



Commons Credits Pilot Survey

OMB# 0925-0668 Exp:02/2019

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Thank you for participating in the National Institutes of Health Commons Credits Pilot survey. The survey will take approximately 30 minutes and is designed to gather your thoughts and opinions about the Commons Credits Pilot. You may save your progress by clicking on "Save and continue later" in the gray bar at the top of the following pages. Your responses will be used to determine whether the Commons Credits funding mechanism is a feasible model for the future. Participating in the survey presents an opportunity for you to tell the NIH what you think about the pilot.

1. Please select your institution. *

– Please Select --

2. What is your role at your institution? *

– Please Select --

3. What is your primary expertise? *

– Please Select --

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1. Please select your institution.*

-- Please Select --

-- Please Select --

Biocomplexity Institute of Virginia Polytechnic Institute and State University

2. V Broad Institute

Carnegie Mellon University

Emory University

Georgetown University

3. V Harvard University

Johns Hopkins University

HudsonAlpha Institute for Biotechnology

Jackson Laboratories

The J. Craig Venter Institute

4. F Kitware, Inc.

sur Massachusetts Intitute of Technology

New York University Medical Center

Salk Institute for Biological Studies

Scripps Research Institute

Stanford University

5. H University of Akron

University of California - Los Angeles

University of California - San Diego

D). You can find your CCREQ ID listed in the email invite to participate in this

Experienced user

Expert user

6. How closely did the research you were able to perform using credits align with your original proposal?*

Research in progress

Not at all

Somewhat

Exactly

7. Please describe how participation in the Commons Credits Pilot contributed to the scientific impact of your research.*

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1. Please select your institution. *

Other

Please include the name of the other institution you are affiliated with. *

2. What is your role at your institution? *

– Please Select --

3. What is your primary expertise? *

– Please Select --

4. Please enter your Commons Credits Requisition Identification Number (CCREQ ID). You can find your CCREQ ID listed in the email invite to participate in this survey. *

5. How would you describe your level of experience using cloud resources? *

New user

Novice user

Experienced user

Expert user

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Please include the name of the other institution you are affiliated with. *

2. What is your role at your institution? *

– Please Select --

– Please Select –

- Principal investigator
- Investigator/Senior scientist
- Post doc/Fellow
- Digital tool developer
- Graduate student

4. Fill in _____ its Requisition Identification Number (CCREQ ID). You can find your CCREQ ID listed in the email invite to participate in this survey. *

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-- Please Select --

-- Please Select --

Anatomy & Physiology

4. F
sur

Basic Biology

Biochemistry & Biomaterials

Biomedical Engineering

Biomedical Instrumentation

Medical & Clinical Sciences

Cell Biology

5. H

Chemistry

Cognitive & Psycho

Cell Biology

Developmental & Stem Cell Biology

Evolutionary & Plant Biology

Genetics & Genomics

Microbiology & Immunology

6. H

Neuroscience

Pharmacology

Public & Social Health

Software Engineering

Systems and Quantitative Biology

Veterinary Medicine

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8. Please describe any cost and/or time savings achieved by participating in this approach compared to your typical methods of obtaining compute/storage resources. *

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Other



Please write in your primary expertise. *

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Commons Credits Pilot Survey

9. Has the research you were able to undertake as part of the Commons Credits Pilot been presented at a conference or poster session?

- Yes
- No

10. Has the research you were able to undertake as part of the Commons Credits Pilot been published?

- Yes
- No
- My research is currently under review

Back

Next

17%



Commons Credits Pilot Survey

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Where was your research presented?

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Back

Next

17%

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Where was your research published?

Please provide the PubMed identifier (PMID), a digital object identifier (DOI) or a link to the relevant publication(s). PMID is the unique identifier number used in PubMed. The PMID number is always found at the end of a PubMed citation. A DOI is a unique alphanumeric string assigned by the International DOI Foundation to identify content and provide a persistent link to its location on the Internet. *

[Back](#)

[Next](#)



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If you would like, please provide the name of the journal currently reviewing your research.

