**2016 Post-Election Voting Survey of State Election Officials**

Note to OMB: Questionnaire is preceded by the draft screenshots on the “Webscreens” document which contains the Agency Disclosure Notice and Privacy Act Statement.

**Ticket Number**

# FVAP Products and Services

**The first section of this survey will ask about your experience using five different Federal Voting Assistance Program (FVAP) products and services in 2016.**

**On the next page, please read the following descriptions of these FVAP products and services carefully. You can reference these descriptions during the survey by using the links at the bottom of your screen.**

**FVAP.gov**

Provides customized, voting-related information and resources for all *Uniformed and Overseas Citizens Absentee Voting Act* (*UOCAVA)* voters and election officials. FVAP.gov supplies State-specific election information, including dates, deadlines and contact information that voters can rely on to adhere to their State’s absentee voting process. Other products and services, such as the election official online training module, are available at FVAP.gov.

**Staff Support**

FVAP staff is available to provide support to election officials, including voting information, voter outreach materials and State-specific updates that can be communicated with voters. FVAP staff can be reached by email at vote@fvap.gov or by using a toll-free telephone service.

**State Affairs Specialists**

These specialists work closely with election officials and States on legislation and regulations related to *UOCAVA* voters. Their goal is to strengthen the relationship between States and FVAP. They are the primary FVAP point of contact for State election officials (SEO) and local election officials (LEO). These specialists provide *UOCAVA* training and conference briefs. They are also available to answer questions on *UOCAVA* policy, election official best practices and *UOCAVA*-related problems.

**Address Look-Up Service**

Election officials can contact FVAP when a ballot sent to a military Service member is returned and FVAP will attempt to find the member’s current address information.

**Election Official (EO) Online Training**

A short, interactive course created for election officials. It provides information on *UOCAVA*-related laws, clarifies the absentee voting process, and includes an overview of FVAP’s role in assisting your office with *UOCAVA* voters.

**Item #:** Q1

**QAW**. In 2016, was your office aware of the following FVAP products or services? *Mark “Yes” or “No” for each item.*

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QAWWEB | FVAP.gov | Q1a: FVAP.gov awareness |
| QAWSTF | FVAP staff support | Q1b: FVAP staff support awareness |
| QAWSAS | FVAP State affairs specialists | Q1c: FVAP State affairs specialist awareness |
| QAWADD | FVAP address look-up service | Q1d: FVAP address look-up service awareness |
| QAWTRN | FVAP EO online training | Q1e: FVAP EO online training |

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 2 | Yes |
| 1 | No |

**Item #:** Q2

**QUSE**. In 2016, did your office use any of the following FVAP products or services? *Mark “Yes” or “No” for each item.*

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QUSEWEB | FVAP.gov | Q2a: FVAP.gov use |
| QUSESAS | FVAP State affairs specialists | Q2b: FVAP State affairs specialist use |
| QUSEADD | FVAP address look-up service | Q2c: FVAP address look-up service use |
| QUSETRN | FVAP EO online training | Q2d: FVAP EO online training use |

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 2 | Yes |
| 1 | No |

**Item #:** Q3

**QSAT**. How satisfied was your office with the following FVAP products or services?

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QSATWEB | FVAP.gov | Q3a: FVAP.gov satisfaction |
| QSATSAS | FVAP State affairs specialists | Q3b: FVAP State affairs specialist satisfaction |
| QSATADD | FVAP address look-up service | Q3c: FVAP address look-up service satisfaction |
| QSATTRN | FVAP EO online training | Q3d: FVAP EO online training satisfaction |

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 5 | Very satisfied |
| 4 | Satisfied |
| 3 | Neither satisfied nor dissatisfied |
| 2 | Dissatisfied |
| 1 | Very dissatisfied |

**Item #:** Q3sp

**QSATSP:** Please explain why you were not satisfied with the following products or services from FVAP:

**Item #:** Q4

**QREF**. In 2016, did your office *refer* any local election officials (LEO) to the following FVAP products or services? *Mark “Yes” or “No” for each item.*

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QREFWEB | FVAP.gov | Q4a: FVAP.gov referred LEO |
| QREFSTF | FVAP staff support | Q4b: FVAP staff support referred LEO |
| QREFSAS | FVAP State affairs specialists | Q4c: FVAP State affairs specialist referred LEO |
| QREFADD | FVAP address look-up service | Q4d: FVAP ALUS referred LEO |
| QREFTRN | FVAP EO online training | Q4e: FVAP EO online training referred LEO |

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 2 | Yes |
| 1 | No |

------------------------------------------------

# FVAP.gov

**Item #:** Q5

**QWEBNOT:** In 2016, what was the main reason your office did not share information about FVAP.gov with local election officials (LEO)?

