**[Monument Name] National Monument**

**Visitor Survey 2017**

**OMB Approval Number: XXXX-XXXX**

**Expiration Date: XX-XX- XXXX**



**PAPERWORK REDUCTION ACT STATEMENT:** The National Park Service is authorized by the NPS Research Mandate (54 USC 100702) to collect this information. This information will be used by park managers to understand visitors’ uses of Flagstaff area National Monuments. Responses to this request are voluntary and anonymous. Your name will never be associated with your answers, and all contact information will be destroyed when the data collection is concluded. No action may be taken against you for refusing to supply the information requested. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number and expiration date.

**BURDEN ESTIMATE:** We estimate that it will take about 15 minutes to complete this questionnaire. You may send comments concerning the burden estimates or any aspect of this information collection to: Dr. Megha Budruk, Arizona State University; Megha.Budruk@asu.edu

Dear monument guest: Thank you for visiting this unit of the National Park System and for agreeing to participate in this survey. We are conducting this survey to learn more about how our visitors use this monument in order to better serve you. This survey will remain completely anonymous and all information collected will be used only for statistical purposes. Your response to this survey is completely voluntary and the return of the survey is considered your consent to participate. Please read each question carefully and save any additional comments for the final page.

**Part 1: First, we would like to ask you some questions about your current and future visits to the [Monument Name] National Monument**

**TOPIC AREA 4: TRIP CHARACTERISTICS - VISHIS1**

1. Are you a first time visitor to [Monument Name] National Monument?

□ YES □ NO

* 1. If NO, over the past twelve months, how many visits have you made to [Monument Name]? \_\_\_\_\_\_\_\_\_ Number of Visits

**TOPIC AREA 4: TRIP CHARACTERISTICS - DEST7**

1. How many hours did you spend at [Monument Name] today? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**TOPIC AREA 4: TRIP CHARACTERISTICS - DEST11**

1. If you [and your personal group] stayed for a shorter or longer time than planned, what were your reasons for changing your plans? (*please select all that apply*)

□ I stayed the intended amount of time

□ Fewer things to do/see than expected

□ More things to do/see than expected

□ Other (Please specify) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**TOPIC AREA 7: EVALUATION OF SERVICES AND PROGRAMS - EVALSERV28**

1. This question addresses **monument facilities** and has two parts. **First**, rate how important the facility is in contributing to your experiences. **Then,** rate the monument’s performance in providing that facility. *(please circle one response for each statement)*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **IMPORTANCE TO YOU** |  | **MONUMENT PERFORMANCE** |  |
| **Facilities, Programs, Services** | **Not at all important** | **Slightly Important** | **Important** | **Very Important** | **Extremely Important** | **Poor** | **Fair** | **Good** | **Very Good** | **Excellent** |  |
| Cleanliness of visitor center | 1 | 2 | 3 | 4 | 5 | 1 | 2 | 3 | 4 | 5 | **N/A** |
| Cleanliness of restrooms | 1 | 2 | 3 | 4 | 5 | 1 | 2 | 3 | 4 | 5 | **N/A** |
| Exhibits at visitor center | 1 | 2 | 3 | 4 | 5 | 1 | 2 | 3 | 4 | 5 | **N/A** |
| Parking availability | 1 | 2 | 3 | 4 | 5 | 1 | 2 | 3 | 4 | 5 | **N/A** |
| Shaded picnic areas | 1 | 2 | 3 | 4 | 5 | 1 | 2 | 3 | 4 | 5 | **N/A** |
| Easily accessible picnic areas | 1 | 2 | 3 | 4 | 5 | 1 | 2 | 3 | 4 | 5 | **N/A** |
| Availability of hiking trails | 1 | 2 | 3 | 4 | 5 | 1 | 2 | 3 | 4 | 5 | **N/A** |
| Education signs along the trails | 1 | 2 | 3 | 4 | 5 | 1 | 2 | 3 | 4 | 5 | **N/A** |
| Guided tours | 1 | 2 | 3 | 4 | 5 | 1 | 2 | 3 | 4 | 5 | **N/A** |
| Junior Ranger programs | 1 | 2 | 3 | 4 | 5 | 1 | 2 | 3 | 4 | 5 | **N/A** |
| Accessibility of tours and junior ranger programs | 1 | 2 | 3 | 4 | 5 | 1 | 2 | 3 | 4 | 5 | **N/A** |
| Other: \_\_\_\_\_\_\_\_\_\_\_ | 1 | 2 | 3 | 4 | 5 | 1 | 2 | 3 | 4 | 5 | **N/A** |

