

TIF FORM TABLE OF CHANGES

1652-0044 DHS TRIP

	Original Text	Changed Text	Reason for Changes
1	<p>Department of Homeland Security Traveler Redress Inquiry Program (DHS TRIP)</p> <p>Thank you for contacting the Department of Homeland Security Traveler Redress Inquiry Program (DHS TRIP). DHS TRIP is a single point of contact for U.S and non-U.S citizens who have inquiries or seek resolution regarding difficulties they experience during their travel while undergoing screening at transportation hubs, such as airports and train stations, or while crossing U.S. borders.</p> <p>If your concern relates solely to a belief that your personal information has been misused or that your civil rights have been violated, you may skip to Section II of this form.</p> <p>An electronic application may be submitted at www.dhs.gov/TRIP and may be significantly faster.</p> <p>Submitting the DHS TRIP Application:</p> <p>An electronic application may be submitted at www.dhs.gov/TRIP, and may be significantly faster.</p> <p>1. <u>On behalf of another person:</u> DHS TRIP requires a DHS Form 590 Authorization to Release Information to Another Person designating a representative for the traveler. U.S. privacy laws prohibit any discussion about this case absent the traveler’s express written consent. To represent the traveler, please instruct the traveler to complete and return the DHS Form 590. The G-28 is not used by this program. To obtain a copy of this form please visit http://www.dhs.gov/step-2-how-use-dhs-trip.</p> <p>2. <u>Family Applying for Redress:</u> DHS TRIP cannot accept family applications for any reason. Each person in a family</p>	<p>Department of Homeland Security Traveler Redress Inquiry Program (DHS TRIP)</p> <p>Thank you for contacting the Department of Homeland Security Traveler Redress Inquiry Program (DHS TRIP). DHS TRIP is a single point of contact for U.S and non-U.S citizens who have inquiries or seek resolution regarding difficulties they experience during their travel while undergoing screening at transportation hubs, such as airports and train stations, or while crossing U.S. borders. If you wish to apply, you must complete a Traveler Inquiry Form and provide certain required documentation. Your application can be e-mailed or mailed to DHS TRIP. E-mailed applications may be processed more quickly than mailed applications. Below are details regarding submitting a DHS TRIP application.</p> <p>If your concern relates solely to a belief that your personal information has been misused or that your civil rights have been violated, you may skip to Section II of this form.</p> <p>While you may apply via email or surface mail, submitting an electronic application at www.dhs.gov/TRIP may be significantly faster.</p> <p>Submitting the DHS TRIP Application:</p> <p>1. <u>On Behalf of Another Person:</u> DHS TRIP requires a DHS Form 590, Authorization to Release Information to Another Person, which permits DHS TRIP to communicate with and provide information to someone other than the traveler, including someone serving as a representative for the traveler. U.S. privacy laws prohibit any discussion about this case absent the traveler’s express written consent. To authorize DHS to release information about the traveler to a third party, the traveler must complete and return the DHS Form 590. The G-28 is not used by this program. To obtain a copy of this form please visit http://www.dhs.gov/step-2-how-use-dhs-trip</p> <p>2. <u>Family or Group Applying for Redress:</u> DHS TRIP cannot accept family or group applications for any reason. Each individual that</p>	<p>Additional information that provides the applicant with what TRIP is and critical information about the application process for TRIP. Edited instructions 1-3 and added instructions 4 and 5.</p>

<p>that is seeking redress must submit a separate application along with a copy of a valid, unexpired travel document, e.g., passport. If the applicant is a minor (i.e., a child under age 18), a parent may apply on their behalf; however, the information provided in the application must be specific to the child seeking redress. Each redress requestor may also apply online by visiting: www.dhs.gov/trip. A parent is not required to complete a DHS Form 590.