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 1 | Did not believe FVAP.gov offered the assistance LEOs needed |
| 2 | Did not believe FVAP.gov offered accurate information |
| 3 | LEOs received comparable assistance from another resource |
| 4 | LEOs did not need assistance or information available on FVAP.gov |
| 5 | Some other reason |

**Item #:** Q5sp

**QWEBNOTSP:** Please specify how we can improve FVAP.gov.

------------------------------------------------

# FVAP Staff Support

**Item #:** Q6

**QSTFRE**. In 2016, did your office refer FVAP staff support to local election officials for any of the following reasons? *Mark “Yes” or “No” for each item.*

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QSTFREA | To request FVAP voting supplies or outreach materials | Q6a: Request voting supplies |
| QSTFREB | To receive information about training and/or other FVAP resources | Q6b: Receive training or resources |
| QSTFREC | To resolve a problem for a local election official | Q6c: Resolve LEO problem |
| QSTFRED | To suggest changes to FVAP publications or programs | Q6d: Suggest FVAP changes |
| QSTFREE | To update contact information for a local election office | Q6e: Update LEO contact info |
| QSTFREF | To obtain clarification about *UOCAVA* laws | Q6f: Obtain UOCAVA clarification |
| QSTFREG | Some other reason | Q6g: Some other reason |

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 2 | Yes |
| 1 | No |

**Item #:** Q6sp

**QSTFRESP:** Please specify the other reason(s) your office contacted FVAP staff in 2016.

**Item #:** Q7

**QSTFNOT:** In 2016, what was the main reason your office did not refer local election officials (LEO) to FVAP staff support for assistance?

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 1 | Did not believe FVAP staff offered the assistance LEOs needed |
| 2 | Did not believe FVAP staff offered accurate information |
| 3 | Did not believe FVAP staff provided timely responses |
| 4 | LEOs received comparable assistance from another resource |
| 5 | LEOs did not need assistance or information from FVAP staff |
| 6 | Some other reason |

**Item #:** Q7sp

**QSTFNOTSP:** Please specify how we can improve the assistance provided by FVAP staff support.

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# FVAP Policy and Research

**Item #:** Q8

**QSASCON:** In 2016, did your office contact FVAP State affairs specialists for any of the following reasons? *Mark “Yes” or “No” for each item.*

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QSASCONA | To coordinate in-person FVAP training or a conference presentation | Q8a: Coordinate in-person training or presentation |
| QSASCONB | To coordinate changes to your State’s voting procedure information listed on FVAP.gov | Q8b: Change FVAP.gov State info |
| QSASCONC | To resolve a problem for a local election official | Q8c: Resolve problem for LEO |
| QSASCOND | To discuss State *UOCAVA*-related legislative or regulatory changes | Q8d: Discuss legislative changes |
| QSASCONE | To obtain clarification about *UOCAVA* laws | Q8e: Obtain UOCAVA clarification |
| QSASCONF | Some other reason | Q8f: Some other reason |

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 2 | Yes |
| 1 | No |

**Item #:** Q8sp

**QSASCONSP:** Please specify the other reason(s) your office contacted FVAP State affairs specialists in 2016.

**Item #:** Q9

**QSASP:** During 2016, did your office use any of the following FVAP policy-related products? *Mark “Yes” or “No” for each item.*

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QSASPA | Public policy papers | Q9a: Public policy papers |
| QSASPB | FVAP research (e.g., Post-Election Survey or comparisons of military and civilian voting rates) | Q9b: FVAP research |
| QSASPC | FVAP congressional reports | Q9c: Congressional reports |
| QSASPD | Monthly EO newsletter | Q9d: EO newsletter |

