

Thank you for contacting the Federal Student Aid Information Center. Please briefly tell us about your experience so we can continue to improve our service.

What was your primary reason for emailing the Federal Student Aid Information Center?

Please tell us if you contacted us as a

Satisfaction Survey

	STRONGLY SATISFIED	SATISFIED	DISSATISFIED	STRONGLY DISSATISFIED	N/A
How satisfied are you with the time it took to receive your response?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How satisfied are you with the accuracy of the information provided in the response you received?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How satisfied are you with the representative's ability to answer your question(s) in a clear and understandable way?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How satisfied are you with the courtesy of the representative's response?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Did the response received include the information you needed to resolve your inquiry?

- Yes
- No

Please provide any additional comments you may have about your experience.

SUBMIT

Thank you for contacting the Federal Student Aid Information Center. Please briefly tell us about your experience so we can continue to improve our service.

What was your primary reason for emailing the Federal Student Aid Information Center?

Application Status

- Copy of Student Aid Report
- FSaid Help
- FAFSA Help
- Student Loan Information
- Adding a School
- Other

	STRONGLY SATISFIED	SATISFIED	DISSATISFIED	STRONGLY DISSATISFIED	N/A
How satisfied are you with the time it took to receive your response?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
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What was your primary reason for emailing the Federal Student Aid Information Center?

Please tell us if you contacted us as a

- Student
- Parent or Guardian
- Guidance Counselor
- Financial Aid Administrator
- Other

	STRONGLY SATISFIED	SATISFIED	DISSATISFIED	STRONGLY DISSATISFIED	N/A
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