

Thank you for contacting the Federal Student Aid Information Center. Please briefly tell us about your exper	rience so we can cont	tinue to improve	e our service.		
What was your primary reason for emailing the Federal Student Aid Information Center?					
Please tell us if you contacted us as a					
Satisfaction Survey	STRONGLY SATISFIED	SATISFIED	DISSATISFIED	STRONGLY DISSATISFIED	N/A
How satisfied are you with the time it took to receive your response?	0	0	10	0	0
How satisfied are you with the accuracy of the information provided in the response you received?	0	0	0	0	0
How satisfied are you with the representative's ability to answer your question(s) in a clear and understandable way?	0	0	0	0	0
How satisfied are you with the courtesy of the representative's response?	0	0	0	0	0
Did the response received include the information you needed to resolve your inquiry? Yes No					
Please provide any additional comments you may have about your experience.					
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Thank you for contacting the Federal Student Aid Information Center. Please briefly tell us about your experience so we can continue to improve our service.

What was your primary reason for emailing the Federal Student Aid Information Center?

Application Status	
Copy of Student Aid Report	
FSAID Help	
FAFSA Help	
Student Loan Information	
Adding a School	
Other	

	STRONGLY SATISFIED	SATISFIED	DISSATISFIED	STRONGLY DISSATISFIED	N/A
How satisfied are you with the time it took to receive your response?	0	0	0	0	0
How satisfied are you with the accuracy of the information provided in the response you received?	0	0	0	0	0
How satisfied are you with the representative's ability to answer your question(s) in a clear and understandable way?	0	0	0	0	0
How satisfied are you with the courtesy of the representative's response?	0	0	0	0	0

Oid the response receiv	ed include the information	n you needed to resolve	vour inquiry?		
Yes	ed melade the information	in you needed to resolve	your miquity!		
○ No					
O NO					
Please provide any add	tional comments you ma	y have about your experi	ience.		
SUBMIT					

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Thank you for contacting the Federal Student Aid Information Center. Please briefly tell us about your experience so we can continue to improve our service. What was your primary reason for emailing the Federal Student Aid Information Center? Please tell us if you contacted us as a Student Parent or Guardian Guidance Counselor Financial Aid Administrator STRONGLY SATISFIED STRONGLY DISSATISFIED SATISFIED DISSATISFIED How satisfied are you with the time it took to receive your response? How satisfied are you with the accuracy of the information provided in the response you received? 0 0 0 0 0 How satisfied are you with the representative's ability to answer your question(s) in a clear and understandable way? How satisfied are you with the courtesy of the representative's response? 0 0 0 0 Did the response received include the information you needed to resolve your inquiry? @ Yes ⊚ No Please provide any additional comments you may have about your experience.

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