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	Questions from the Fy13 and Fy14 Business Plans	ID	Questions to be answered in FY2016-2021 from Operational Plan	Tests	Date	Research Needed
1						
2	C.a, C.b	SEI1	What tools and test materials are required to support the integrated tests (Performance Test Services, Representative Test Data, etc.)?		Sep-16	N but added to Integration
3		SEI	What is the sourcing approach for each capability supporting the 2020 Census?		Jun-16	N
4		SPC	Will a Mobile Application Manager solution be used in lieu of a Mobile Device Manager to support mobile data collection?	2015 Census Test	Mar-16	N Why is this in SPC?
5		CFD5	What are the final content topics for the 2020 Census?	2015 National Content Test, other ongoing research, and input from advisory committees	Dec-16	Y
6		CFD6	What is the final questionnaire wording for the 2020 Census?	2015 National Content Test, other ongoing research, and input from advisory committees	Dec-17	Y
7		CFD4	What are optimal designs of questionnaires (including size and page layout) and non-questionnaire materials for the 2020 Census?	2015 National Content Test, field tests	Oct-17	Y, August 2018
8		CFD7	What is the paper questionnaire layout for respondents living in residences other than households (e.g. group quarters and transitory locations)	2016 and 2017 Census tests	Sep-17	Y
9		LNG1	What are the number of non-English languages and level of support needed for the 2020 Census?	2016 and 2017 Census tests will inform this decision	Sep-17	Y
10		GEOP	How will the MAF/TIGER System be used in support of reengineered field operations? For example, what are the data input and output processing and timing requirements and the workflows needed to support field data collection operations?	2016 Address Canvassing Test and 2017 Census Test	Oct-17	N
11		GEOP2	What Types of Enumeration Areas (TEA) are required for the 2020 Census?	2016 Address Canvassing Test and 2017 Census Test	Oct-17	Y
12		GEOP1	Will there be a separate New Construction Program or will the GSS-I program continue to collect new construction addresses for the 2020 Census?		Jun-17	Y
13		GEOP	How will the MAF/TIGER System interact with other 2020 Census systems to support 2020 Census Operations?	2016 Address Canvassing Test and 2017 Census Test Planning	Jan-17	N
14		GEOP	In what 2020 Census operations will addresses and features be updated and added? What are the expectations for the capture and availability of field updates? Available in real time? Available with the timeframe of the operations? Available for the next operation? Available for the final tabulation?	2016 Address Canvassing and 2017 Census Tests	Aug-17	N
15		GEOP	What is the source data (TIGER, commercial, or both) for map displays in the 2020 Census data collection and field management applications?	2016 Address Canvassing Test and the 2017 Census Test	Mar-17	N October 2017 (Final)
16		LUCA4	To what extent can administrative records and third-party data be used to validate addresses submitted by LUCA participants?	2016 Address Canvassing Test	Jun-17	Y
17		LUCA	How will the Census Bureau register LUCA participants over the Internet, and are there opportunities to use Title 13 E-signature capability so that it can be done online?		Dec-15	N
18		LUCA	What is the strategy for communicating late decade GSS-I activities during LUCA?		Oct-06	N
19		LUCA3	What is the 2020 Census LUCA Appeals process		Oct-16	Y
20		LUCA	To what extent does LUCA need to capture the use of the address (i.e. mailing, location, or both)?		Jul-16	N
21	D.b, D.d, d.e,	ADC7	Is Partial Block Canvassing more cost-effective than Full Block Canvassing?	2016 Address Canvassing Test	Jan-17	Y
22	D.b	ADC9	How will the field reengineering concepts tested for NRFU be used for In-Field Address Canvassing?	2016 Address Canvassing Test	Jan-17	Y
