# Asian Smokers' Quitline (ASQ) 7-Month Follow-Up Intake Questionnaire (Vietnamese)

Public reporting burden of this collection of information is estimated to average 7 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to CDC/ATSDR Reports Clearance Officer; 1600 Clifton Road NE, MS D-74, Atlanta, Georgia 30333; ATTN: PRA (0920-0856)

## Asian Smokers' Quitline (ASQ) 7mo Evaluation

SERVICE

VIETNAMESE

Chào bạn, tôi là \_\_\_\_\_\_, nhân viên của TrÜ©ng ñải H†c California. Tôi g†i Ç< hÕi š ki ‰n vŠ phÄm chẤt của nh»ng dÎch vø do Trung Tâm Cai ThuÓc Lá cung cÃp. ñ< cäi ti‰n chÜÖng trình giúp Ǫ cai thuÓc, chúng tôi mong nhÆn ÇÜ®c nh»ng š ki‰n vŠ các tài liŒu và nh»ng dÎch vø bản Çã nhÆn ÇÜ®c. Cu¶c ÇiŒn Çàm này chÌ, mÃt vài phút và nh»ng chi ti‰t sẽ ÇÜ®c gi» kín. Bản có ÇÒng š không?

Hi, this is \_\_\_\_\_\_ from the University of California. I'm calling to evaluate the quality of service provided by the Asian Smokers' Quitline (ASQ). In order to improve the program, I would like to get your feedback on the services that you received. Your feedback will be summarized along with feedback provided by other people who have used the Quitline. You don't have to answer any questions you don't want to, and you can end the interview at any time. Also, answering or choosing not to answer questions will not change the quitline services you can or will receive. The call will take just few a minutes, may be monitored or recorded for quality assurance and all of your responses will be kept private. Is that OK?"

1. LÀn ÇÀu tiên bản g†i vào Trung Tâm Cai Thuốc Lá, bạn nghĩ mình sẽ nhÆn ÇÜ®c dÎch vø gì Ç< giúp bả cai thuốc?

When you first called, what kind of services did you expect to receive to help you quit smoking?

- Counseling
- Patches / quitting aids
- Certificate
- Materials/Booklets/Pamphlets
   Program Information

County list / other resources

Pictures / comics

- No expectations
- Other
- Don't know
- Refused
- Not Asked

### I'd like to ask you some questions about the written materials . . . . Tôi xin hÕi bån vài câu vŠ nh»ng tài liŒu cai thuÓc...

2. Bån có nhÆn ÇÜ®c tÆp tài liŒu mà Trung Tâm Cai ThuÓc Lá Çã gªi cho bån không? Did you receive the materials sent by ASQ?

□Yes <b>e</b> No / Never received Not asked 3. Bån Çã džc nh»ng tài liŒn Çó o Did you read the materials sent by A				
Yes (all or some)	Don't Know			
No	Refused			
Not asked				
4. Bån có thích nh»ng gì vŠ tÆp t				
Was there anything in particular tha	t you LIKED about the materials?			
□Yes Don't	Know			
No	Refused			
Not asked				
4a. Bån Çã thích nh»ng gì vŠ tÆp tài liŒu? What was it that you liked (about the materials)?				
<ul> <li>Coping Strategies / Alternatives</li> <li>Facts / Info</li> </ul>	<ul><li> All of it / Everything</li><li> Other</li></ul>			
Suggestions / Tips / Advice	Don't Know			

Refused

Not Asked

- 5. Bån có không thích nh»ng gì vŠ tÆp tài liŒu không?
- Was there anything in particular that you DISLIKED about the materials?
  - □Yes Don't Know/ remember No Refused

Not asked

5a. Bån Çã không thìch nh»ng gì vŠ tÆp tài liŒu? What was it you disliked (about the materials)?

