ATTACHMENT 1: Community Support for Transitions Inventory (CSTI)

OMB No. 0930-XXXX Expiration Date XX/XX/XXXX

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ATTACHMENT 1: Community Support for Transitions Inventory (CSTI)

Welcome to the CSTI for [INSERT: GRANTEE COMMUNITY NAME/LOCAL LAB/PROJECT NAME]

The Community Supports for Transition Inventory (CSTI) assesses the extent to which a local community has developed the capacity to provide comprehensive transition support for young people with serious mental health conditions.

You are being asked to complete the CSTI because you have knowledge about how the community is coming together to support transition aged youth in [INSERT NAME of GRANTEE COMMUNITY].

Findings from the CSTI survey will be shared with community stakeholders and can be used to help identify goals and develop plans to improve transition services provided in your community.

The CSTI typically takes between 20 - 25 minutes to complete.

CSTI responses are confidential. No one involved with [INSERT LOCAL LAB/PROJECT NAME] will be told how you answered the questions.

Thank you for agreeing to complete the CSTI.

[INSERT GRANTEE AND LOCAL LAB/PROJECT NAME AND STATE HERE]

The CSTI has 43 items. Each item has one "anchor" statement that describes what **fully developed support** would look like relevant to that item, and another anchor statement that describes what the **least developed support**, or **a community at the beginning of its development** might look like.

For <u>each</u> item, you should consider the conditions in your community relevant to that item. Next, you should select a rating on the five-point scale that is provided.

- * On this scale, a score of 4 is the highest and indicates that your community resembles the description of the fully developed support for that item.
- * On the other end of the scale, a score of 0 is the lowest and would indicate that your community resembles the description of the least developed support for that item.
- * Often, your community will not resemble either extreme of the scale. In this case, you should choose a score elsewhere on the 4-to-0 scale that best approximates where you feel your community lies.

It is completely OK if you don't know the answer to some—even many—of the items. If you do not feel adequately informed or knowledgeable to answer an item, choose "DK" for "Don't Know."

How to stop the survey and finish it later

If you don't have enough time to complete the survey in one sitting, you may leave the survey and then resume it later.

As you click on the "next" button in the survey, the survey page saves. When you want to leave the survey, close your browser window. When you are ready to access the survey again, just click on the link you received in the original invitation e-mail. The link remembers where respondents left off based on the last completed page.

Click "Next" to proceed to the CSTI Survey.

Λ	Choose	one	٥f	tha	commi	ınitiac
А.	CHOOSE	one	OΙ	uie	COHIIII	annues.

- Community 1
- Community 2
- Community 3
- Community 4

B. In terms of your ethnic or racial background, which of these best describes you?

- African American
- Latino/Hispanic
- Native American/American Indian
- Caucasian/European American
- Other (please specify)

C. Select the category that best describes your current primary role related to local Healthy Transition project. (Choose one answer.)

- Individual who works directly for the NITT-HT project; transition facilitator or care coordinator, supervisor, project director, administrator in the sponsoring agency
- Direct service provider, manager or administrator of a partner agency within the community
- Other community members
- Youth or young adult who is or has been a consumer of HT services or similar transition service
- Youth ally such as peer support provider, youth coordinator, young adult advocates
- Family member or caregiver of an HT participant, family advocate

•	Other role	

If you are unable to make a rating, please click "Don't know." There is space for comments at the end of this survey.

THEME 1—Community Partnership: Collective community ownership of and responsibility for the local transition project is built through collaboration among key stakeholder groups.

NOTE: In the items on this page, we refer to a "**community leadership team**," which is a group of people who work together to oversee the development, implementation, and evaluation of the transition project. The "community leadership team" may be one single group, or it may be a series of interlocking committees that work together, or it may be a function of a group that exists for other purposes as well. Your community may have another name for the group or groups that serve this function.

Item 1.A Collaborative Oversight

	Fully develop	ned system		Leas	st developed sy	stem
team") for p community	llaborative grou lanning and dec partners jointly ementation of the	p (a "communi ision making th oversee the d				
	4 - Fully developed	3 - Almost there	2 - Midway1 -	- Beginning	0 - Least developed	Don't know

	4 - Fully developed	3 - Almost there	2 - Midway1 -	Beginning	0 - Least developed	Don't know
Item 1.A Collaborative Oversight	•	•	•	•	•	•

