Date	Location	OMB Number: 1024-0224 Expiration Date: XX/XX/2015
surveys: 1) riv	er-based visitors, 2) trail-based visitors, a ersions of the surveys. The questions tha	low will serve as the content for <u>three</u> separate and 3) front-country visitors. Questions 1-14 will at appear on pages 7-12 are unique to each of the
	Delaware Water Gap Nat Surve	
the perception request is volui questionnaire. information un BURDEN ESTIN complete this cto: Jeffrey C. Ha	this information. This information will be use to of recreation management at Delaware Wa tary and anonymous. No action may be take An agency may not conduct or sponsor, and ess it displays a currently valid OMB control IATE STATEMENT: Public reporting burden for uestionnaire. Direct comments regarding th	a person is not required to respond to, a collection of number. or this form is estimated to average 15 minutes to e burden estimate or any other aspect of this collection Department of Parks, Recreation and Tourism
Topic Area 1:	(NOW9	
1. Were you		you are visiting Delaware Water Gap National ational Park System? (<i>Please check one</i>)
☐ No		
Topic Area 1:	VISITHIS3	
☐ Yes → five years	including this visit, how many times have	han once in the last five years? (<i>Please check one</i>) e you visited Delaware Water Gap NRA in the last
Topic Area 3:	TRIPC8	
· · · · · · · · · · · · · · · · · · ·		ater Gap NRA? Please list partial hours as 1/4, 1/2,

Number of **hours**, if less than 24 hours

Number of days, if 24 hours or more

OR

Topic Area 5: CROWD18 (variation)
4. Have you ever <u>not</u> been able to, or chosen <u>not</u> to visit Delaware Water Gap NRA because it was too crowded? (Please check 'yes' or 'no'. If yes, specify how many times and if you were trying to visit a specific site)
\square Yes \rightarrow How many times?
What specific site(s) were you trying to visit?
\square No \rightarrow Go to next question.
Topic Area 6: EVALSERV2 AND 3
5. a. What did you like <u>most</u> about your visit to Delaware Water Gap NRA?
b. What did you like <u>least</u> about your visit to Delaware Water Gap NRA?
c. What about Delaware Water Gap NRA makes it unique and special to you?
Topic Area 3: ACT3

6. Please check which of the following activities you participated in while visiting Delaware Water Gap NRA on this trip. Then please indicate how important each activity was to your visit. If you did not participate in an activity then leave that line blank.

	Check if you participate in this		How import	tant was this acti visit?	ivity to your
	activity		Not at all	Somewhat	<u>Very</u>
	activity		<u>important</u>	<u>important</u>	<u>Important</u>
Attending ranger programs		\rightarrow			
Bicycling		\rightarrow			
Bird watching/nature study		\rightarrow			
Motorboating		\rightarrow			
Camping		\rightarrow			
Canoeing/paddling with canoe					
liveries		\rightarrow			
Canoeing/paddling with private					
canoes/kayaks	_	\rightarrow	_	_	_
Fishing		\rightarrow			
Hiking/walking		\rightarrow			
Hunting		\rightarrow			
Picnicking		\rightarrow			

	Check if yo			How import	tant was this acti	ivity to your
	participate in activity	this		Not at all	<u>Somewhat</u>	<u>Very</u>
Swimming			\rightarrow	<u>important</u> □	<u>important</u> □	Important
Scenic driving			\rightarrow			
Viewing scenery/river						
views/waterfalls			\rightarrow			
Visiting historic sites			\rightarrow			
Other (please specify):			\rightarrow			
Topic Area 3: ITIN7						
7. Please check which of the fol	lowing sites your	vicitod	l while	at Delaware W	ater Can NPA on	this trip
If you did not visit a site then					•	•
you this survey to help you l			_	is available iroi	ii tiic person wii	o gave
you this survey to help you	Check if you	ou visi	icu.			Check if you
	visited this site					visited this site
Milford Beach			Smitl	nfield Beach		
Turtle Beach				kill Access		
Dingmans Boat Launch			Рохо	no Access		
Pocono Environmental Education			Hiele	ah Picnic Area		
Center	_		ные	an Picnic Area		_
Dingmans Falls/Visitor Center			Kittat	ttiny Point/Visito	or Center	
Bushkill Visitor Center			Over	looks (Resort Po	int, Point of	
Bustikili visitoi Ceritei	_		Gap,	Arrow Island)		_
Park Headquarters				nondskill Falls		
Van Campens Glen Recreation Site				ergate Recreatio		
Dingmans Campground				s Park Recreatio		
Valley View Campground				sbend Campgro	und	
Mohican Outdoor Center				rook Village		
Peters Valley School of Craft			Othe	r (please specify	·):	
reters valley school of chart						
Topic Area 3: ACT2						
8. What was the primary reason	n for your visit to	Delaw	/are W	/ater Gan NR∆ to	nday?	