Didn't help	All of it / Everything
<ul> <li>Nothing new</li> </ul>	• Other
• Too much info / reading	<ul> <li>Don't know</li> </ul>
Cartoons/comics	Refused
	<ul> <li>Not asked</li> </ul>

#### Now, I would like to ask you some questions regarding ASQ's counseling services. Bây gi©, tôi xin hÕi bån vài câu vŠ nh»ng cu¶c tÜ vÃn cûa Trung Tâm Cai ThuÓc Lá.

6. Bån có nhÆn ÇÜ®c tÜ vÃn qua ÇiŒn thoåi không?

Did you receive teleph	none counseling?
□Yes	Don't Know
No	Refused
Not asked	

### 6a. Lš do nào khi‰n bån không nhÆn ÇÜ®c tÜ vÃn qua ÇiŒn thoåi? Was there any particular reason for not receiving counseling?

- No time / busy
  Counselor didn't call me
  No reason at all
  Other
- I didn't call / I missed counselor's call
- Didn't think I needed it /already quit
- Don't knowRefused

Didn't think Theed
 Not ready

- Refused
  Not Asked
- 7. Bản cäm thÃy sao vŠ sÓ lÜ®ng tÜ vÃn qua ÇiŒn thoải mà bản Çã nhÆn ÇÜ®c? Bản nghĩ là quá ít, vØ Çû, hay nhiŠu quá?

How did you feel about the number of counseling sessions you received, would you say there were too few, just right or too many?

Too few	<ul> <li>Don't know</li> </ul>
Just right	<ul> <li>Refused</li> </ul>
Too many	Not asked

8. Tóm låi, bån së diĺn tä chuyên gia tÜ vÃn cûa bån nhÜ th‰ nào? Briefly, how would you describe your counselor?

 9. Chuyên gia tÜ vÃn cûa bản nhÜ th‰ nào trong länh v¿c l¡ng nghe bản nói chuyŒn? How was your counselor in terms of being a good listener, would you say very good, good or not good? Very good
 Don't know
 Good
 Refused
 Not good
 Not asked

10. Bån có thích nh»ng gì vŠ nh»ng cu¶c tÜ vÃn không? Was there anything in particular that you LIKED about the counseling?

s there anything in partic	שלע בותבט מטטענ נו
□Yes	Don't Know
No	Refused
Not asked	

## 10a. Bån Çã thích nh»ng gì vŠ nh»ng cu¶c tÜ vÃn?

What was it that you liked (about the counseling)?

<ul> <li>All of it / Everything</li> <li>Other</li> <li>Don't know</li> <li>Refused</li> </ul>
Not asked

11. Bån có không thích nh»ng gì vŠ nh»ng cu¶c tÜ vÃn không?

Was there anything in particular that you DISLIKED about the counseling?

□Yes	Don't Know		
No	Refused		
Not asked			

### 11a. Bån Çã không thích gì vŠ nh»ng cu¶c tÜ vÃn? What was it that you disliked (about the counseling)?

|--|

12. Nói chung, bån thÃy thoäi mái t§i Çâu khi nói chuyŒn v§i nh»ng nhân viên tr® giúp ª Trung Tâm Cai ThuÓc Lá? Bẵn

rÃt thoäi mái, thoäi mái, hay không thoäi mái?

Overall, how comfortable did you feel when talking with ASQ staff? Would you say very comfortable, comfortable or not comfortable?

Very comfortable Comfortable Not comfortable

- Don't know
- Refused
- Not asked

13. Nói chung, bản hài lòng t§i Çâu v§i nh»ng dÎch vø mà bản Çã nhÆn ÇÜ®c? Bản rÃt hài lòng, khá hài lòng, tÜÖng ÇÓi

hài lòng, hay không hài lòng?

Overall, how satisfied were you with the services you received? Would you say you were very satisfied, mostly satisfied, somewhat satisfied or not at all satisfied?

