



## Commons Credits Pilot Survey

OMB# 0925-0668    Exp:02/2019

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Thank you for participating in the National Institutes of Health Commons Credits Pilot survey. The survey will take approximately 30 minutes and is designed to gather your thoughts and opinions about the Commons Credits Pilot. You may save your progress by clicking on "Save and continue later" in the gray bar at the top of the following pages. Your responses will be used to determine whether the Commons Credits funding mechanism is a feasible model for the future. Participating in the survey presents an opportunity for you to tell the NIH what you think about the pilot.

1. Please select your institution. \*

2. What is your role at your institution? \*

3. What is your primary expertise? \*

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1. Please select your institution. \*

- Please Select --
- Biocomplexity Institute of Virginia Polytechnic Institute and State University
- Broad Institute
- Carnegie Mellon University
- Emory University
- Georgetown University
- Harvard University
- Johns Hopkins University
- HudsonAlpha Institute for Biotechnology
- Jackson Laboratories
- The J. Craig Venter Institute
- Kitware, Inc.
- Massachusetts Institute of Technology
- New York University Medical Center
- Salk Institute for Biological Studies
- Scripps Research Institute
- Stanford University
- University of Akron
- University of California - Los Angeles
- University of California - San Diego

D). You can find your CCREQ ID listed in the email invite to participate in this

Experienced user

Expert user

6. How closely did the research you were able to perform using credits align with your original proposal? \*

Research in progress

Not at all

Somewhat

Exactly

7. Please describe how participation in the Commons Credits Pilot contributed to the scientific impact of your research. \*

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1. Please select your institution. \*

Please include the name of the other institution you are affiliated with. \*

2. What is your role at your institution? \*

3. What is your primary expertise? \*

4. Please enter your Commons Credits Requisition Identification Number (CCREQ ID). You can find your CCREQ ID listed in the email invite to participate in this survey. \*

5. How would you describe your level of experience using cloud resources? \*

New user

Novice user

Experienced user

Expert user

6. How closely did the research you were able to perform using credits align with your original proposal? \*

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1. Please select your institution. \*

Please include the name of the other institution you are affiliated with. \*

2. What is your role at your institution? \*

- Please Select --
- Principal investigator
- Investigator/Senior scientist
- Post doc/Fellow
- Digital tool developer
- Graduate student
- Other

3. V

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Please include the name of the other institution you are affiliated with. \*

2. What is your role at your institution? \*

Please write in your role at your institution. \*

3. What is your primary expertise? \*

This question is required.

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Expert user

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-- Please Select --

- Please Select --
- Anatomy & Physiology
- Basic Biology
- Biochemistry & Biomaterials
- Biomedical Engineering
- Biomedical Instrumentation
- Medical & Clinical Sciences
- Cell Biology**
- Chemistry
- Cognitive & Psychological Sciences
- Developmental & Stem Cell Biology
- Evolutionary & Plant Biology
- Genetics & Genomics
- Microbiology & Immunology
- Neuroscience
- Pharmacology
- Public & Social Health
- Software Engineering
- Systems and Quantitative Biology
- Veterinary Medicine

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# National Institutes of Health

*Turning Discovery Into Health*

## Commons Credits Pilot Survey

9. Has the research you were able to undertake as part of the Commons Credits Pilot been presented at a conference or poster session?

Yes

No

10. Has the research you were able to undertake as part of the Commons Credits Pilot been published?

Yes

No

My research is currently under review

Back

Next

17%

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Back

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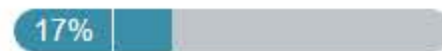
Where was your research published?

Please provide the PubMed identifier (PMID), a digital object identifier (DOI) or a link to the relevant publication(s). PMID is the unique identifier number used in PubMed. The PMID number is always found at the end of a PubMed citation. A DOI is a unique alphanumeric string assigned by the International DOI Foundation to identify content and provide a persistent link to its location on the Internet. \*

Back

Next

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If you would like, please provide the name of the journal currently reviewing your research.

