



U.S. Department
of Veterans Affairs

Date: February 3, 2016

To: VA OMB Desk Officer

Copy: Joni Mixon, VHA PPRA Liaison

Re: Request to revise Generic data collection

2900-0773: Survey of Veterans' Satisfaction with the Veteran Benefits Handbook

The Health Eligibility Center would like to modify the current format of the Handbook survey. This modification is needed to satisfy formatting requirements of the software used to process the surveys. Without these modifications, VHA will not be able to scan the surveys into the software requiring manual data entry. This will significantly increase the time to process surveys.

Additional survey burden:

The survey burden will also need to be increased from five minutes to six minutes. This increase results from adding new questions as directed by VHA PPRA.

Vr,

Dennis W. Boyette

Health Eligibility Center