Item 1.B Engaged Leadership

F	ully developed	system		Least developed system					
leaders whethe transitions a	munity leadersh no are committed on project and e and commit reso anizations to sup	d to the success mpowered to mources on behal	of ake f of	1 3					
	4 - Fully developed	3 - Almost there		Midwav	1 - Beainnina	0 - Least developed	Don't know		

	4 - Fully developed	3 - Almost there	2 - Midway	1 - Beginning	0 - Least developed	Don't know
Item 1.B Engaged Leadership	•	•	•	•	•	•

Item 1.C Influential Youth/Young Adult Voice

Fully developed system	Least developed system
Youth and young adults (referred to here as Y&YA) with significant experience in systems and/or services are influential members of the community leadership team, and they take active roles in decisions and discussions.	Y&YA are not members—or are only "token" members—of the community leadership team.

	4 - Fully developed	3 - Almost there	2 - Midway	1 - Beginning	0 - Least developed	Don't know
Item 1.C Influential Youth/Young Adult Voice	•	•	•	•	•	•

Item 1.D Support for Youth Voice

Fully developed system	Least developed system
The project works to recruit, train and support Y&YA, including youth from diverse backgrounds, so that they can participate actively and productively on the community leadership team.	Y&YA are not prepared or supported to participate actively and productively on the community leadership team.
4.5.11	0.1.1

	4 - Fully developed	3 - Almost there	2 - Midway	1 - Beginning	0 - Least developed	Don't know
Item 1.D Support for Youth Voice	•	•	•	•	•	•

Item 1.E Influential Family/Ally Voice

	Fully devel	oped system	1	Least develo	ped system
experience in the	d other adult "a e mental health / leadership tea discussions	Families and adu members—or a members—of t leadersh	re only "token" he community		
	4 - Fully developed	3 - Almost there	0 - Least 2 - Midway1 - Beginni	ngdeveloped	Don't know
Item 1.E Influential Family/Ally Voice	•	•	•	• •	•

Item 1.F Mental Health Systems Support

Fully	developed sy	ystem	Least developed system				
health systems are	active on the co	ult and child mental ommunity leadership oroject's vision and	Representatives from both the adult and child mental health systems do not participate actively or productively on the community leadership team and/or they do not actively support the project's vision and values.				
	4 - Fully developed	3 - Almost0 - Least there2 - Midway1 - Be	ginningdevelopedDon't k	now			
Item 1.F Mental Health Systems Support	•	•	•	•	•		

Item 1.G Full Agency Support

Fully developed system			Representatives from relevant public agencies and provider organizations do not participate actively or productively on the community leadership team and/or they do not actively support the project's vision and values.				
agencies and major provider organizations participate productively on the community							
	4 - Fully developed	3 - Almost there	0 - Least 2 - Midway1 - Beginningdeveloped	Don't know			
Item 1.G Full Agency Support	•	•	• • •	•			

If you are unable to make a rating, please click "Don't know." There is space for comments at the end of this survey.

THEME 2—Collaborative Action: Stakeholders involved in the local transition project take steps to translate the project's vision and values into concrete policies, practices and achievements.

Item 2.A Statements of Shared Vision

Fully developed system	Least developed system
Key stakeholders in the local transition project have worked together to develop clear statements of mission, values, and desired outcomes for the transition project.	Statements of mission, principles, and outcomes have not been jointly agreed upon. Each agency its own vision, values and priority outcomes for serving the Y&YA population.

	4 - Fully developed	3 - Almost there	0 - Least 2 - Midway1 -	Beginningdevelop	ed	Don't know
Item 2.A Statements of Shared Vision	•	•	•	•	•	•

Item 2.B Proactive Planning

item 2.B Proactive Planning									
Fully	y developed	system	Least developed system						
The transition project describes the goals responsibilities in he s reviewed and upd	There is no plan for joint action that describes goals project's goals and stakeholders' responsibilities for achieving the goals.								
	4 - Fully developed	3 - Almost there	0 - Leas 2 - Midw	t vay1 - Beginningdeveloped	Don't know				
Item 2.B Proactive Planning	•	•	•	• •	•				

Item 2.C Joint Action Steps

	Fully developed system				Least developed system		
steps (e.g., d revising agen	agencies and org eveloping MOUs cy policies or reg ities) toward ach central to the	, contributing r gulations, parti- ieving joint go	esources, to	Though there may be a stated commitment to the transition project, agencies and other key stakeholders have NOT taken specific and tangible steps toward achieving the project's central goals.			
	4 - Fully developed	3 - Almost there	2 - Midway	1 - Beginning	0 - Least developed	Don't know	
Item 2.C Joint Action Steps	•	•	•	•	•	•	