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 2 | Yes |
| 1 | No |

**Item #:** Q10

**QSASPUSF:** How useful were the following FVAP policy-related products? *Mark one answer for each statement.*

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QSASPUSFA | Public policy papers | Q10a: Public policy papers useful |
| QSASPUSFB | FVAP research (e.g., Post-Election Survey or comparisons of military and civilian voting rates) | Q10b: FVAP research useful |
| QSASPUSFC | FVAP congressional reports | Q10c: Congressional reports useful |
| QSASPUSFD | Monthly EO newsletter | Q10d: EO newsletter useful |

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 4 | Very useful |
| 3 | Useful |
| 2 | Somewhat useful |
| 1 | Not useful |

**Item #:** Q11

**QFACT:** FVAP may distribute a State-specific *UOCAVA* fact sheet of voting statistics intended for State and local election officials. How useful would each of the following items be for your office? *Mark one answer for each statement*.

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QFAQUSFA | State-specific *UOCAVA* voter demographics | Q11a: State UOCAVA demographics |
| QFAQUSFB | State-specific post-election survey data | Q11b: State post-election data |
| QFAQUSFC | State voting dates and deadlines | Q11c: State voting deadlines |
| QFAQUSFD | Accepted modes of transmission for ballots, FPCAs and FWABs | Q11d: Modes of transmission |
| QFAQUSFE | State maps with voter jurisdiction statistics | Q11e: Jurisdiction map |

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 4 | Very useful |
| 3 | Useful |
| 2 | Somewhat useful |
| 1 | Not useful |

**Item #:** Q12

**QVAG**: FVAP publishes the Voting Assistance Guide (VAG) every election cycle. In 2015, did someone in your office use the FVAP.gov portal to log in and suggest edits to your State’s election voting procedure information?

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 2 | Yes |
| 1 | No |

**Item #:** Q13

**QVAGUSF:** How useful was the FVAP.gov portal for updating your State’s Voting Assistance Guide (VAG)-related information?

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 4 | Very useful |
| 3 | Useful |
| 2 | Somewhat useful |
| 1 | Not useful |

**Item #:** Q14

**QRESTOP:** FVAP conducts periodic research on important election topics. On what policy topic(s) would you most want FVAP to disseminate new research?

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# FVAP Address Look-Up Service

**Item #:** Q15

**QADDNOT:** In 2016, what was the main reason your office did not refer local election officials (LEO) to the FVAP address look-up service for assistance?

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 1 | Did not believe the FVAP address look-up service offered the assistance LEOs needed |
| 2 | Did not believe the FVAP address look-up service offered accurate information |
| 3 | Did not believe the FVAP address look-up service provided timely responses |
| 4 | LEOs received comparable assistance from another resource |
| 5 | LEOs did not need assistance or information from the FVAP address look-up service |
| 6 | Some other reason |

**Item #:** Q15sp

**QADDNOTSP:** Please specify how we can improve the FVAP address look-up service.

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# FVAP Election Official (EO) Online Training

**Item #:** Q16

**QTRNNOT:** In 2016, what was the main reason your office did not refer the FVAP EO online training to local election officials (LEO)?

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 1 | Did not believe FVAP offered training on the information LEOs needed |
| 2 | Did not believe the training included accurate information |
| 3 | LEOs received comparable training from another resource |
| 4 | LEOs did not need any training |
| 5 | Some other reason |

**Item #:** Q16sp

**QTRNNOTSP:** Please specify how we can improve the FVAP EO online training.

The following questions ask for your opinion on current and new training topics that FVAP may offer for local election officials.

**Item #:** Q17

**QTRNTUSF**. How useful would the following training topics be to local election officials in your State? *Mark one answer for each statement.*

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QTRNTUSFA | Common problems *UOCAVA* voters may experience when trying to vote | Q17a: Common voter problems |
| QTRNTUSFB | Responsibilities of military voting assistance officers (VAO) | Q17b: VAO responsibilities |
| QTRNTUSFC | Common reasons FPCAs and FWABs are rejected | Q17c: FPCA and FWAB rejection |
| QTRNTUSFD | Best practices for mailing and emailing election materials to *UOCAVA* voters | Q17d: Mailing and emailing materials |
| QTRNTUSFE | State legislative activities and trends | Q17e: State legislative activities |
| QTRNTUSFF | FVAP’s products and services | Q17f: FVAP products and services |
| QTRNTUSFG | Overview of *UOCAVA* laws and regulations | Q17g: UOCAVA laws |
| QTRNTUSFH | FVAP’s Voting Assistance Guide (VAG) | Q17h: FVAP VAG |
| QTRNTUSFI | Overview of the military *UOCAVA* population and demographics | Q17i: Military UOCAVA pop |