**TOPIC AREA 5: RECREATION HISTORY - RecBACK5**

1. Which of these activities did you participate in on this trip?

□ Picnicking □ Day hiking □ Cultural or historical site visit

□ Nature study or bird watching □ Photography □ Driving around or sightseeing

□ Guided tour □ Spiritual/restorative visit □ Day hiking

□ Other: \_\_\_\_\_\_\_\_\_\_\_

**TOPIC AREA 5: RECREATION HISTORY - RecACT15**

1. Which of the above activities was the **primary** reason for this visit? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**TOPIC AREA 4: TRIP CHARACTERISTICS - DEST19**

1. In addition to [Monument Name] National Monument, which of the following sites did you (or do you plan to) visit on this trip? *(please select all that apply)*

|  |  |
| --- | --- |
| * Sunset Crater Volcano National Monument
* Walnut Canyon National Monument
* Wupatki National Monument
* Canyon de Chelly National Monument
* Coconino National Forest
* Kaibab National Forest
* Meteor Crater
* Monument Valley Tribal Park
* Petrified Forest National Park
* Hubbell Trading Post National Historic Site
 | * Navajo National Monument
* Grand Canyon National Park
* Glen Canyon National Recreation Area
* Montezuma Castle National Monument
* Tuzigoot National Monument
* El Morro National Monument
* Aztec Ruins National Monument
* Chaco Culture National Historic Park
* Bandelier National Monument
* Petroglyph National Monument
 |

**TOPIC AREA 4: TRIP CHARACTERISTICS - VISHIS10**

1. On this visit to [Monument Name], which of the following locations did you visit? *(please select all that apply)*

***Walnut Canyon***

□ Visitor Center □ Rim Trail □ Other

□ Island Trail □ Ranger Cabin

***Sunset Crater***

□ Visitor Center □ A’a Trail □ Bonito Vista Trail

□ Lava Flow Trail □ Lenox Crater Trail □ Cinder Hills Overlook

□ Other

***Wupatki***

□ Visitor Center □ Citadel Pueblo □ Lomaki/Box Canyon Pueblos

□ Wupatki Pueblo □ Wukoki Pueblo □ Other

**TOPIC AREA 6: VISITOR EXPERIENCES – CROWD23 (*variation*)**

1. Overall, how crowded did you feel during your visit to [Monument Name] *(please select one number)*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 |
| Not at allCrowded | SlightlyCrowded | ModeratelyCrowded | VeryCrowded | ExtremelyCrowded |

**TOPIC AREA 5: RECREATION HISTORY - RecEXP12**

1. Below is a list of possible experiences you may want (prefer) to have while visiting [Monument Name] National Monument. For each item please **indicate how important the experience is** to you on your visit to the monument. *(please circle one response for each statement)*

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **I visit monuments to:** | **Not at all Important** | **Slightly Important** | **Important** | **Very Important** | **Extremely Important** |
| To do something with my family | 1 | 2 | 3 | 4 | 5 |
| To bring my family closer together | 1 | 2 | 3 | 4 | 5 |
| To be with members of my group | 1 | 2 | 3 | 4 | 5 |
| To be with friends | 1 | 2 | 3 | 4 | 5 |
| To develop my knowledge of things here | 1 | 2 | 3 | 4 | 5 |
| To learn more about the area’s culture and history | 1 | 2 | 3 | 4 | 5 |
| To learn more about conservation and stewardship practices | 1 | 2 | 3 | 4 | 5 |
| To experience new and different things | 1 | 2 | 3 | 4 | 5 |
| To discover something new | 1 | 2 | 3 | 4 | 5 |
| To study nature | 1 | 2 | 3 | 4 | 5 |
| To learn more about nature | 1 | 2 | 3 | 4 | 5 |
| To view the scenery | 1 | 2 | 3 | 4 | 5 |
| To view the scenic beauty | 1 | 2 | 3 | 4 | 5 |
| To develop personal, spiritual values | 1 | 2 | 3 | 4 | 5 |
| To grow and develop spiritually | 1 | 2 | 3 | 4 | 5 |
| To have a change from my daily routine | 1 | 2 | 3 | 4 | 5 |
| To have a change from everyday life | 1 | 2 | 3 | 4 | 5 |