23	B.i	ADC10	How will Quality Assurance be handled?	2016 MAF Coverage Study and 2016 Address Canvassing Test	Jan-17	Y

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24		<b>ADC11</b>	What are the business processes for handling Transitory Locations during Address Canvassing?	2016 Address Canvassing Test	Jan-17	Y
25	D.a	<b>ADC12</b>	Will the Census Bureau be able to meet the 25 percent In-Field Address Canvassing goal without sacrificing quality?	2016 MAF Coverage Study and 2016 Address Canvassing Test	Jan-17	Y
26		<b>ADC13</b>	How will ungeocoded addresses be resolved as part of Address Canvassing?	2016 Address Canvassing Test	Mar-17	Y
27		<b>ADC14</b>	What is the business process to meet spatial accuracy requirements for capturing features and living quarter coordinates during In-Field Address Canvassing if the devices are unable to meet these requirements?	2016 Address Canvassing Test	Mar-17	N
28		<b>ADC14</b>	What feature data, if any, should be collected during an In-Field Address Canvassing?	2016 MAF Coverage Study and 2016 Address Canvassing Test	Mar-17	N
29		FPD	What is the printing and mailing workload as part of the Optimizing Self-Response (OSR) contact strategy and Nonresponse Followup Operation?	2014 Census Test, 2015 Optimizing Self-Response Test, 2015 Census Test, 2015 National Content Test, and 2016 Census Test	Oct-15	N October 2016 (final)
30		FPD	What other census operations have paper printing requirements (e.g., Update Enumerate (UE), Puerto Rico (PR) and Island Areas enumeration, Group Quarters (GQ) enumeration)?		Oct-17	N
31		FPD	What is the timing for the various mailings?	2014 Census Test, 2015 Optimizing Self-Response Test, 2015 Census Test, 2015 National Content Test, and 2016 Census Test	Oct-16	N
32		FPD	What is the "on demand" printing process?	2014 Census Test, 2015 Optimizing Self-Response Test, 2015 Census Test, 2015 National Content Test, and 2016 Census Test	Oct-16	N
33		PDC	What is the 2020 Paper Capture workload, questionnaire size and shape?	2015 Optimizing Self-Response Test, 2015 National Content Test	Oct-16	N
34		PDC	What does the reengineered Nonresponse Followup operation require from Paper Data Capture? Will there be priority capture requirements for nonresponse followup? Is the universe cut schedule different?		Oct-16	N
35		PDC	What other operations have paper data capture requirements (e.g., Update Enumerate, Puerto Rico, and Group Quarters)?		Oct-17	N
36		PDC	Which operations will use paper questionnaires as a contingency in the event that the Internet Self-Response, NRFU and other operations cannot be executed as planned?		Oct-16	N
37		<b>IPC1</b>	What are the components and materials required for implementing the IPC?		Mar-17	Y
38		IPC	What is the approach for audience and market segmentation models?		Apr-17	N
39		<b>IPC2</b>	What metrics will be used to evaluate the success of the ICP as well as each individual component? Microtargeted digital advertising? Automated telephone messaging by local influencers? Providing donated thank you incentives to respondents? Social media? Email? Audience segmentation models?		Apr-17	Y
40		<b>ISR8</b>	Will the Census Bureau provide a mobile application for Internet Self-Response?		Jan-16	Y
41	A.f, A.h	<b>ISR9</b>	What is the optimal combination of individual (e.g., housing unit) level contact strategies used in 2020 and how will these be tailored demographic and geographic areas?	2014, 2015, and 2016 Census Tests	Oct-16	Y
42		ISR	In what languages will Internet self-response be available?		Sep-17	Proposed to be moved to LNG
43		ISR	How can USPS barcode technology be used to optimize the respondent access to Internet in mail materials?		Oct-17	N
44	A.e	<b>ISR10</b>	What type of Internet form design will facilitate high quality self-response data collection in Group Quarters?	2016 and 2017 Census Tests	Oct-17	Y