</p> <p>3. <u>Required Documents:</u> The traveler applying for redress must attest under penalty of perjury that the facts stated in the application for redress are true and correct. The applicant must sign the document to continue with the application; it cannot be signed on behalf of someone unless the application is for a minor. Please sign the appended document and include your Redress Control Number at the top of the form (if available). In addition, our program requires the submission of at least one government issued photograph-bearing travel document. In each document, DHS TRIP must be able to discern your facial features, and the information must be legible. It is strongly recommended that travelers submit a copy of a passport since it is required for international travel. Please note that our program does not accept expired travel documents. In the case of a child, we advise parents to submit a copy of the child's birth certificate. Do not send the original document. Please note that the provision of the identity document is a program requirement that DHS TRIP cannot waive. If, the traveler only selects the Privacy box in Section II, no documents are required; however, if further review is needed, having documents will significantly accelerate the process.</p>	<p>is seeking redress must submit a separate application along with a copy of a valid, unexpired travel document, e.g., passport. If the applicant is a minor (i.e., a child under age 18), a parent or guardian may apply on his/her behalf; however, the information provided in the application must be specific to the child seeking redress. Each redress requestor may also apply online by visiting www.dhs.gov/TRIP. A parent/guardian is not required to complete a DHS Form 590.</p> <p>3. <u>Required Documents:</u> The traveler applying for redress must attest under penalty of perjury that the facts stated in the application for redress are true and correct. The applicant must sign the document to continue with the application; it cannot be signed on behalf of someone unless the application is for a minor. In addition, our program requires the submission of at least one government issued photograph bearing travel document. In each document, DHS TRIP must be able to discern your facial features, and the information must be legible. It is strongly recommended that travelers submit a copy of a passport since it is required for international travel. Please note that our program does not accept expired travel documents. If the application is for a minor, parents or guardians may submit a copy of the minor's birth certificate if no driver's license or state-issued identification card is available. Do not send the original document. Please note that the provision of the identity document is a program requirement that DHS TRIP cannot waive.</p> <p>4. <u>Privacy Issue:</u> If the traveler only selects the Privacy box in Section II, no documents are required; however, having documents will significantly accelerate the process if further review is needed.</p> <p>5. <u>Civil Rights and Civil Liberties Issue:</u> If the traveler wishes to make a civil rights and civil liberties complaint, he/she may use the following link to learn more about the DHS Office for Civil Rights and Civil Liberties (CRCL) or use the CRCL Complaint Tool to file a complaint. http://www.dhs.gov/xlibrary/assets/crcl-complaint-submission-form-english.pdf. CRCL investigates allegations that DHS employees, programs or activities have violated a civil right or civil liberty, including, but not limited to: discrimination based on race, religion, national origin, gender or disability; abusive or coercive questioning; and unreasonable searches and</p>	
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2	<p>Your Travel Experience Participation in the DHS Traveler Redress Inquiry Program is voluntary. If you wish to apply, complete this Traveler Inquiry Form; provide your original signature and e-mail it with a copy of at least one unexpired photograph-bearing, government-issued travel document (e.g., driver's license or unexpired passport) to: DHSTRIP@dhs.gov or mail it to: DHS Traveler Redress Inquiry Program (DHS TRIP), TSA-901, 601 South 12th Street, Arlington, VA 20598-6901. Each person in a family or other traveling group seeking redress must submit a separate application.</p> <p><input type="checkbox"/> I was traveling with someone.</p>	<p>Your Travel Experience Participation in the DHS Traveler Redress Inquiry Program is voluntary. If you wish to apply, complete this Traveler Inquiry Form; provide your original signature and e-mail it with a copy of at least one unexpired photograph-bearing government-issued travel document (e.g., driver's license or unexpired passport) to: TRIP@dhs.gov or mail it to: DHS Traveler Redress Inquiry Program (DHS TRIP), TSA-901, 601 South 12th Street, Arlington, VA 20598-6901. Each person in a family or other traveling group seeking redress must submit a separate application.</p>	Removed the option <input type="checkbox"/> I was traveling with someone.