[Back](#) [Next](#)



National Institutes of Health

Turning Discovery Into Health

Commons Credits Pilot Survey

12. From the date of distribution, how long did it take for you to begin using credits?

- Less than a week
- 1 to 4 weeks
- 1 to 2 months
- 3 to 5 months
- More than 6 months

13. Did you encounter any barriers throughout your participation in the Commons Credits Pilot?

- Yes
- No

14. How involved was your program officer during your participation in the Commons Credits Pilot?

Not at all involved

Slightly involved

Moderately involved

Involved

Very involved

15. How did the degree of your program officer's involvement impact the use of this alternative model?

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|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Not at all involved | Slightly involved | Moderately involved | Involved | Very involved |
| <input type="radio"/> |
-

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[Back](#) [Next](#)

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At what stage(s) of participation did you encounter barriers? (Select all that apply) *

- I encountered barriers during the application process.
 - I encountered barriers during the process of initiating credit usage.
 - I encountered barriers during completion of my participation.
-

14. How involved was your program officer during your participation in the Commons Credits Pilot?

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Please select any barriers you encountered during the application process. (Select all that apply)

- | | |
|--|--|
| <input type="checkbox"/> Had trouble linking grant id in NIH REporter to Commons application | <input type="checkbox"/> Help material available on the portal was outdated |
| <input type="checkbox"/> Unsure about application deadlines | <input type="checkbox"/> Vendor catalog was outdated |
| <input type="checkbox"/> Not enough time to propose and submit an application | <input type="checkbox"/> Difficulty estimating cost of services needed for proposed research |
| <input type="checkbox"/> Unsure about the process of completing an application | <input type="checkbox"/> Portal online help desk not quick enough |
| <input type="checkbox"/> Unsure how my application will be scored | <input type="checkbox"/> Trouble using delegation feature to share application with other team members |
| <input type="checkbox"/> Trouble registering an account on the portal | <input type="checkbox"/> Other - Write In (Required) <input style="width: 150px; height: 20px; border: 1px solid #ccc; margin-left: 10px;" type="text"/> * |
-

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At what stage(s) of participation did you encounter barriers? (Select all that apply) *

I encountered barriers during the application process.

I encountered barriers during the process of initiating credit usage.

I encountered barriers during completion of my participation.

Please select any barriers you encountered during initiation of credit usage. (Select all that apply)

Difficulty establishing business association agreements

Delays in credit award decisions

Difficulty using protected data due to HIPAA or IRB concerns

Complexity due to using multiple vendors

Complexity due to managing multiple credit awards

Difficulty coordinating and managing separate user accounts linked to one or multiple credit awards

Unfamiliarity with using cloud services

Help via portal online help-desk not quick enough

Other - Write In (Required)

*

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At what stage(s) of participation did you encounter barriers? (Select all that apply) *

- I encountered barriers during the application process.
- I encountered barriers during the process of initiating credit usage.
- I encountered barriers during completion of my participation.

Please select any barriers you encountered during your completion of Pilot participation. (Select all that apply)

- Lack of clarity on the standard mechanism for data sharing
- Lack of mature indexing system available or information on how to use it
- Unclear about definition of digital objects
- Lack of standard or official terminologies, data formats or syntax
- Worry about how the data contributed to the Commons will be used
- Difficulty securing continued funding for cloud services
- Other - Write In (Required)

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| <input type="checkbox"/> Trouble registering an account on the portal | <input type="checkbox"/> Other - Write In (Required) * |

Please select any barriers you encountered during initiation of credit usage. (Select all that apply)

- | | |
|---|--|
| <input type="checkbox"/> Difficulty establishing business association agreements | <input type="checkbox"/> Difficulty coordinating and managing separate user accounts linked to one or multiple credit awards |
| <input type="checkbox"/> Delays in credit award decisions | <input type="checkbox"/> Unfamiliarity with using cloud services |
| <input type="checkbox"/> Difficulty using protected data due to HIPAA or IRB concerns | <input type="checkbox"/> Help via portal online help-desk not quick enough |
| <input type="checkbox"/> Complexity due to using multiple vendors | <input type="checkbox"/> Other - Write In (Required) * |
| <input type="checkbox"/> Complexity due to managing multiple credit awards | |

Please select any barriers you encountered during your completion of Pilot participation. (Select all that apply)

- | | |
|---|---|
| <input type="checkbox"/> Lack of clarity on the standard mechanism for data sharing | <input type="checkbox"/> Worry about how the data contributed to the Commons will be used |
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- Delays in credit award decisions
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Back

Next



Commons Credits Pilot Survey

20. What types of digital objects did you pledge in your application? (select all that apply)

- Workflow(s)
- Dataset(s)
- Digital Application(s)/Tool(s)

21. For your research did you use any digital objects in the commons that were contributed by other researchers?

- Yes
- No

Back

Next

50%

20. What types of digital objects did you pledge in your application? (select all that apply)

- Workflow(s)
- Dataset(s)
- Digital Application(s)/Tool(s)

Please describe the workflow(s) you pledged to the Commons and include any associated bioCADDIE indexing information if you have already contributed the object to the Commons.