45	A.a, A.b	<b>ISR1</b>	What are the response rate projections for all self-response modes?	2015 Census Test, 2015 National Content Test, and 2016 Census Test, 2017 Census Test, 2018 Census End-to-End Test	Oct-17	Y

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46	A.c, A.e, A.g	<b>ISR11</b>	What are the benefits and risks associated with using the Census contact frame to reach respondents via email and text messages?	2016 and 2017 Census tests and coordinate with 2020 Integrated Communications design.	Oct-17	Y
47	D.k	<b>NID4</b>	How can Non-ID respondents help confirm the location of their living quarters?	2015 Optimizing Self-Response Test and 2016 Census Test and Carnegie Mellon research	Sep-16	Y (Initial recommendations; evaluation will continue through 2018 testing)
48	D.k	<b>NID3</b>	What methodology will be used to conduct Non-ID response validation?	2014, 2015, 2016, 2017, and 2018 Census Tests	Sep-16	Y (Initial recommendations; evaluation will continue through 2018 testing)
49	D.k	<b>NID6</b>	What is the expected scale of the 2020 Non-ID workload?	Initial model available September 2015, but to be revisited each year following the 2016 and 2017 Census Tests, as well as after the 2018 Census End-to-End Test	Sep-18	Y
50	D.k	<b>NID7</b>	If the proportion of Non-ID responses increases in 2020, can the Census Bureau accommodate the corresponding increase in workload for downstream operations such as manual matching and geocoding or address verification (office and field-based)?	Initial model available September 2015, but to be revisited each year following the 2016 and 2017 Census Tests, as well as after the 2018 Census End-to-End Test	Sep-18	Y
51	D.k	<b>NID8</b>	How will Administrative Records and third-party data be used to improve matching in Non-ID Processing?	2016 and 2017 Census Tests	Sep-17	Y
52	D.k	<b>NID5</b>	At what proportion did office resolution confirm the existence and location of nonmatching addresses?	<i>2014 Census Test: Non-ID Results Report, July 2015; 2015 Optimizing Self Response Test: Non-ID Results Report, Sept 2015,</i> 2016 and 2017 Census Tests to determine specific methods to be used in the 2018 Census End-to-End Test	Sep-17	Y
53		<b>UE1</b>	What actions are taken on the address list at the time of update (i.e., moves across block or into a different Type of Enumeration Area)?	<i>2017 Census Test</i>	Jun-16	Y
54		<b>UE2</b>	Does the UE operation enumerate group quarters or are they provided to a different 2020 Census operation for enumeration?	<i>2017 Census Test</i>	Jun-16	Y
55		<b>UE2</b>	What automated instruments do the enumerators need to access if GQs are enumerated during UE?		Dec-15	N
56		<b>UE2</b>	Does the UE operation enumerate transitory units found at transitory locations or are they provided to a different 2020 Census operation for enumeration?		Jun-16	Y
57		<b>UE2</b>	What automated instruments do the enumerators need to access if transitory units are enumerated during UE?		Dec-15	N
58		<b>UE5</b>	Will enumerators leave an invitation at known UE addresses asking the household to update their address online?	2017 Census Test	Sep-17	Y
59		<b>UE3</b>	How will Remote Alaska be handled?		Dec-17	N
60		<b>UE4</b>	How are Census IDs from the address list associated with or linked to the notice of visit forms?		Dec-15	Y
61		<b>UE4</b>	How are Census IDs generated or assigned to newly identified units not found on the address list?		Dec-15	Y
62		<b>UES</b>	Are there any geographic areas where a paper questionnaire should be left in lieu of the notice of visit form, (i.e. Puerto Rico)?		Mar-16	Y
63		<b>UE5</b>	Will UE contact living quarters through mail and other contact strategies?		Mar-16	Y
64		<b>UES</b>	What is the content on the notice of visit form?		Jun-16	Y (move to CFD)

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65		UE5	At what time of day is the operation actually performed (i.e., during business hours or when most people are likely to be home)?	2017 Census Test	Oct-17	Y