Back

Next

17%





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*Turning Discovery Into Health*

## Commons Credits Pilot Survey

12. From the date of distribution, how long did it take for you to begin using credits?

- Less than a week
- 1 to 4 weeks
- 1 to 2 months
- 3 to 5 months
- More than 6 months

13. Did you encounter any barriers throughout your participation in the Commons Credits Pilot?

- Yes
- No

14. How involved was your program officer during your participation in the Commons Credits Pilot?

Not at all involved

Slightly involved

Moderately involved

Involved

Very involved

15. How did the degree of your program officer's involvement impact the use of this alternative model?

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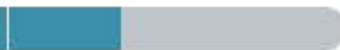
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Back

Next

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At what stage(s) of participation did you encounter barriers? *(Select all that apply)* \*

- I encountered barriers during the application process.
- I encountered barriers during the process of initiating credit usage.
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Back

Next

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Please select any barriers you encountered during the application process. *(Select all that apply)*

- |  |  |
|--|--|
| <input type="checkbox"/> Had trouble linking grant id in NIH REporter to Commons application | <input type="checkbox"/> Help material available on the portal was outdated                            |
| <input type="checkbox"/> Unsure about application deadlines                                  | <input type="checkbox"/> Vendor catalog was outdated   |
| <input type="checkbox"/> Not enough time to propose and submit an application                | <input type="checkbox"/> Difficulty estimating cost of services needed for proposed research           |
| <input type="checkbox"/> Unsure about the process of completing an application               | <input type="checkbox"/> Portal online help desk not quick enough                                      |
| <input type="checkbox"/> Unsure how my application will be scored                            | <input type="checkbox"/> Trouble using delegation feature to share application with other team members |
| <input type="checkbox"/> Trouble registering an account on the portal                        | <input type="checkbox"/> Other - Write In (Required) <input type="text"/> *                            |

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- I encountered barriers during completion of my participation.

Please select any barriers you encountered during initiation of credit usage. *(Select all that apply)*

- |   |  |
|---|--|
| <input type="checkbox"/> Difficulty establishing business association agreements      | <input type="checkbox"/> Difficulty coordinating and managing separate user accounts linked to one or multiple credit awards |
| <input type="checkbox"/> Delays in credit award decisions                             | <input type="checkbox"/> Unfamiliarity with using cloud services   |
| <input type="checkbox"/> Difficulty using protected data due to HIPAA or IRB concerns | <input type="checkbox"/> Help via portal online help-desk not quick enough   |
| <input type="checkbox"/> Complexity due to using multiple vendors                     | <input type="checkbox"/> Other - Write In (Required) <input type="text"/> *  |
| <input type="checkbox"/> Complexity due to managing multiple credit awards            |  |

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- I encountered barriers during the process of initiating credit usage.
- I encountered barriers during completion of my participation.

Please select any barriers you encountered during your completion of Pilot participation. *(Select all that apply)*

- Lack of clarity on the standard mechanism for data sharing
- Lack of mature indexing system available or information on how to use it
- Unclear about definition of digital objects
- Lack of standard or official terminologies, data formats or syntax
- Worry about how the data contributed to the Commons will be used
- Difficulty securing continued funding for cloud services
- Other - Write In (Required)  \*

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Please select any barriers you encountered during your completion of Pilot participation. *(Select all that apply)*

- |   |   |
|---|---|
| <input type="checkbox"/> Lack of clarity on the standard mechanism for data sharing               | <input type="checkbox"/> Worry about how the data contributed to the Commons will be used |
| <input type="checkbox"/> Lack of mature indexing system available or information on how to use it | <input type="checkbox"/> Difficulty securing continued funding for cloud services         |
| <input type="checkbox"/> Unclear about definition of digital objects                              | <input type="checkbox"/> Other - Write In (Required) <input type="text"/> *               |
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Moderately involved

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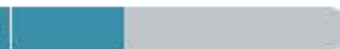
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15. How did the degree of your program officer's involvement impact the use of this alternative model?