Have you successfully contributed the pledged workflow(s) to the Commons?

- Yes
- No
- I have contributed part of my pledged workflow(s)

21. For your research did you use any digital objects in the commons that were contributed by other researchers?

- Yes
- No

Back

Next

20. What types of digital objects did you pledge in your application? (select all that apply)

- Workflow(s)
 - Dataset(s)
 - Digital Application(s)/Tool(s)
-

Please describe the dataset(s) you pledged to the Commons and include any associated bioCADDIE indexing information if you have already contributed the object to the Commons.

Have you successfully contributed the pledged dataset(s) to the Commons?

- Yes
 - No
 - I have contributed part of my pledged dataset(s)
-

21. For your research did you use any digital objects in the commons that were contributed by other researchers?

- Yes
 - No
-

[Back](#) [Next](#)



20. What types of digital objects did you pledge in your application? (select all that apply)

- Workflow(s)
 - Dataset(s)
 - Digital Application(s)/Tool(s)
-

Please describe the digital application(s) or tool(s) you pledged to the Commons and include any associated bioCADDIE indexing information if you have already contributed the object to the Commons. *

Have you successfully contributed the pledged digital application(s) or tool(s) to the Commons?

- Yes
 - No
 - I have contributed part of my pledged application(s) or tool(s)
-

21. For your research did you use any digital objects in the commons that were contributed by other researchers?

- Yes
 - No
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Have you successfully contributed the pledged dataset(s) to the Commons?

- Yes
 - No
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Please describe the digital application(s) or tool(s) you pledged to the Commons and include any associated bioCADDIE indexing information if you have already contributed the object to the Commons. *

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[Back](#) [Next](#)

50% | 

No I have contributed part of my pledged application(s) or tool(s)

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What types of digital objects did you use? (Select all that apply)

 Workflow(s) Dataset(s) Digital Application(s)/Tool(s)

Please describe the workflow(s) you used and include any associated bioCADDIE indexing information.

How would you rate the quality and usability of the workflow(s) you used?

Very poor

Poor

Neutral

Good

Very good

[Back](#) [Next](#)

50%

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Please describe the dataset(s) you used and include any associated bioCADDIE indexing information.

How would you rate the quality and usability of the dataset(s) you used?

Very poor

Poor

Neutral

Good

Very good

[Back](#) [Next](#)

50%

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 Yes No

What types of digital objects did you use? (*Select all that apply*)

 Workflow(s) Dataset(s) Digital Application(s)/Tool(s)

Please describe the digital application(s) or tool(s) you used and include any associated bioCADDIE indexing information.



How would you rate the quality and usability of the digital application(s) or tool(s) you used?

Very poor

Poor

Neutral

Good

Very good

[Back](#) [Next](#)



50%



Commons Credits Pilot Survey

22. Which vendors did you obtain services from as part of your participation in the Commons Credits Pilot? (Select all that apply) *

- | | |
|--|---|
| <input type="checkbox"/> DLT (Amazon) | <input type="checkbox"/> IBM |
| <input type="checkbox"/> Onix (Google) | <input type="checkbox"/> Figshare |
| <input type="checkbox"/> Seven Bridges Genomics (Saas) | <input type="checkbox"/> CDWG (Microsoft) |
| <input type="checkbox"/> Informatics LLC (MolBioCloud) | <input type="checkbox"/> Omnidbnd (CloudyCluster) |
| <input type="checkbox"/> REAN Cloud (Amazon) | |

Back

Next

67%

A horizontal progress bar with a teal segment on the left labeled "67%" and a grey segment on the right.

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| <input type="checkbox"/> REAN Cloud (Amazon) | |

Please indicate your satisfaction with services from DLT (Amazon). *

Very dissatisfied	Dissatisfied	Neutral	Satisfied	Very satisfied
<input type="radio"/>				

Please use the text box below to provide additional comments about the services you got from DLT (Amazon).