66		UE6	Can administrative records and third-party data be used to validate units in QC?	2017 Census Test	Oct-17	Y
67		UE5	What is the cost/benefit to only visiting the living quarter once?	2017 Census Test	Oct-17	Y
68		UE5	Is there a benefit of doing a phone call in UE versus NRFU doing the follow-up?	2017 Census Test	Oct-17	Y
69		GQO1	What varying computing capabilities and multiple formats for administrative records and third-party data can be integrated into a standardized Census Bureau system for processing?		Jun-16	Y
70		GQO2	What is the optimal linkage methodology to ensure self-response data are linked to the correct Group Quarters?	2016 Census Test	Oct-17	Y (this should be 2017 Test)
71		GQO	How will varying administrative records or third-party data formats be processed?	2017 Census Test	Dec-17	N
72		GQO3	How much in-field Group Quarters enumeration will be required?	2017 Census Test	Dec-17	Y
73	B.i	GQO4	How will quality assurance be handled?	2017 Census Test	Dec-17	Y
74		GQO5	How will field reengineering concepts be used for integrating group quarters with multiple housing unit enumeration operations (e.g., Nonresponse Followup and Update Enumerate)?	2017 Census Test	Dec-17	Y
75		GQO	What administrative records and third-party data files exist for service based locations such as soup kitchens and regularly scheduled mobile food vans?	2017 Census Test	Dec-17	N
76		GQO6	What is the impact on quality and productivity of field staff if they are required to conduct multiple operations?	2017 Census Test	Dec-17	Y
77		ETL1	What are the objectives and scope of the 2020 Census Enumeration at Transitory Locations Program?		Sep-17	Y
78		ETL1	What does success for the 2020 Census Enumeration at Transitory Locations Program look like and how is it measured?		Sep-17	N
79		ETL	Given other aspects of the 2020 Census design, what is the operational timing for the 2020 Census Enumeration at Transitory Locations Program?		Sep-17	N
80	B.i	ETL3	What will the quality assurance approach for the Enumeration at Transitory Location Program involve (in-field, use of paradata, etc.)?		Sep-17	Y
81		ETL2	What is the impact of self-response via the internet and Non-ID processing on ETL?	2017 Census Test	Sep-17	Y
82		ETL	Are there administrative records or third-party data sources that could be used for the frame development by type?	2017 Census Test	Sep-17	N
83		CQA	What are the specific service level agreements for the contractor?		Nov-15	N
84		CQA	What are the assumptions for the language requirements that will be specified within the Request For Proposal?		Nov-15	N
85		CQA3	Will the 2020 CQA utilize Interactive Voice Response (IVR) as a data collection mode (full or partial) to complete questionnaire items?	2017 Census Test results	Apr-16	Y (one of the dates is wrong)
86		CQA4	Will CQA include a Quality Outbound Operation?	2017 Census Test	Jun-16	Y (one of the dates is wrong)
87		CQA6	What languages will be supported by the CQA?	2014-2017 Census Tests	Jun-16	y (Move tro LNG)
88	B.i	CQA5	Will CQA handle centralized outbound calling for Nonresponse Followup quality assurance component?	2016 Census Test for Nonresponse Followup production and reinterview	Sep-16	Y
89		CQA7	When and how will the CQA as a response mode be communicated to the public?		Apr-17	Y (move to IPC?)
90		CQA8	When do CQA operations start and end? By component?	2017 Census Test	Jan-18	Y/maybe N
91		CQA9	What is the impact of the mailing strategy on CQA workload?	2015 Census Test, 2016 Census Test, and 2017 Census Test	Nov-17	Y
92		CQA6	Will CQA take calls to support field enumerators who are having language issues?		Jan-18	Y
93		NRFU	For each of the core administrative record and third-party datasets, what is the allowable use, required timing, and acquisition approach for the data?		Sep-16	N
