OMB Approval 1024-0224 Current Expiration Date: 10-31-2015

United States Department of the Interior







[Date], 2015

Dear National Park Visitor:

Thank you for participating in this study. Our goal is to learn about the expectations, opinions, and interests of visitors to [NPS site here]. This information will assist us in our efforts to better manage this park and to serve you.

This questionnaire is only being given to a select number of visitors, so your participation is very important. It should take about 20 minutes to complete <u>after your visit</u>.

When your visit is over, the adult in your group who will have the next birthday should complete this questionnaire. Seal it in the postage-paid envelope provided and drop it in any U.S. Postal mailbox.

If you have any questions, please contact the Social Science Program Chief, National Park Service, 1201 Oakridge Drive, Fort Collins, CO, 80525-5596; nps_nrss_social_science@nps.gov (email).

We appreciate your help.

Sincerely,

[insert signature]

Name Director

DIRECTIONS

At the end of your visit:

- 1. Please have the adult in your group (at least 18 years old) who has the next birthday complete this questionnaire. That will help give us a statistically reliable sample.
- 2. For questions that use circles (O), please mark your answer by filling in the circle with **black or blue ink**. Please do not use pencil.

Like this: Not like this: VX V O

- 4. Seal it in the postage-paid envelope provided.
- 5. Drop it in a U.S. Postal mailbox.

Paperwork Reduction and Privacy Act Statements: The Paperwork Reduction Act requires us to tell you why we are collecting this information, how we will use it, and whether or not you have to respond. This information will be used by the National Park Service as authorized by 16 USC 5931 §201. We will use this information to evaluate visitor services and facilities managed by [SPECIFY PARK NAME]. Your responses are voluntary and anonymous. Your name and address have been requested for follow-up purposes only. At the completion of this collection all names and personal information will be destroyed and in no way be connected with the results of this survey. A Federal agency may not conduct or sponsor and you are not required to respond to, a collection of information unless it displays a currently valid OMB Control Number.

Burden Estimate: We estimate that it will take an average of 20 minutes to complete this questionnaire. You may send comments concerning the burden estimates or any aspect of this information collection to the Social Science Program Chief, National Park Service, 1201 Oakridge Drive, Fort Collins, CO, 80525-5596; nps_nrss_social_science@nps.gov (email).

2015 SEM Pilot Survey

For the purposes of this review and submission, Topic Areas and question codes from the currently approved Pool of Known Questions for the NPS Programmatic Review Process (1024-0224) are noted in text boxes preceding each question. These text boxes will not be printed on the final version of the survey.

A. Trip Description

Please have the adult in your group (at least 18 years old) having the next birthday complete this questionnaire.

NOTE: In this questionnaire, your **personal group** is defined as anyone with whom you visited [NPS site] on this trip, such as a spouse, family, friends, etc. This does not include the larger group that you might have traveled with, such as a school, church, scout, or tour group.

Top	pic Area 1 - GR3
1.	Including yourself, how many people were in your personal group on this trip to [NPS site]?
	Number of adults (18 years or over)
	Number of children (under 18 years)
Top	pic Area 1 - GR1
2.	On this trip to [NPS site], what type of group were you with? Please mark ($ullet$) one .
	O Alone
	O Friends
	O Family
	O Family and friends

Topic Area 3 - TRANS1

O Other (Please specify) _

J.	Please indicate all of the forms of transportation you personally used to trave
	from your home to [NPS site], on this trip. Please mark (●) all that apply.