Back

Next

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| <input type="checkbox"/> REAN Cloud (Amazon) | |

Please indicate your satisfaction with services from Onix (Google). *

Very dissatisfied	Dissatisfied	Neutral	Satisfied	Very satisfied
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Please use the text box below to provide additional comments about the services you got from Onix (Google).

[Back](#) [Next](#)

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Please indicate your satisfaction with services from Seven Bridges Genomics (Saas). *

Very dissatisfied	Dissatisfied	Neutral	Satisfied	Very satisfied
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[Back](#) [Next](#)

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Please indicate your satisfaction with services from Informatics LLC (MolBioCloud). *

Very dissatisfied	Dissatisfied	Neutral	Satisfied	Very satisfied
<input type="radio"/>				

Please use the text box below to provide additional comments about the services you got from Informatics LLC (MolBioCloud).

[Back](#) [Next](#)

Commons Credits Pilot Survey

22. Which vendors did you obtain services from as part of your participation in the Commons Credits Pilot? (Select all that apply) *

- | | |
|---|---|
| <input type="checkbox"/> DLT (Amazon) | <input type="checkbox"/> IBM |
| <input type="checkbox"/> Onix (Google) | <input type="checkbox"/> Figshare |
| <input type="checkbox"/> Seven Bridges Genomics (Saas) | <input type="checkbox"/> CDWG (Microsoft) |
| <input type="checkbox"/> Informatics LLC (MolBioCloud) | <input type="checkbox"/> Omnibond (CloudyCluster) |
| <input checked="" type="checkbox"/> REAN Cloud (Amazon) | |

Please indicate your satisfaction with services from REAN Cloud (Amazon). *

Very dissatisfied	Dissatisfied	Neutral	Satisfied	Very satisfied
<input type="radio"/>				

Please use the text box below to provide additional comments about the services you got from REAN Cloud (Amazon).

Back

Next

67%

Commons Credits Pilot Survey

22. Which vendors did you obtain services from as part of your participation in the Commons Credits Pilot? (Select all that apply) *

- | | |
|--|---|
| <input type="checkbox"/> DLT (Amazon) | <input checked="" type="checkbox"/> IBM |
| <input type="checkbox"/> Onix (Google) | <input type="checkbox"/> Figshare |
| <input type="checkbox"/> Seven Bridges Genomics (Saas) | <input type="checkbox"/> CDWG (Microsoft) |
| <input type="checkbox"/> Informatics LLC (MolBioCloud) | <input type="checkbox"/> Omnibond (CloudyCluster) |
| <input type="checkbox"/> REAN Cloud (Amazon) | |

Please indicate your satisfaction with services from IBM. *

Very dissatisfied	Dissatisfied	Neutral	Satisfied	Very satisfied
<input type="radio"/>				

Please use the text box below to provide additional comments about the services you got from IBM.

[Back](#) [Next](#)

Commons Credits Pilot Survey

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- | | |
|--|--|
| <input type="checkbox"/> DLT (Amazon) | <input type="checkbox"/> IBM |
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| <input type="checkbox"/> Seven Bridges Genomics (Saas) | <input type="checkbox"/> CDWG (Microsoft) |
| <input type="checkbox"/> Informatics LLC (MolBioCloud) | <input type="checkbox"/> Omnidbond (CloudyCluster) |
| <input type="checkbox"/> REAN Cloud (Amazon) | |

Please indicate your satisfaction with services from Figshare. *

Very dissatisfied

Dissatisfied

Neutral

Satisfied

Very satisfied

Please use the text box below to provide additional comments about the services you got from Figshare.

Back

Next

Commons Credits Pilot Survey

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- | | |
|--|--|
| <input type="checkbox"/> DLT (Amazon) | <input type="checkbox"/> IBM |
| <input type="checkbox"/> Onix (Google) | <input type="checkbox"/> Figshare |
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| <input type="checkbox"/> Informatics LLC (MolBioCloud) | <input type="checkbox"/> Omnibond (CloudyCluster) |
| <input type="checkbox"/> REAN Cloud (Amazon) | |

Please indicate your satisfaction with services from CDWG (Microsoft). *

Very dissatisfied	Dissatisfied	Neutral	Satisfied	Very satisfied
<input type="radio"/>				

Please use the text box below to provide additional comments about the services you got from CDWG (Microsoft).