Topic Area 6: OPMGMT7

9. Please indicate the extent that the following issues were problems for you at Delaware Water Gap NRA. (Check one box for each issue, or indicate that you don't know.)

	Not a	Small	Big Problem	Don't Know
	Problem	Problem	_	
Crowds				DK □
Graffiti				DK □
Human waste				DK □
Litter				DK □
Other recreational users interfering with what you want				
to do	_	_	_	
Types of recreation uses that should not be allowed				DK □
Visitors not following rules or behaving badly				DK □
Power-lines				DK □
Unnecessary signs				DK □
Human-caused noise				DK □
Condition of trails				DK □
Condition of facilities				DK □
Condition of historic structures				DK □
Condition of park roads				DK □
Adequate information about the park				DK □
Adequate trails				DK □
Adequate designated swimming areas				DK □
Adequate picnic areas				DK □
Adequate river access for boats/canoes				DK □
Adequate river-accessed camping				DK □
Adequate car-accessed camping				DK □
Adequate restrooms				DK □
Adequate signs for direction-finding				DK □
Adequate parking				DK □
Adequate handicap accessibility				DK □
Adequate opportunities to experience historic or cultural				
sites				DK □
Adequate educational or interpretive programs				DK □
A view of the night sky and stars that is impacted by				
lights				DK □
Environmental impacts caused by other visitors				DK □
Loss of scenery or scenic value				DK □
Availability of rangers and park staff				DK □
Helpfulness of rangers and park staff				DK □
Safety conditions in the park				DK □
Traffic on roads				DK □
Closures for construction or repair				DK □

T:-	Λ	1.	ODA	101	T40
Topic	Area	o:	UPIV	IGIVI	ILZ

10. Please indicate the extent to which you agree or disagree with each of the following statements. (Check one box for each statement, or indicate that you don't know.)

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Don't Know	
Visitors and their use of the park should be managed <u>more</u>						DK 🗆	
Visitors and their use of the park should be managed <u>less</u>						DK □	
Changes in the management of Kittatinny Point have improved the site						DK □	
Laws and rules are easily found and understood						DK □	
Laws and rules in the park should be enforced more						DK □	
Laws and rules in the park should be enforced <u>less</u>						DK □	
Fees charged at several developed facilities are appropriate						DK □	
If needed by the park, fees could be charged at additional developed facilities						DK □	
Where necessary, limits should be placed on the number of people who can use a specific place for recreation at any one time						DK □	
Where necessary, a permit or reservation systems should be used to better manage visitor use						DK □	
Topic Area 6: OPMGMT1(variation) 11. If you could ask the National Park Service to change some things about the way they manage Delaware Water Gap NRA, what would you ask them to do?							
Topic Area 6: EVALSERV27 12. Please rate the quality of the following ite one box for each statement.)	_	his visit to D	elaware W	/ater Gap	NRA. (Check	4	
		•	Poor .	Average	Good	Very	
		Poor	П			Good	
Overall quality of the facilities in the park							
Overall quality of the facilities in the park Overall quality of recreational opportunities in the	park						
Overall quality of vour visit in the park	park						

Topic Area 5: CROWD1

13. How crowded did you feel while at the following locations at Delaware Water Gap NRA? (*Circle one number for each location, or indicate that it was not applicable to your visit.)*

	Not at all Crowded	Slightly Crowded	Moderately Crowded	Very Crowded	Extremely Crowded	Not Applicable
On trails	1	2	3	4	5	N/A
At the swimming area	1	2	3	4	5	N/A
At the picnic area	1	2	3	4	5	N/A
At a develop campground campsite	1	2	3	4	5	N/A
At a rustic river-side campsite	1	2	3	4	5	N/A
While boating	1	2	3	4	5	N/A
At waterfalls	1	2	3	4	5	N/A
During your entire visit	1	2	3	4	5	N/A

	_		
Tonic	Araa	1.	DECO
Topic	AICa	т.	REJU

14. Do you live in the United States? (*Please check one and fill in the appropriate blank.*)

? Yes (What is your zip code?)
No (What country do you live in?	

