

"Hello, I am conducting a survey for [Park Name] to better understand your opinions about the transportation, programs and services here. Your participation is voluntary and all responses will be kept anonymous. Would you be willing to complete this questionnaire (show packet) and mail it back?"

→If **YES** - then ask, *"has any member of your group already participated in this survey?"*

If **"YES"** (previously agreed to participate) then, *"Thank you for agreeing to participate in this study, we hope that you will return the questionnaire soon, if you have not already. Have a great day."*

If **"NO"** (have not previously agreed to participate and there is only one adult in the group) then,

Thank you! [hand respondent packet; point to stamp]. Here's the questionnaire. You can mail it back in the same envelope. We need your address to send you a replacement if we don't hear from you in two weeks [hand address card], and I have a few quick questions. [The surveyor will ask them to start the process by answering the non-response bias questions (listed below) after they have completed the address card. The responses will be recorded in spaces provided on the survey log and non-response bias form. The surveyor will hand them a survey packet including the questionnaire and a self-addressed stamped envelope].

If **"NO"** (have not previously agreed to participate and there is more than one adult in the group) then,

Thank you! We can only have one adult respondent per group. Whose birthday is next? [wait for response]. You'll be our respondent [hand respondent packet; point to stamp]. Here's the questionnaire. You can mail it back in the same envelope. We need your address to send you a replacement if we don't hear from you in two weeks [hand address card], and I have a few quick questions. [The surveyor will ask them to start the process by answering the non-response bias questions (listed in item 9e) after they have completed the address card. The responses will be recorded in spaces provided on the survey log and non-response bias form. The surveyor will hand them a survey packet including the questionnaire and a self-addressed stamped envelope].

→If NO- (soft refusal) then, *"No problem. Instead, I have a few quick questions I'd like to ask you now that would really help the park."* [The surveyor will record responses in spaces provided on the tracking sheet and then thank them for their time]

→If NO- (hard refusal) - *"No problem. Thank you for your time."*

1. *How many adults, 18 and older, and children are in your personal group?*
2. *What is your state of residence (if you live in the US) or country of residence (if you do not live in the US)?*
3. *Did you experience any traffic or transportation difficulties getting to the park today?*
4. *Did you (or anyone in your group) encounter barriers or challenges with park activities due to any physical conditions you may have?*

Or if the group has just entered the park:

Do you anticipate that you (or anyone in your group) will encounter barriers or challenges with park activities due to any physical conditions you may have?

a. If YES, is the barrier related to mobility, communication, or something else?



National Park Service
U.S. Department of the Interior

OMB Control Number: 1024-0224

National Capital Region National Park Service Sites [Park Name] Visitor Study




2018

Paperwork Reduction and Privacy Act Statements: The Paperwork Reduction Act requires us to tell you why we are collecting this information, how we will use it, and whether or not you have to respond. The National Park Service is authorized by the NPS Research Mandate (54 USC 100702) to collect this information. We will use this information to evaluate visitors' use and visitor experience of transportation within and among National Capital Region park units. Your responses are voluntary and anonymous. Your name and address have been requested for follow-up purposes only. At the completion of this collection all contact information will be destroyed and in no way be connected with the results of this survey. A Federal agency may not conduct or sponsor and you are not required to respond to, a collection of information unless it displays a


currently valid OMB Control Number.

Burden Estimate: We estimate that it will take an average of 20 minutes to complete this questionnaire. You may send comments concerning the burden estimates or any aspect of this information collection to the Social Science Program Chief, National Park Service, 1201 Oakridge Drive, Fort Collins, CO, 80525-5596; nps_nrss_social_science@nps.gov (email).



**United States Department
of the Interior**

NATIONAL PARK SERVICE
1849 C Street, N.W.
Washington, DC 20240



Spring/Summer, 2018

Dear [Park Name] Visitor:

Thank you for participating in this study. Our goal is to learn about the expectations, opinions, and interests of visitors to [Park Name]. This information will assist us in our efforts to better manage this park and to serve you.