94		NRFU9	To what extent can we minimize the error associated with use of administrative records and third-party data for the removal of vacants and occupied housing units?	2013, 2014, 2015, and 2016 Census Tests	Sep-16	Y
95		NRFU	What is the approach for ingest, initial processing, use, post processing and tabulation associated with administrative records or third-party data for enumeration?	2013, 2014, 2015, and 2016 Census Tests and the 2014 and 2015 Simulation Experiments	Sep-16	N

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96		<b>NRFU10</b>	Will statistical modeling, a rules-based approach, or a combination be used for determination of housing unit status?	2013, 2014, and 2015 Census Tests	Sep-16	Y
97		<b>NRFU11</b>	When are proxy responses used in the Nonresponse Followup operation?	2014, 2015, and 2016 Census Tests	Sep-16	Y
98		<b>NRFU4</b>	What is the field management staffing structure (including staffing ratios) for the Nonresponse Followup operation?	2015 and 2016 Census Tests, the 2014 SIMEXs; refinements may result from tests conducted in 2017	Sep-16	Y
99		<b>NRFU2</b>	What is the final approach for the use of variable contact strategies and stopping rules to balance the goal of reducing the number of attempts against having consistent response rates across demographic groups and geographic area?	2013, 2014, 2015, and 2016 Census Tests, the analysis of cost and quality trade-offs of different options	Sep-16	Y
100	E.g, E.i	<b>NRFU3</b>	Should decentralized telephoning (i.e., attempts made by an enumerator) and appointments be incorporated into the nonresponse followup contact strategy?	2016 Census Test	Sep-16	Y
101		<b>NRFU12</b>	What is the best approach for coordinating enumeration of nonresponding addresses in multi-units and gated communities?	2016 Census Test	Sep-16	Y
102		<b>NRFU13</b>	How will any field verification of unmatched but geocoded Non-ID response be integrated into the NRFU operation?	2017 Census Test	Sep-17	Y
103	B.i	<b>NRFU14</b>	Given potential for infusing quality throughout the nonresponse followup systems and procedures, what is the operational design for the NRFU quality assurance component?	2016 and 2017 Census Tests	Sep-17	Y
104		<b>NRFU15</b>	To what extent and how will vacant addresses and addresses found to not exist, discovered during the in-field nonresponse followup, be verified?	2017 Census Test	Sep-17	Y
105		<b>NRFU16</b>	To what extent and how can a "last-resort data collection" be implemented within the controlled environment that exists with the reengineered workload optimization and management capabilities?	2017 Census Test	Sep-17	y
106		<b>NRFU17</b>	Will fieldworkers enumerate adds found during nonresponse followup and if so, how does the Census Bureau incorporate real-time Non-ID into the process?	2017 Census Test	Sep-17	Y
107		<b>NRFU18</b>	What are the business rules for optimizing case assignments?	2015, 2016, and 2017 Census Tests	Sep-17	Y
108		<b>NRFU19</b>	Given other aspects of the 2020 Census operational design, what is the operational timing for the 2020 Census Nonresponse Followup operation?		Sep-17	Y
109		<b>NRFU20</b>	What are the sources that contribute to the Nonresponse Followup universe (e.g., LUCA Appeals, late DSF adds, non-responding Update Enumerate addresses, etc.)?		Sep-17	Y
110		<b>NRFU22</b>	What are the best enumerator performance indicators?		Sep-17	Y?
111	E.d, E.k, E.m	<b>NRFU1</b>	What is the final set of administrative records and third-party (including state-level data sources) that are necessary to support the 2020 Census Nonresponse Followup operation?	2013, 2014, 2015, 2016, 2017, and 2018 Census Tests, building upon other research	Sep-18	Y?
112		NRFU	For each of the final administrative record and third-party datasets, what is the allowable use, required timing, and acquisition approach for the data?		Sep-18	Y?