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 4 | Very useful |
| 3 | Useful |
| 2 | Somewhat useful |
| 1 | Not useful |

**Item #:** Q18

**QTRNTYPE**. FVAP provides training to election officials in various formats. How useful would each of the following types of training formats be for local election officials in your State? *Mark one answer for each statement.*

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QTRNTYPEA | Online training modules | Q18a: Online training modules |
| QTRNTYPEB | In-person training | Q18b: In-person training |
| QTRNTYPEC | Presentation at your State’s conference | Q18c: State conference |
| QTRNTYPED | Webinar | Q18d: Webinar |
| QTRNTYPEE | Some other training format | Q18e: Other training format |

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 4 | Very useful |
| 3 | Useful |
| 2 | Somewhat useful |
| 1 | Not useful |

**Item #:** Q18sp

**QTRNTYPESP:** Please describe the other training format(s) that would be valuable to your office.

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# Improvement of Services

The following questions ask about how FVAP can improve communication with your office and improve FVAP products and services.

**Item #:** Q19

**QHELPS**. Across all FVAP’s products and services, how much do you agree or disagree with each of the following statements about the information provided by FVAP? *Mark one answer for each statement.*

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QHELPSA | It helps my office increase our understanding of *UOCAVA* laws | Q19a: Helps with UOCAVA laws |
| QHELPSB | It helps resolve questions my office receives from local election officials | Q19b: Helps resolves LEO questions |
| QHELPSC | It helps my State’s local election officials be more effective at their jobs | Q19c: Helps LEOs be more effective |

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 5 | Strongly agree |
| 4 | Agree |
| 3 | Neither agree nor disagree |
| 2 | Disagree |
| 1 | Strongly disagree |

**Item #:** Q20

**QCONLEO**. On average, how often do you contact local election officials in your State using the following methods of communication? *Mark one answer for each statement.*

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QCONLEOA | Email | Q20a: Email |
| QCONLEOB | Social media (e.g., Facebook, Twitter) | Q20b: Social media |
| QCONLEOC | Mail | Q20c: Mail |
| QCONLEOD | State website, instant messenger, or application | Q20d: State site or app |
| QCONLEOE | In-person meetings or conferences | Q20e: In-person meeting or conferences |
| QCONLEOF | Phone or conference call | Q20f: Phone or conference call |
| QCONLEOG | Other | Q20g: Other |

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 1 | Daily |
| 2 | Weekly |
| 3 | Monthly |
| 4 | Semi-annually |
| 5 | Yearly |
| 6 | Never |

**Item #:** Q20sp

**QCONSP:** Please specify the other method(s) of communication your office uses to contact local election officials in your State.

**FVAP database matching**: As a way to potentially increase accuracy in contacting voters, FVAP is considering offering a service that would allow you to compare your entire State database of *UOCAVA* military voters to a secondary database of address information. This service would permit the identification of active duty personnel and potential changes in addresses in order to issue address confirmation notices.

**Item #:** Q21

**QDBUSF:** Given the above information, how likely is your office to use an FVAP database matching service in future elections?

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 4 | Very likely |
| 3 | Likely |
| 2 | Somewhat likely |
| 1 | Not at all likely |

**Item #:** Q22

**QDBMIL:** Has your office ever had previous experience using any database-matching service for your *UOCAVA* military voter addresses?

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 2 | Yes |
| 1 | No |

**Item #:** Q22sp

**QDBMILSP:** Based on your previous experience using a database-matching service for your *UOCAVA* military voter addresses, what specific issues do you think need to be improved in a future database?

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# Registration and Ballot Requests

The following questions will help us better understand your State’s standard procedures for processing registration and ballot requests during the 2016 General Election. Most of these questions ask about *UOCAVA* citizens and the Federal Post Card Application (FPCA), described below:

***UOCAVA* Citizens:** U.S. citizens who are active members of the Uniformed Services, their eligible family members or U.S. citizens residing outside of the United States.

**FPCA:** The FPCA is a single form that can be used to register to vote and/or request an absentee ballot for federal elections.