Back

Next

33%





# National Institutes of Health

*Turning Discovery Into Health*

## Commons Credits Pilot Survey

20. What types of digital objects did you pledge in your application? (select all that apply)

- Workflow(s)
- Dataset(s)
- Digital Application(s)/Tool(s)

21. For your research did you use any digital objects in the commons that were contributed by other researchers?

- Yes
- No

Back

Next

50%



20. What types of digital objects did you pledge in your application? (select all that apply)

- Workflow(s)
- Dataset(s)
- Digital Application(s)/Tool(s)

Please describe the workflow(s) you pledged to the Commons and include any associated bioCADDIE indexing information if you have already contributed the object to the Commons.

Have you successfully contributed the pledged workflow(s) to the Commons?

- Yes
- No
- I have contributed part of my pledged workflow(s)

21. For your research did you use any digital objects in the commons that were contributed by other researchers?

- Yes
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Back

Next

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- Workflow(s)
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Please describe the dataset(s) you pledged to the Commons and include any associated bioCADDIE indexing information if you have already contributed the object to the Commons.

Have you successfully contributed the pledged dataset(s) to the Commons?

- Yes
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Have you successfully contributed the pledged digital application(s) or tool(s) to the Commons?

- Yes
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21. For your research did you use any digital objects in the commons that were contributed by other researchers?

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50%



Have you successfully contributed the pledged dataset(s) to the Commons?

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- Workflow(s)
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Please describe the workflow(s) you used and include any associated bioCADDIE indexing information.

How would you rate the quality and usability of the workflow(s) you used?

- Very poor
- Poor
- Neutral
- Good
- Very good

Back

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50%



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Please describe the dataset(s) you used and include any associated bioCADDIE indexing information.

How would you rate the quality and usability of the dataset(s) you used?

- Very poor
- Poor
- Neutral
- Good
- Very good

Back

Next

50%



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Yes

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What types of digital objects did you use? *(Select all that apply)*

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Dataset(s)

Digital Application(s)/Tool(s)

Please describe the digital application(s) or tool(s) you used and include any associated bioCADDIE indexing information.

How would you rate the quality and usability of the digital application(s) or tool(s) you used?

Very poor

Poor

Neutral

Good

Very good

Back

Next

50%





**National Institutes of Health**  
*Turning Discovery Into Health*

## Commons Credits Pilot Survey

22. Which vendors did you obtain services from as part of your participation in the Commons Credits Pilot? *(Select all that apply)* \*

DLT (Amazon)

Onix (Google)

Seven Bridges Genomics (Saas)

Informatics LLC (MolBioCloud)

REAN Cloud (Amazon)

IBM

Figshare

CDWG (Microsoft)

Omnibond (CloudyCluster)

Back

Next

67%

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|--|---|
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| <input type="checkbox"/> Seven Bridges Genomics (Saas) | <input type="checkbox"/> CDWG (Microsoft)         |
| <input type="checkbox"/> Informatics LLC (MolBioCloud) | <input type="checkbox"/> Omnibond (CloudyCluster) |
| <input type="checkbox"/> REAN Cloud (Amazon)           |   |

Please indicate your satisfaction with services from DLT (Amazon). \*

Very dissatisfied	Dissatisfied	Neutral	Satisfied	Very satisfied
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please use the text box below to provide additional comments about the services you got from DLT (Amazon).

Back

Next

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- IBM
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- CDWG (Microsoft)
- Omnibond (CloudyCluster)

Please indicate your satisfaction with services from Onix (Google). \*

Very dissatisfied      Dissatisfied      Neutral      Satisfied      Very satisfied

Please use the text box below to provide additional comments about the services you got from Onix (Google).

