

**Request for Approval under the “Fast Track Generic Clearance for the
Collection of Routine Customer Feedback”
(OMB Control Number: 0704-0553)**

TITLE OF INFORMATION COLLECTION: TEAMS Next Industry Survey

PURPOSE: To gain voluntary feedback from major Missile Defense Agency (MDA) vendors who use the TEAMS contract services. The purpose of this feedback is to improve on the next iteration of the TEAMS-like contract.

DESCRIPTION OF RESPONDENTS: The major (mostly prime) vendors who provide services to MDA (businesses and other for-profits).

TYPE OF COLLECTION: (Check one)

- | | |
|--|---|
| <input type="checkbox"/> Customer Comment Card/Complaint Form | <input checked="" type="checkbox"/> Customer Satisfaction Survey |
| <input type="checkbox"/> Usability Testing (e.g., Website or Software) | <input type="checkbox"/> Small Discussion Group |
| <input type="checkbox"/> Focus Group | <input type="checkbox"/> Other: _____ |

CERTIFICATION:

I certify the following to be true:

1. The collection is voluntary.
2. The collection is low-burden for respondents and low-cost for the Federal Government.
3. The collection is non-controversial and does not raise issues of concern to other federal agencies.
4. The results are not intended to be disseminated to the public.
5. Information gathered will not be used for the purpose of substantially informing influential policy decisions.
6. The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.

Name: ***Bernard Lecarpentier***

To assist review, please provide answers to the following question:

Personally Identifiable Information:

1. Is personally identifiable information (PII) collected? Yes **No**
2. If Yes, will any information that is collected be included in records that are subject to the Privacy Act of 1974? Yes No
3. If Yes, has an up-to-date System of Records Notice (SORN) been published? Yes No

Gifts or Payments:

Is an incentive (e.g., money or reimbursement of expenses, token of appreciation) provided to participants? Yes **No**

BURDEN HOURS

Category of Respondent	No. of Respondents	Participation Time	Burden
Businesses and for-profit	25	15 minutes	6.25 hours
Totals	25	15 minutes	6.25 hours

PUBLIC COST: The estimated annual cost to the public is \$156.25.

If you are conducting a focus group, survey, or plan to employ statistical methods, please provide answers to the following questions:

The selection of your targeted respondents

1. Do you have a customer list or something similar that defines the universe of potential respondents and do you have a sampling plan for selecting from this universe?

Yes No

We plan to survey 100% of MDA's prime contractor POCs. These are known vendors with existing relationships with the agency.

Administration of the Instrument

1. How will you collect the information? (Check all that apply)

Web-based or other forms of Social Media

Telephone

In-person

Mail

Other, Explain

2. Will interviewers or facilitators be used? Yes No