

Transportation and Health Tool Website User Satisfaction Assessment Attachment 3 - Online Survey of Webinar Registrants Screenshots



Transportation and Health Tool Survey

Form Approved
OMB No. 0923-0047
Exp. Date: 12/31/2018

Welcome!

We are conducting a survey to find out about user's satisfaction and experiences with the Transportation and Health Tool website, which was developed by the Centers for Disease Control and Prevention (CDC) and the US Department of Transportation (USDOT). We are contacting people who registered for a webinar about the Transportation and Health Tool (THT) to participate in the survey. This survey is being conducted by Shattuck and Associates, an independent planning and evaluation company. We are working with the American Public Health Association (APHA) on an evaluation of the THT. The information you provide will be used to improve the THT.

The survey should take about 10 minutes to complete. You will be asked questions about your experiences and satisfaction with the THT.

We value your feedback so please read each question carefully and let us know what you think. We want you to know that:

- Your participation in the survey is voluntary
- Any information you provide is secure and will be reported in aggregate with other respondents
- We do not collect identifying information such as your name, email, or IP address

Please note that we will use the following abbreviations throughout the survey:

- THT = Transportation and Health Tool
- CDC = Centers for Disease Control and Prevention
- US DOT = United States Department of Transportation
- APHA = American Public Health Association

Thank you in advance for your time. Please contact me if you have any questions about the survey.

Click "**Next**" to continue to the survey.

Sandy Saperstein, PhD, Project Director
sandy@shattuckandassociates.com

CDC estimates the average public reporting burden for this collection of information as 10 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden statement or any other aspect of this collection of information, including suggestions for reducing this burden to CDC/ATSDR Reports Clearance Officer, 1600 Clifton Road, MS D-74, Atlanta, GA 30333, ATTN: PRA (0923-0047).

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Awareness of THT

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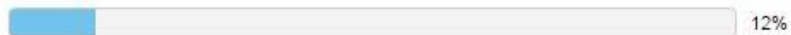
1. How did you first hear about the Transportation and Health Tool (THT)?

- APHA communications
- CDC communications
- US DOT communications
- Not sure
- Other

Other, please specify:

2. Did you attend a webinar about the THT?

- Yes
- No
- Not sure



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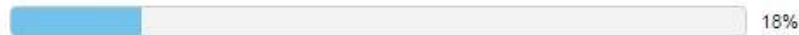
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Use of THT website

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* 3. How would you best describe your use of the THT website?

- Have not visited the THT website at all
- Explored the THT website briefly (<10 minutes) on one occasion
- Explored the THT website in depth (10 minutes or longer) on one occasion
- Explored the THT website on more than one occasion
- Intentionally used the THT website to obtain or gather information



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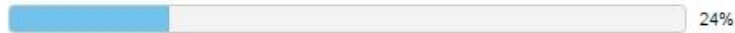


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* 4. Why haven't you visited the THT website?

- Not applicable to my work
- Forgot about it
- Haven't had time
- Other, please specify.



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* 4. What is the main reason you have not returned to the THT website?

- Not applicable to my work
- Forgot about it
- Haven't had time
- Got what I needed on my first visit
- Indicator data wasn't useful
- Couldn't find what I was looking for
- Didn't like the way the website works



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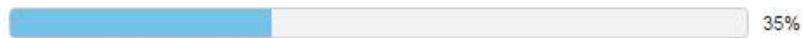
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* 5. What didn't you like about the way the website worked? [Check one or more]

- Took too long for the data to load
- Functionality of the map was cumbersome
- Inability to compare data sets with one another at the same time
- Too many steps to get to what I was looking for
- Other



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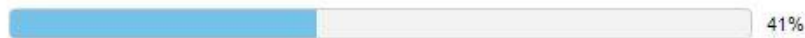
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* 5. What are your concerns about the indicator data? [Choose one or more]

- Data was not available on the geographic level desired
- Data was out of date
- Didn't understand or like the scoring criteria
- Couldn't find the specific data I needed
- Inability to compare one geographic region to another on the same webpage
- Other



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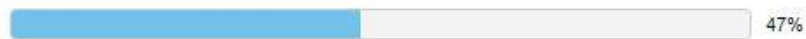
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6. Please describe specific issues/dislikes with the THT website related to:
how the website works, indicator data, or missing information.