This questionnaire is only being given to a select number of visitors, so your participation is very important. It should take about 20 minutes to complete after your trip.

When your trip is over, the adult in your group who will have the next birthday should complete this questionnaire. Seal it in the postage-paid envelope provided and drop it in any U.S. Postal Service mailbox.

If you have any questions, please contact RSG, Inc., 55 Railroad Row, White River Junction, VT 05001; ellen.rovelstad@rsginc.com (email).

We appreciate your help.





Sincerely,

Bob Vogel
National Capital Region
Regional Director

RETURN PROCEDURE

At the end of your trip:

1. Please have the adult in your group (at least 18 years old) who has the next birthday complete this questionnaire. That will help give us a statistically reliable sample.
2. For questions that use circles (O), please mark your answer by filling in the circle with **black or blue ink**. Please do not use pencil.

Like this: ● Not like this:    

3. Seal it in the postage-paid envelope provided.
4. Drop it in a U.S. Postal Service mailbox.

DIRECTIONS

Please have the adult in your group (at least 18 years old) having the next birthday complete this questionnaire.

In this questionnaire, your **personal group** is defined as you and anyone with whom you visited [Park Name] on this trip, such as a spouse, family, friends, etc. This does not include the larger group that you might have traveled with, such as a school, church, scout, or tour group.

A **visit** is defined as a time you traveled to [Park Name]. A **trip** is defined as the total extent of time away from your personal residence that could include multiple visits to [Park Name].

A. Trip Description

Topic Area 1 - GROUP5

1. Including yourself, how many people were in your personal group during your visit to [Park Name] on the day you were contacted for this survey?

_____ Number of adults (18 years or older)

_____ Number of children (under 18 years old)

Topic Area 1 - GROUP4

2. What type of group were you with during your visit to [Park Name] on the day you were contacted for this survey? Please mark (●) **one**.

Alone

Friends

Family

Family and friends

Commercial guided tour group

Outfitter/guide

Other organized group (such as business group, scout group, school group, etc.)

Other (Please specify): _____

B. Trip Planning

Topic Area 2 - ITIN13

3. About how long ago did you plan your trip to [Park Name]? Please mark (●) **one**.

Within the past month

2-3 months ago

4-5 months ago

6 months ago or more

Topic Area 2 - ITIN1

4. How would you describe your planning for this trip to [Park Name]? Please mark (●) **one**.

Carefully planned

Some pre-planning

Very little pre-planning

Spontaneous; no planning

C. Park Activities, Programs, and Services

Topic Area 5 - RecACT15

5. On this trip, in which of the following activities did you personally participate within [Park Name]? Please mark (●) **all that apply**.

- | | |
|--|--|
| <input type="radio"/> Viewing wildlife, natural features, scenery, wildflowers, etc. | <input type="radio"/> Creative arts (photography/drawing/painting/writing) |
| <input type="radio"/> Picnicking | <input type="radio"/> Camping |
| <input type="radio"/> Visiting a cultural or historic site | <input type="radio"/> Participating in ranger-led programs/tours |
| <input type="radio"/> Nature study | <input type="radio"/> Participating in fitness activities |
| <input type="radio"/> Driving for pleasure | <input type="radio"/> Visiting playgrounds |
| <input type="radio"/> Walking/short hike (less than 1 hour) | <input type="radio"/> Boating |
| <input type="radio"/> Day hiking (1 hour or more) | <input type="radio"/> Canoeing/kayaking |
| <input type="radio"/> Bicycling | <input type="radio"/> Horseback riding |
| <input type="radio"/> Running/jogging | <input type="radio"/> Seeing a performance |
| <input type="radio"/> Fishing | <input type="radio"/> Participating in sports activities |
| <input type="radio"/> Family gathering/reunion | <input type="radio"/> Roller skating/rollerblading |
| <input type="radio"/> Foraging/collecting edibles (e.g., mushrooms, truffles) | <input type="radio"/> Other (Please specify):
_____ |

Topic Area 5 - RecACT15

6. Of the activities listed in Question 12, which was your primary activity during your visit to [Park Name] on the day you were contacted for this survey?