Item 2.D Mental Health Integration	
Fully developed system	Least developed system
steps (e.g., developing MOUs, contributing resources, revising agency regulations, participating in planning activities) toward integrating their efforts to improve	Though there may be a stated commitment to the transition project, the <u>child and adult</u> <u>mental health systems</u> have NOT taken specific and tangible steps toward achieving the project's central goals.
4 - Fully 3 - Almost 0 - Leas	t tunii Pariminadavalanad

	4 - Fully developed	3 - Almost there	0 - Least 2 - Midway1 - Beginningdeveloped			Don't know
Item 2.D Mental Health Integration	•	•	•	•	•	•

If you are unable to make a rating, please click "Don't know." There is space for comments at the end of this survey.

Theme 3— Transition Planning Quality Assurance and Support. The community has developed sustainable capacity to provide high quality individualized transition planning that is strengths based and that responds to young people's unique needs, goals and preferences.

Item 3.A Individualized Transition Planning

	Fully deve	loped system	Least developed system			
Each young person participating in the program has an individualized transition plan that responds to his/her unique needs and goals.			Young people in the transition program do not have a single plan to coordinate the services and supports they receive, and/or the plan does not reflect their unique needs, goals and preferences.			
	4 - Fully developed	3 - Almost there	2 - Midway	1 - Beginning	0 - Least developed	Don't know
Item 3.A Individualized Transition	•	•	•	•	•	•

Item 3.B Culturally Responsive Plan

Planning

Planning

tem 515 culturally responsive rian								
	Fully developed system				Least developed system			
young per	on plan is develo son's cultural an etful of his/her pe	d linguistic pre	youth's lin	The transition plan does not respect the youth's linguistic preferences, culture and/or personal and sexual identity.				
	4 - Fully developed	3 - Almost there	2 - Midway	1 - Beginning	0 - Least developed	Don't know		
ltem 3.B Culturally Responsive Plan	•	•	•	•	•	•		

Item 3.C Structured Approach for Transition Planning

F	ully develope	d system		Least dev	eloped syste	em	
Agencies that employ staff who work with Y&YA on The planning process that staff use to work with Y&YA to create transition plans is not well defined and structured, manualized process for transition planning and follow through. The process has been developed or adapted specifically for use with Y&YA with mental health conditions.							
	4 - Fully developed	3 - Almost there	2 - Midway	1 - Beginning	0 - Least developed	Don't know	
Item 3.C Structured Approach for Transition	•	•	•	•	•	•	

Item 3.D Quality Assurance for Transition Planning

Fully developed system	Least developed system
Agencies that employ staff who work with Y&YA on creating transition plans use an objective, reliable fidelity assessment to ensure that there is a high quality planning process and that staff are strength based and respectful of the young people.	Agencies that employ staff who work with Y&YA on creating transition plans do not collect reliable fidelity data to ensure quality.

	4 - Fully developed	3 - Almost there	2 - Midway1 -	Beginning	0 - Least developed	Don't know
Item 3.D Quality Assurance for Transition Planning	•	•	•	•	•	•

Item 3.E Training for Transition Planning

Fully developed system	Least developed system
Staff who work with Y&YA to create transition plans receive comprehensive training and ongoing supervision/coaching. This professional development systematically focuses on developing the skills necessary to do transition planning in an engaging, developmentally appropriate way.	Staff who work with young people on creating their transition plans have not received the systematic professional development they need to acquire skills and knowledge for undertaking effective transition planning with Y&YA.

	4 - Fully developed	3 - Almost there	0 - Least 2 - Midway1 -	Beginningdevelop	ed	Don't know
Item 3.E Training for Transition Planning	•	•	•	•	•	•

Item 3.F Core Staff Job Expectations

Item 3.1 Core	Stall Job Expe	<u>sciations</u>				
Fully developed system				Least developed system		
The caseloads and job expectations for staff with primary roles in the transition planning process (e.g., transition facilitators, peer supporters) allow them adequate time, flexibility, and resources to provide high-quality service				People with primary role planning process have expectations that conflict v or ability to provide high	caseloads or job vith their motivation	
	4 - Fully developed	3 - Almost there	0 - Least 2 - Midway	1 - Beginningdeveloped	Don't know	

	4 - Fully developed	3 - Almost there	0 - Least 2 - Midway1 -	Beginningdevelop	ed	Don't know
Item 3.F Core Staff Job Expectations	•	•	•	•	•	•

If you are unable to make a rating, please click "Don't know." There is space for comments at the end of this survey.