[Back](#) [Next](#)

Commons Credits Pilot Survey

22. Which vendors did you obtain services from as part of your participation in the Commons Credits Pilot? (Select all that apply) *

- | | |
|--|---|
| <input type="checkbox"/> DLT (Amazon) | <input type="checkbox"/> IBM |
| <input type="checkbox"/> Onix (Google) | <input type="checkbox"/> Figshare |
| <input type="checkbox"/> Seven Bridges Genomics (Saas) | <input type="checkbox"/> CDWG (Microsoft) |
| <input type="checkbox"/> Informatics LLC (MolBioCloud) | <input checked="" type="checkbox"/> Omnidbond (CloudyCluster) |
| <input type="checkbox"/> REAN Cloud (Amazon) | |

Please indicate your satisfaction with services from Omnidbond (CloudyCluster). *

Very dissatisfied	Dissatisfied	Neutral	Satisfied	Very satisfied
<input type="radio"/>				

Please use the text box below to provide additional comments about the services you got from Omnidbond (CloudyCluster).

Back

Next

67%



Commons Credits Pilot Survey

25. Please use a 1 to 5 scale to indicate how useful the following online resources were in completing your request (1 = Not useful, 5 = Very useful). Select "Did not use" for any resources you did not access during your application process. You may click on the name of each resource to access the document or media after signing in to your account on the Commons Credits Portal.

	Usefulness					
	Did not use	1 - Not useful	2 - Slightly useful	3 - Moderately useful	4 - Useful	5 - Very useful
Cloud Service Guidance Document	<input type="radio"/>					
Sample Credit Request	<input type="radio"/>					
Cloud Services Catalog	<input type="radio"/>					
Online Help Desk	<input type="radio"/>					
Glossary of Cloud Terms	<input type="radio"/>					
Service Request Worksheet	<input type="radio"/>					
Portal User Manual	<input type="radio"/>					
Commons Credits Request Overview	<input type="radio"/>					
Frequently Asked Questions	<input type="radio"/>					
Portal Reference Page	<input type="radio"/>					
Portal Training Video	<input type="radio"/>					

26. Please indicate on a scale from 1 to 5 how satisfied you are with the following Commons Credits Pilot components (1 = Very dissatisfied, 5 = Very satisfied). You may select

26. Please indicate on a scale from 1 to 5 how satisfied you are with the following Commons Credits Pilot components (1 = Very dissatisfied, 5 = Very satisfied). You may select not applicable if any component is not relevant to your situation.

	Satisfaction					
	Not Applicable	1 - Very Dissatisfied	2 - Dissatisfied	3 - Neutral	4 - Satisfied	5 - Very satisfied
Effort to submit application	<input type="radio"/>					
Offerings of the providers	<input type="radio"/>					
Effort to use credits	<input type="radio"/>					
Value of award	<input type="radio"/>					
Allocating credits to one or more vendors	<input type="radio"/>					
Accessibility of digital objects	<input type="radio"/>					
Technical assistance from Commons Credits team	<input type="radio"/>					
Contributing digital objects	<input type="radio"/>					
Ease of indexing (i.e. bioCADDIE)	<input type="radio"/>					
Utility of indexing	<input type="radio"/>					

27. Do you plan to continue using one or more cloud platforms to support your research based on this experience (as opposed to previous experiences)? *

Yes

No

Not sure

28. Why or why not will you continue using cloud platforms to support your research? *

27. Do you plan to continue using one or more cloud platforms to support your research based on this experience (as opposed to previous experiences)? *

- Yes
 - No
 - Not sure
-

28. Why or why not will you continue using cloud platforms to support your research? *

29. What would you recommend as priorities for future development of the Commons? Please highlight what you think could be done to improve user experience, utility, and value of the Commons Credits Pilot. *

30. If the issues you identified in the previous questions could be addressed, how supportive would you be of the NIH continuing development of this funding approach? *

- | | | | | |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Not at all supportive | Not very supportive | Somewhat supportive | Supportive | Very supportive |
| <input type="radio"/> |
-

Back

Submit



Commons Credits Pilot Survey

Thank you for taking our survey. Your response is very important to us.

100%