The Questions in the next section will be used for three different samples in this collection. The following headers are used to indicate the particular survey version:

- 1. RIVER USERS Q 15-20
- 2. TRAIL USERS Q 15-17
- 3. FRONT COUNTRY USERS Q 15-18

. .

1 RIVER BASED VISITOR SURVEY

Topic Area 3: TRANS1							
15. On this visit, which type(s) of watercraft did you and your personal group use? (check all that apply)							
	_	_	_	_			
□ None \rightarrow Skip to next question. □ Canoe	Kayak	☐ Ra	oft [⊒ Boat			
☐ Tube☐ Other (please specify):							
T : A 0 40740							
Topic Area 3: ACT10		/ .	2 / []				
16. Were you using the river with a <u>paid</u> guide, group	or canoe live	ery/outfitte	r: (Please ch	ieck one)			
☐ Yes							
□ No							
1 140							
Topic Area 6: EVALSERV2 AND 3							
17. a. What about the Delaware River or using the river	ver added mo	ost to vour e	eniovment?				
17. d. What about the belaware river of daing the fi	rei <u>aaaca iii</u>	<u>051</u> 10 your (onjoyment.				
h What about the Delaware Diver or using the riv	or datracted	most from	vour opiovn	ant?			
b. What about the Delaware River or using the riv	er <u>detracted</u>	<u>most</u> mom	your enjoyin	ent:			
							
Topic Area 6: OPMGMT7							
18. Please indicate the extent that the following issue		-	ı while using	the Delawar	re		
		-	ı while using	the Delawar	re		
18. Please indicate the extent that the following issue	nat you don't	know)			re		
18. Please indicate the extent that the following issue	Not a	sknow) Small	Big	Don't	re		
18. Please indicate the extent that the following issue River. (Check one box for each issue, or indicate the following issue).	nat you don't	Small Problem	Big Problem	Don't Know	re		
18. Please indicate the extent that the following issue River. (Check one box for each issue, or indicate the Too many other boaters	Not a Problem	Small Problem	Big Problem	Don't Know DK □	re		
18. Please indicate the extent that the following issue River. (Check one box for each issue, or indicate the Too many other boaters Large groups boating	Not a	Small Problem	Big Problem	Don't Know DK 🗆 DK 🗆	re		
18. Please indicate the extent that the following issue River. (Check one box for each issue, or indicate the state of the	Not a Problem	Small Problem	Big Problem	Don't Know DK DK DK DK DK	re		
18. Please indicate the extent that the following issue River. (Check one box for each issue, or indicate the Too many other boaters Large groups boating Too many other river campers Finding a place to camp on the river	Not a Problem	Small Problem	Big Problem	Don't Know DK DK DK DK DK DK DK	re		
18. Please indicate the extent that the following issue River. (Check one box for each issue, or indicate the Too many other boaters Large groups boating Too many other river campers Finding a place to camp on the river Adequate facilities/amenities at campsites (e.g.,	Not a Problem	Small Problem	Big Problem	Don't Know DK DK DK DK DK	re		
18. Please indicate the extent that the following issue River. (Check one box for each issue, or indicate the Too many other boaters Large groups boating Too many other river campers Finding a place to camp on the river Adequate facilities/amenities at campsites (e.g., restrooms, lantern hooks, etc.)	Not a Problem	Small Problem	Big Problem	Don't Know DK DK DK DK DK DK DK DK	re		
Too many other boaters Large groups boating Too many other river campers Finding a place to camp on the river Adequate facilities/amenities at campsites (e.g., restrooms, lantern hooks, etc.) Informal (visitor-created) campsites and fire	Not a Problem	Small Problem	Big Problem	Don't Know DK DK DK DK DK DK DK	re		
Too many other boaters Large groups boating Too many other river campers Finding a place to camp on the river Adequate facilities/amenities at campsites (e.g., restrooms, lantern hooks, etc.) Informal (visitor-created) campsites and fire rings	Not a Problem	Small Problem	Big Problem	Don't Know DK DK DK DK DK DK DK DK	re		
Too many other boaters Large groups boating Too many other river campers Finding a place to camp on the river Adequate facilities/amenities at campsites (e.g., restrooms, lantern hooks, etc.) Informal (visitor-created) campsites and fire rings Vegetation loss along the river due to visitors	Not a Problem	Small Problem	Big Problem	Don't Know DK DK DK DK DK DK DK DK	re		
Too many other boaters Large groups boating Too many other river campers Finding a place to camp on the river Adequate facilities/amenities at campsites (e.g., restrooms, lantern hooks, etc.) Informal (visitor-created) campsites and fire rings Vegetation loss along the river due to visitors Erosion along the river due to visitors	Not a Problem	Small Problem	Big Problem	Don't Know DK DK DK DK DK DK DK DK	re		
Too many other boaters Large groups boating Too many other river campers Finding a place to camp on the river Adequate facilities/amenities at campsites (e.g., restrooms, lantern hooks, etc.) Informal (visitor-created) campsites and fire rings Vegetation loss along the river due to visitors Erosion along the river due to visitors The actions or behaviors of other boaters	Not a Problem	Small Problem	Big Problem	Don't Know DK DK DK DK DK DK DK DK	re		
Too many other boaters Large groups boating Too many other river campers Finding a place to camp on the river Adequate facilities/amenities at campsites (e.g., restrooms, lantern hooks, etc.) Informal (visitor-created) campsites and fire rings Vegetation loss along the river due to visitors Erosion along the river due to visitors The actions or behaviors of other boaters Adequate information about river conditions	Not a Problem	Small Problem	Big Problem	Don't Know DK DK DK DK DK DK DK DK	re		
Too many other boaters Large groups boating Too many other river campers Finding a place to camp on the river Adequate facilities/amenities at campsites (e.g., restrooms, lantern hooks, etc.) Informal (visitor-created) campsites and fire rings Vegetation loss along the river due to visitors Erosion along the river due to visitors The actions or behaviors of other boaters	Not a Problem	Small Problem	Big Problem	Don't Know DK DK DK DK DK DK DK DK	re		

