

DEPARTMENT OF DEFENSE DEFENSE HUMAN RESOURCES ACTIVITY DEFENSE MANPOWER DATA CENTER 4800 MARK CENTER DRIVE, SUITE 04E25-01

ALEXANDRIA, VA 22350-4000

September 25, 2015

MEMORANDUM FOR: AAFES (ATTN: Karen D. Haertl)

SUBJECT: AAFES Customer Satisfaction Survey

As requested, DMDC has reviewed the subject study protocol and it's supporting materials as part of the OMB submission process through WHS/ICB. The concerns raised in our review have been adequately addressed. Our recommendation to WHS/ICB is that that the study protocol and the data collection materials are sufficiently designed and developed in order to be sent forward as required to obtain OMB clearance for a Public Information Collection.

The point of contact for this review is Mr. Anthony Whyde, (571) 372-7386, anthony.s.whyde.civ@mail.mil.

Anthony S. Whyde Defense Manpower Data Center (DMDC) Defense Research, Surveys and Statistics Center (RSSC)

Cc: Cindy Allard, WHS/ESD Francine Jones, OUSD/HRPP