OR

I did not have a primary activity on this visit to [Park Name].

Topic Area 2 - ACCOM3

7. a. On this trip, did you and your personal group plan to stay overnight away from your **permanent residence** either inside [Park Name] or within the nearby area (within a 1-hour drive/50 miles of [Park Name])?

- Yes
 No -> **Skip to Question 8**

Topic Area 2 - ACCOM4

b. Please list the number of nights you and your personal group planned to stay either inside [Park Name] or in the nearby area (within one hour).

_____ Number of nights inside [Park Name]

_____ Number of nights in the **nearby area** outside [Park Name]

D. Transportation and Travel

Topic Area 3 - TRANSEVAL2

8. These questions ask for your opinion about management and conditions within [Park Name]. Please indicate the extent to which you agree or disagree with each of the following statements. If the statement is not applicable, select **N/A**. (Please mark **●** **one response for each item.**)

	Strongly Disagree	Disagree	Neither agree or disagree	Agree	Strongly Agree	N/A
There is enough parking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There are enough road signs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There are enough trail signs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There are enough rules	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There are enough trails	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There is enough accessibility for people with disabilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Visitors should be required to use a shuttle bus (parking their private vehicles at park entrances)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Parks should be accessible by regional transit	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Limits should be placed on the number of people who can use certain trails at one time	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Limits should be placed on the number of people who can visit certain historic and cultural sites at one time	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Limits should be placed on the maximum size of a group that can use certain trails	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Topic Area 6 - PERSAFE1

9. Prior to your visit, did you or anyone in your personal group seek out or obtain any information regarding safety at [Park Name]? Please mark **●** **one**.

No

Yes - What information did you search for? (Please describe):

Topic Area 6 - PERSAFE34

10. Did you encounter any transportation-related safety issues during your visit to [Park Name]? Please mark (●) **one**.

No

Yes. Please describe the transportation-related safety issue(s):

Topic Area 3 - TRANSEVAL6

11. To what extent did the following factors impact your visit to [Park Name]? If the statement is not applicable, mark **N/A**. (Please mark (●) **one response for each item**.)

	Not at all	Very little	Somewhat	To a great extent	N/A
Traffic congestion on roads leading to [Park Name]	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Traffic congestion at entrance stations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lack of a sense of arrival/visual indication of arrival to sites	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Traffic congestion on roads within [Park Name]	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Parking congestion/shortages	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Traffic congestion at roadside pullouts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Crowding at scenic overlooks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Crowding at historic and cultural sites	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lack of advanced trip planning information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lack of real-time information about traffic and parking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wayfinding difficulty leading to or within [Park Name]	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Passenger crowding on public transit	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Parking in unendorsed areas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Intersection and roadway safety	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Accessibility barriers for people with disabilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pedestrian/vehicle conflicts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wildlife/vehicle conflicts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bicycle/vehicle conflicts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Pedestrian/bicycle/equestrian conflicts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Congestion at water access points	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (Please specify): _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Topic Area 2 - ITIN22

12. Prior to your trip to [Park Name], how did you and your personal group obtain information to plan the transportation and travel-related details of your trip? (Please mark (●) **all that apply in the left hand column**). For each source used, how helpful was the information you received? (Please mark (●) **one response for each source used**).