- Very satisfied
- Mostly satisfied
- Somewhat satisfied
- Not at all satisfied

14. HiŒn gi©, bån hút thuÓc lá m‡i ngày, vài ngày trong tuÀn, hay Cã bÕ hút thuÓc rÒi? Do you currently smoke cigarettes everyday, some days, or not at all? Everyday

- Don't know
- Some days • Refused
- Not at all
- Not asked
- Smoking

- Don't know
- Refused
- Not asked

## **NOT SMOKING**

<ol> <li>Bån Çã bÕ hút thuÓc vào ngày nào?</li> <li>When did you quit? Most recent quit date:/</li> <li>1a. Bån Çä bÕ bao lâu rÒi?</li> <li>How long ago did you quit? days/weeks/months/years</li> </ol>	
2.K< tØ lÀn ÇÀu tiên bắn g†i vào Trung Tâm Cai ThuỐc Lá ngày cai thuỐc lá ÇÜ®c mÃy lÀn (k< cä lÀn này)? Since you first called ASQ on <b>(screen date)</b> , how many times have you tried	
Number of times:	[ ]
Don't remember exactly,	at least: [ ]
Number of imposed/unintended quits: [ ]	
□ Refused □ Not Asked	
3. Trong nh»ng lÀn Çó, có mÃy lÀn bån cai ÇÜ®c 24 ti‰ng ha Out of those times, how many were for 24 hours or more?	ıy lâu hÖn?
Number of times:	[ ]
Don't remember exactly,	at least: [ ]
Number of imposed/unintended quits: [ ]	
<ul> <li>□ Never quit for ≥ 24 hours</li> <li>□ Refused</li> <li>□ Not Asked</li> </ul>	
First Quit Attempt	
4. K< tØ ngày (screen date), lÀn ÇÀu tiên bản cai thuốc ÇÜ®c ngày nào? When did you first quit for 24 hours or more since (Screen Date)?	
<ul> <li>a. Sau IÀn cai Çó (first attempt date), bản Çã hút lải thÜ@ When did you start smoking on a daily basis after (first attempt dat</li> <li>b. Bản cai ÇÜ®c bao lâu? How long did you quit for? days/weeks/months/ years</li> <li>Don't know</li> <li>Refused</li> <li>Not asked</li> </ul>	ng xuyên vào ngày nào? 9)?//
5. (FIRST QUIT ATTEMPT): Trong lÀn bản cai thuốc lá ÇÜ®c (1 <sup>st</sup> Çi‰u (hay bÆp 1 hÖi) thuốc nào không? During the time you quit for (1st quit length), did you have a cigarette	
<ul> <li>☐ Yes</li> <li>☐ No</li> <li>☐ Don't know</li> <li>☐ Refused</li> <li>☐ Not asked</li> </ul>	
5a. (FIRST QUIT ATTEMPT): Bån hút Çi‰u thuÓc/bÆp hÖi thu	Úc Çó vào ngày nào?

When was your first cigarette/puff?//							
5b. (FIRST QUIT ATTEMPT): Bån Çã hút liên ti‰p mÃy ngày, k< cä ngày bån b¢t ÇÀu hút låi? How many days in a row did you smoke, including the first day? []							
6. (FIRST QUIT ATTEMPT): Trong th©i gian này, bản có dung m¶t dÜ®c phäm cai thuÓc nào nhÜ bæng dán nicotine, kËo gum nicotine, thuÓc viên Zyban ho¥c thuÓc viên Chantix không? For this quit attempt, did you use anything like the Nicotine Patch, Gum, Zyban or Chantix to help you quit?							
Refuse	Yes						
ThÙ nào? Which ones?	Bån dùng trong bao lâu? How long did you use them for?	Trung bình, bån dùng bao nhiêu m‡i ngày? On average, how many did you use per day?	Bắn dung liŠu Ƕ nào? What dosage did you use?	Bản dùng trܧc khi cai, trong lÀn cai, ho¥c sau lÀn cai Çó? Did you use them BEFORE, DURING and/or AFTER your quit attempt?	Bån lÂy ÇÜ®c tØ Çâu? Where did you get them?	Bản Çã tÓn bao nhiêu tiŠn? How much money did you spend on them?	
Patch	days/weeks/m onths Don't Know Refused Not Asked	NOT ASKED	21mg (step1) 14mg (step2) 7mg (step3) Other: D R Z	Before During After D R Z	Bought Given to me Help/Quit Ine Insurance Other: Don't Know Refused Not Asked	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$100 D R Z	
Gum	days/weeks/m onths Don't Know Refused Not Asked	/day	2mg 4mg Other: D R Z	Before During After D R Z	Bought Given to me Help/Quit Insurance Other: Don't Know Refused Not Asked	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$100 D R Z	
Zyban	days/weeks/m onths Don't Know Refused Not Asked	NOT ASKED	NOT ASKED	Before During After D R Z	Bought Given to me Help/Quit line Insurance Other: Don't Know	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$100 D R	