3	<p>Incidents Related to Flight</p> <p>INCIDENTS RELATED TO FLIGHT: Please provide the following information relating to your inquiry (not required, but helpful in processing your request):</p> <p><input type="checkbox"/> Domestic Flight - Flight originating in the United States and ending in the United States.</p> <p><input type="checkbox"/> International Flight - Flight that enters or exits the United States</p> <p>Date: / / US Airport: Airline: Flight#: </p>	<p>Incidents Related to Flight</p> <p>INCIDENTS RELATED TO FLIGHT: Please provide the following information relating to your inquiry (not required, but helpful in processing your request*):</p> <p>Flight Date: / / Airport: Airline: Flight#: #49999</p> <p><input type="checkbox"/> Domestic Flight - Flight originating in the United States and ending in the United States</p> <p><input type="checkbox"/> International Flight - Flight that enters or exits the United States</p>	Rearranged information to help clarify the travel screening incident that occurred. No change in language.
4	<p>Please check ALL scenarios that describe your travel experience (required):</p> <p><input type="checkbox"/> I was subjected to additional screening by TSA Security Officers when going through an airport security checkpoint.</p> <p><input type="checkbox"/> I was denied boarding.</p> <p><input type="checkbox"/> I was detained by an official/agent during my travel experience.</p> <p><input type="checkbox"/> I received an "SSSS" on my boarding pass.</p> <p><input type="checkbox"/> I was unable to print a boarding pass at the airport kiosk or at home.</p> <p><input type="checkbox"/> I was directed to the ticket counter.</p>	<p>Please check ALL scenarios that describe your travel experience (required):</p> <p><input type="checkbox"/> I was subjected to additional pre-board screening by officials/agents when going through an airport security checkpoint.</p> <p><input type="checkbox"/> I was denied boarding.</p> <p><input type="checkbox"/> I was delayed by an official/agent during my travel experience.</p> <p><input type="checkbox"/> I received an "SSSS" on my boarding pass.</p> <p><input type="checkbox"/> I was unable to print a boarding pass/directed to ticket counter.</p> <p><input type="checkbox"/> Other (Please explain in Section III: Incident Details).</p> <p>*If you have multiple flights, please provide the</p>	Checkboxes are divided based on aviation and border screening concerns. Streamlined options with clarifying language and deleting the following options: <input type="checkbox"/> I was directed to the ticket counter. <input type="checkbox"/> The

	<input type="checkbox"/> The airline ticket agent stated that I am on a Federal Government Watch List. <input type="checkbox"/> The airline ticket agent took my identification and called someone before handing me a boarding pass. <input type="checkbox"/> Other (Please explain in Section III: Incident Details)	information in Section III: Incident Details.	airline ticket agent stated that I am on a Federal Government Watch List. <input type="checkbox"/> The airline ticket agent took my identification and called someone before handing me a boarding pass.																																