- O Car, truck, or SUV (Number of people in vehicle, including you)
- O Recreational vehicle or motorhome
- O Airplane

	Ο	Tour bus or tour van
	Ο	City bus or subway
	Ο	Train or long-distance passenger bus
	Ο	Cruise ship or other water transportation
	Ο	Bicycle
	Ο	Walk/hike
	0	Other (Please specify)
Тор	ic Aı	rea 3 - TRIPC14 Variation
4.		roximately how many hours and miles from home did you travel one way to to [NPS site] on this trip?
		Number of hours
	ΑN	ND .
		Number of miles
		Number of miles
_		
Тор	ic Aı	ea 7 - ECON7
5.		this trip to [NPS site], which one of the following entrance fees applied to personally? Please mark (one.
	Ο	Did not pay a fee or use a pass to enter the park
	Ο	7-day entrance pass
	0	Annual Pass for [NPS site]
	0	America the Beautiful - National Parks and Federal Recreational Lands
	Ο	Senior Pass, Access Pass, or Military Pass
	Ο	Fee included in tour package
	Ο	Don't know/Not sure
	0	Other (Please specify)
Тор	ic Aı	ea 3 - TRIPC7
6.	you not	now many days during this trip did you enter or re-enter [NPS site]? If were on a day trip or if you camped or lodged inside the park and did leave the park boundaries for the entire length of your stay, then wer 1 day.
		Number of days entering or re-entering [NPS site]
	OI	R

O Don't Know/Not sure

TOF	PIC A	REA 3 - TRIPC8
7.	On t	his trip, how much total time did you spend within [NPS site]?
		Number of hours, if a day trip
		Number of days, if greater than 1 day
		Number of days, if greater than I day
		B. Trip Planning and Motivations
		B. Trip Flamming and Motivations
TOF	PIC A	REA 2 - TPLAN1
8.		to this trip, how did you obtain information about [NPS site]? Please mark ($ullet$) that apply.
	0	Did not obtain information prior to this visit
		Friends/relatives/word of mouth
	Ο	Inquiry to park via phone, mail, or email
		[NPS site] website [(nps.gov/XXXX)]
		Other website (Specify)
		Local businesses (hotels, motels, restaurants, etc.)
		Maps/brochures
		Newspaper/magazine articles
		Other units of the National Park System (NPS)
		Previous visits
		School class/program
		Social media (such as Facebook, Twitter, etc.) State welcome center/visitors bureau/chamber of commerce
		Television/radio programs/DVDs
		Travel guides/tour books (such as AAA, etc.)
	0	Other (Specify)
TOF	PIC A	REA 2 - TPLAN2 & TPLAN3
9.		you have the information about [NPS site] you needed on this trip? Please k (●) one .
	0	Yes
	O th	No (Specify information you needed but didn't have on is trip)

Topic Area 2 - TPLAN15

10. How important to you was each of the following reasons for visiting [NPS site] on this trip? Please mark (●) **one for each row**.

	Extrem ely Import ant	Very Import ant	Modera tely Importa nt	Slightl y Import ant	Not at All Import ant
To visit a National Park Service site	0	0	0	0	0
To spend time with friends/family	0	0	0	0	0
To view wildlife or natural scenery	0	0	0	0	0
To get physical exercise	0	0	0	0	0
To relax	0	0	0	0	0
To learn more about American history and culture	0	0	0	0	0
To learn more about nature	0	0	0	0	0
To attend a special event (Specify)	0	0	0	0	0
To hear the sounds of nature/quiet	0	0	0	0	0
To experience solitude	0	0	0	0	0
To be outdoors	0	0	0	0	0
To view dark night sky/stars	0	0	0	0	0
Other (Specify)	0	0	0	0	0

Topic Area 2 - TPLAN16

11. Of the reasons listed in Question 10, which was the <u>most important reason</u> for you to visit [NPS site] on this trip?

Page 6

C. Park Activities, Programs, and Services

TOPIC AREA 3 - ACT1

12.	In which of the following activities did you personally participate, on this trip to
	[NPS site]? Please mark (♠) all that apply.

