

Cumberland Island National Seashore Visitor Survey Spring 2018



ID _____ Date _____

PAPERWORK REDUCTION and PRIVACY ACT STATEMENT: The Paperwork Reduction Act requires us to tell you why we are collecting this information, how we will use it, and whether or not you have to respond. We are authorized by the National Park Service Protection Interpretation and research in System (54 USC §100702) to collect this information. The routine uses of this information will be to help CUIS managers understand visitor experiences and expectations to inform alternatives development for the upcoming Concessions Management Plan. Your responses to this collection are completely voluntary and will remain anonymous. You can end the process at any time and will not be penalized in any way for choosing to do so. All paper versions of the information collected will be destroyed at the end of the collection period and no personal identifiable records will be maintained or stored for any purposes. Data collected will only be reported in aggregates and no individually identifiable responses will be reported. A Federal agency may not conduct or sponsor, and you are not required to respond to, a collection of information unless it displays a currently valid OMB Control Number (1024-0224). We estimate that it will take about 10 minutes to complete this questionnaire. You may send comments concerning any aspect of this information collection to: John Fry, Chief of Resource Management, john_fry@nps.gov or Phadrea Ponds, NPS Information Collection Coordinator, Fort Collins, CO 80525, pponds@nps.gov (email).

1. Have you visited Cumberland Island National Seashore more than once in the last five years?
(Please check one.)

Yes → how many times have you visited Cumberland Island National Seashore in the last five years? _____

No → Go to Question 2.

2. a. What did you like most about your visit to Cumberland Island National Seashore?

1. _____
2. _____
3. _____

b. What did you like least about your visit to Cumberland Island National Seashore?

1. _____
2. _____
3. _____

c. Is there anything you would like to see changed about the way Cumberland Island National Seashore is managed?

3. Would changes in visitor services, facilities, and recreational opportunities make your park experience enjoyable?

No

Yes → What changes would you suggest and where would you suggest we provide those services?

5. a. Please check the factors that influenced your decision to visit Cumberland Island. Next, for each factor that you checked, please indicate how important it was to your decision by circling one number.

	Influenced my decision	Not Important	Somewhat Important	Moderately Important	Very Important
Solitude/quiet	<input type="checkbox"/>	1	2	3	4
Nature study	<input type="checkbox"/>	1	2	3	4
Visit the beach	<input type="checkbox"/>	1	2	3	4
Visit Plum Orchard	<input type="checkbox"/>	1	2	3	4
Visit the Settlement Area/ First African Baptist Church	<input type="checkbox"/>	1	2	3	4
Visit other historical/cultural areas	<input type="checkbox"/>	1	2	3	4
View wildlife or birds	<input type="checkbox"/>	1	2	3	4
View wild horses	<input type="checkbox"/>	1	2	3	4
View scenery	<input type="checkbox"/>	1	2	3	4
Walking/hiking	<input type="checkbox"/>	1	2	3	4
Camping	<input type="checkbox"/>	1	2	3	4
Fishing	<input type="checkbox"/>	1	2	3	4
Attend an interpretive/nature program	<input type="checkbox"/>	1	2	3	4
Visit a primitive area (i.e., a wilderness)	<input type="checkbox"/>	1	2	3	4
Visit a national park area	<input type="checkbox"/>	1	2	3	4
Other: _____	<input type="checkbox"/>	1	2	3	4

- b. From the list above, which was the most important reason you visited Cumberland Island?

6. a. During this trip to Cumberland Island National Seashore, what type of transportation did you and your group use to get to the island? (Please check all that apply.)

- National Park Service Concessionaire Ferry
- Other commercial operator (Skip to Question 7.)
- Private boat (Skip to Question 7.)
- Greyfield Inn boat (Skip to Question 7.)
- Other (Please specify: _____)

b. The following question asks your opinion about accessing and experiencing the island. Please indicate the extent to which you agree or disagree with the following statements. (*Please circle one number for each statement.*)

	Strongly Agree	Agree	No Opinion	Disagree	Strongly Disagree	Don't Know
a. It was easy to make ferry reservations to come to the island.	1	2	3	4	5	DK
b. I enjoyed the ferry ride to the island.	1	2	3	4	5	DK
c. The ferry ride was an important part of my experience.	1	2	3	4	5	DK
d. I was able to come to the island when I wanted to.	1	2	3	4	5	DK
e. I would like interpretive/ educational programs to be offered on the ferry.	1	2	3	4	5	DK
f. The ferry schedule worked well for my visit to the island.	1	2	3	4	5	DK
g. I felt comfortable on the ferry.	1	2	3	4	5	DK
h. I could get to the places I wanted to while on the island.	1	2	3	4	5	DK
i. Traveling from place to place on the island was easy.	1	2	3	4	5	DK

c. Do you see any issues, challenges, or opportunities regarding visitor access to Cumberland Island?

- No
- Yes → What changes would you suggest and where would you suggest we provide those services?

7. What is your zip code? _____

Thank you for your help with this survey! Please return the tablet to the person who gave it to you.