

**Supporting Statement Part B For  
Generic Clearance of Customer Satisfaction Surveys  
Comprehensive Clearance for December 2015 Through November 2018  
OMB No. 0960-0526**

**B. Collections of Information Employing Statistical Methods**

For the majority of collections covered under this generic clearance, SSA will use statistical methods to select respondents and analyze results. In such cases, SSA will provide OMB with the specific statistical information typically covered by questions 1-5 of this section.