Bought Given to me Help/Quit Iine Insurance Other: Don't Know Refused Not Asked	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$100 D R Z
D							

		Z							
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During this time, did you use any other programs or methods to quit smoking? (Note to evaluator: these should be separate from quit aids)



Don't know

Refused

Not asked

## 13. IF DIDN'T USE ANY QUITTING AID ...

## 

What was your main reason for deciding not to use any quitting aids?

□ Medi-Cal/Insurance plan □ Too expensive □ Side effects Do it on my own
Decided not to quit □ Won't work for me □ Never received from ASQ □□□□□ Delivery took too long □ Other Don't Know □ Refused □ Not Asked

# 14. \_\_\_\_\_\_(\_\_\_\_\_(\_\_\_\_\_\_))

Do you currently use any other form of tobacco, such as chew/snuff, cigars or pipes?
Yes No Don't know Refused
Which ones?
<ul> <li>□Chew</li> <li>□Cigars</li> <li>□□Pipes</li> <li>□Other:</li> </ul>
If CHEW/SNUFF: DDDDDDD How much tobacco do you use per week?
Code: less than 1 as 1 (Amount of cans/pouches)
Don't know Refused
If CHEW/SNUFF: 00000000000000000000000000000000000
If CIGARS: DDDDDDD How many do you smoke per week?
Don't know Refused
15. [][][][][][][][][][][][][][][][][][][]
DODDDDDDDDDDDDDDDDDDDDDDDDDDDDDDDD How confident are you that you could continue without smoking for one week, would you say: very confident confident, or not confident?

- □ Very Confident
- □ Confident
- □ Not Confident Don't know
- □ Refused

Briefly what is the most important advice you would offer to someone who's trying to quit smoking? (Was there anything in particular that helped you?)

Advice: \_\_\_\_\_

□ None

Don't know

□ Refused

Comments:\_\_\_\_\_