**TOPIC AREA 6: VISITOR EXPERIENCES - PA4**

1. Please indicate the extent to which you agree or disagree with the following statements about [Monument Name] National Monument. *(please circle one response for each statement)*

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Statement** | **Strongly Disagree** | **Disagree** | **Neutral** | **Agree** | **Strongly Agree** |
| [Monument Name] means a lot to me | 1 | 2 | 3 | 4 | 5 |
| I am very attached to [Monument Name] | 1 | 2 | 3 | 4 | 5 |
| I identify strongly with [Monument Name] | 1 | 2 | 3 | 4 | 5 |
| I feel no commitment to [Monument Name] | 1 | 2 | 3 | 4 | 5 |
| I enjoy visiting [Monument Name] more than any other area | 1 | 2 | 3 | 4 | 5 |
| I get more satisfaction out of visiting [Monument Name] than from visiting any other national monument | 1 | 2 | 3 | 4 | 5 |
| Visiting here is more important than visiting in any other place | 1 | 2 | 3 | 4 | 5 |
| I wouldn’t substitute any place for the type of experience I have here | 1 | 2 | 3 | 4 | 5 |
| I have a lot of fond memories about [Monument Name] | 1 | 2 | 3 | 4 | 5 |
| My family and friends would be disappointed if I were to start visiting other places than [Monument Name] | 1 | 2 | 3 | 4 | 5 |
| A feeling of community runs between me and other visitors here at [Monument Name] | 1 | 2 | 3 | 4 | 5 |
| If I were to stop coming here to [Monument Name] I would lose contact with a number of friends | 1 | 2 | 3 | 4 | 5 |
| The friendships and associations I have with other people here at [Monument Name] means a lot to me | 1 | 2 | 3 | 4 | 5 |

**TOPIC AREA 6: VISITOR EXPERIENCES – Place Attachment *(variation)***

1. Please indicate the extent to which you agree or disagree with the following statements as a result of your recent trip. *(please circle one response for each statement)*

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Statement** | **Strongly Disagree** | **Disagree** | **Neutral** | **Agree** | **Strongly Agree** |
| I learned about human history at [Monument Name] | 1 | 2 | 3 | 4 | 5 |
| I was impressed with how ancient people thrived in [Monument Name] | 1 | 2 | 3 | 4 | 5 |
| It made me feel proud to see the preservation of archaeological resources | 1 | 2 | 3 | 4 | 5 |
| It made me feel proud to see the preservation of natural resources | 1 | 2 | 3 | 4 | 5 |
| It made me long for a different way of life | 1 | 2 | 3 | 4 | 5 |
| I learned how ancient cultures are related to modern tribes in the area | 1 | 2 | 3 | 4 | 5 |
| I learned about the biological diversity of [Monument Name] | 1 | 2 | 3 | 4 | 5 |
| I learned about the scientific value of the area | 1 | 2 | 3 | 4 | 5 |
| I learned about the National Park Service | 1 | 2 | 3 | 4 | 5 |
| [Monument Name] provides an authentic experience of ancient culture | 1 | 2 | 3 | 4 | 5 |

**TOPIC AREA 6: VISITOR EXPERIENCES – Place Attachment *(variation)***

**NOTE TO REVIEWER.** This question will not be used at Sunset Crater Volcano NM due to its lack of archaeological buildings.

1. Please indicate the extent to which you agree or disagree with the following statements as a result of your recent trip. *(please circle one response for each statement)*

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Statement** | **Completely Disagree** | **Mostly Disagree** | **Somewhat Disagree** | **Neither Agree nor Disagree** | **Somewhat Agree** | **Mostly Agree** | **Completely Agree** |
| The overall architecture and impression of the archaeological site inspired me | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| I liked the architectural design of the archaeological site | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| I liked the way the site blends with the landscape | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| I liked the information about the site and found it interesting | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| This visit provided a thorough insight into [specific historical period] | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| During the visit I felt related to the history, legends, and historical personalities | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| I enjoyed the unique spiritual experience | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| I liked the calm and peaceful atmosphere during the visit | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| I felt connected with human history and civilization | 1 | 2 | 3 | 4 | 5 | 6 | 7 |