5	<p>INCIDENTS RELATED TO PORTS OF ENTRY, IMMIGRATION, CUSTOMS, OR BORDER PATROL:</p> <table border="1" data-bbox="228 905 699 1041"> <tr> <td>Date of Entry into U.S.:</td> <td>____/____/____</td> <td>Name of Airline or Ship:</td> <td>_____</td> </tr> <tr> <td>Port of Entry into U.S.:</td> <td>_____</td> <td>Flight or Cruise Number:</td> <td>_____</td> </tr> <tr> <td>Departure Date from U.S.:</td> <td>____/____/____</td> <td>U.S. Airport:</td> <td>_____</td> </tr> <tr> <td>U.S. Port of Departure:</td> <td>_____</td> <td>Name at Entry into U.S.:</td> <td>_____</td> </tr> </table> <p>Please check ALL scenarios that describe your travel experience (required):</p> <input type="checkbox"/> I was referred for secondary screening when clearing U.S. Customs and Border Protection. <input type="checkbox"/> I was denied entry into the United States. <input type="checkbox"/> My Electronic System for Travel Authorization (ESTA) application was denied. <input type="checkbox"/> I am a foreign student or exchange visitor who is unable to travel due to my status. <input type="checkbox"/> I was told my fingerprints were incorrect or of poor quality. <input type="checkbox"/> I was given an information sheet by a CBP Officer. <input type="checkbox"/> Other (Please explain in Section III: Incident Details)	Date of Entry into U.S.:	____/____/____	Name of Airline or Ship:	_____	Port of Entry into U.S.:	_____	Flight or Cruise Number:	_____	Departure Date from U.S.:	____/____/____	U.S. Airport:	_____	U.S. Port of Departure:	_____	Name at Entry into U.S.:	_____	<p>INCIDENTS RELATED TO PORTS OF ENTRY, IMMIGRATION, CUSTOMS, OR BORDER PATROL:</p> <table border="1" data-bbox="716 905 1252 1041"> <tr> <td>Date of Entry into U.S.:</td> <td>____/____/____</td> <td>Name of Airline or Ship:</td> <td>_____</td> </tr> <tr> <td>Port of Entry into U.S.:</td> <td>_____</td> <td>Flight or Cruise Number:</td> <td>_____</td> </tr> <tr> <td>Departure Date from U.S.:</td> <td>____/____/____</td> <td>U.S. Airport:</td> <td>_____</td> </tr> <tr> <td>U.S. Port of Departure:</td> <td>_____</td> <td>Name at Entry into U.S.:</td> <td>_____</td> </tr> </table> <p>Please check ALL scenarios that describe your travel experience (required):</p> <input type="checkbox"/> I was referred for secondary screening when clearing U.S. Customs and Border Protection. <input type="checkbox"/> I was denied entry into the United States. <input type="checkbox"/> My Electronic System for Travel Authorization (ESTA) application was denied. <input type="checkbox"/> I am a foreign student or exchange visitor who is unable to travel due to my status. <input type="checkbox"/> I was given an information sheet by a CBP Officer. <input type="checkbox"/> Other (Please explain in Section III: Incident Details)	Date of Entry into U.S.:	____/____/____	Name of Airline or Ship:	_____	Port of Entry into U.S.:	_____	Flight or Cruise Number:	_____	Departure Date from U.S.:	____/____/____	U.S. Airport:	_____	U.S. Port of Departure:	_____	Name at Entry into U.S.:	_____	Removed option: <input type="checkbox"/> I was told my fingerprints were incorrect or of poor quality.
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6	<p>I. Privacy & Civil Rights and Civil Liberties</p> <input type="checkbox"/> I believe my privacy has been violated because an official/agent exposed	<p>I. Incidents Related to Privacy:</p> <input type="checkbox"/> I believe my privacy has been violated because an official/agent exposed or inappropriately shared my personal information.	Privacy Data on its own. Removed CRCL section																																

<p>or inappropriately shared my personal information.</p> <p>Please note that if this application only concerns a privacy issue, you only need to fill out your name and contact information in Sections IV and V.</p> <p>If you feel your civil rights have been violated, please use the following link to learn more about the Office for Civil Rights and Civil Liberties (CRCL) or use the CRCL Complaint Tool to file a complaint.</p> <p>http://www.dhs.gov/xlibrary/assets/crcl-complaint-submission-form-english.pdf</p> <p>CRCL investigates allegations that DHS employees, programs or activities have violated a civil right or civil liberty, including, but not limited to: discrimination based on race, religion, national origin, gender or disability; abusive or coercive questioning; and unreasonable searches and seizures.</p>	<p>Please note that if this application only concerns a privacy issue, in Section IV you don't need to fill out more than your name (no need to fill out Other Names Used, Date of Birth, Place of Birth, etc.).</p>																	
