# Request for Approval under the "Generic Clearance for the Collection of Routine Customer Feedback" (OMB#: 0925-0668 Exp. Date: 02/2019)

TITLE OF INFORMATION COLLECTION: PREVAIL Scientific Writing Workshop

#### **PURPOSE:**

The National Institute of Allergy and Infectious Diseases (NIAID) sponsors conferences around the world, and will be co-sponsoring a conference in Monrovia, Liberia, January 30-February 3, 2017. NIAID's Office of Global Research (OGR) is interested in knowing the participant's overall satisfaction with what they learned at the conference as well as whether the workshop/consultation was successful in assisting with their writing skills and preparation of scientific research papers. This survey is part of a customer satisfaction assessment to examine the conference implementation and attendees' perceptions to date. The information collected will enable the NIAID and partners to improve future conferences and encourage collaboration.

### **DESCRIPTION OF RESPONDENTS:**

Potential survey respondents are the participants of the PREVAIL Scientific Writing Workshop, including both American scientists and scientists from Asia. We are expecting about 50 non-FTE attendees.

| <b>TYPE OF COLLECTION:</b> (Check one)  |  |
|---|--|
| [ ] Customer Comment Card/Complaint Form [ ] Usability Testing (e.g., Website or Software [ ] Focus Group | <ul><li>[X] Customer Satisfaction Survey</li><li>[ ] Small Discussion Group</li><li>[ ] Other:</li></ul> |

### **CERTIFICATION:**

I certify the following to be true:

- 1. The collection is voluntary.
- 2. The collection is low-burden for respondents and low-cost for the Federal Government.
- 3. The collection is non-controversial and does <u>not</u> raise issues of concern to other federal agencies.
- 4. The results are <u>not</u> intended to be disseminated to the public.
- 5. Information gathered will not be used for the purpose of <u>substantially</u> informing <u>influential</u> policy decisions.
- 6. The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.

Name: Nancy Touchette (HHS, NIH, NIAID, OD, OSMO, OGR)

To assist review, please provide answers to the following question:

## **Personally Identifiable Information:**

- 1. Is personally identifiable information (PII) collected? [ ] Yes [X] No
- 2. If Yes, is the information that will be collected included in records that are subject to the Privacy Act of 1974? [ ] Yes [ ] No
- 3. If Applicable, has a System or Records Notice been published? [ ] Yes [ ] No

# **Gifts or Payments:**

Is an incentive (e.g., money or reimbursement of expenses, token of appreciation) provided to participants? [ ] Yes [X] No

## **ESTIMATED BURDEN HOURS and COSTS**

| Category of Respondent    | No. of Respondents | No. of Responses per<br>Respondent | Time per<br>Response | Total<br>Burden |
|---------------------------|--------------------|------------------------------------|----------------------|-----------------|
|                           |                    |                                    | (in hours)           | Hours           |
| Private Sector/ non-USG   | 50                 | 1                                  | 5/60                 | 4               |
| (Academia, industry, not- |                    |                                    |                      |                 |
| for profits, scientists)  |                    |                                    |                      |                 |
| Totals                    | 50                 | 1                                  | 5/60                 | 4               |

| Category of Respondent    | Total Burden | Wage Rate*   | Total Burden |
|---------------------------|--------------|--------------|--------------|
|                           | Hours        |              | Cost         |
| Private Sector/non-USG    | 4            | \$23.23/hour | \$92.92      |
| (Academia, industry, not- |              |              |              |
| for profits, scientists)  |              |              |              |
| Totals                    | 4            |              | \$92.92      |

<sup>\*</sup>Cite source per bls.gov if applicable

**FEDERAL COST:** The estimated annual cost to the Federal government is **a \$11,641 one-time cost.** 

|                        |            |                |             | Fringe (if applicable) | Total Cost<br>to Gov't |
|------------------------|------------|----------------|-------------|------------------------|------------------------|
| Staff                  | Grade/Step | Salary         | % of Effort |                        |                        |
| Federal Oversight      | GS14/10    | 139,523/annual | 2%          |                        | \$2,790                |
|                        | GS14/8     | 132,368/annual | 2%          |                        | \$2,647                |
|                        | GS15/7     | 151,496/annual | 2%          |                        | \$3,030                |
|                        | GS14/9     | 158,700/annual | 2%          |                        | \$3,174                |
| <b>Contractor Cost</b> |            |                |             |                        |                        |
|                        |            |                |             |                        |                        |
| Travel                 |            |                |             |                        |                        |
| Other Cost             |            |                |             |                        |                        |
| Total                  |            |                |             |                        | \$11,641               |

If you are conducting a focus group, survey, or plan to employ statistical methods, please provide answers to the following questions:

The selection of your targeted respondents

| 1. Do you have a customer list or something similar that defines respondents and do you have a sampling plan for selecting from  | om this univers | se?    |
|--|-----------------|--------|
|  | [X] Yes         | [ ] No |
| If the answer is yes, please provide a description of both below (of the answer is no, please provide a description of how you plan to respondents and how you will select them? |                 |        |

The survey will be provided to all the participants at the PREVAIL Scientific Writing Workshop, with an option for paper or web-based submission on the final day of the conference. The survey will also include a question for participants to indicate whether they are government employees or not. The conference registration is not complete; therefore, the list of specific participants is not yet available. We anticipate hosting 50 non-FTE participants at the conference. The surveys will be administered and collected by Nancy Touchette.

## **Administration of the Instrument**

| 1. | How will you collect the information? (Check all that apply) |
|----|--|
|    | [X] Web-based or other forms of Social Media                 |
|    | [ ] Telephone  |
|    | [X] In-person  |
|    | [ ] Mail   |
|    | [ ] Other, Explain   |
| 2. | Will interviewers or facilitators be used? [ ] Yes [X] No    |

Please make sure that all instruments, instructions, and scripts are submitted with the request.