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* 5. How likely are you to visit the THT website in the next 6 months?

- Don't know
- Not likely
- Likely
- Very likely



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4. Please tell us which features of the Transportation and Health Tool you used.

If you **used** a feature, rate how easy it was to find that feature, how useful that feature was for you in your professional work, and how satisfied you were with that feature. If you did **not use** a feature or **can't remember** if you used it, select "No or Don't Remember" in the first column and continue down to the next feature.

| Did you view or use this feature? If not or you don't remember, skip down to next feature. | Was this feature <u>easy to find</u> ? | How <u>useful</u> was this feature? | How <u>satisfied</u> were you with this feature? |
|---|--|-------------------------------------|--|
| Indicator data for States, Urbanized Areas, or Metropolitan Statistical Areas | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| Data spreadsheet download | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| Indicator Profiles that provide a detailed description of each indicator | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| Strategies, interventions, and policies information | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| Additional literature and resources related to transportation and health | <input type="text"/> | <input type="text"/> | <input type="text"/> |

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5. If you are not satisfied with one or more features, please let us know more about why you are not satisfied.

6. Please use this space to offer suggestions for improving the THT.



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7. How much do you agree with the following statements?

As a result of using the THT website, I **know more** about...

| | Strongly disagree | Disagree | Agree | Strongly agree | Don't know/Not applicable |
|--|-----------------------|-----------------------|-----------------------|-----------------------|---------------------------|
| <u>Available data and indicators</u> related to transportation and health | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| <u>Performance of a specific region or state</u> related to transportation and health | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| How transportation decisions can <u>impact public health</u> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| How transportation decisions can <u>increase equity</u> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| <u>Evidence-based policies, strategies, and interventions</u> related to transportation and health | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |



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8. As a result of using the THT website, how would you rate the **importance of considering health impacts** during transportation planning and decision-making?

- Less important than before using the THT
- Just as important as before using the THT
- A little more important than before using the THT
- A lot more important than before using the THT

9. As a result of using the THT website, how would you rate the **importance of cross-sector collaboration** in making a difference in population health?

- Less important than before using the THT
- Just as important as before using the THT
- A little more important than before using the THT
- A lot more important than before using the THT

10. As a result of using the THT website, how **confident** do you feel about **discussing or considering health impacts** during transportation planning and decision making?

- Not very confident
- A little confident
- Confident
- Very confident



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11. How likely are you to...

| | Don't know/Not sure | Not likely | Likely, but not sure when | Likely to do this in the next 6 months | Currently doing this or have recently done this |
|---|-----------------------|-----------------------|---------------------------|--|---|
| Use the THT website again? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Recommend the THT website to your colleagues? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Share data from the THT website with your colleagues? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Use the THT website to initiate or enhance cross-sector partnerships or collaboration? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Use the THT website to inform planning and decision-making around health and transportation? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Propose or implement policies, strategies, and interventions that you found on the THT website? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

12. Use this space to tell us more specifically about how you have used or plan to use the THT website in your professional work.



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About You

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6. In what sector do you work?

- Public Health
- Transportation
- Planning
- Other (please specify)

7. How would you best describe your organization?

- Tribal Government
- Federal Government
- State or Territorial Government
- Local Government
- Private Industry
- Academia
- Non-profit/NGO
- Other

Other (please specify)



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10. Would you be interested in sharing additional feedback, positive or negative, about your experiences with the Transportation and Health Tool? If you select "Yes," you will be directed to a separate webpage where you can enter your contact information. Your contact information will not be linked to this survey.

- No
- Yes



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Thank you for completing our survey! If you have any questions about this survey, please contact me at sandy@shattuckandassociates.com.

Done