						Refused	Z	
	Chantix/ Varenicline	days/weeks/m onths Don't Know Refused Not Asked	NOT ASKED	NOT ASKED	Before During After D R Z	Bought Given to me Help/Quit line Insurance Other: Don't Know Refused Not Asked	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$100 D R Z	
	Lozenge	days/weeks/m onths Don't Know Refused Not Asked	/day	2mg 4mg Other: D R Z	Before During After D R Z	Bought Given to me Help/Quit line Insurance Other: Don't Know Refused Not Asked	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$100 D R Z	
Other:       days/weeks/m onths       NOT ASKED       NOT ASKED       Before During After         Don't Know       Refused       Not Asked       R       Z						Bought Given to me Help/Quit line Insurance Other: Don't Know Refused Not Asked	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$100 D R Z	
	D R Z							
	******Last or Only Quit Attempt*****							
	7. Sau ngày ( <i>recent quit date</i> ), bản có hút (hay bÆp) Çi‰u thuÓc nào không? Have you had a cigarette, or even a puff, since you quit on <i>(most recent quit date)</i> ?							
	□ Yes Bån hút Çi‰u thuÓc/hÖi thuÓc Çó vào ngày nào? When was your first cig./puff?// □ No □ Don't know □ Refused □ Not asked							
	a. Ngay trܧc khi bån hút Çi‰u thuÓc Çó, bån ª trong hoàn cänh nào ho¥c có chuyŒn gì xäy ra? What was the situation just before you smoked that cigarette?							
	b. Bản Çã lÃy Çi‰u thuỐc Çó tØ Çâu?							

Where did you get the cigarette?
Bought a pack       Asked or took from someone         Bought one or a few       Other source         Old cigarette pack       Don't know         Someone offered one       Refused
c. Bån Çã hút liên ti‰p mÃy ngày, k< cä ngày bån b¡t ÇÀu hút låi? How many days in a row did you smoke, including the first day? day(s). □ Ever Since □ Don't know
Not Asked
<ul> <li>d. LÀn chót bản hút thuÓc, dù chÌ bÆp 1 hÖi là ngày nào?</li> <li>When was the last time you had a cigarette, or even a puff?</li> <li>//</li> <li>/</li> <li>1 10 was the last time</li> </ul>
<ul> <li>□ Don't know</li> <li>□ Refused</li> <li>□ Not asked</li> <li>e. Ngay trܧc khi bån hút Çi‰u thuÓc Çó, bån ª trong hoàn cänh</li> <li>nào ho¥c có chuyŒn gì xäy ra?</li> <li>What was the situation just before you smoked that cigarette?</li> </ul>
f. Bản Çã lẤy Çi‰u thuỐc Çó tØ Çâu? Where did you get the cigarette?
<ul> <li>Bought a pack</li> <li>Asked or took from someone</li> <li>Bought one or a few</li> <li>Other source</li> <li>Old cigarette pack</li> <li>Don't know</li> <li>Someone offered one</li> <li>Refused</li> <li>Bån Çã hút liên ti‰p mÃy ngày, k&lt; cä ngày bån b¡t ÇÀu hút låi?</li> <li>How many days in a row did you smoke, including the first day?</li> <li>Lon't know</li> <li>Don't know</li> <li>Refused</li> </ul>
□ Not Asked
. ñÍ tôi xác nhÆn HiŒn gi© bån hút thuÓc h¢ng ngày hay vài ngày trong 1 tuÀn lĺ?