- O Viewing wildlife, natural features, scenery, wildflowers, etc.
- O Creative arts (photography/drawing/painting/writing)
- O Visiting a cultural or historic site
- O Nature study
- O Driving for pleasure
- O Walking/short hike (less than 1 hour)
- O Day hiking (1 hour or more)
- O Bicycling
- O Running/jogging
- O Fishing
- O Non-motorized water travel (rafting, kayaking, canoeing, tubing, etc.)
- O Motorized water travel (boating, jet skiing, etc.)
- O Camping in developed sites
- O Overnight backpacking
- O Overnighting in resort, cabin, or other accommodations in [NPS site]
- O Family gathering/reunion
- O Picnicking
- O Swimming, snorkeling, or scuba diving
- O Hunting/trapping
- O Foraging/collecting edibles (e.g., mushrooms, truffles)
- O Rock climbing/bouldering
- O Mountaineering
- O Other (Specify)
- O Other (Specify)
- O Other (Specify)

TOPIC AREA 3 – ACT2

13.	. Of the activities listed in Question 12, which was your	primary a	activity (on this
	trip to [NPS site]?			

OR

O I did not have a primary activity on this trip to [NPS site]

TOP	IC A	REA 3 – ACT7 Variation
14.		hich of the following programs and services did you personally participate, his trip to [NPS site]? Please mark () all that apply.
	0	Attending a ranger-led activity, such as a tour or talk
	Ο	Talking informally with a ranger
	0	Viewing outdoor exhibits
	0	Viewing indoor exhibits
	Ο	Attending a cultural demonstration or performance
	Ο	Reading the park brochure or newspaper
	Ο	Going to the Visitor Center
	Ο	Watching movies or videos about the park
	Ο	Participating with a child in your group in the Junior Ranger program
	Ο	Obtaining National Park passport stamp
	Ο	Listening to an audio tour or podcast
	Ο	Using a smart phone app specific to [NPS site]
	Ο	Other (Specify)
Topic	Area	1 - LEARN11 Variation
15.	and, (●)	ing this visit to [NPS site] did you learn anything from park staff, programs, or exhibits about American history, nature, and/or culture? Please mark one. Yes (Specify subjects you learned about)

Tonic Area 3 - FVISA

O No

O No

<u> </u>	Te Area 5 1 VIST
16.	If you were to visit [NPS site] in the future, are there specific subjects you would like to learn about? Please mark (●) one .
	O Yes (Specify subjects you'd like to learn about)

TOPIC AREA 3 - TRIPC31 Variation

17. How important to you was it during your trip to [NPS site] to use personal electronic devices to do each of the following, and how would you rate the quality of the service in [NPS site] required to do each? For each item, please mark (•) one for importance and one for quality of service needed.

		IMP	ORTA	NCE			QUAL	ITY O		RVICE	
	Extreme Iv		Somewh		Not at	Very	Poop	Average	Poor	No Service	Not Applica
Make/receive cell phone call	0	0	0	0	0	0	0	0	0	0	О
Send/receive text message	0	0	0	0	0	0	0	0	0	0	0
Search the internet	0	0	0	0	0	0	0	0	0	0	0
Share pics/videos/audio via social media (Facebook, Twitter, etc.)	0	0	0	0	0	0	0	0	0	O	0
Download a NPS podcast	0	0	0	0	0	0	0	0	0	0	0
Other (Specify)	0	0	0	0	0	0	0	0	0	0	0

Topic Area 1 - GR4

18.	a)	Did anyone in your personal group have a physical condition that made it
		difficult to access or participate in park activities or services, on this trip to
		[NPS site]? Please mark (●) one.

O Yes

	0	No	→	Go	to	Question 19)
--	---	----	----------	----	----	-------------	---

b)	If YES, what activities, services, or facilities did the person(s) have difficult participating in or accessing? Please be specific.
_	
_	

		Because of the physical condition, which specified difficulties did the person(s) have? Please mark (a) all that apply .
	0	Hearing (difficulty hearing ranger programs, bus drivers, audio-visual exhibits or programs, or information desk staff even with hearing aid)
	0	Visual (difficulty in seeing exhibits, directional signs, visual aids that are part of programs even with prescribed glasses or due to blindness)
	0	Mobility (difficulty in accessing facilities, services, or programs even with walking aid and/or wheelchairs)
	Ο	Other (Please specify)
Тор	ic A	rea 6 - EVALSERV3
19.	Wha	at did you like most about your visit to [NPS site]?
Тор	ic A	rea 6 - EVALSERV2
20.	Wha	at did you like least about your visit to [NPS site]?
Tonic	Δrea	3 – ITIN5 Variation
21.		your visit to [NPS site] on this trip meet your expectations? Please mark
21.		one.
	0	Yes
	0	Not entirely (Please explain)
	0	Not at all (Please explain)