Used to Plan Trip		Not at all	Slightly Helpful	Modera telv	Very Helpful	Extrem elv
<input type="radio"/>	National Park Service websites	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	Federal or State websites	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	Other websites (Please specify); _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	Social media (e.g., Facebook, Twitter, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	State welcome center/visitors bureau/ chamber of commerce	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	Travel apps	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	Maps, brochures or pamphlets	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	Previous visits	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	Travel guides and tour books	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	Newspaper/magazine article	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	Radio/TV broadcasts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	Package tour companies	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	Word of mouth (e.g., Friends or relatives)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	Other (Please specify): _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Topic Area 3 - TRANSEVAL3

13. Thinking about your trip, would you have liked to have seen more of, the same, or less of each of the following facilities in [Park Name]? Please mark (●) **one response for each item**.

	Less	Sam	Mor
Trails for hiking, biking, or horseback riding	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Parking at key attractions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trails for all-terrain vehicles	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Roads for passenger vehicles	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Primitive roads that require high clearance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Boat launches, moorings and/or docks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Accessible (e.g., For wheelchairs) sites and facilities for people with disabilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public transportation stops close to park entrances	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (please specify): _____	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Topic Area 4 - DEST1

14. Upon arrival to [Park Name], were you able to find your destination(s) using the road signs and maps posted? Please mark (●) **one**.

- Yes, I found my destination(s) easily
- Yes, I found my destination(s) but it took some time
- No, I was unable to find my destination(s) with road signs and maps
- No, I didn't use road signs and/or posted maps

Topic Area 3 - TRANSMODE2

15. How did you get to [Park Name] on this trip? Please mark (●) **all that apply**.

	Transportation to [Park Name] in the National
Walk/hike	<input type="radio"/>
Bicycle - Personal	<input type="radio"/>
Bicycle - Bike share	<input type="radio"/>
Park shuttle bus	<input type="radio"/>
Public transportation - Bus	<input type="radio"/>
Public transportation - Subway/Metro	<input type="radio"/>
Personal vehicle	<input type="radio"/>
Rented vehicle	<input type="radio"/>
Taxi or similar transportation	<input type="radio"/>
Motorcycle	<input type="radio"/>
Train	<input type="radio"/>
Commercial aircraft	<input type="radio"/>
Other (Please specify): _____	<input type="radio"/>

Topic Area 3 - TRANSMODE9

16. Below are different alternative transportation options offered at some NPS sites. Considering your visit to [Park Name], please tell us how likely you would be to consider using each transportation option. Please mark (●) **one response for each item.**

	Would not consider	Might or might not	Would consider
A bus or tram that takes passengers to different points in the park (such as the Visitor Center/overlooks, and special areas)?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
A bike that was offered through a Bike Share Program for use while in the park?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
A bus or tram that provides a guided tour of the park with information about the park and its resources?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Topic Area 3 - TRAFFIC3

17. Please mark (●) **one response for each statement** that describes how problematic each of the following issues was for you while visiting [Park Name].

	Not a problem	Small problem	Moderate	Big
Condition of roads	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Condition of trails and walkways	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Residential development of the surrounding area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Commercial development of the surrounding area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of parking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
People walking on, across, or along the road	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Too many people	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Accessibility barriers for people with disabilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Road traffic noise that interferes with enjoyment of natural sounds and quiet	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lack of transportation options to the sites I want to visit	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lack of signs on highways directing you to NPS sites	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lack of signs directing you around park roads	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Lack of signs directing you on trails and walkways	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Traffic congestion	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cars parked illegally (e.g., on road shoulders)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Interactions between motorized and non-motorized forms of transportation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lack of accessibility for people with physical disabilities or who have difficulty walking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lack of public transportation options to get to NPS sites	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lack of transportation between public transportation stops and NPS site entrances	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lack of transportation options to access NPS sites without a personal automobile	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Use of multiple modes of transportation on the same facilities (e.g., bicycles, buses, and pedestrians on the same roads)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

