****OMB Control Number: 1024-0224

Expiration Date:

**Glacier Bay National Park**

**2018 Visitor Survey**

**[Day Boat and Expedition Tours]**

**Paperwork Reduction and Privacy Act Statements:** The Paperwork Reduction Act requires us to tell you why we are collecting this information, how we will use it, and whether or not you have to respond. We are authorized by the National Park Service Protection Interpretation and research in System (54 USC §100702) to collect this information.. The routine uses of this information will be for the benefit of NPS Managers and Planning staff Glacier Bay National Park in future initiatives related to existing visitor use patterns, experiences, and perspectives about backcountry recreation within the park. Your participation is completely voluntary and can end the process at any time without being penalized in any way for choosing to do so. All paper versions of the information collected will be destroyed at the end of the collection period and no personal identifiable records will be maintained or stored for any purposes. Data collected will only be reported in aggregates and no individually identifiable responses will be reported. A Federal agency may not conduct or sponsor, and you are not required to respond to, a collection of information unless it displays a currently valid OMB Control Number (1024-0224). We estimate that it will take about 10 minutes to complete this questionnaire. You may send comments concerning any aspect of this information collection to Chris Monz, Department of Environment and Society, Utah State University; chris.monz@usu.edu (email);; or Phadrea Ponds, NPS Information Collection Coordinator, Fort Collins, CO 80525, pponds@nps.gov (email).

1) In the past 5 years, how many trips have you made to Glacier Bay National Park, **including this trip**?

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| □ Once, this is my first time. | □ 2 | □ 3 | □ 4-10 | □ > 10 |

If you answered >10, please specify how many times you have visited. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**(Numeric value only)**

2) Over your lifetime, how many trips have you made to Glacier Bay National Park, **including this trip**?

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| □ Once, this is my first time. | □ 2 | □ 3 | □ 4-10 | □ > 10 |

If you answered >10, please specify how many times you have visited. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**(Numeric value only)**

3) Is this trip on the day boat your **only** experience in Glacier Bay National Park (GBNP) backcountry during your current visit?

* YES
* NO

If NO, how long did you spend in the GBNP backcountry wilderness, outside of Bartlett Cove?

**Hours** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ **Days** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**What was your destination?** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

4) What about Glacier Bay National Park **added most** to your experience, not including visitor services?

5) What about Glacier Bay National Park **detracted most** from your experience, not including visitor services?

6) What about your Glacier Bay National Park wilderness experience added most to your ability to experience adventure?

7) Were you able to experience a connection to nature and a sense of renewal during your wilderness experience in Glacier Bay National Park?

* No If no, why not?\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
* YES If yes, how? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

8) Indicate your level of agreement or disagreement with each of the statements.

Please select **only one** response for each item.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **Strongly Disagree** | **Disagree** | **Neutral** | **Agree** | **Strongly Agree** |
| Glacier Bay National Park means a lot to me. |  |  |  |  |  |
| I enjoy [recreating] in Glacier Bay National Park more than in any other park |  |  |  |  |  |
| I am very attached to Glacier Bay National Park |  |  |  |  |  |
| I wouldn't substitute any other [park, wilderness area] for [what] I do in Glacier Bay National Park. |  |  |  |  |  |
| I identify strongly with Glacier Bay National Park. |  |  |  |  |  |
| I get more satisfaction out of visiting Glacier Bay National Park than from visiting any other [wilderness] area |  |  |  |  |  |
| A [wilderness experience] in Glacier Bay National Park is more important than a [wilderness experience] in any other place. |  |  |  |  |  |
| No other place can compare to Glacier Bay National Park |  |  |  |  |  |

9) Please rate the quality of your experience in the following areas based on your visit within Glacier Bay National Park (GBNP). Please select only one response for each item.

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | **QUALITY** | | | | | |
| **Quality of….** | **Not Applicable** | **VERY POOR** | **POOR** | **AVERAGE** | **GOOD** | **VERY GOOD** |
| **Natural Connection & Renewal**  (e.g., experiencing a spiritual connection with nature; experiencing a positive change in mood) |  |  |  |  |  |  |
| **Opportunities for Adventure**  (e.g., experiencing a sense of challenge; being  self-reliant in the wilderness) |  |  |  |  |  |  |
| **Experience Glaciers**  (e.g., viewing scenic beauty and glaciers; experiencing a recently glaciated, dynamic landscape) |  |  |  |  |  |  |
| **Opportunities to View Wildlife**  (e.g., viewing and photographing wildlife in nature) |  |  |  |  |  |  |

10) Please indicate whether you **saw** any of the following during your Glacier Bay National Park visit. If you did, please indicate **how many** and if you were **bothered by** what you saw.

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  |  |  | **If seen, how much did this bother you?** | | | | |
|  | **Seen during**  **your trip** | | **Total number seen during trip** | **Not at All** | **Slightly** | **Moderately** | **Very** | **Extremely** |
| Cruise ships | **NO** | **YES ** |  | 1 | 2 | 3 | 4 | 5 |
| Kayaks | **NO** | **YES ** |  | 1 | 2 | 3 | 4 | 5 |
| Tents on the beach | **NO** | **YES ** |  | 1 | 2 | 3 | 4 | 5 |
| Motorized boats (other than cruise ships) | **NO** | **YES ** |  | 1 | 2 | 3 | 4 | 5 |
| People on the beach | **NO** | **YES ** |  | 1 | 2 | 3 | 4 | 5 |
| Litter | **NO** | **YES ** |  | 1 | 2 | 3 | 4 | 5 |
| Groups you saw who were on land | **NO** | **YES ** |  | 1 | 2 | 3 | 4 | 5 |
| Groups you saw who were on the water | **NO** | **YES ** |  | 1 | 2 | 3 | 4 | 5 |
| Propeller-driven aircraft | **NO** | **YES ** |  | 1 | 2 | 3 | 4 | 5 |

11) Did the actions or behavior of any other group or individual interfere with your enjoyment of the wilderness on this trip?

* NO
* YES

If YES, how did they specifically interfere with your enjoyment of this trip?

12) How would you describe your current knowledge of “Leave No Trace” practices? Please select only one number.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **No Knowledge** | **Very Limited** | **Limited** | **Fair** | **Above Average** | **Extensive** |
| 0 | 1 | 2 | 3 | 4 | 5 |

13) How would you characterize your interaction with wilderness on this trip?

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| None at all |  | Very little |  | Moderate |  | Quite a bit |  | A great deal |
|  |  |  |  |  |  |  |  |  |

Please describe how you interacted with wilderness during this trip.

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

14) Please provide the following information:

a) What is your home ZIP code? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ **OR**, what country are you fro\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

15) How many people were in your group, **including you**? \_\_\_\_\_\_\_ [Number of people]

16) What is your age? \_\_\_\_\_\_\_\_\_

17) What is your gender?

Male

Female

18) Are there any other comments you would like to provide the park regarding your wilderness experience from the day boat or the way the park manages wilderness in Glacier Bay National Park?

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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