

Addendum to the Supporting Statement for Internet Direct Deposit Application
31 CFR 210
OMB No. 0960-0634

Revisions to the Collection Instrument

- **Change #1:** We terminated the direct deposit option through SSA's Automated 800# Response System.

Justification #1: The agency terminated the automated direct deposit service to callers reaching the field offices and National 800 Number Network (N8NN). We took this action due to multiple fraud cases involving unauthorized actions to the accounts of beneficiaries and recipients. Since we offer multiple other modalities for respondents to enroll in, or make changes to, direct deposit, we do not expect to reinstate the N8NN option at this time.

- **Change #2:** In 2013, the agency instituted an initiative to move people away from direct mail and sign them up for direct deposit.

Justification #2: The decrease from over 6 million respondents to just over 3 million respondents, from 2013 to 2015 stems from fewer people needing to apply for direct deposit per year, due to this initiative. While we expected a huge increase in use for our Internet Direct Deposit modalities during the past three years, now we have enrolled the majority of the respondents, we no longer expect such a high volume of respondents per year.