	Not a Problem	Small Problem	Big Problem	Don't Know
Boating safety on the river				DK □
Litter along the river				DK □
Adequate information and signs at the river access points				DK □
Other (please specify)				DK 🗆

Topic Area 3: TRIPC33 ((variation)
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- 19. Have you ever camped along the river at Delaware Water Gap NRA? (Please check one)
 - \square Yes \rightarrow Go to next question.
 - \square No \rightarrow Thank you for completing the survey, please return it to the person who gave it to you.

Topic Area 6: OPMGMT12

20. These questions are about river camping along the Delaware River at Delaware Water Gap NRA. Please indicate the extent to which you agree or disagree with each of the following statements. (*Check one box for each statement, or indicate that you don't know*)

,	,		,			
	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Don't Know
Allowing river camping for only one night per location helps to better manage it						DK 🗆
Allowing river camping only by boaters on trips where the distance is too great to be traveled in one day helps to better manage it		0		_		DK 🗆
Willing to pay a \$15 per night for a river campsite if it was used to improve visitor service in this park						DK □
A reservation system should be used to better manage river camping					0	DK 🗆
If storms/floods destroy river campsites it is ok to move these campsites farther away from the side of the river						DK 🗆
If storms/floods destroy river campsites it is ok to not replace these campsites and have fewer campsites				0		DK 🗆

