GOES — GLOBAL ONLINE ENROLLMENT S

Select a Language: English Français Español

Q&A: Frequently Asked Questions

July 10, 2013

Effective June 27, 2013, CBP will no longer issue windshield decal stickers for vehicles using the SENTRI lanes.

If you had a pending application for a replacement decal sticker, your application will be cancelled. If you had an appointment scheduled to receive the decal, your appointment will be cancelled.

A refund will be initiated on your behalf for the $25 fee if you submitted your application through GOES. This refund may take up to six months to process.

Welcome to GOES - the Official U.S. Government Web Site

The Global Online Enrollment System allows registered users to enter their own applications for U.S. Customs and Border Protection (CBP) Trusted Traveler Programs, and approved members to edit their information as needed (mistakes on the original application cannot be corrected once the application is certified - your mistakes will need to be brought to the attention of CBP during your interview).

Once a completed application is certified by the applicant and the non-refundable payment is successfully processed, CBP will review it and determine whether or not to conditionally approve the application. If your application is conditionally approved, your GOES account will be updated to instruct you to schedule an appointment for an interview. Every individual who would like to apply for membership - children included and multiple applicants in one household- must create a separate account within GOES, submit a separate application, and schedule a separate interview appointment upon conditional approval.

Trusted Traveler Programs

For more information regarding the CBP Trusted Traveler Programs, please click on the logos below. Thank you for your interest in Customs and Border Protection.

GLOBAL ENTRY
TRUSTED TRAVELER NETWORK

Existing GOES User

Registered GOES users can log in here

GOES User ID:

Password:

pwd | Sign In

Forgot your password or user ID?

New GOES

CARD A

If you are a new GOES user you will need to provide some personal information and Trusted Traveler Membership Number (if already enrolled) to register. Click one the **Activate Membership Card** button to activate trusted traveler cards received by mail.

Register

Activate Members

Terms and Conditions

You are entering an Official United States Government System, which may be used only for authorized purposes. The Government may monitor and audit usage of this system and all persons are hereby notified, that use of this system constitutes consent to such monitoring and auditing. Unauthorized attempts to upload information and/or change information on these Web sites are strictly prohibited and are subject to prosecution under the Computer Fraud and Abuse Act of 1986 and Title 18 U.S.C. Sec 1001 and 1030.

Use of this system constitutes consent to the above **IF YOU DO NOT CONSENT, DO NOT CONTINUE.**

Click Print to print this page.

< Do Not Enter | Enter >

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Name: Alexis Johnson
GOES ID: a00118627J

Change Password
Change Security Questions
Change Profile
Apply in French

Welcome, Alexis! Today is Mar 13, 2008

:: Message Inbox :: No messages in inbox

:: Application(s) in Process ::

Application ID	Program	Application Type	Status	Action

:: Program Membership(s) ::

Enroll in a New Program

Program	Membership Number	Status	Renewal Date	Action

- No application in-process. Please click on 'Enroll in a New Program' to start an initial enrollment. If you're already a member of SENTRI or NEXUS, click on 'Change Profile' to provide your membership number.

Customer Service Contact: cbp.goes.support@dhs.gov

Personal Information

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US PASS Application Wizard

1. Personal Information
2. Other Names Used
3. Date and Place of Birth
4. Contact Information
5. Citizenship Information
6. Permanent Resident Status
7. Admissibility Documents
8. Primary Residence
9. Driver's License
10. Current Address
11. Address History
12. Current Employment Status
13. Employment History
14. Travel History
15. Additional Information
16. Final Review

Personal Information

* Mandatory Fields

Please enter mandatory fields below:

You can not update your registration data until your other application(s) has been finalized.

Last/Paternal Name* Johnson
Suffix
Maternal Name
First Name* Trish
Middle Name

E-mail Address

Gender*
Eye color *
Height * English ft. in.

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Date and Place of Birth

US PASS Application Wizard

1. Personal Information
2. Other Names Used
3. **Date and Place of Birth**
4. Contact Information
5. Citizenship Information
6. Permanent Resident Status
7. Admissibility Documents
8. Primary Residence
9. Driver's License
10. Current Address
11. Address History
12. Current Employment Status
13. Employment History
14. Travel History
15. Additional Information
16. Final Review

Date and Place of Birth

* Mandatory Fields

You can not update your registration data until your other application(s) has been finalized.

Date of Birth (yyyy/mm/dd)*	1988/08/08
City of Birth*	Fairfax
Country of Birth*	UNITED STATES
State/Province of Birth	VIRGINIA

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Citizenship Information

US PASS Application Wizard

1. Personal Information
2. Other Names Used
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4. Contact Information
5. **Citizenship Information**
6. Admissibility Documents
7. Primary Residence
8. Driver's License
9. Current Address
10. Address History
11. Current Employment Status
12. Employment History
13. Travel History
14. Additional Information
15. Final Review

Citizenship Information

* Mandatory Fields

Please select the country of your **primary** citizenship and follow the wizard to provide your proof of **primary** citizenship.

If you carry more than one country of citizenship, you will have the opportunity to add additional countries later on.

Country of Citizenship	Type	Actions

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US PASS Application Wizard

Citizenship Information: Select Documents

* Mandatory Fields

Please select at least one proof of citizenship document for **UNITED STATES** that you will be presenting during your Interview. The information you provide in the application must be **EXACTLY** as it appears on the document. You must bring the documents selected.

Citizenship Type* ⦿ Primary ○ Secondary

Documents* ☐ Passport
☐ Citizenship Card
☐ Naturalization Certificate
☐ Certificate of Indian Status
☐ Birth Certificate

Note: Your application will not be processed without all the proper documentation.

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Admissibility Information

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US PASS Application Wizard

Proof of Admissibility: Select Documents

* Mandatory Fields

Please select at least one admissibility document that you will be presenting during your Interview. The information you provide in the application must be **EXACTLY** as it appears on the document. You must bring the documents selected.

Documents* ☐ Permanent Resident Card
☐ Passport

Note: Your application will not be processed without all the proper documentation.

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Primary Residence

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US PASS Application Wizard

Primary Residence

* Mandatory Fields

Please select the country of your **primary residence**.*

[▼]

When you come in for your Interview, you are required to bring proof that your primary residence is at the country you selected.

If your primary residence is
different than your current
address, please provide details:

[   ]

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Current Address

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Current Address

US PASS Application Wizard

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* Mandatory Fields

Please enter mandatory fields below

The address you provide must be a physical address. No P.O. Box, APO, FPO, etc. are allowed.

When you come in for your Interview, you must bring proof that you reside in the address you indicate below. Some documents that can be presented are driver's license, mortgage statement, rent payment receipts, utility bills etc.

As Of Date   From (yyyy/mm)*

Street Address   Street Number   Street Name *

Street Address 2

Apartment

City*

Country*

State/Province

Postal/Zip Code

Check here if your
Mailing Address is   ☐ Mailing Address
different than your
Current Address

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Address History

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Address History

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8. Driver's License
9. Current Address
10. **Address History**
11. Current Employment Status
12. Employment History
13. Travel History
14. Additional Information
15. Final Review

* Mandatory Fields

If you have lived at your current address for less than five years, you must provide details on all of your addresses going back 5 years. (Do not include your current address here.)

Add Address +

Period At Address	Street Address	City	State/Province	Country	Action

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Employment History

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US PASS Application Wizard

Employment History

* Mandatory Fields

You must provide your employment history going back 5 years. Do not include your current employment here unless you have more than one.

Add Employer +

Current?	Employment Period	Employment Status	Occupation	Employer	Action

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