113		RP	What are the methodologies, processes, and systems needed for Residual Coding, Primary Selection Algorithm, Invalid Return Detection, Editing/Imputation, Edit Review System, and Hundred Percent Detail File?		Dec-15	
114		RP	How will administrative records and third-party data be specifically used with response processing operations?		Dec-15	
115		RP	What character set(s) will be supported for write-in responses?		Dec-15	
116		RP	What are the number of write-in questions, the final coding dictionary entries and rules, the maximum number field lengths for write-ins, and the required character set (if there is potential expansion to include special characters or multilingual language characters) that will be used for the purposes of developing the response file layout?	2016 and 2017 Census Tests	May-16	
117		RP	What will be the estimated workload of post-capture Non-ID Processing?	2014 Census Test, all 2015 Tests, the 2016 Census Test, and the 2017 Census Test	Sep-17	
118		FAA	What other data sources are available for tabulating the overseas counts?		Jan-18	N
119		FAA	How will the Census Bureau use email and the Internet to obtain the data?		Jan-18	N
120		DPD	How will the Census Bureau develop the 2020 data user interface through CEDSCI?		Nov-15	N
121		DPD	Which system will provide the 2020 Tabulation solution?		Jul-16	N

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122		DPD	What will be the mix or array of standardized data products?		Mar-17	N
123		RDP	What changes, if any, to the structure of the P.L. 94-171 redistricting data file may result from research on changing the separate race and ethnicity questions to a single question and the possible inclusion of a Middle Eastern North African (MENA) category?	2015 National Content Test results	Jun-17	N
124		RDP	Can the Census Bureau produce Citizen Voting Age Population by Race tabulations in early 2021 using the new 2020 Census tabulation geography?	American Community Survey	Mar-19	N
125		RDP	Can the Census Bureau produce 2010 Census to 2020 Census block, block group, and tract relationship files for release on the same schedule as the P.L. 94-171 redistricting data?		Apr-17	N
126		RDP	What IT capabilities and data distribution methodology will be used (including maps)?		Jun-19	N
127		<b>CRO1</b>	What are the objectives, scope, and operational timeline of the 2020 Census Count Review Program?		Sep-17	N
128		CRO	What does success for the 2020 Census Count Review Program look like and how is it measured?		Sep-17	N
129		<b>CRO1</b>	How will the 2020 Census Count Review Program leverage the knowledge and experience of the FSCPE network for conducting housing unit, GQ, and population count review?		Sep-16	N
130		<b>CRO1</b>	What is the appropriate level of geography for conducting housing unit, GQ, and population count review?		Sep-17	N
131		<b>CRO1</b>	What is the timing of the Count Review? Can the Census Bureau conduct the Count Review in time to impact the counts?		Sep-17	N
132		<b>CRO1</b>	How can Count Review improve the GQ universe before enumeration?		Sep-17	N
133		<b>CRO1</b>	What approach will be used for validating missing housing units provided by FSCPEs? For example, fieldwork? Aerial imagery?		Sep-17	N
134		<b>CRO1</b>	What approaches will be used for validating GQ count discrepancies?		Sep-17	N
135		<b>CQR1</b>	What types of challenges will be in-scope?		Sep-18	N
136		<b>CQR1</b>	What documents and systems will be needed to research and respond to challenges?		Jun-21	N
137		CQR	What is the approach for addressing unexpected issues related to count or geographic discrepancies?		Sep-18	N
138		CQR	Will the Census Bureau require challenging governments to provide location information for each housing unit they provide on their list?		Sep-18	N
139		ARC	What are the format, media, and timing for the delivery of individual responses to NARA?		Jul-21	N
140		CMDE	Are estimates of component error a goal for the 2020 Coverage Measurement Program?		Dec-15	N
141		CMDE	What are the effects on estimates of potential operational and systems changes?		Mar-16	N
142		CMDE	When should the Coverage Measurement Design and Estimation Operation estimates be released?		Sep-16	N
143	F.d	<b>CMDE1</b>	How can vital statistics be better used, or combined with other data sources to improve the DA estimates by age and sex, and to better estimate or expand the race and Hispanic origin categories for which the DA estimates are produced?		Sep-16	Y
144		CMDE	What is the optimal sampling plan that balances estimation plans and operational considerations?		Sep-16	N
145		CMDE	At what level of geography will the CCM produce estimates?		Sep-16	N