<p>7 IV. Personal Information (Required)</p> <p><u>IV. Personal Information (Required)</u></p> <p>Full Name: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p><small>First Name Middle Name Last Name Suffix</small></p> <p>Other Names Used: <input type="text"/></p> <p><small>(if applicable)</small></p> <p>Date of Birth: <input type="text"/> / <input type="text"/> / <input type="text"/> Place of Birth: <input type="text"/></p> <p><small>mm/dd/yyyy City or Town/Country</small></p> <p><input type="checkbox"/> Male <input type="checkbox"/> Female Height: <input type="text"/> Weight: <input type="text"/> Hair Color: <input type="text"/> Eye Color: <input type="text"/></p>	<p>IV. Personal Information (Required)</p> <p><u>IV. Personal Information (Required)</u></p> <p>Full Name: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p> <p><small>First Name Middle Name Last Name Suffix</small></p> <p>Other Names Used: <input type="text"/></p> <p><small>(if applicable)</small></p> <p>Date of Birth: <input type="text"/> / <input type="text"/> / <input type="text"/> Place of Birth: <input type="text"/></p> <p><small>mm/dd/yyyy City or Town/Country</small></p> <p><input type="checkbox"/> Male <input type="checkbox"/> Female Height: <input type="text"/> Weight: <input type="text"/> Hair Color: <input type="text"/> Eye Color: <input type="text"/></p> <p>Select: <input type="checkbox"/> US Person (Legal Permanent Resident or US Citizen) <input type="checkbox"/> Non-US Person</p>	<p>New personal data option added. Select: US Person Legal Permanent Resident or US citizen; Non-US Person</p>																
<p>8 VI. Attorney/Representative Information (Required if applicable) To obtain a copy of the DHS Form 590 Authorization to Release Information to Another Person designating a representative for the traveler, please visit http://www.dhs.gov/step-2-how-use-dhs-trip.</p>	<p>VI. Attorney/Representative Information (Required if applicable) To obtain a copy of the DHS Form 590 Authorization to Release Information to Another Person, please visit http://www.dhs.gov/step-2-how-use-dhs-trip.</p>	<p>Removed language, "designating a representative for the traveler"</p>																
<p>9 VII. Identity Documentation</p> <table border="1" data-bbox="175 1493 699 1757"> <tr> <td data-bbox="175 1493 224 1545"><input type="checkbox"/></td> <td data-bbox="224 1493 326 1545">Global Entry</td> <td data-bbox="326 1493 386 1545"></td> <td data-bbox="386 1493 699 1545">Global Entry Number: <input type="text"/></td> </tr> <tr> <td data-bbox="175 1545 224 1598"><input type="checkbox"/></td> <td data-bbox="224 1545 326 1598">Global Entry</td> <td data-bbox="326 1545 386 1598"></td> <td data-bbox="386 1545 699 1598">Global Entry Number: <input type="text"/></td> </tr> <tr> <td data-bbox="175 1598 224 1661"><input type="checkbox"/></td> <td data-bbox="224 1598 326 1661">Global Entry</td> <td data-bbox="326 1598 386 1661"></td> <td data-bbox="386 1598 699 1661">Date of Issuance: <input type="text"/></td> </tr> <tr> <td data-bbox="175 1661 224 1757"><input type="checkbox"/></td> <td data-bbox="224 1661 326 1757">Global Entry</td> <td data-bbox="326 1661 386 1757"></td> <td data-bbox="386 1661 699 1757">Date of Expiration: <input type="text"/></td> </tr> </table> <p>Highlighted red - deleted in changed text</p> <p>Highlighted yellow - new language added in changed text.</p>	<input type="checkbox"/>	Global Entry		Global Entry Number: <input type="text"/>	<input type="checkbox"/>	Global Entry		Global Entry Number: <input type="text"/>	<input type="checkbox"/>	Global Entry		Date of Issuance: <input type="text"/>	<input type="checkbox"/>	Global Entry		Date of Expiration: <input type="text"/>	<p>VII. Identity Documentation</p>	<p>Date of Expiration option added.</p>
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