D. Park Management

TOPIC AREA 6 - OPMGMT7 Variation

22. To what extent do you agree or disagree with each of the following statements? Please mark () one for each row.

	Strong ly Agree	Agree	Neither Agree nor Disagre e	Disag ree	Stron gly Disag ree	Don't Know/N ot Sure
[NPS site] is a safe place to visit	0	0	0	0	О	О
[NPS site] is too crowded	0	0	0	0	0	О
Natural resources in [NPS site] are in pristine condition	0	0	0	О	0	0
The entrance fee for [NPS site] is too high	0	0	0	0	0	0
Vandalism and crime are not a problem in [NPS site]	0	0	0	0	0	0
[NPS site] is not accessible to persons with physical disabilities	0	0	0	Ο	0	0
Historical and cultural features in [NPS site] are well maintained/ preserved	0	0	0	0	0	0
Development of adjacent areas detracts from visitors' experiences at [NPS site]	0	0	0	0	0	0

TOPIC AREA 6 - EVALSERV1 Variation

23. How would you rate the quality of the facilities, services, and recreational opportunities in [NPS site]? Please mark (●) one for each row.

Park Facilities	Very	Goo	Avera	Poo	Very	Not Used
	Good	d	ge	r	Poor	or Not

						Available
Visitor center	0	0	Ο	Ο	Ο	0
Exhibits (indoor and outdoor)	0	0	0	0	0	0
Restrooms	0	0	0	0	0	0
Walkways, trails, and roads	0	0	0	0	0	0
Campgrounds and/or picnic areas	О	0	0	Ο	0	0
Visitor Services	•					
Assistance from park employees	О	0	0	0	0	0
Park map or brochure	0	0	0	0	0	0
Ranger programs	0	0	0	0	0	0
Value for entrance fee paid	0	0	0	0	0	0
Commercial services in the park (food, lodging, gifts, rental, etc.) Please specify services	0	0	0	0	0	0
used:						
Recreational Opportunities						
Learning about nature, history, or culture	0	0	0	0	Ο	0
Outdoor recreation (sightseeing, camping, bicycling, boating, hiking, etc.)	0	0	0	0	O	0

TOPIC AREA 6 - EVALSERV1

- 24. Overall, how would you rate the quality of the facilities, services, and recreational opportunities in [NPS site]? Please mark (●) one.
 - O Very good
 - O Good
 - O Average
 - O Poor
 - O Very poor

TOPIC AREA 3 - LEARN9

25. This park was established because of its significance to the nation. In your opinion, what is the national significance of this park?



E. Expenditures
Please refer to the enclosed map when answering the questions in this section.
Place holder for map
TOPIC AREA 1 - RES1 Variation
26. Do you live within the highlighted area shown on the enclosed map? Please mark (●) one.
O Yes
O No
TOPIC AREA 3 - TRIPC3
27. a) On this trip to [NPS site] and the nearby area, did you stay overnight away from your permanent residence either inside [NPS site] or within the nearby area (within the highlighted area of the enclosed map)? Please mark (●) one.
O Yes
O No → Go to Question 28
b) If YES, please list the number of nights you stayed in [NPS site] and/or in the nearby area (within the highlighted area of the enclosed map) on this trip.