- Let me confirm... Are you currently smoking cigarettes everyday or some days?
  - EverydaySome daysDon't knowRefused
    - - Not asked
  - 9a. Trung bình m‡i ngày bån hút mÃy Çi‰u?

On average, how many cigarettes do you smoke per day?\_\_\_\_\_

- 9b. Bån hút thuÓc mÃy ngày m¶t tuÀn? How many days per week do you smoke? \_\_\_\_\_
- 9c. Trong nh»ng ngày bản hút thuỐc, trung bình m‡i ngày bản hút mÃy Çi‰u? On average how many cigarettes do you smoke per day on the days you smoke?

10. M‡i sáng sau khi thÙc dÆy, khoäng bao lâu thì bån hút Çi‰u thuÓc ÇÀu tiên trong ngày?

How soon after you wake up do you usually smoke your first cigarette? 0-5 mins 6-30 mins 31-60 mins More than 60 mins Don't know Refused

11.

Since <insert screen date>, did you use anything like the Nicotine Patch, Gum, Zyban or Chantix? K< tØ ngày (screen date), bån có dùng m¶t dÜ®c phÄm cai thuÓc nào nhÜ là bæng dán nicotine, kËo gum nicotine, thuốc viên Zyban ho¥c thuÓc viên Chantix không?

For this quit attempt, did you use anything like the Nicotine Patch, Gum, Zyban or Chantix to help you quit? Trong th©i gian này, bản có dùng m¶t dÜ®c phÄm cai thuÔc nào nhÙ là bæng dán nicotine, kËo gum nicotine, thuÔc viên Zyban ho¥c thuÔc viên Chantix không?

Bån có dùng các dÜ®c phÄm cai thuÓc lá nhÜ là bæng dán nicotine, keo gum nicotine, thuốc viên Zyban ho¥c thuÓc viên Chantix không? Did you use anything like the Nicotine Patch, Gum, Zyban or Chantix to help you guit?

Yes
No
Don't know
Refused
Not Asked

ThÙ nào? Which ones?	Bån có Çang dùng hay không? Are you currently using them?	Bån dùng trong bao lâu? How long did you use them for?	Trung bình, bån dùng bao nhiêu m‡i ngày? On average, how many did you use per day?	Bản dung liŠu Ƕ nào? What dosage did you use?	Bån có dùng trܧc khi bån cai không? Did you use them BEFORE your quit attempt?	Bản lÂy ÇÜ®c tØ Çâu? Where did you get them?	Bản Çã tÓn bao nhiêu tiŠn? How much money did you spend on them?
Patch	Yes No D R Z	days/weeks/m         onths         Don't Know         Refused         Not Asked	NOT ASKED	21mg (step1) 14mg (step2) 7mg (step3) Other: D R Z	Yes No D R Z	Bought Given to me Help/Quit Insurance Other: Don't Know Refused Not Asked	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$ D R Z
Gum	Yes No D R Z	days/weeks/m         onths         Don't Know         Refused         Not Asked	/day	2mg 4mg Other: D R Z	Yes No D R Z	Bought Given to me Help/Quit line Insurance Other: Don't Know Refused	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$ D R Z

