

Attachment B:
**Promoting Patient Engagement in Clinical
Preventive Services: Evaluating the Use of
healthfinder – Clinician Debriefing Interview**

OMB Control Number: 0990-0281

Research Instrument

February 2, 2018

Submitted to:

Sherrette Funn
Office of the Chief Information Officer
U.S. Department of Health and Human Services

Submitted by:

Linda M. Harris, PhD
Director, Division of Health Communication and eHealth
Office of Disease Prevention and Health Promotion
U.S. Department of Health and Human Services

Clinician Debriefing Interview

Overview: Total time — 30 minutes

Section A: Welcome and Opening Remarks (5 mins)

- The moderator will explain the purpose of the session, present ground rules, and begin with warm up questions.

Section B: Experience with myhealthfinder (12 mins)

- In this section, the moderator will ask clinicians about their patients' experiences using myhealthfinder and whether the tool helped their patients. In addition, the moderator will ask clinicians about the impact, if any, patient use of myhealthfinder had on the office visit.

Section C: Future use of myhealthfinder (10 mins)

- In this section, the moderator will ask clinicians possible use of the myhealthfinder with patients in the future and about what might make the tool more useful for clinicians and patients.

Section D: Closing and Thank You (3 mins)

- The moderator will thank participant for their involvement and provide a final opportunity for questions or comments.

Note: This moderator's guide is not a script, so it will not be read verbatim. The moderator will use the following questions as a roadmap and will probe as needed to maintain the natural flow of conversation.

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0990-0281. The time required to complete this information collection is estimated to average **30 minutes** per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: U.S. Department of Health & Human Services, OS/OCIO/PRA, 200 Independence Ave., S.W., Suite 336-E, Washington D.C. 20201, Attention: PRA Reports Clearance Officer

Section A: Welcome/Opening Remarks (5 minutes)

Thank you for joining me today. My name is [moderator] and we also have [observer] observing and taking notes for this session. I am a researcher from [organization] and am conducting this session on behalf of the Office of Disease Prevention and Health Promotion (ODPHP).

The purpose of our discussion today is to get your feedback on your patients' use of myhealthfinder as part of the Promoting Patient Engagement in Clinical Preventive Services.

A few things to keep in mind as we start regarding your participation in this interview:

Your participation is voluntary.

- This means you have the right to stop at any time – there will be no penalty if you stop participating. You are welcome to pass if there is a question you do not want to answer.

There are no wrong answers

- I'm interested in your perspective and opinions. There is nothing I am expecting you to say. Whatever your opinion, it will be very useful to me.

I am recording this session for note-taking purposes.

- I will have to write a report later and the recording will help me remember what was said here today.
- Please speak clearly and as loud as me so the recording picks up your voice.

Your participation will be kept private.

- There is minimal risk to your privacy for participating in this interview, but your name will not be linked to anything you say in my report and I will only share the report with people working on this project.

Your feedback will inform strategies for engaging penalties in their healthcare.

- You may not get any direct benefit from this study, but others may benefit in the future.

Do you have any questions about your participation in this interview? *[The moderator will answer any participant questions.]* Before we continue, can you confirm that you understand everything I've said and you agree to participate? *[The moderator will obtain verbal confirmation from the participant.]*

A few other logistics...

- This discussion will last about 30 minutes and we will wrap up at [time AM/PM]. We have a lot to cover — so I may occasionally interrupt to keep us moving.
- Please put your cell phone on do not disturb mode, if you haven't already.

[The moderator will begin audio recording.]

Section B: Experience with myhealthfinder (12 mins)

1. Tell us about your experience with patients using myhealthfinder?
 - a. What worked well?
 - b. What could have gone better?
2. Do you think myhealthfinder helped your patients?
 - a. How so?
 - b. Did any patients say anything about myhealthfinder directly to you?
 - c. Did they use it to learn about the preventive services they need?
 - d. Did they print out the results to discuss with you?
3. When your patients used myhealthfinder prior to an office visit, how did that change the office visit?
 - a. What did it help with?
 - b. Did your patients seem to understand their prevention needs better?
 - c. Were discussions about any topics with patients different from what you usually have?
 - d. Did it make anything more difficult?
 - e. In what ways did it make the visit more or less productive?
 - f. Looking at the percent of your patients that used Myhealthfinder, is this what you would expect? Did more or fewer of your patients use it than you would have thought?
 - g. Why?

Section C: Future Use of myhealthfinder (10 mins)

4. Can you imagine using myhealthfinder in the future with your patients?
 - a. How would you like to use it?
 - b. Outside of a research study, how would you integrate this into routine practice?
5. What would make myhealthfinder more useful for you and your patients?
 - a. Is there a way the use of myhealthfinder could make the wellness visit more efficient? More productive?
 - i. More of a shared decision-making experience?
 - ii. Would the wellness visit be more productive if patients already had a preliminary prevention plan that included lifestyle and preventive services that could help them stay well?
 - iii. Would the wellness visit be more productive if patients came more prepared to discuss their decisions related to lifestyle and preventive services recommended for them?

Section D: Thank You and Closing (3 mins)

Thank you for your time. It was great to meet you and we really appreciate your feedback.