**Item #:** Q23

**QFPCADATE:** States have varying dates for when they begin accepting FPCAs before the current federal election year. Did your State accept FPCAs for the 2016 General Election before January 1, 2016?

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 2 | Yes, my State began accepting FPCAs before January 1, 2016 |
| 1 | No, my State only accepted FPCAs received after January 1, 2016 |

**Item #:** 24

**QONREG:** In 2016, did your State allow voters to register to vote as *UOCAVA* voters through an online voter registration system?

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 1 | Yes |
| 2 | No |
| 3 | It varies by jurisdiction within my State |

**Item #:** Q25

**QONAUTO:** In 2016, when a *UOCAVA* voter registered through your State’s online registration system, were they automatically sent an absentee ballot without a separate ballot request form?

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 2 | Yes |
| 1 | No |

**Item #:** Q26

**QFPCAPERM:** In some States, if a voter registers using the FPCA, they are considered permanently registered under the National Voter Registration Act (i.e., the voter will be placed on your State’s voter registration roll). In other States, voters must submit a separate registration form to be permanently registered.

In 2016, did your State consider a voter to be permanently registered if they registered using an FPCA?

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 2 | Yes |
| 1 | No |

**Item #:** Q27

**QFPCAPROC:** In 2016, if an FPCA from a previously unregistered voter was received after the voter registration deadline but before the absentee ballot request deadline, how was the FPCA processed in your State?

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 1 | The FPCA was rejected or not processed for both registration and as a ballot application |
| 2 | The FPCA was accepted only as a ballot application for the current election; the voter received a ballot for *federal and non-federal offices* |
| 3 | The FPCA was accepted only as a ballot application for the current election; the voter received a ballot for *federal offices only* |
| 4 | Other |

**Item #:** Q27sp

**QFPCAPROCSP:** Please specify how your State would process the FPCA in this situation.

**Item #:** Q28

**QPROTECT:** Military members and U.S. citizens residing overseas may request absentee ballots using different forms, including FPCAs and State forms. We are interested in whether these types of voters receive the same *UOCAVA* protections if they use non-FPCA forms.

From the list below, mark all types of absentee ballot request forms that would allow a military member or U.S. citizen residing overseas *UOCAVA* protections in your State.

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 1 | FPCA |
| 2 | State form with a *UOCAVA* classification selected |
| 3 | State form without a *UOCAVA* classification selected, but otherwise indicates the voter is covered under *UOCAVA* (e.g., voter has an overseas mailing address) |
| 4 | Any other form that indicates the voter is covered under *UOCAVA* |

**Item #:** Q29

**QBALCONF:** In 2016, which methods did local election officials in your State use to provide confirmation to the *UOCAVA* voter when a ballot was received? *Mark all that apply.*

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QBALCONFA | Email | Q29a: Email |
| QBALCONFB | Mail | Q29b: Mail |
| QBALCONFC | Website or online system | Q29c: Website or online system |
| QBALCONFD | Phone | Q29d: Phone |

**Item #:** Q30

**QBALSEC:** In 2016, if a voter returned a voted ballot without enclosing it in a ballot secrecy envelope, how did your State process the ballot?

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 1 | The ballot was accepted |
| 2 | The ballot was rejected |
| 3 | The ballot was rejected, unless it was a FWAB |

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**CSG Overseas Voting Initiative**

The last section of this survey will ask about your State’s awareness and implementation in 2016 of several key recommendations from the Council of State Governments (CSG).

On the next page, please read the following descriptions of these recommendations.

In December 2015, the Council of State Governments (CSG) Overseas Voting Initiative Policy Working Group released recommended State policy improvements for *UOCAVA* voters, beyond *UOCAVA* and Military and Overseas Voter Empowerment (MOVE) Act requirements, in four key areas:

1. **Voter Communication**—Recommend States use plain language to avoid technical election terms, effectively use websites and social media for a *UOCAVA* audience, create more user-friendly ballot return envelopes and promote these methods, and improve communication to voters about their ballot acceptance and rejection.
2. **Federal Post Card Application** (FPCA)—Recommend States treat the FPCA as a permanent request for voter registration and establish a one-election-cycle validity period for the FPCA ballot request.
3. **Online Voter Registration**—Recommend that States that provide online registration extend online registration to overseas and military voters.
4. **Improved Engagement with U.S. Military Community**—Recommend that States establish partnerships between election officials and members of local military installations.

