

ATTACHMENT V.2

STAFF TIME-USE SURVEY - SCREENSHOTS

OMB No. 0584-XXXX
Exp. Date MM/DD/20XX

INTRODUCTION

The Food and Nutrition Service (FNS) within the U.S. Department of Agriculture has contracted with Mathematica Policy Research, an independent research organization, and its partners MDRC, Insight Policy Research, Kone Consulting, and Decision Information Resources to conduct the evaluation of the impacts, participation effects, implementation, and costs and benefits of the Supplemental Nutrition Assistance Program Employment and Training (SNAP E&T) pilots.

As part of the Evaluation's cost study, we are conducting this survey to learn how staff members in organizations that provide SNAP E&T pilot services spend their time working with SNAP E&T pilot clients [specify treatment/control as appropriate]. This information will be used to gain a better understanding of the costs of specific services or activities of each of the pilot programs for the evaluation's cost-benefit analysis.

Who Should Complete the Questionnaire. [Selected] staff members who spend any time delivering services to SNAP E&T pilot clients [specify treatment/control as appropriate] should complete this questionnaire. This might include staff with responsibility for providing client orientations, case management services, and workshops.

How to Complete the Questionnaire. Most questions in Section A can be answered by simply placing a check mark or entering a number in the appropriate box. For some questions, you will be asked to write a brief text response. In Section B, you will be asked to enter the number of hours you spent on specific activities in an average or typical week during the past month. For some questions, you might also be asked to estimate the number of sessions or services provided in a typical week.

If you are unsure how to answer a question, please give the best answer you can, rather than leaving it blank.

Voluntary Participation. Your participation in this survey is important and will help us understand the resources needed to offer SNAP E&T pilot services. Information you provide will be treated as private, and the evaluation will not identify individuals in any of its reports.

Please complete this questionnaire **within the next 5 days**. It will take approximately 20 minutes to complete. If you have any questions, please contact [assigned cost study liaison] at Mathematica Policy Research at [email] or [phone].

Thank you for your cooperation in completing this questionnaire.

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0584-xxxx. The time required to complete this information collection is estimated to average 20 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. Send comments regarding this burden estimate to the Office of Policy Support, Food and Nutrition Service, USDA, 3101 Park Center Drive, Room 1014, Alexandria, VA 22302.

Submit Page and Continue

INTRODUCTION

Q1. I have read the introduction and agree that the information I provide in this survey may be used for the Evaluation of the SNAP E&T Pilots.

- Yes
 No

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SECTION A: YOUR POSITION AND WORKING HOURS

A1. What is the name of your employer?

EMPLOYER NAME

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SECTION A: YOUR POSITION AND WORKING HOURS Continued

A2. What is your primary job title?

JOB TITLE

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SECTION A: YOUR POSITION AND WORKING HOURS Continued

A3. How many hours are you scheduled to work for your employer in a typical or average week?

HOURS PER WEEK

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SECTION A: YOUR POSITION AND WORKING HOURS Continued

A4. Sometimes program staff members spend more time working than they are scheduled or paid to work. How many hours did you actually work for [TEXTFILL] in a typical or average week within the past month?

HOURS PER WEEK

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SECTION A: YOUR POSITION AND WORKING HOURS Continued

A5. How many of these actual hours in a typical or average week did you usually work on the [%SNAP E&T%] pilot program?

HOURS PER WEEK

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SECTION B: TIME ALLOCATION

The table below lists activities commonly performed when working (specify with treatment/control clients, as appropriate) in a SNAP b&I pilot program. Most of these are direct service activities—that is, the services that you provide directly to your clients.

Please follow these instructions to respond to questions Q2a through Q2j.

1. Review the activities and definitions listed in the table; you may need to scroll down to view all activities.
2. Think about how you used your time during a typical or average week within the past month.
3. Enter the number of hours you estimate that you spent on each activity per week.

If you did not spend time on an activity during a typical or average week in the past month, enter 0. Not all activities are applicable to all staff roles.

If you spent time on an activity in some weeks but not others during the past month, enter your best estimate of the average hours per week.

4. Check that the total hours you entered equals the number of actual hours you spent working in a typical or average week.

	HOURS (Per Week)
Q1. Total hours worked in a typical week within the past month (Reported in A4)	<input type="text"/>
Q2a. SNAP b&I Pilot (Treatment/Control) Outreach and Recruitment Activities Communicating with other agencies and people, including potential participants, to inform them about services available through the SNAP b&I pilot program.	<input type="text"/>
Q2b. SNAP b&I Pilot (Treatment/Control) Client Orientation and Enrollment Activities ; preparing for and delivering Presenting information to clients about the available program services and expectations for clients' participation. Enrolling clients into the program. Do not include time spent discussing the evaluation and processing evaluation-related paperwork because evaluation-related hours are captured in item Q2h below.	<input type="text"/>
Q2c. One-on-One Meetings with SNAP b&I Pilot (Treatment/Control) Clients ; preparing for, conducting meeting, and completing follow-up activities These could include meetings to provide career counseling or case management services, review assessment results and develop an individual employment plan, discuss employment and life challenges and provide appropriate referrals and supportive services, discuss job search strategies and opportunities for training and employment. Include time preparing for the meetings and any follow-up activities, such as paperwork, data entry, and referrals to other services.	<input type="text"/>
Q2d. Formal Assessments for b&I Pilot (Treatment/Control) Clients ; preparing for, delivering, and completing follow-up activities Preparing for and providing clients with formal assessments of their job skills and assessments. Include any time processing assessment results but not the time discussing the results with clients. If Q2d does not equal 0: About how many customers do you provide assessments to in an average week? (include all customers even if administered in a group setting)	<input type="text"/>
Q2e. Structured Group Activities with SNAP b&I Pilot (Treatment/Control) Clients ; preparing for, delivering, and completing follow-up activities Group activities can include workshops that cover topics such as those related to job search, interviewing for jobs, and soft job and life skills. They can also include job clubs and other types of group activities. Include time for preparing materials for the group activity, presenting the activity, and any follow-up activities, such as paperwork and data entry on clients' participation. If Q2e does not equal 0: About how many group activities in an average week? About how many customers per group activity?	<input type="text"/>
Q2f. SNAP b&I Pilot Staff Meetings & Development ; providing or attending staff training, meeting with partners Providing or attending staff training on topics related to delivery of services or program operations. Attending staff meetings with partners' staff to collaborate on the delivery of services or program operations.	<input type="text"/>
Q2g. SNAP b&I Pilot Supervision and Management Responsibilities Providing supervision of staff on delivery of services or program operations and conducting any other management responsibilities (e.g. recruiting and hiring new staff).	<input type="text"/>
Q2h. SNAP b&I Pilot Evaluation-Related Activities Any time allocated to evaluation-related activities, such as explaining the evaluation to clients, meeting with members of the evaluation team, and processing evaluation-related materials.	<input type="text"/>
Q2i. Other SNAP b&I Pilot Activities Any other (SNAP b&I) pilot activities not captured above. Please describe the other SNAP b&I Pilot activities: <input type="text"/>	<input type="text"/>
Q2j. All Other Activities - Non-Pilot Any other regular activities not captured above. Please describe the other activities: <input type="text"/>	<input type="text"/>
Q3. Total Hours Entered (The survey automatically calculates this total.)	<input type="text"/>
Q4. Total SNAP b&I Pilot Hours Entered (The survey automatically calculates this total as the sum of Q2a through Q2j)	<input type="text"/>

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