THEME 4—Workforce: Staff who provide services and supports to Y&YA are systematically trained and supported to work in a way that is engaging and developmentally appropriate for Y&YA.

Item 4.A Provider Approach

Fully developed system	Least developed system
Staff who provide services/supports to young people (e.g., providers of supported employment, therapists, job coaches, etc.) work with young people in an engaging and developmentally appropriate way. They are respectful and strength based, and encourage young people to make choices and decisions about their services/supports.	Staff who provide services/supports are not skilled in working with Y&YA in an engaging and developmentally appropriate way. They are not respectful or strengths based, and do not encourage the young people to make decisions and choices about their services and supports.

Item 4.B Provider Job Expectations

Fully developed system	Least developed system
providers (e.g., providers of supported employment, therapists, job coaches, etc.) allow them adequate time, flexibility, and resources to provide high-quality	Service/support providers have caseloads or job expectations that conflict with their ability or motivation to provide high-quality services/supports in an engaging and developmentally appropriate way.

	4 - Fully developed	3 - Almost there	0 - Least 2 - Midway1 -	Beginningdevelope	ed	Don't know
Item 4.B Provider Job Expectations	•	•	•	•	•	•

Item 4.C Coordinated Training

Fully developed system	Least developed system
There is a coordinated training effort to ensure that providers across all participating agencies learn specific practice skills to work effectively with Y&YA in an engaging and developmentally appropriate way.	

	4 - Fully developed	3 - Almost there	0 - Least 2 - Midway1 -	Beginningdevelop	ed	Don't know
Item 4.C Coordinated Training	•	•	•	•	•	•

Item 4.D Mental Health Staff Training

Fully developed system	Least developed system
who work with Y&YA are trained so that they have	Staff from <u>adult and child mental health settings</u> who work with Y&YAhave no specific skills or training for working with this population.

	4 - Fully developed	3 - Almost there	0 - Least 2 - Midway1 -	Beginningdevelop	ed	Don't know
ltem 4.D Mental Health Staff Training	•	•	•	•	•	•

Item 4.E Staff Diversity

Fully developed system	Least developed system
facilitators and peer support providers— who reflect the diversity of the Y&YA being served and their language	The transition project and community providers are unsuccessful in recruiting and retaining staff who reflect the diversity of the Y&YA being served and their language preferences.

4 - Fully 3 - Almost 0 - Least

Item 5.C Fiscal Flexibility	developed	• there	● 2 - Midway1 -	Beginningdevelop	●	Don't know
Item 4.E Staff	•	•	•	•	•	•

If you are unable to make a rating, please click "Don't know." There is space for comments at the end of this survey.

THEME 5—Fiscal Policies and Sustainability: The community has developed fiscal strategies to support and sustain the transition project.

Item 5.A Child and Adult Mental Health Fiscal Partnering

	Fully deve	Least developed system			
finance the transi	tion project and	/ or have work			ely finance their
	4 - Fully developed	3 - Almost there	0 - Least 2 - Midway1 - Beginnin	gdeveloped	Don't know
ltem 5.A Child and Adult Mental					

Item 5.B Fiscal Partnering

Health Fiscal Partnering

associated with all aspects of the transition project. They do not attempt to shift costs and				Least developed system			
			implementa serious mer	implementation of services and supports for Y&YA wit serious mental health conditions, and/or relevant agencies attempt to shift costs and responsibilities to			
	4 - Fully developed	3 - Almost there	2 - Midway	1 - Beginning	0 - Least developed	Don't know	
ltem 5.B Fiscal Partnering	•	•		•	•		

Item 5.C Fiscal Flexibility

Fully developed system			Least developed system				
Some of the funds a are flexible, and can traditional services a individualized transi	be used to pand supports	ay for unique	or non-	to facilit There is services	ate payment little latitude and supports	e rigid and larg for categorica for flexibility t s needed for co transition plan	l services. to provide reative or
	4 - Fully developed	3 - Almost there	2 - Mid		1 - Beginning	0 - Least developed	Don't know

Item 5.D Sustained Funding

Fully developed system				Least developed system		
r and feasible plan e transition project mplemented.				fficient fiscal s		
4 - Fully developed	3 - Almost there	2 - Midway	1 - Beginning	0 - Least developed	Don't know	

If you are unable to make a rating, please click "Don't know." There is space for comments at the end of this survey.

THEME 6—Access to Needed Support and Services: The community has developed mechanisms for ensuring that Y&YA can access the transition project and the services and supports they need for their individualized transition plans.