						Not Asked	
Zyban	Yes No D R Z	days/weeks/m         onths         Don't Know         Refused         Not Asked	NOT ASKED	NOT ASKED	Yes No D R Z	Bought Given to me Help/Quit line Insurance Other: Don't Know Refused Not Asked	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$ D R Z
Chantix/ Varenicline	Yes No D R Z	days/weeks/m onths Don't Know Refused Not Asked	NOT ASKED	NOT ASKED	Yes No D R Z	Bought Given to me Help/Quit Insurance Other: Don't Know Refused Not Asked	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$ D R Z
Lozenge	Yes No D R Z	days/weeks/m onths Don't Know Refused Not Asked	/day	2mg 4mg Other: D R Z	Yes No D R Z	Bought Given to me Help/Quit line Insurance Other: Don't Know Refused Not Asked	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$ D R Z
Other:	Yes No D R Z	days/weeks/m onths Don't Know Refused Not Asked	NOT ASKED	NOT ASKED	Yes No D R Z	Bought Given to me Help/Quit line Insurance Other: Don't Know Refused Not Asked	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$ D R Z

# 12. Trong khoäng th©i gian này, bån có tham gia nh»ng chÜÖng trình khác ho¥c dùng nh»ng phÜÖng pháp khác Ç< giúp bån cai không?

During this time, did you use any other programs or methods to quit smoking?

(Note to evaluator: these should be separate from quit aids)

□Yes… Which one?
No
Don't know
Refused
Not asked

### 13. IF DIDN'T USE ANY QUITTING AID..

Lš do nào khi‰n bån không dùng bÃt cÙ m¶t loåi dÜ®c phÄm cai thuÓc

nào?

What was your main reason for deciding not to use any quitting aids?

Medi-Cal/Insurance plan
□ Too expensive
□ Side effects
🗆 Do it on my own
Decided not to quit
Won't work for me
Never received from ASQ Trung Tâm Cai Thuốc Lá
Delivery took too long
□ Other
Don't Know
Refused
Not Asked

14. Bản có Çang dùng các loải thuỐc khác có chÙa nicotine nhÜ thuỐc nhai, thuỐc lá b¶t, xì gà, Óng Çi‰u (Óng píp) không?

Do you ci	urrently use	any other for	m of tobacco	, such as chew/si	nuff, cigars or pipes?
Yes	-	-			

res
No
Don't know
Refused

Loåi nào?

Which ones?

□Chew Cigars

\_\_\_\_ □Other:

If CHEW/SNUFF: Bån nhai hay hít bao nhiêu thuốc m‡i tuÀn? How much tobacco do you use per week?

□Don't know	Refused
-------------	---------

If CHEW/SNUFF: ñó là h¶p hay túi nhÕ? Is that cans or pouches?

If CIGARS: M‡i tuÀn, bån hút mÃy Çi‰u xì gà? How many do you smoke per week?

Don't know	Refused

15. N‰u b¦t ÇÀu cai thuỐc lá hôm nay, bản t¿ tin ÇÜ®c bao nhiêu là bản có th< bÕ hút thuỐc tr†n m¶t tuÀn lĺ?

If you were to quit today, how confident are you that you could go without smoking for one week, would you say: very confident, confident, or not confident?

Bản t¿ tin ÇÜ®c bao nhiêu là bản có th< ti‰p tøc cai tr†n m¶t tuÀn t§i? Bản nghĩ là bản rẤt t¿ tin, t¿ tin, hay không t¿ tin?

How confident are you that you could continue without smoking for one week, would you say: very confident, confident, or not confident?

Very Confident

- □ Confident
- □ Not Confident
- Don't know
- □ Refused

16. Bån có l©i khuyên nào quan tr†ng nhÃt Ç< nh¡n låi cho nh»ng ngÜ©i Çang cÓ g¡ng cai thuÓc lá (NhÛng gì Çã giúp bån cai thuÓc)?

Briefly what is the most important advice you would offer to someone who's trying to quit smoking? (Was there anything in particular that helped you?)

□ Advice: \_\_\_\_

□ None

Don't know

□ Refused

**END EVAL:** ñây là tẤt cä nh»ng câu chúng tôi cÀn hÕi bån. Cám bån Çã bÕ chút thì gi© trä l©i chúng tôi. Those are all the questions I have for you, thank you for your time. Comments: