

CDC Work@Health® Technical Assistance Survey

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INTRODUCTION

This online survey asks about your participation in and your opinions about Work@Health® technical assistance. This project is funded by the Centers for Disease Control and Prevention. Many parts of the project are being managed by ASHLIN Management Group (ASHLIN). ASHLIN is a private sector consulting firm with a focus in the area of health and human services based in Greenbelt, MD. They are helping CDC implement the Work@Health® Program. The Public Health Management Corporation (PHMC), a non-profit, public health institute located in Philadelphia, PA and part of the ASHLIN Team designed this survey.

INFORMED CONSENT

Before you get started, we'd like to give you some more information to help you decide whether you would like to participate.

- Your participation in this survey is voluntary. In the course of this survey, you may refuse to answer specific questions. You may also choose to end the survey at any time.
- The survey is designed to take about 15 minutes.
- All of the comments you provide will be maintained in a secure manner. We will not disclose your responses or anything about you unless we are compelled by law. Your responses will be combined with other information we receive and reported in the aggregate as feedback from the group. In our project reports, your name will not be linked to the comments you provide in this survey.
- There are no right or wrong answers or ideas—we want to hear about YOUR experiences and opinions.
- CDC is authorized to collect information for this project under the Public Health Services Act.
- There are no risks or benefits to you personally for participating in this survey.
- We are interested in your comments so that we can improve the Work@Health™ program for future participants. Please feel free to contact Dr. Jennifer Lauby at PHMC. Her phone number is 216-985-2556 and her email is Jennifer@phmc.org.

Note: In this survey, technical assistance (TA) refers to all Work@Health® online, telephone, and in-person support services that occurred after the formal training sessions ended.

Next

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INTRODUCTION

This online survey asks about your participation in and your opinions about Work@Health™ technical assistance. This survey, which should take about 15 minutes to complete, is funded by the Centers for Disease Control and Prevention and is being conducted by the Public Health Management Corporation (PHMC) and RTI International (RTI). PHMC is a non-profit, public health institute located in Philadelphia. RTI is an independent, non-profit organization headquartered in Research Triangle Park, NC.

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Before you get started, we'd like to give you some more information to help you decide whether you would like to participate.

- This project is funded by the Centers for Disease Control and Prevention. Many parts of this project are being managed by the ASHLIN Management Group (ASHLIN). ASHLIN is a private sector consulting firm with a focus in the area of health and human services based in Greenbelt, MD. They are helping CDC implement the Work@Health™ program. The Public Health Management Corporation (PHMC), a non-profit, public health institute located in Philadelphia, PA is conducting this survey. Other parts of the project are being managed by Research Triangle Institute International (RTI). RTI is an independent, non-profit institute headquartered in Research Triangle Park, NC. RTI provides technical services to clients worldwide. They are helping CDC evaluate the Work@Health™ program.
- You were asked to complete the survey because of your participation in the Work@Health™ Program.
- Your participation in this survey is voluntary. In the course of this survey, you may refuse to answer specific questions. You may also choose to end the survey at any time.
- The survey is designed to take about 15 minutes.
- All of the comments you provide will be maintained in a secure manner. We will not disclose your responses or anything about you unless we are compelled by law. Your responses will be combined with other information we receive and reported in the aggregate as feedback from the group. In our project reports, your name will not be linked to the comments you provide in this survey.
- There are no right or wrong answers or ideas—we want to hear about YOUR experiences and opinions.
- CDC is authorized to collect information for this project under the Public Health Services Act.
- There are no risks or benefits to you personally for participating in this survey.
- We are interested in your comments so that we can improve the Work@Health™ program for future participants. Please feel free to contact Dr. Laurie Cluff at RTI. Her toll-free number is 1-800-334-8571 x 6514. You can also call RTI's Office of Research Protection and Ethics toll-free at 1-866-214-2043.

Note: In this survey, technical assistance (TA) refers to all Work@Health™ online, telephone, and in-person support services that occurred after the formal training sessions ended.

Next

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Training Participation ID: *

We are asking you to complete this survey as part of your participation in the Work@Health™ program.

Your responses will help us to assess the effectiveness of the Technical assistance (TA) support services that were available to all Work@Health™ participants following the formal training. Your feedback will help us to improve the future TA.

In this survey, technical assistance (TA) refers to all Work@Health™ online, telephone, and in-person support services and resources that were delivered after completion of the training model.

Which Work@Health™ training model did you participate in?

Which of the following statements best describes your overall level of participation in Work@Health™ Technical Assistance (TA) support services?

- I participated in more TA support services than were required *and was able to participate in as many TA support services as I wanted to.*
- I participated in more TA support services than were required, *but was unable to participate in as many as I would have liked.*
- I participated in only the TA support services that were required to meet funding milestones.
- I participated in a few TA support services, but fewer than the required number to meet funding milestones.
- I did not participate in any TA support services.

What were the main reason(s) that you did not participate in more TA support services? (check all that apply)

- Lack of time
- Webinars did not work with my schedule
- TA support services/topics did not meet my needs

-- Please Select -- ▾

Which of the following statements best describes your overall level of participation in Work@Health™ Technical Assistance (TA) support services?

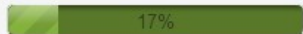
- I participated in more TA support services than were required *and was able to participate in as many TA support services as I wanted to.*
- I participated in more TA support services than were required, *but was unable to participate in as many as I would have liked.*
- I participated in only the TA support services that were required to meet funding milestones.
- I participated in a few TA support services, but fewer than the required number to meet funding milestones.
- I did not participate in any TA support services.