2. TRAIL BASED USER SURVEY

Topic Area 6: EVALSERV2 AND 3									
15. a. What about the trails or hiking	g on them <u>ad</u>	lded most to	your enjo	yment?					
b. What about the trails or hiking on them detracted most from your enjoyment?									
Topic Area 6: OPMGMT7									
16. Please indicate the extent that the	ne following i	ssues were i	problems f	or vou w	hile using	the ti	rails.		
(Check one box for each issue, or	_	-		,					
,		Not a		nall	Big	De	on't		
		Proble	m Pro	blem F	Problem		now		
Too many other hikers							Κ□		
Adequate information and signs a	t the		,	_					
trailhead			L	_		DI	Κ□		
Adequate information about trails	before	П	Г				,		
arriving at the trailhead		ш	L	_		DI	K 🗆 📗		
Finding the trailhead			[DI	Κ□		
Adequate signs marking the trail r	Adequate signs marking the trail route					DI	к 🗆		
Parking at the trailhead		[DI	К 🗆			
The actions or behaviors of other					DI	Κ□			
Trail surface quality (too deeply en	п	ı	7		DI	к□			
-	muddy, rough, uneven, too wide, too narrow)				_	וט	\		
Litter on the trail							Κ□		
Informal (visitor-created) trails						DI	Κ□		
Trails that go to the places I want							Κ□		
Trails too difficult (too many hills/	too steep)	Ш				DI	Κ□		
Other (please specify):			[DI	ко		
		<u>-</u>							
Topic Area 6: OPMGMT12									
17. Please indicate the extent to whi		_			llowing sta	atem	ents.		
(Check one box for each stateme	nt, or indicate	e that you d	on't know.)					
1							_		
	Strongly	Disagree	Neutral	Agree			Don't		
[Disagree				Agre	е	Know		
Where necessary to better							5		
manage trails, hikers should be				Ц			DK □		
asked to sign-in at trailheads									
To improve the experience, a limit							DK □		
should be placed on the maximum									

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Don't Know
hike together						
It is appropriate to charge a parking fee at trailheads if it is used to improve visitor services						DK □
Where necessary to better manage trails, a limit should be placed on the number of people who can use certain trails at one time		0		0		DK 🗆
A permit system should be used to better manage hiking on trails						DK □

3. FRONT COUNTRY USER SURVEY

Topic Area 6: EVALSERV2 AND 3										
15. a. What about the developed site you are at now <u>added most</u> to your enjoyment?										
b. What about the developed site you are at now de	etracted mos	t from your	enjoyment	?						
										
Topic Area 6: OPMGMT7										
16. Please indicate the extent that the following issues	were proble	ms for you v	vhile using t	the						
developed site you are at now. (check one box for e		-	_							
	Not a	Small	Big	Don't Know						
	Problem	Problem	Problem							
Too many other people				DK 🗆						
Large groups of people				DK 🗆						
Information available about this site (e.g., features,				DK □						
rules, safety, etc.)										
Litter				DK 🗆						
Dogs and other pets				DK 🗆						
Finding a place to picnic				DK 🗆						
Finding a place to take pictures				DK 🗆						
Informal (visitor-created) trails				DK 🗆						
Vegetation loss due to visitors				DK 🗆						
Erosion along the water due to visitors				DK 🗆						
The actions or behaviors of other people				DK 🗆						
Visitor centers and what is offered there				DK 🗆						
Adequate information about this site				DK 🗆						
Swimming safety on the river				DK 🗆						
Adequate places to swim or access the water				DK 🗆						
Trails that go to the places I want to go		H	片	DK 🗆						
Trails too difficult (too many hills/too steep)				DK 🗆						
The maintenance of this site	ш	ш		DK 🗆						
Other (please specify)				DK □						
Topic Area 6: OPMGMT12										
17. What services and facilities are needed but not pro-	vided at the	developed s	ite you are	at now?						
				-						

To	nic	Area	٨٠	ODN/	1CN	ИT	11
10	טוכ	Area	o:	OPIV	IGIV	41	14

18. Please indicate the extent to which you agree or disagree with each of the following statements. (check one box for each statement, or indicate that you don't know.)

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Don't Know
The services provided by the park at this site are adequate						DK □
The facilities provided by the park at this site are adequate						DK □
It is appropriate to expand or increase the fees charged at this site if it is used to improve visitor service in this park						DK 🗆
To improve the experience, a limit should be placed on the maximum size of groups that can use this site without getting a special permit						DK 🗆
To improve the experience, parking availability should be used to limit the number of people who can use this site at one time						DK □
To improve the experience, other similar nearby sites should be strongly recommend if it is too crowded at this place				0	0	DK 🗆
If it becomes too crowded for park staff to keep visitors safe then people should be stopped from entering this site						DK 🗆