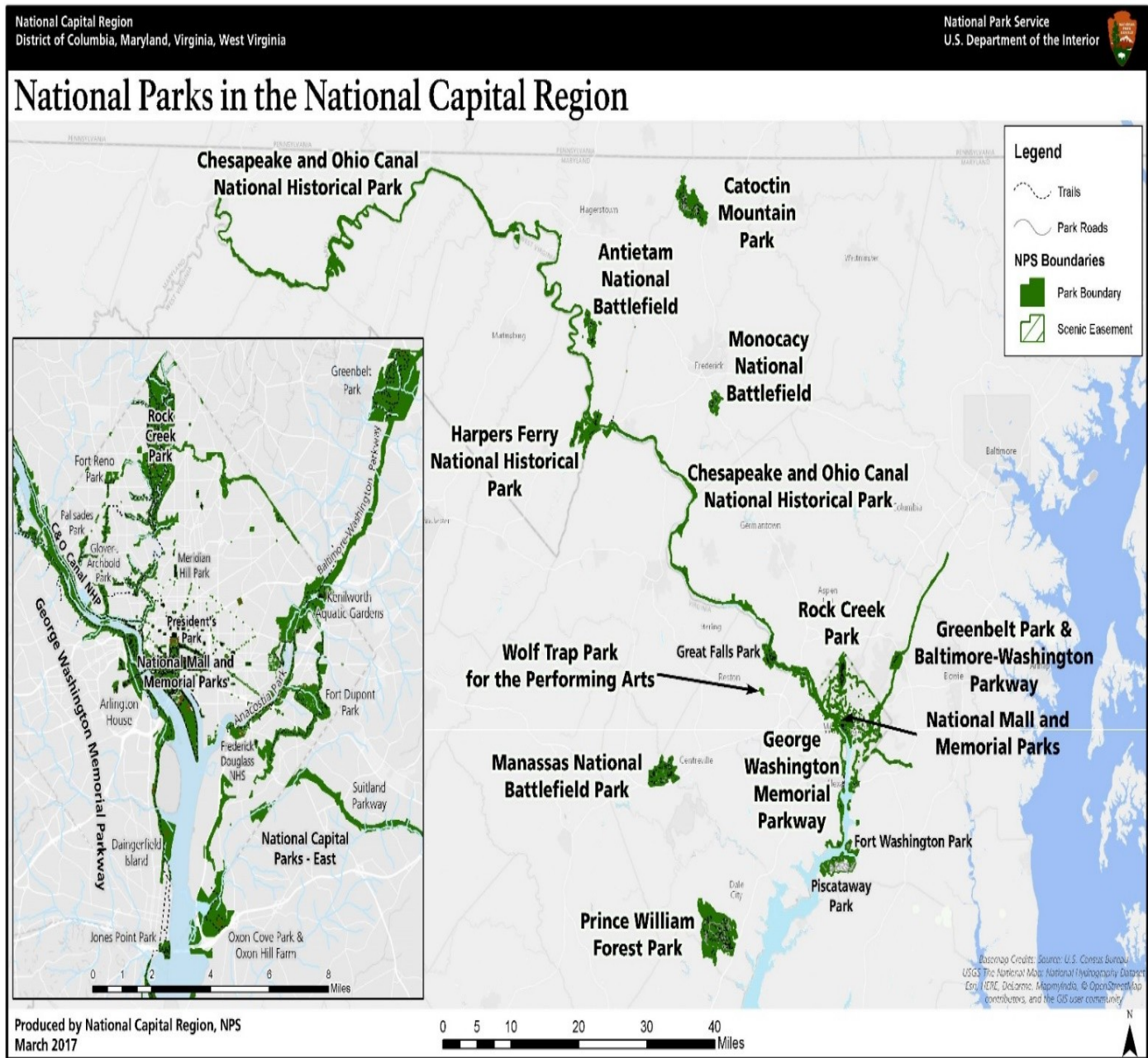
Topic Area 3 - TRANSERV9

18. How well did your overall travel experience to [Park Name] live up to your expectations? Please mark (●) **one**.

- Significantly above my expectations
- Above my expectations
- Met my expectations
- Below my expectations
- Significantly below my expectations

E. Transportation and Travel in the National Capital Region

The next group of questions asks about your visitation and experiences in parks managed by the National Park Service (NPS sites) within the National Capital Region. The map below depicts the National Capital Region and associated parks. Please refer to this map when answering the questions in this section.