Item 6.A Transition Project Access

Fully developed system				Leas	Least developed system		
				AY&YA cannot access the transition project or experience long waits; or the project has defined the focus population narrow so as to limit the number of Y&YA to be served.		the project ation narrowly	
	4 - Fully developed	3 - Almost there	2 - Midway	1 - Beginning	0 - Least developed	Don't know	
Item 6.A Transition Project Access	•	•	•	•	•	•	

		•				
	Fully	Least developed system				
transition p	ransition plans (e.g., employment support, therapy, medication				Services and supports that young people need for their transition plans are unavailable or can only be accessed after long delays.	
	4 - Fully developed	3 - Almost there	2 - Midway	1 - Beginning	0 - Least developed	Don't know
Item 6.B Service / Support Availability	•	•	•	•	•	•

Item 6.C Service / Support Access

Services and supports needed by young people are available at the times and locations that are convenient for the young people.

Services and supports needed by young people are only available at times and locations that are convenient for providers.

	4 - Fully developed	3 - Almost there	2 - Midway	1 - Beginning	0 - Least developed	Don't know
Item 6.C Service / Support Access	•	•	•	•	•	•

Item 6.D Seamless Mental Health Care

	Fully	Least develo	Least developed system			
As long as young people are eligible for the transition program, they can continue to receive <u>mental health</u> services without interruption or provider changes because of change in age.				When young people reach certain ages (e.g., 18), their access to the mental health care is interrupted or disrupted.		
	4 - Fully developed	3 - Almost there	2 - Midway	1 - Beginning	0 - Least developed	Don't know
Item 6.D Seamless Mental Health Care	•	•	•	•	•	•

Item 6.E Transition Services / Supports Continuity

ICCIII JIL III	ansicion service	cs / Supports	Continuity			
F	Fully developed system			Least developed system		
transition pr transition r employme	s young people a rogram, they can related services (ent supports, peel or disruption be age.	continue to recincluding housing support)	eive acce ng, out	ung people reach		
	4 - Fully developed	3 - Almost there	2 - Midway	1 - Beginning	0 - Least developed	Don't know
Itam 6 F						

	developed	3 - Almost there	2 - Midway	1 - Beginning	0 - Least developed	Don't know
Item 6.E Transition Services / Supports Continuity	•	•	•	•	•	•

Item 6.F Evidence-Based Practices

tem on Evidence-based Fractices	
Fully developed system	Least developed system
ample access to evidence-based and/or evidence-supported practices. When needed, EBPs have been modified to make them developmentally appropriate and engaging for	The array of services and supports available to Y&YA in the transition project does not include evidence-based or evidence-supported practices designed or adapted for Y&YA and/or the programs that offer these practices do not have capacity to serve the Y&YA who need them.

4 - Fully 3 - Almost 0 - Least

developed there 2 - Midway 1 - Beginning developed Don't know

Item 6.G Access to Peer Support

Fully developed system				Least developed system			
supporters have clearly defined roles, and their activities are integrated with other project components.			e Young people do not have access to suppo offered by peers with experience as service consumers OR the role of peer supporters not clearly defined, and the peer support that is provided is not integrated with othe project components.				
	4 - Fully developed	3 - Almost there	2 - Midway	1 - Beginning	0 - Least developed	Don't know	
Item 6.G Access to Peer Support	•	•	•	•	•	•	

Item 6.H Building Cultural and Linguistic Competence

item 6.n bui	iding Cultural	and Linguisti	c competence			
Fully developed system				ongoing effort to increase its own or the		
able to access services and supports that are culturally and linguistically responsive to the needs and preferences of the young people who participate in the program.						
	4 - Fully developed	3 - Almost there	2 - Midway	1 - Beginning	0 - Least developed	Don't know
Item 6.H Building Cultural and Linguistic Competence	•	•	•	•	•	•

Jii COIII	munity Outre						
	Fully developed system				Least developed system		
The transition project has worked with the community to implement outreach and public education strategies to improve early identification of Y&YA with mental health needs.			Few efforts have been made to educate the public about the mental health needs of Y&YA or to implement outreach services.				
	4 - Fully developed	3 - Almost there	2 - Midway	1 - Beginning	0 - Least developed	Don't know	
Item 6.I Community Outreach and Education	•	•	•	•	•	•	

If you are unable to make a rating, please click "Don't know." There is space for comments at the end of this survey.