Accommodation

Backcountry camping in [NPS site]

Number of Nights

	Camping in [NPS site]	
	Camping outside [NPS site]	
	Lodging in [NPS site]	
	Lodging outside [NPS site]	
	Cruise ship (limited to Alaska and cruise parks only)	
	Other accommodations (e.g., friends/relatives)	
TOPIC A	AREA 3 - TRIPC1 Variation	
28. Was	s this trip to [NPS site]? Please mark (●) one.	
0	Your primary or sole purpose of your trip awa	ay from home?
O home?	One of several equally important destination	s on your trip away from
	→ Was one or more of the other equally imp within the nearby area (within the highlig map)? Please mark (●) one.	
	O Yes	
	O No	
O home?	Just an incidental or spur of the moment sto	p on your trip away from
	→ Was your primary destination located wit the highlighted area of the enclosed map	-
	O Yes	
	O No	
Topic A	rea 3 - TRIPC19 Variation	
	you visit any other National Park Service sites ne? Please mark (•) one .	on your trip away from
0	Yes (Please specify)	
_		
0	No	

TOPIC AREA 7 - ECON

(Question 30 is only applicable for Alaska, cruise and tour bus parks)

30. a) Did you or anyone in your personal group purchase any package tours that included at least some meals, some lodging, and/or some transportation while on this trip?

O Yes

Ω	Nο	→	Go	to	Que	stion	31
\sim	110	_	\mathbf{u}	···	Juc	SCIOII	

b)	What was the total length of your package tour(s)? #days
c)	What was the total cost per person for the package tour(s)?
\$_	per person
d)	How many people in your personal group were on the package tour(s)?
ш	noonlo

e) Which of the following were included in the package tour(s) as part of your visit to [NPS site] and the nearby area (within the highlighted area of the enclosed map)? Please mark () all that apply.

	Items included in your package tour(s) as part of your visit to [NPS site] and nearby area
Local Air transportation	0
Local Ground transportation	0
Local Water transportation	0
Local Lodging	0
Meals	0
Guide services	0
Fees (e.g., fishing or hunting licenses)	0
Gear (e.g., camping equipment, bikes, kayaks)	0
Admission to events or attractions	0
Other (please specify):	0

TOPIC AREA 7 – ECON4

31.Please estimate how much you and your personal group with whom you shared expenses (e.g., other family members, traveling companions) spent both inside [NPS site] and within the nearby area (within the highlighted area of the enclosed map) during your time in the nearby area. If you reported expenditures for package tours, please only include individual expenses that were NOT part of your package tour(s). (underlined sentence only applicable for Alaska, cruise and tour bus parks)

If you no longer have your receipts, estimate as closely as you can how much you and your group spent. Please enter 0 (zero) if you did not spend any money in a particular category.

Note: Residents living within the highlighted area of the map should only include expenditures that were directly related to this trip to [NPS site].

Expenses	Amount spent in [NPS site] and nearby area
Park entrance fee	\$
Gas and oil (e.g., auto, RV, boat, etc.)	\$
Rental cars	\$
Taxis, shuttles, and public transportation	\$
Restaurants and bars	\$
Groceries and convenience foods	\$
Hotels, motels, resorts	\$
Specialty lodging (e.g., B&Bs, hostels, cabins, vacation rentals)	\$
Camping fees (tent, RV)	\$
Recreation and entertainment expenses (e.g., movies, bowling, miniature golf, etc.)	\$
Souvenirs, clothing, supplies, other retail	\$
Equipment rental	\$

	Gu	iides and t	our fees			\$				
	Ot	her (pleas t)	e	_		\$				
	OR									
O Don't know/Not sure TOPIC AREA 7 - ECON6 Variation										
32. For expe	32. For you and any members of your personal group with whom you shared expenses, please record any additional money spent outside of the map area during your trip away from home (for example, travel or food expenditures).									
\$	S	_								
C)R									
C	O Don't know/Not sure									
TOPIC	AREA	7 - ECON5	5							
	33. a) Including yourself, how many people in your personal group were covered by the expenses for this trip away from home?									
	Number of adults (18 years or over)									
_	Number of children (under 18 years)									
		ding yours	self, how m	nany peopl	le in your	group spli	t these tri	р		
expense		Number o	f people							
				F. Backgı	round					
Topic Arc	. 1 A	CE1 CEN	D1, RACE/I	ETU1						
-					NDC cito1	nlease pr	ravida tha	following		
	For your personal group on this trip to [NPS site], please provide the following information.									
(<u>lf</u>	you do	not know	the answe	er, enter "I	<u>DK.</u> ")					
		Yourself	Member #2	Member #3	Membe r #4	Member #5	Member #6	Member #7		
Current	age	0	Ο	0	0	Ο	Ο	Ο		
J.S. ZIP or name										

