

## **Bernstein, John (CDC/ONDIEH/NCEH)**

---

**Sent:** Wednesday, September 13, 2017 1:19 PM  
**Subject:** Customer Satisfaction Survey

Dear [WHO]:

Thank you for participating in our short data collection on Customer Satisfaction of the CDC Newborn Screening Quality Assurance Program. We would like to obtain your input regarding the service that you recently requested. This information will be used to identify areas of improvement. Click on the survey link below to provide your feedback. The survey is short, and your responses, which will be kept private, will help us improve our products and customer service.

[NSMBB Customer Satisfaction Survey](#)

John Bernstein, MS, PMP  
Quality Manager  
Newborn Screening and Molecular Biology Branch  
Division of Laboratory Sciences  
Centers for Disease Control and Prevention  
4770 Buford Highway, MS-F24  
Atlanta, GA. 30341

Email: [yfj5@cdc.gov](mailto:yfj5@cdc.gov)  
Office: 770.488.0973