Item 6.J Services for problematic substance use

itelli o.j servi	ices for brobie	matic Substa	ance use				
	Fully developed system				Least developed system		
Y&YA in the program have access to developmentally appropriate services to address problematic drug/alcohol use, if needed.			Y&YA in the program cannot access services for problematic drug/alcohol use in a timely way and/or the available services are not developmentally appropriate.				
	4 - Fully developed	3 - Almost there	2 - Midway	1 - Beginning	0 - Least developed	Don't know	
Item 6.J Access to Substance Use Treatment	•	•	•	•	•	•	

THEME 7—Accountability: The community has implemented mechanisms to monitor service quality and outcomes, and to assess the quality and development of the transition program.

Item 7.A Outcomes

	Fully	Least developed system				
mental health etc.) for youn by the commi	ralized monitoring, education/empose geople in the sunity leadership and policy dis	oloyment, hous transition proje team as the b	sing, justice inv ect. This inform	olvement, ation is used	Outcome data is or not used as a planning, policy decisions.	basis for
	4 - Fully developed	3 - Almost there	2 - Midway	1 - Beginning	0 - Least developed	Don't know
ltem 7.A Outcomes	•	•	•	•	•	•

Item 7.B Quality Assurance Program

Fully developed system	Least developed system
There is an organized and systematic quality assurance process for identifying and addressing barriers to the delivery of high quality services for Y & YA. Data from quality assurance studies are used to make changes in services.	Quality assurance information is not available on a regular basis and/or is not used to make programmatic changes.

	4 - Fully developed	3 - Almost there	2 - Midway	1 - Beginning	0 - Least developed	Don't know
Item 7.B Quality Assurance Program	•	•	•	•	•	•

Item 7.C Engagement and Retention Monitoring

	Fully developed system				Least developed system		
The community team has access to accurate data regarding the extent to which Y&YA are engaged and retained in services/supports, and their rates of attendance and completion.			Providers who work with Y&YA do not product reliable data regarding engagement, retention, attendance and completion, and/othis information is not shared with key stakeholders in the community.				
	4 - Fully developed	3 - Almost there	2 - Midway	1 - Beginning	0 - Least developed	Don't know	

	developed	there	2 - Midway	1 - Beginning	developed	Don't know
ltem 7.C Plan Fulfillment	•	•	•	•	•	•

Item 7.D Plan Fulfillment Monitoring

Fully developed system	Least developed system
and supports indicated in the transition plans are	There is no active monitoring of whether the services and supports are provided or whether young people's transition goals are met.

	4 - Fully developed	3 - Almost there	2 - Midway	1 - Beginning	0 - Least developed	Don't know
Item 7.C Plan Fulfillment Monitoring	•	•	•	•	•	•

Item 7.E Fidelity Monitoring

Fully developed system	Least developed system
------------------------	------------------------

Providers collect reliable data regarding the fidelity of the evidence-based and evidence-supported practices they use. This data is shared with the community team.

	4 - Fully 3 - Almost 0 - L			0 - Least	east	
	developed	there	2 - Midway	1 - Beginning	developed	Don't know
Item 7.E Fidelity Monitoring	•	•	•	•	•	•

Item 7.F Satisfaction Monitoring

Fully developed system				Least developed system			
There is an ongoing and systematic process to track satisfaction with transition planning and with project services among young people and their families. Concerns and barriers have been identified and addressed.				There is no process in place to track satisfaction with transition planning and with project services among young people and their families; or satisfaction data is not used to make improvements.			
	4 - Fully developed	3 - Almost there	2 - Midway	1 -	Beginning	0 - Least developed	Don't know
Item 7.F Satisfaction Monitoring	•	•	•		•	•	•

Item 7.G Dis	sparities Monit	oring						
	Fully developed system					Least developed system		
in access, qu	re is a systematic process for identifying and addressing barriers cess, quality and outcomes of youth based on racial, ethnic, ial or other personal or cultural identities. There is no systematic process for identifying and addressing these disparities.							
	4 - Fully developed	3 - Almost there	2 - Midway	1 - Beginr	ning	0 - Least developed	Don't know	
Item 7.G Disparities Monitoring	•	•	•	•		•	•	

If you are unable to make a rating, please click "Don't know." There is space for comments at the end of this survey.

Please describe one or two things (programs, activities, policy changes) that your community has done recently to improve services to young people with serious mental health disorders.
What are the most pressing challenges that your community is trying to solve for this population?
Do you have any additional feedback you would like to provide?

Thank you for taking the time to complete this assessment! Please click "next" to finish.