country other than U.S.							
Male	0	0	0	0	0	0	0
Female	0	0	0	0	0	0	0
Hispanic or Latino	0	Ο	0	0	0	0	0
Not Hispanic or Latino	0	0					
Don't' know	-	O DK	O DK	O DK	O DK	O DK	O DK
TOPIC AREA	1 - VISITI	HIS5 Variat	ion				

35. For your personal group on this trip to [NPS site], please provide the following information. (If you do not know the answer, enter "DK.")

	a) Number of visits to this [NPS site] in the last 12 months, including this trip	b) Number of visits to other NPS sites in the last 12 months	Don't' know
Yourself	Number of visits	Number of visits	O DK
Member #2	Number of visits	Number of visits	O DK
Member #3	Number of visits	Number of visits	O DK
Member #4	Number of visits	Number of visits	O DK
Member #5	Number of visits	Number of visits	O DK
Member #6	Number of visits	Number of visits	O DK
Member #7	Number of visits	Number of visits	O DK

Topic Area 1 - RACE/ETH3

36. What is the race of each member of your personal group on this trip to [NPS site]? Please mark (●) one or more for each group member, including yourself.

Yourself	Memb	Memb	Membe	Membe	Membe	Memb
Toursen	er #2	er #3	r #4	r #5	r #6	er #7

American Indian or Alaska Native	0	0	0	0	0	0	0
Asian	0	Ο	0	Ο	Ο	Ο	0
Black or African American	0	0	0	0	0	0	0
Native Hawaiian or other Pacific Islander	0	0	Ο	0	0	0	0
White	0	Ο	Ο	0	0	0	0
Don't' know	-	O DK					



Topic Area 1 - ED2 Variation

37. What is the highest level of formal education completed by each member of your personal group on this trip to [NPS site]? Please mark (●) one for each group member, including yourself.

	Yoursel f	Memb er #2	Memb er #3	Membe r #4	Membe r #5	Membe r #6	Memb er #7
Less than high school	0	0	0	0	0	0	0
Some high school	Ο	Ο	0	0	0	Ο	0
High school graduate or GED	0	0	0	0	0	0	0
Some college, business, or trade	Ο	0	0	0	0	0	0
College, business, or trade school graduate	0	0	0	0	0	0	0
Some graduate school	0	0	0	0	O	Ο	0
Master's, doctoral, or professional degree	0	O	0	0	0	0	0
Don't' know	-	O DK					

Topic Area 7 - ECON1

38. Which category best represents your annual household income? Please mark (●) one.

O Less than \$24,999	O \$50,000-\$74,999	O \$150,000- \$199,999
O \$25,000-\$34,999	O \$75,000-\$99,999	O \$200,000 or more
O \$35,000-\$49,999	O \$100,000- \$149,999	O Do not wish to answer

Topic Area 7 - ECON1

39. Including yourself, how many people are in your household?



Topic Area 1 - LANG1

40. When visiting an area such as [NPS site], what language do you personally prefer to use? Please mark (●) one for speaking and one for reading.

	Speakin g	Reading
English	0	0
Spanish	0	0
Other (Specify)	0	0

Тор	oic Area 6 - OPMGMT3 GPRA
41.	Is there anything else you would like to tell us about [NPS site's] facilities, services, or recreational opportunities?

Thank you for your help! Please seal the questionnaire in the postage-paid envelope provided and drop it in any U.S. Postal mailbox.

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