**TOPIC AREA 6: VISITOR EXPERIENCES**

1. What was most memorable or significant about your trip to [Monument Name] National Monument? *(please describe)*

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**TOPIC AREA 9: NATURAL/CULTURAL RESOURCE MANAGEMENT**

1. What, if anything, would you suggest the National Park Service do differently in managing the national monument?

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**TOPIC AREA 4: TRIP CHARACTERISTICS - FVIS1**

1. Please indicate the extent to which you agree or disagree with the following statements *(please circle one response for each statement)*

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Statement** | **Strongly Disagree** | **Disagree** | **Neutral** | **Agree** | **Strongly Agree** |
| I will say positive things about [Monument Name] | 1 | 2 | 3 | 4 | 5 |
| I will recommend [Monument Name] to other people around me | 1 | 2 | 3 | 4 | 5 |
| I will encourage friends and relatives to visit [Monument Name] | 1 | 2 | 3 | 4 | 5 |
| I will come back to [Monument Name] in the future | 1 | 2 | 3 | 4 | 5 |

**TOPIC AREA 5: RECREATION HISTORY - RecACT**

1. On this visit, did you and your personal group attend any ranger-led activities/ programs, or informational/interpretive programs at [Monument Name] National Monument? □ Yes □ No
	1. If YES, what program(s) did you and your personal group attend?

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

* 1. If NO, why not?

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Part 2: Finally, we would like to know a little about you.**

**TOPIC AREA 1: RESPONDENT CHARACTERISTICS – GEND 1**

1. What is your gender? *(please select one)*

□ Male □ Female

**TOPIC AREA 1: RESPONDENT CHARACTERISTICS - AGE 1**

1. What is your age? \_\_\_\_\_\_\_\_\_\_\_

**TOPIC AREA 1: RESPONDENT CHARACTERISTICS – RES10**

1. What is the ZIP Code of your primary residence?

\_\_\_\_ \_\_\_\_ \_\_\_\_ \_\_\_\_ \_\_\_\_

**TOPIC AREA 1: RESPONDENT CHARACTERISTICS - EDUC1**

1. What is the highest level of formal education you have completed? *(please select one)*

□ Less than high school □ Two-year college degree

□ Some high school □ Four-year college degree [or Bachelor’s degree]

□ High school graduate □ Master’s Degree [or Graduate degree]

□ Vocational/trade school certificate □ Ph.D., M.D., J.D., or equivalent

□ Some college

**TOPIC AREA 1: RESPONDENT CHARACTERISTICS – EMP1**

1. Employment Status: Are you currently…?

□ Employed for wages □ A student

□ Self-employed □ Military

□ Out of work and looking for work □ Retired

□ Out of work but not currently looking for work □ Unable to work

□ A homemaker

**TOPIC AREA 1: RESPONDENT CHARACTERISTICS – RACE/ETH1**

1. For you only, are you Hispanic or Latino?

□ Yes □ No

**TOPIC AREA 1: RESPONDENT CHARACTERISTICS – RACE/ETH1**

1. Which of these categories best indicates your race? Answer only for yourself. *(please select one or more)*

□ American Indian or Alaskan Native □ Native Hawaiian or other Pacific Islander

□ Asian □ White

□ Black or African American

**TOPIC AREA 1: RESPONDENT CHARACTERISTICS – ECON12**

1. Which of the following broad categories best describes your total annual household income for the last calendar year? *(please select one)*

□ $25,000 or less

□ $25,001 - $50,000

□ $50,001 - $75,000

□ $75,001 - $100,000

□ $100,001 - $125,000

□ $125,001 - $150,000

□ More than $150,000

**TOPIC AREA 1: RESPONDENT CHARACTERISTICS - GROUP7**

1. Is there an individual in your household with a physical or mental condition that made it difficult to access or participate in monument activities or services? *(please select one)*

□ Yes □ No

**If yes,** please answer (a), (b), and (c) below.

* 1. What activities or services did the person(s) have difficulty accessing or participating in?

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

* 1. Please identify the type of disability (i.e. mobility, hearing, sight, etc.)

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

* 1. What improvements to [Monument Name] would help make future visits by this disabled person, mentioned above, more enjoyable?

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Non-response bias questions**

1. Have you visited [Monument Name] before today?

|  |  |
| --- | --- |
|  □ No |  □ Yes |

1. How many hours did you spend at [Monument Name] today? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
2. What was your **primary** activity during your visit today? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
3. What is your state of residence? [or Country of Origin]

 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

If completely refused to answer any questions, please mark the box below:

 □