**Item #:** Q31

**QCSGAW:** Was your office aware of the CSG Overseas Voting Initiative recommendations for the following areas? *Mark “Yes” or “No” for each item*.

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QCSGAWA | Voter communication | Q31a: Voter communication aware |
| QCSGAWB | FPCA | Q31b: Federal Post Card Application aware |
| QCSGAWC | Online voter registration | Q31c: Online Voter Registration aware |
| QCSGAWD | Improved engagement with U.S. military community | Q31d: Improved Engagement with U.S. Military Community aware |

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 2 | Yes |
| 1 | No |

**Item #:** Q32

**QCSGCOM:** By the November 2018 election, does your State plan to implement any of the following CSG Overseas Voting Initiative recommendations related to voter communication? *Mark one answer for each statement.*

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QCSGCOMA | Revise voter communication language to avoid technical election terms | Q32a: Revise language |
| QCSGCOMB | Provide a step-by-step checklist for how to vote and return a ballot | Q32b: Voting checklist |
| QCSGCOMC | Devote a section of your election office website to *UOCAVA* content | Q32c: UOCAVA website section |
| QCSGCOMD | Make your State website accessible via mobile devices | Q32d: State mobile site |
| QCSGCOME | Redesign State website or social media to cater to a younger *UOCAVA* audience | Q32e: State web design for young UOCAVA |
| QCSGCOMF | Implement an electronic ballot delivery system | Q32f: Electronic ballot delivery system |
| QCSGCOMG | Publicize the availability of electronic ballot delivery methods | Q32g: Publicize electronic ballot delivery |
| QCSGCOMH | Inform *UOCAVA* voters about the length of the validity of their ballot request | Q32h: Length of UOCAVA ballot request validity |
| QCSGCOMI | Use online communication to inform voters about election dates and deadlines | Q32i: Online communication of deadlines |
| QCSGCOMJ | Inform *UOCAVA* voters why their ballot was rejected and how to correct it in the future | Q32j: Ballot rejection and correction |

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 2 | Yes |
| 1 | No |
| 3 | Already implemented |

**Item #:** Q33

**QCSGFPCA:** By the November 2018 election, does your State plan to implement any of the following CSG Overseas Voting Initiative recommendations related to the Federal Post Card Application (FPCA)? *Mark one answer for each statement.*

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QCSGFPCAA | Treat the FPCA as a permanent request for voter registration | Q33a: FPCA permanent voter registration |
| QCSGFPCAB | Establish a one election cycle validity period for the FPCA ballot request | Q33b: FPCA valid one election cycle |

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 2 | Yes |
| 1 | No |
| 3 | Already implemented |

**Item #:** Q34

**QCSGOVR:** By the November 2018 election, does your State plan to implement any of the following CSG Overseas Voting Initiative recommendations related to online voter registration? *Mark one answer for each statement.*

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QCSGOVRA | Allow a *UOCAVA* voter to register online | Q34a: UOCAVA online voter registration |
| QCSGOVRB | Allow a *UOCAVA* voter to request an absentee ballot online using an FPCA or State form | Q34b: UOCAVA online FPCA ballot request |

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 2 | Yes |
| 1 | No |
| 3 | Already implemented |

**Item #:** Q35

**QGSGMIL:** By the November 2018 election, does your State plan to implement any of the following CSG Overseas Voting Initiative recommendations related to improving engagement with the U.S. military community? *Mark one answer for each statement.*

|  |  |  |
| --- | --- | --- |
| **Variable Name** | **Variable Text** | **Variable Label** |
| QCSGMILA | Recruit spouses to work or volunteer in election offices | Q35a: Recruit spouses for election offices |
| QCSGMILB | Share FVAP written and video content on election administration websites | Q35b: Share FVAP content |
| QCSGMILC | Contact staff of local military installations | Q35c: Contact installation staff |

|  |  |
| --- | --- |
| **Value** | **Value Label** |
| 2 | Yes |
| 1 | No |
| 3 | Already implemented |

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**Suggested Improvements**

**Item #:** Q36

**QCHANGE:** FVAP strives to provide excellent products and services to State election officials. What changes could FVAP make to improve our products and services to better assist your office and the local election officials you serve?