[Back](#) [Next](#)



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| <input type="checkbox"/> DLT (Amazon)                             | <input type="checkbox"/> IBM                      |
| <input type="checkbox"/> Onix (Google)                            | <input type="checkbox"/> Figshare                 |
| <input checked="" type="checkbox"/> Seven Bridges Genomics (Saas) | <input type="checkbox"/> CDWG (Microsoft)         |
| <input type="checkbox"/> Informatics LLC (MolBioCloud)            | <input type="checkbox"/> Omnibond (CloudyCluster) |
| <input type="checkbox"/> REAN Cloud (Amazon)                      |   |

Please indicate your satisfaction with services from Seven Bridges Genomics (Saas). \*

Very dissatisfied



Dissatisfied



Neutral



Satisfied



Very satisfied



Please use the text box below to provide additional comments about the services you got from Seven Bridges Genomics (Saas).

Back

Next

67%



# Commons Credits Pilot Survey

22. Which vendors did you obtain services from as part of your participation in the Commons Credits Pilot? (Select all that apply) \*

- DLT (Amazon)
- Onix (Google)
- Seven Bridges Genomics (Saas)
- Informatics LLC (MolBioCloud)
- REAN Cloud (Amazon)
- IBM
- Figshare
- CDWG (Microsoft)
- Omnibond (CloudyCluster)

Please indicate your satisfaction with services from Informatics LLC (MolBioCloud). \*

Very dissatisfied      Dissatisfied      Neutral      Satisfied      Very satisfied

Please use the text box below to provide additional comments about the services you got from Informatics LLC (MolBioCloud).

[Back](#)   [Next](#)



# Commons Credits Pilot Survey

22. Which vendors did you obtain services from as part of your participation in the Commons Credits Pilot? *(Select all that apply)* \*

DLT (Amazon)

IBM

Onix (Google)

Figshare

Seven Bridges Genomics (Saas)

CDWG (Microsoft)

Informatics LLC (MolBioCloud)

Omnibond (CloudyCluster)

REAN Cloud (Amazon)

Please indicate your satisfaction with services from REAN Cloud (Amazon). \*

Very dissatisfied

Dissatisfied

Neutral

Satisfied

Very satisfied



Please use the text box below to provide additional comments about the services you got from REAN Cloud (Amazon).

Back

Next

67%



# Commons Credits Pilot Survey

22. Which vendors did you obtain services from as part of your participation in the Commons Credits Pilot? *(Select all that apply)* \*

DLT (Amazon)

Onix (Google)

Seven Bridges Genomics (Saas)

Informatics LLC (MolBioCloud)

REAN Cloud (Amazon)

IBM

Figshare

CDWG (Microsoft)

Omnibond (CloudyCluster)

Please indicate your satisfaction with services from IBM. \*

Very dissatisfied



Dissatisfied



Neutral



Satisfied



Very satisfied



Please use the text box below to provide additional comments about the services you got from IBM.

Back

Next

67%



# Commons Credits Pilot Survey

22. Which vendors did you obtain services from as part of your participation in the Commons Credits Pilot? (Select all that apply) \*

- DLT (Amazon)
- Onix (Google)
- Seven Bridges Genomics (Saas)
- Informatics LLC (MolBioCloud)
- REAN Cloud (Amazon)
- IBM
- Figshare
- CDWG (Microsoft)
- Omnibond (CloudyCluster)

Please indicate your satisfaction with services from Figshare. \*

Very dissatisfied      Dissatisfied      Neutral      Satisfied      Very satisfied

Please use the text box below to provide additional comments about the services you got from Figshare.

[Back](#) [Next](#)



# Commons Credits Pilot Survey

22. Which vendors did you obtain services from as part of your participation in the Commons Credits Pilot? (Select all that apply) \*

- DLT (Amazon)
- Onix (Google)
- Seven Bridges Genomics (Saas)
- Informatics LLC (MolBioCloud)
- REAN Cloud (Amazon)
- IBM
- Figshare
- CDWG (Microsoft)
- Omnibond (CloudyCluster)

Please indicate your satisfaction with services from CDWG (Microsoft). \*

Very dissatisfied      Dissatisfied      Neutral      Satisfied      Very satisfied

Please use the text box below to provide additional comments about the services you got from CDWG (Microsoft).

