

CDC Work@Health® Train-the-Trainer Technical Assistance Survey

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INTRODUCTION

This online survey asks about your participation in and your opinions about Work@Health® technical assistance. This project is funded by the Centers for Disease Control and Prevention. Many parts of the project are being managed by ASHLIN Management Group (ASHLIN). ASHLIN is a private sector consulting firm with a focus in the area of health and human services based in Greenbelt, MD. They are helping CDC implement the Work@Health® Program. The Public Health Management Corporation (PHMC), a non-profit, public health institute located in Philadelphia, PA and part of the ASHLIN Team designed this survey.

INFORMED CONSENT

Before you get started, we'd like to give you some more information to help you decide whether you would like to participate.

- Your participation in this survey is voluntary. In the course of this survey, you may refuse to answer specific questions. You may also choose to end the survey at any time.
- The survey is designed to take about 15 minutes.
- All of the comments you provide will be maintained in a secure manner. We will not disclose your responses or anything about you unless we are compelled by law. Your responses will be combined with other information we receive and reported in the aggregate as feedback from the group. In our project reports, your name will not be linked to the comments you provide in this survey.
- There are no right or wrong answers or ideas—we want to hear about YOUR experiences and opinions.
- CDC is authorized to collect information for this project under the Public Health Services Act.
- There are no risks or benefits to you personally for participating in this survey.
- We are interested in your comments so that we can improve the Work@Health® program for future participants. Please feel free to contact Dr. Jennifer Lauby at PHMC. Her phone number is 216-985-2556 and her email is Jennifer@phmc.org.

Note: In this survey, technical assistance (TA) refers to all Work@Health® online, telephone, and in-person support services that occurred after the formal training sessions ended.

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Training Participation ID (please paste from email that contained the link to this survey): *

We are asking you to complete this survey as part of your participation in the Work@Health® Train-the-Trainer program.

Your responses will help us to assess the effectiveness of the technical assistance (TA) support services that were available to all Work@Health® Train-the-Trainer participants following the formal training. Your feedback will help us to improve technical assistance.

In this survey, technical assistance (TA) refers to all Work@Health® online, telephone, and in-person support services that occurred after the formal Train-the-Trainer training sessions ended.

Since you completed the Work@Health® Train-the-Trainer training, how often have you received technical assistance from your training coach?

- Never
- Less than once a month
- About once a month
- 2-3 times a month
- Once a week or more
- Not sure

How useful was the technical assistance you received in recruiting and training five employers for the Employer Training? Please rate usefulness of the TA for each component below.

	Did Not Use	Not Useful	Somewhat Useful	Useful	Extremely Useful
Budgeting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Marketing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Recruiting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Communication Strategy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Planning to Deliver Training Using the Hands-On Model	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Training your 5 employers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Did you provide feedback to your peers using the comments section of YouTube?

- Yes
- No

Did you provide feedback to the Work@Health® curriculum team using the comments section of YouTube?

- Yes
- No

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25%



Did you participate in the *debrief* component of the TA?

- Yes
- No

Please rate the Work@Health® technical assistance you received OVERALL on the following dimensions:

	Poor	Fair	Good	Very Good	Excellent
<u>Overall quality</u> of the technical assistance provided (e.g. clarity, content)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<u>Usefulness</u> of the technical assistance resources and information.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<u>Appropriateness</u> of the materials and resources used during technical assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<u>Promptness</u> of the feedback you received from instructors/coaches	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<u>Amount of time</u> your instructor(s)/coach(es) spent on providing technical assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<u>Dependability</u> of the instructor(s)/coach(es) (e.g. did they do what they said they would do within the timeframe discussed?)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<u>Relationship</u> with your coach (e.g., your level of trust and ease discussing your progress and challenges)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The <u>overall quality</u> of the instructor(s)/coach(es) and his/her knowledge of the subject matter (e.g. effectiveness, expertise in program development and implementation)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Is there anything about the technical assistance that you would change?

- Yes, I would change it significantly.
- Yes, I would make minor changes.
- No, I would not make changes.

What additional topics or support services would you have liked to see included as part of the technical assistance?

Please provide up to three examples of goals you have accomplished because of the TA support you received from the Work@Health® program

1.
2.
3.

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Submit