146		CMDE	How will the Census Bureau ensure independence between the coverage measurement survey and the census?		Sep-16	N
147		CMDE	When will the first test of the 2020 Census Coverage Measurement Operations be conducted?	2017 Census Test	Sep-17	N
148		CMM	What computer matching and clerical matching systems will be used for CCM?		Sep-16	N
149		CMM	When will the first test of the 2020 Census Coverage Measurement Operations be conducted?	2017 Census Test	Sep-17	Delete
150	F.d	<b>CMFO1</b>	Will the CCM person data collection instruments need a larger Form-Factor (possibly a tablet) for automated instruments instead of a smartphone?		Sep-16	Y
151	F.d	<b>CMFO2</b>	Will there be an additional telephone operation that is needed before the CCM Person Interview?		Sep-16	Y
152		CMFO	When will the first test of the 2020 Census Coverage Measurement Operations be conducted?	2017 Census Test	Sep-17	Delete
153		<b>IAE1</b>	Will the IA TEA use an Update Enumerate strategy?		Sep-17	N
154		<b>IAE1</b>	To what degree will online self-response be available for Island Areas' respondents?		Sep-17	N

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155		<b>IAE1</b>	Which enterprise systems can be used to support the IA Censuses operation and what modifications are needed to these systems?		Sep-17	N
156		<b>IAE1</b>	How will the IA questionnaire differ from the then current ACS form?		Dec-17	N
157		EAE	What are the strategic principles and high level research targets for guiding formulation of evaluations and experiments during the 2020 Census?		Dec-16	N
158		EAE	What are the parameters (cost, quality, risks, visibility,...) and criteria for selecting and prioritizing evaluation and experimentation proposals?		Dec-16	N
159		EAE	Given the strategic principles for guiding formulation of evaluations and experiments and the parameters and criteria for selecting and prioritizing evaluation and experimentation proposals, what is the defined set of 2020 Census Evaluations and 2020 Census Experiments?		Dec-18	N
160		DSC	What is the impact of automated training on call volume and call types?	2015 Census Test	Feb-16	N
161		DSC	What is the impact on call volume of not having on-site IT support staff available during the Control Panel enumerator training?	2015 Census Test	Feb-16	???
162		DSC	What new contracts will need to be awarded for the 2020 Census?	analysis of support operations during the annual Census Tests (2014-2017)	Jan-17	N
163		<b>DSC2</b>	What is the optimal service center staffing structure for the 2020 Census? Centralized or decentralized? Optimal staff ratios? Type of technical support needed in local field offices? Impact on services rendered of the number of field offices that are deployed, and number of field staff hired? Impact on services rendered of using wireless connectivity in the field offices?	comparison of annual test data (2014-2017) with data from the 2010 Census and an assessment of data from each of the annual Census Tests (2014, 2015, 2016, 2017)	Jan-17	Y
164		<b>DSC3</b>	What methods will be available for contacting the Decennial Service Center (e.g., live online chat, texting, smartphone applications, etc.)?	pilot tests of new technologies during the annual Census Tests (2014-2017)	Jan-17	Y
165	C.f	<b>FLDI5</b>	What is the approach for the recruiting and onboarding process?	2015 and 2016 Census Tests	Jan-17	Y
166		FLDI	Where will the field offices be located?		Jan-17	N
167	B.k	DLM	What are the preliminary plans for the Operating Materials and Supplies required to support the 2020 Census Operational design?		Dec-15	N
168	B.k	DLM	What are the preliminary plans for quantities of Operating Materials and Supplies required to support operations?		Dec-15	N
169	B.k	DLM	What role will NPC have in IT deployments?		Mar-16	N
170	C.b	<b>ITIN2</b>	What cloud services are required to support the 2020 operational design (to include CEDCaP and non-CEDCaP)?	2016 Census Test	Jun-16	N
171		ITIN	What is the solutions architecture (applications, data, infrastructure, security, monitoring, and service management) for the 2020 Census, including use of enterprise solutions?		Sep-16	N
172	C.e, C.g, C.h	<b>ITIN4</b>	To what extent will BYOD and device as a service (DAS) be used to support field operations?		Sep-16	Y
173	C.e, C.g, C.h	<b>ITIN4</b>	What is the plan for the use of mobile devices for the 2020 Census? Security Platform for Mobile Devices (DAS & BYOD)? BYOD Acceptable Use Policy? BYOD Reimbursement Policy?		Oct-17	Y
174		<b>ITIN5</b>	What is the projected demand that the IT infrastructure and systems need to accommodate?	2016, 2017, 2018 Census Tests	Jun-16	Y
175		Bold means it is in the R&T Plan				Questions with N do not require R&T so they are not in the R&T plan