Topic Area 4 - DEST18

19. On the trip when you were contacted for this survey, which other National Park Service (NPS) sites in the National Capital Region did you and your personal group visit? Please mark (●) **all that apply**.

- | | |
|--|--|
| <input type="radio"/> Anacostia Park | <input type="radio"/> Baltimore-Washington Parkway |
| <input type="radio"/> Antietam National Battlefield | <input type="radio"/> Greenbelt Park |
| <input type="radio"/> Catocin Mountain Park | <input type="radio"/> Carter G. Woodson Home National Historic Site |
| <input type="radio"/> Chesapeake & Ohio Canal National Historical Park | <input type="radio"/> Chesapeake & Ohio Canal National Historical Park |
| <input type="radio"/> Arlington House | <input type="radio"/> Frederick Douglass National Historical Site |
| <input type="radio"/> Clara Barton National Historic Site | <input type="radio"/> Kenilworth Park and Aquatic Gardens |
| <input type="radio"/> George Washington Memorial Parkway | <input type="radio"/> Mary McLeod Bethune Council House National Historic Site |
| <input type="radio"/> Glen Echo Park | <input type="radio"/> Pennsylvania Avenue National Historic Site |
| <input type="radio"/> Jones Point Park | <input type="radio"/> Belmont-Paul Women's Equality National Monument |
| <input type="radio"/> Theodore Roosevelt Island | <input type="radio"/> Ford's Theatre National Historic Site |
| <input type="radio"/> Harpers Ferry National Historical Park | <input type="radio"/> Prince William Forest Park |
| <input type="radio"/> Manassas National Battlefield Park | <input type="radio"/> Rock Creek Park |
| <input type="radio"/> Monocacy National Battlefield | <input type="radio"/> Wolf Trap National Park for the Performing Arts |
| <input type="radio"/> Fort Washington Park | <input type="radio"/> White House |
| <input type="radio"/> Oxon Hill Farm | <input type="radio"/> National Mall and Associated Monuments/Memorials |
| <input type="radio"/> Fort Circle Parks | <input type="radio"/> Old Post Office Tower |
| <input type="radio"/> Piscataway Park | <input type="radio"/> Dyke Marsh |

Topic Area 4 - VISHIS6

20. How often do you generally visit NPS sites in the National Capital Region? Please mark (●) **one**.

- Not at all
- Once or twice per year
- Several times per year
- Not sure

Topic Area 4 - DEST3

21. On the trip when you were contacted for this survey, were you and your personal group able to visit all the NPS sites in the National Capital Region that you planned to? Please mark (●) **one**.

- Yes -> **Skip to Question 24**
- No

Topic Area 4 - DEST4

22. If you were unable to visit a NPS site in the National Capital Region, what reasons prevented you from visiting those sites? Please mark (●) **all that apply**.

- Not enough time
- Trail closure
- Road closure
- Inadequate display of safety information
- Bad weather
- Inadequate display of road signs/maps
- Too crowded
- Unsafe road
- Public transportation to the site was not available
- Too much parking congestion
- Too much traffic congestion
- Accessibility barriers for disabled visitors (Please specify): _____
- Other (Please specify): _____

Topic Area 3 - TRANSERV1

23. Does lack of public transportation prevent you from visiting NPS sites in the National Capital Region as often as you would like? Please mark (●) **one**.

- Yes
- No

Topic Area 2 - INFOSOURCE13

24. Did you and your personal group have the type of information about NPS Sites in the National Capital Region you needed during your trip? Please mark (●) **one**.

