As the Chief of the Tobacco Laboratory, I want to thank you for giving us the opportunity to serve you.  Please help us serve you better by taking a couple of minutes to tell us about the experience you received.  We want to make sure we meet your expectations.  The following survey will help us better understand your needs for future collaborations.

Form Approved

OMB No. 0923-0047

Expiration Date: 12/31/2018

Attachment A.

1. Regarding your most recent experience with the Tobacco Laboratory, the laboratory understood your analytical needs and requirements.

[ ]  Strongly agree

[ ]  Somewhat agree

[ ]  Neutral

[ ]  Somewhat disagree

[ ]  Strongly disagree

[ ]  Not applicable

1. Analytical results were reported clearly and concisely in a readable format.

[ ]  Strongly agree

[ ]  Somewhat agree

[ ]  Neutral

[ ]  Somewhat disagree

[ ]  Strongly disagree

[ ]  Not applicable

1. Laboratory analytical reports contained all the information needed to interpret results.

[ ]  Strongly agree

[ ]  Somewhat agree

[ ]  Neutral

[ ]  Somewhat disagree

[ ]  Strongly disagree

[ ]  Not applicable

Public reporting burden of this collection of information is estimated to average 10 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to CDC/ATSDR Information Collection Review Office, 1600 Clifton Road NE, MS D-74, Atlanta, Georgia, 30333, ATTN: PRA (0923-0047).

1. Laboratory staff members were readily available to discuss analytical results.

[ ]  Strongly agree

[ ]  Somewhat agree

[ ]  Neutral

[ ]  Somewhat disagree

[ ]  Strongly disagree

[ ]  Not applicable

1. Laboratory staff members were very knowledgeable.

[ ]  Strongly agree

[ ]  Somewhat agree

[ ]  Neutral

[ ]  Somewhat disagree

[ ]  Strongly disagree

[ ]  Not applicable

1. The laboratory handled issues promptly.

[ ]  Strongly agree

[ ]  Somewhat agree

[ ]  Neutral

[ ]  Somewhat disagree

[ ]  Strongly disagree

[ ]  Not applicable

1. Please provide additional comments below.

|  |
| --- |
|  |

Thank you for your feedback.  We sincerely appreciate your honest opinion and will take your input into consideration while providing laboratory services in the future.

Clifford H. Watson, PhD

Chief

Tobacco Laboratory

Centers for Disease Control and Prevention