What were the main reason(s) that you did not participate in more TA support services? (check all that apply)

- Lack of time
- Webinars did not work with my schedule
- TA support services/topics did not meet my needs
- Not sure how to access TA support Services
- The amount of TA I received was sufficient for my needs
- Other (please specify)

What TA support services would have been useful to you in assessing, planning, implementing, or evaluating a worksite health program at your worksite?

Back Next





In how many webinars did you participate? Please include both live and recorded webinars.

- None
- 1-3
- 4-5
- 6-7
- More than 7

For each of the webinars you participated in, please rate how useful it was for making improvements at your worksite:

	Did Not Attend	Not Useful	Somewhat Useful	Useful	Extremely Useful
Accessing Community Resources Within Community Commons	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Milestone Webinar: Assessment					
Applying Strategies and Tools to Conduct a Comprehensive Worksite Health Assessment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Selecting Communication Products and Methods for Your Worksite Health Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Milestone Webinar: Planning					
Engaging Your Health Promotion Team to Plan Your Worksite Health Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Leveraging Community Resources to Support Your Worksite Health Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Communicating Your Worksite Health Plan to Your Employees	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Milestone Webinar: Implementation					
Activating Leadership to Launch Your Worksite Health Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Monitoring the Implementation of Your Worksite Health Programs ("The Little p's")	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Milestone Phase: Evaluation					
Using Proven Evaluation Methods to Constantly Improve Your Worksite Health Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Back

Next



On average how often have you used each of the following Work@Health™ TA support services?

	Never	Less than Once Month	About Once a Month	2-3 Times a Month	One or More Times a Week
<u>PLNOnLine:</u>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• Smart Bar Tool	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• Question and Answer (Q&A) Sessions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• Recorded webinars	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• Learning Platform tools such as colleagues, teams, messaging and wiki tasks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<u>PLN Live:</u>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• Community Commons Website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• Video Conferences	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• Question and Answer (Q&A) Sessions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• Meet-Ups (e.g. in-person and via chat services such as Google Hangout)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Work@Health™ Website www.cdc.gov/workathealth	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CDC Website www.cdc.gov	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="text"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

For each of the following TA support services please rate how useful it was for you in assessing, implementing, or evaluating a worksite health program at your worksite:

	Did Not Use	Not Useful	Somewhat Useful	Useful	Extremely Useful
<u>PLNOnLine</u>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• Smart Bar Tool	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• Question and Answer (Q&A) Sessions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• Recorded webinars	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• Resources such as colleagues, teams, messaging, and wiki tasks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

For each of the following TA support services please rate how useful it was for you in assessing, implementing, or evaluating a worksite health program at your worksite:

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• Resources such as colleagues, teams, messaging, and wiki tasks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CDC Website www.cdc.gov	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Work@Health™ Website www.cdc.gov/workathealth	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<u>PLN Live</u>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
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• Video Conferences	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• Question and Answer (Q&A) Sessions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• Meet-Ups (e.g. in-person and via chat services such as Google Hangout)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="text"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please rate the following aspects of PLN Online

	Did Not Use	Poor	Fair	Good	Excellent
Clarity of Instructions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Navigation throughout the platform web pages and links	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Organization of content, services, and resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tools to communicate with your Work@Health™ Coach(es)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tools to communicate with your employer colleagues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Back Next

50%



How effective was the Technical Assistance Learning Community and the associated Peer Learning Networks (PLNLive and PLNOnline) in bringing people together?

- Not at all effective
- Not effective
- Somewhat effective
- Effective
- Extremely effective
- Did not participate in the Technical Assistance Learning Community and associated Peer Learning Networks

How helpful were your peers in expanding your understanding of how to design, implement and/or expand a worksite health program at your worksite?

- Not at all helpful
- Not helpful
- Somewhat helpful
- Helpful
- Extremely helpful
- Did not participate in the Technical Assistance Learning Community and associated Peer Learning Networks

How effective were the TA support services you received in helping you with each of the following:

	Poor	Fair	Good	Very Good	Excellent
Identifying partners to help you with your worksite health program.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helping you to identify community resources for your worksite health program.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helping you to identify and use CDC resources.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please rate the Work@Health™ technical assistance you received OVERALL on the following dimensions:

How helpful were your peers in expanding your understanding of how to design, implement and/or expand a worksite health program at your worksite?

- Not at all helpful
- Not helpful
- Somewhat helpful
- Helpful
- Extremely helpful
- Did not participate in the Technical Assistance Learning Community and associated Peer Learning Networks

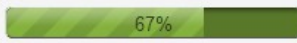
How effective were the TA support services you received in helping you with each of the following:

	Poor	Fair	Good	Very Good	Excellent
Identifying partners to help you with your worksite health program.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helping you to identify community resources for your worksite health program.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helping you to identify and use CDC resources.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please rate the Work@Health™ technical assistance you received OVERALL on the following dimensions:

	Poor	Fair	Good	Very Good	Excellent
<u>Overall quality</u> of the technical assistance provided (e.g. clarity, content)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<u>Usefulness</u> of the technical assistance resources and information.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<u>Appropriateness</u> of the materials and resources used during technical assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<u>Promptness</u> of the feedback you received from instructors/coaches	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<u>Amount of time</u> your instructor(s)/coach(es) spent on providing technical assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<u>Dependability</u> of the instructor(s)/coach(es) (e.g. did they do what they said they would do within the timeframe discussed?)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The <u>overall quality</u> of the instructor(s)/coach(es) and his/her knowledge of the subject matter (e.g. effectiveness, expertise in program development and implementation)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Back Next





Is there anything about the technical assistance support services that you would change?

- Yes, I would change it significantly.
- Yes, I would make minor changes.
- No, I would not make changes.

Please describe what you would change.

What additional topics or support services would you have liked to see included as part of the technical assistance?

Please provide up to three examples of goals you have accomplished because of the TA support you received from the Work@Health™ program

1.
2.
3.

Back

Submit