[Back](#) [Next](#)





# Commons Credits Pilot Survey

22. Which vendors did you obtain services from as part of your participation in the Commons Credits Pilot? *(Select all that apply)* \*

DLT (Amazon)

Onix (Google)

Seven Bridges Genomics (Saas)

Informatics LLC (MolBioCloud)

REAN Cloud (Amazon)

IBM

Figshare

CDWG (Microsoft)

Omnibond (CloudyCluster)

Please indicate your satisfaction with services from Omnibond (CloudyCluster). \*

Very dissatisfied



Dissatisfied



Neutral



Satisfied



Very satisfied



Please use the text box below to provide additional comments about the services you got from Omnibond (CloudyCluster).

Back

Next

67%





# National Institutes of Health

Turning Discovery Into Health

## Commons Credits Pilot Survey

25. Please use a 1 to 5 scale to indicate how useful the following online resources were in completing your request (1 = Not useful, 5 = Very useful). Select "Did not use" for any resources you did not access during your application process. You may click on the name of each resource to access the document or media after signing in to your account on the Commons Credits Portal.

	Usefulness					
	Did not use	1 - Not useful	2 - Slightly useful	3 - Moderately useful	4 - Useful	5 - Very useful
<a href="#">Cloud Service Guidance Document</a>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<a href="#">Sample Credit Request</a>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<a href="#">Cloud Services Catalog</a>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<a href="#">Online Help Desk</a>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<a href="#">Glossary of Cloud Terms</a>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<a href="#">Service Request Worksheet</a>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<a href="#">Portal User Manual</a>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<a href="#">Commons Credits Request Overview</a>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<a href="#">Frequently Asked Questions</a>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<a href="#">Portal Reference Page</a>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<a href="#">Portal Training Video</a>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

26. Please indicate on a scale from 1 to 5 how satisfied you are with the following Commons Credits Pilot components (1 = Very dissatisfied, 5 = Very satisfied). You may select

26. Please indicate on a scale from 1 to 5 how satisfied you are with the following Commons Credits Pilot components (1 = Very dissatisfied, 5 = Very satisfied). You may select not applicable if any component is not relevant to your situation.

	Satisfaction					
	Not Applicable	1 - Very Dissatisfied	2 - Dissatisfied	3 - Neutral	4 - Satisfied	5 - Very satisfied
Effort to submit application	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Offerings of the providers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Effort to use credits	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value of award	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Allocating credits to one or more vendors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Accessibility of digital objects	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Technical assistance from Commons Credits team	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Contributing digital objects	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ease of indexing (i.e. bioCADDIE)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Utility of indexing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

27. Do you plan to continue using one or more cloud platforms to support your research based on this experience (as opposed to previous experiences)? \*

- Yes
- No
- Not sure

28. Why or why not will you continue using cloud platforms to support your research? \*

27. Do you plan to continue using one or more cloud platforms to support your research based on this experience (as opposed to previous experiences)? \*

- Yes
- No
- Not sure

28. Why or why not will you continue using cloud platforms to support your research? \*

29. What would you recommend as priorities for future development of the Commons? Please highlight what you think could be done to improve user experience, utility, and value of the Commons Credits Pilot. \*

30. If the issues you identified in the previous questions could be addressed, how supportive would you be of the NIH continuing development of this funding approach? \*

Not at all supportive

Not very supportive

Somewhat supportive

Supportive

Very supportive

Back

Submit

83%



The NIH logo consists of the letters "NIH" in a bold, white, sans-serif font, set against a dark blue background that is shaped like a right-pointing arrow.

National Institutes of Health

*Turning Discovery Into Health*

## Commons Credits Pilot Survey

Thank you for taking our survey. Your response is very important to us.

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100% 

A horizontal progress bar is shown, consisting of a teal-colored bar that is completely filled. The text "100%" is positioned to the left of the bar.