

THIS IS YOUR PROOF.



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Please thoroughly review the information on this proof form and examine the proof in its entirety.

Changes requested by the customer which require additional labor and/or materials, may result in additional charges. If there are changes to the job specifications or to this proof, please mark them clearly.

Job#	Component#	PO#	THIS IS YOUR ____ PROOF
Job Title:			DATE: _____
Item Name:			Item No:
YOUR CONTACT IS:			

ORIGINAL SPECIFICATIONS:	PLEASE INDICATE CHANGES BELOW:
QUANTITY:	<input type="checkbox"/> ADJUST QUANTITY TO:
SIZE:	<input type="checkbox"/> CHANGE SIZE TO:
FOLDING:	<input type="checkbox"/> CHANGE FOLDING TO:
PAPER:	<input type="checkbox"/> CHANGE PAPER TO:
INK(S) FRONT:	<input type="checkbox"/> CHANGE FRONT INK TO:
INK(S) BACK:	<input type="checkbox"/> CHANGE BACK INK TO:
PERFS/SCORES:	<input type="checkbox"/> CHANGE PERFS/SCORES TO:
OTHER:	<input type="checkbox"/> CHANGE OTHER TO:
DELIVERY:	<input type="checkbox"/> CHANGE DELIVERY TO:

Please mark all changes on the proof. Indicate any changes to the job specifications above.

THIS PROOF HAS BEEN REVIEWED:

- APPROVED AS IS
- APPROVED WITH CHANGES
- REQUIRES CHANGES & NEW PROOF

- NEW FILE(S) PROVIDED
- OUTPUT ENTIRE FILE WITH CORRECTIONS
- OUTPUT ONLY THOSE PAGES MARKED WITH CORRECTIONS ON THE PROOF

Your signature certifies correctness (except where noted) of all specifications on the proof form and the proof itself.

Signature _____ Date _____

Comments:

DEPARTMENT OF VETERANS AFFAIRS (VA)

VETERANS HEALTH ADMINISTRATION (VHA)

VA Survey of Veteran Enrollees' Health and Use of Health Care

FREQUENTLY ASKED QUESTIONS

What is the VA Survey of Veteran Enrollees' Health and Use of Health Care?

- The Survey is a nationwide survey of enrolled Veterans conducted every year.
- More than 42,000 Veterans will participate in the survey.
- The survey will ask questions about your use of health care, insurance benefits, and health status.
- Your answers will help the VA plan for the future. VA uses this information to improve services and plan better programs for people who need them.

Why was I selected?

- You were selected at random, from among all Veterans enrolled in VA health care services.
- Because you were scientifically selected for the survey, your responses will represent the experiences of many other Veterans throughout the country.

What would you like me to do?

- We would like you to complete a survey. The survey will take about 20 minutes to answer.

Why should I participate?

- There is no other reliable source to provide us with this information; your responses will provide us with the most accurate, up-to-date information for our enrolled Veteran population.
- To make sure the results of the survey represent the Veteran population as a whole, it is very important to hear from everyone who was selected.
- Your answers will help to improve VA health care services.

What kind of questions are in the survey?

- The survey includes questions about your health status, insurance, use of VA and non-VA health services, your service history, and demographic questions.

Am I required to answer the survey questions to keep my VA benefits?

- Your participation in the survey is voluntary.
- Your VA benefits cannot be reduced or stopped if you refuse to participate and if you decide not to participate it will not affect any other benefits to which you may be entitled.

Who is conducting this survey?

- The study is being conducted by the Veterans Health Administration (VHA) Office of the Assistant Deputy Under Secretary for Health for Policy and Planning.
- This office serves as an advisor on VHA policy, strategic planning, and forecasting on the demand for health care services.
- Westat is under contract to VHA to collect data for the survey.

Who is Westat?

- Westat is a national research firm located in Maryland.
- VA has hired Westat to collect the survey data.
- You can get more information about Westat by visiting their website at www.westat.com

How will you protect my privacy?

- VA and Westat will protect your identity to the fullest extent allowed under the law.
- We'll secure your personal information in a protected computer file.
- Your answers will be combined with answers from other Veterans in the study and secured in a protected computer file.
- Your answers will not be connected to your name.
- We will identify your answers by a number only.
- We won't put your personal information in any report about this survey.

Who can I call if I have questions about the survey?

- If you have questions about the survey, you can call the Survey of Enrollees Information Line at 1-855-407-5685. Westat staff is available daily from 9am to 9pm Eastern time.
- If you have questions about your rights as a respondent, you may call the VA toll free number at 1-877-222-8387 (VETS).

What should I do if I am unable to complete the survey by Web?

- That's no problem. Please call our Information Line at 1-855-407-5685.

Who can I call if I have questions about VA benefits?

- If you have questions about your VA benefits, you can call VA toll free at 1-800-827-1000.
- You can also visit VA's website at www.va.gov