# Attachment A:

# Promoting Patient Engagement in Clinical Preventive Services: Evaluating the Use of healthfinder – Patient Survey

OMB Control Number: 0990-0281

Research Instrument

February 2, 2018

### **Submitted to:**

Sherrette Funn
Office of the Chief Information Officer
U.S. Department of Health and Human Services

### **Submitted by:**

Linda M. Harris, PhD
Director, Division of Health Communication and eHealth
Office of Disease Prevention and Health Promotion
U.S. Department of Health and Human Services

# **Patient Survey**

## Overview: Total time — 5 minutes

We are asking for your participation in a research study. The purpose of the study is to understand your interactions with your clinician. The results of this study may help clarify whether providing community data will influence the delivery of primary care; however, there may not be any direct benefit to you.

If you decide to participate, please complete the accompanying survey. The survey takes five to eight minutes to complete. Researchers at Virginia Commonwealth University will then review it.

The primary risk of participation is breach of confidentiality; however, your individual responses will not be shared with others outside of the research team and your clinician. In publications and presentations, we will not use your name and will only report on aggregate results.

Participation in this study is voluntary. Your responses and your decision not to participate will not affect your access to care. After reading this consent form, you will have 30 minutes to make a decision regarding participation.

Your refusal to participate will involve no penalty or loss of benefits to which the subject is otherwise entitled, and the subject may discontinue participation at any time without penalty or loss of benefits to which the subject is otherwise entitled. The alternative to participation is to not participate.

Your clinician will review your responses. Some of these questions are sensitive in nature; therefore, please feel free to skip any questions you are uncomfortable answering. When you are done with the survey, please hand it back to the nursing staff.

If you are willing to participate, please complete this assessment. Thank you.

[Note: The  $1^{st}$  set of questions – on pages 2 to 4 – are for **female** patients; the  $2^{nd}$  set of questions – on pages 5 to 7 – are for **male** patients.]

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0990-0281. The time required to complete this information collection is estimated to average 8 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: U.S. Department of Health & Human Services, OS/OCIO/PRA, 200 Independence Ave., S.W., Suite 336-E, Washington D.C. 20201, Attention: PRA Reports Clearance Officer

Understanding Wellness Care	What do you know about preventive care?
Did you use myhealthfinder?	5. It is recommended that adults get flu shots:
○ Yes	Once a year
○ No	Twice a year
	Every three years
If yes, did myhealthfinder help you find out what preventive care you need to stay healthy?	Only adults with risk factors need a flu shot
○ Yes ○ No	6. Controlling high blood pressure can reduce our risk of:
	Heart disease
How confident are you in managing your preventive care?	Stroke  Kidney disease
3. Before you saw your doctor, how confident did you feel that you were prepared to help decide what preventive care you need to stay healthy (screening	All of the above
Completely confident	7. To prevent cervical cancer, it is recommended that women ages 21 to 65 years get a pap smear every year:
O Very confident	○ True
Somewhat confident	○ False
A little confident	
Not confident at all	8. Moderate alcohol consumption for women is:
4. How confident are you that you understand the care you need to stay healthy (screening tests, immunizations, and health behaviors)?	No more than 1 drink per day  No more than 2 drinks per day  No more than 3 drinks per day
Completely confident	,
Very confident	<ol><li>If you are feeling sad, down, or hopeless talk with your doctor about how you feel.</li></ol>
Somewhat confident	
A little confident	True
Not confident at all	False

10. To prevent breast cancer, it is recommended	About your doctor's visit?
that women ages 50 to 74 years get a mammogram every two years.	13. During your visit, how often did your doctor explain things in a way that was easy to understand?
○ True	Always
○ False	O Usually
	○ Sometimes
11. Which of the following are true or false about medical tests or exams such as stool tests and mammograms that check for early signs of cancer?	Never
	AA Duda waxaa ka ka waxaa ahaa ahaa
a. These tests can definitely tell that a person has cancer.  True False Don't know  b. When a test finds something abnormal, more tests are needed to know if it is cancer.	14. During your visit, how often did your doctor listen carefully to you?
	Always
	O Usually
○ True ○ False ○ Don't know	○ Sometimes
c. The harms of these tests and exams sometimes outweigh the benefits.  True False Don't know	O Never
Do you plan to get all the preventive care you need this year?	15. During your visit, how often did your doctor show respect for what you had to say?
	○ Always
12. How certain are you that you will get all the preventive care that you need this year?	O Usually
	○ Sometimes
Completely certain	O Never
O Very certain	
Somewhat certain	16. During your visit, how often did your doctor
A little certain	spend enough time with you?
Not certain at all	○ Always
	O Usually
	O Sometimes
	O Never