- Yes
- No (Please specify information you needed but didn't have on your trip):

Topic Area 3 - TRANSERV8

25. How would you rate the overall travel experience in the National Capital Region on your trip? Please mark (●) **one**.

- Excellent
- Good

- Fair
- Poor
- Very poor

Topic Area 9 - OPMGMT10

26. Is there anything else you would like to tell us about NPS sites' facilities, services, or recreational opportunities in the National Capital Region?

E. Background

Topic Area 1 - GROUP7

27. Did anyone in your personal group have disabilities that made it difficult to access or participate in park activities or services in [Park Name]? Please mark (●) **one**.

No -> **Skip to Question 28**

Yes

a. **If Yes**, on the visit where you were contacted to participate in this survey, what activities or services did the person(s) have difficulty accessing or participating in? (Please describe):

b. Which barriers did the individual experience? Please mark (●) **all that apply**.

- Difficulty hearing ranger programs, bus drivers, audio-visual exhibits or programs, or information desk staff even with hearing aid
- Hearing devices not available
- Hearing devices that did not work
- Difficulty seeing exhibits, directional signs, visual aids that are part of programs, even with prescribed glasses or due to blindness
- Difficulty accessing facilities, services, or programs even with walking aid and/or wheelchairs
- Difficulty accessing National Park Service websites
- The [Park Name] website was not fully accessible
- The [Park Name] website did not provide enough information to prepare for a visit to the park
- The [Park Name] website did not provide information about accessibility of programs and visiting the park
- Other (Please specify): _____

Topic Area 1 - GROUP3 & Topic Area 1 - RES2

28. For your personal group during your visit to [Park Name] on the day you were contacted for this survey, please provide the following information. (**If you don't know the answer, enter "DK."**)

	Current Age	U.S. ZIP code or name of country other than U.S.
Yourself	_____	_____
Member #2	_____	_____
Member #3	_____	_____
Member #4	_____	_____

Topic Area 1 - GEND1 & Topic Area 1 - RACE/ETH1

29. For your personal group during your visit to [Park Name] on the day you were contacted for this survey, please provide the following information. Please mark (●) **one for each group member, including yourself, for gender and Hispanic or Latino. (If you don't know the answer, mark (●) "Don't know.")**

	Yourself	Member #2	Member #3	Member #4
Male	○	○	○	○
Female	○	○	○	○
Hispanic or Latino	○	○	○	○
Not Hispanic or Latino	○	○	○	○
Don't know	—	○	○	○

Topic Area 1 - RACE/ETH3

30. For your personal group during your visit to [Park Name] on the day you were contacted for this survey, please provide the following information. Please mark (●) **one or more for each group member, including yourself. (If you don't know the answer, mark (●) "Don't know.")**

	Yours elf	Member #2	Member #3	Member #4
American Indian or Alaska Native	○	○	○	○
Asian	○	○	○	○
Black or African	○	○	○	○
Native Hawaiian or other Pacific Islander	○	○	○	○
White	○	○	○	○
Don't know	—	○	○	○

Topic Area 1 - EDUC1

31. For your personal group during your visit to [Park Name] on the day you were contacted for this survey, what is the highest level of formal education completed by each member of your group? Please mark (●) **one for each group member, including yourself. (If you don't know the answer, mark (●) "Don't know.")**

	Yoursel f	Memb er #2	Memb er #3	Memb er #4
Less than high school	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Some high school	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
High school graduate or GED	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Some college, business, or trade school	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
College, business, or trade school graduate	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Some graduate school	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Master's, doctoral, or professional degree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Don't know	—	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Topic Area 10 - ECON12

32. Which category best represents your annual household income? Please mark (●) **one.**

- Less than \$25,000
 \$25,000 to \$34,999
 \$35,000 to \$49,999
 \$50,000 to \$74,999
 \$75,000 to \$99,999
 \$100,000 to \$149,999
 \$150,000 to \$199,999
 \$200,000 or more