17. During your visit, how much interest did your	Can you tell us a little more about yourself?
doctor show in your questions or concerns about how to stay healthy?	19. What is the highest grade or level of school you completed?
O Always Usually	<ul> <li>8th grade or lower</li> <li>Some high school (but no diploma or GED)</li> </ul>
O Sometimes	High school graduate (high school diploma or GED)
O Never	Some college but no degree
18. During your visit, did your doctor help you understand the decisions you needed to make about	O College degree or higher completed
preventive care you needed?	THANK YOU FOR TAKING THE TIME TO ANSWER
Always	THESE QUESTIONS.
Ousually	
○ Sometimes	
O Never	

Understanding Wellness Care	What do you know about preventive care?
Did you use myhealthfinder?	5. It is recommended that adults get flu shots:
Yes	Once a year
○ No	Twice a year
	Every three years
If yes, did myhealthfinder help you find out what preventive care you need?	Only adults with risk factors need a flu shot
○ Yes ○ No	6. Controlling high blood pressure can reduce our risk of:
	Heart disease
How confident are you in managing your	○ Stroke
preventive care?	○ Kidney disease
3. Before you saw your doctor, how confident did you feel that you were prepared to help decide what preventive care you needed to stay healthy?	All of the above
Completely confident	7. To prevent prostate cancer, it is recommended
O Very confident	that men ages 55 to 69 years should get a prostate specific antigen (PSA) blood test every year:
Somewhat confident	○ True
A little confident	○ False
Not confident at all	
	8. Moderate alcohol consumption for men is:
4. How confident are you that you understand the care you need to stay healthy (screening tests, immunizations, and health behaviors)?	O No more than 1 drink per day
	No more than 2 drinks per day
Completely confident	O No more than 3 drinks per day
O Very confident	
O Somewhat confident	9. If you are feeling sad, down, or hopeless talk with
A little confident	your doctor about how you feel.
Not confident at all	O True
	○ False

10. As far as you know, which of the following statements are true or false about medical tests or	13. During your visit, how often did your doctor listen carefully to you?
exams such as stool tests and prostate specific antigen (PSA) tests that check for early signs of cancer?  a. These tests can definitely tell that a person has	Always
	O Usually
	○ Sometimes
cancer.  True False Don't know	O Never
b. When a test finds something abnormal, more	
tests are needed to know if it is cancer.  True False Don't know	14. During your visit, how often did your doctor show respect for what you had to say?
c. The harms of these tests and exams sometimes	Always
outweigh the benefits.  Orue Oralise Opon't know	Usually
	○ Sometimes
Do you plan to get all the preventive care you need this year?	O Never
11. How certain are you that you will get all the	
preventive care you need this year?  Completely certain	15. During your visit, how often did your doctor
	spend enough time with you?
O Very certain	Always
Somewhat certain     A little certain     Not certain at all	Ousually
	Sometimes
	O Never
About your doctor's visit?	16. During your visit, how much interest did your
12. During your visit, how often did your doctor	doctor show in your questions or concerns about how to stay healthy?
explain things in a way that was easy to understand?	Always
<b>○</b> Always	Usually
Ousually	O Sometimes
O Sometimes	O Never
O Never	Never

Attachment A Patient Survey

17. During your visit, did your doctor help you understand the decisions you needed to make about preventive care you needed?  Always	Can you tell us a little more about yourself?
	18. What is the highest grade or level of school you completed?  8th grade or lower Some high school (but no diploma or GED)  High school graduate (high school diploma or GED)  Some college but no degree
O Usually	
O Sometimes O Never	