[Federal Register Volume 80, Number 221 (Tuesday, November 17, 2015)]

[Notices]

[Pages 71817-71818]

From the Federal Register Online via the Government Publishing Office [[www.gpo.gov](http://www.gpo.gov)]

[FR Doc No: 2015-29302]

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DEPARTMENT OF HOMELAND SECURITY

U.S. Citizenship and Immigration Services

[OMB Control Number 1615-0126]

Agency Information Collection Activities: Collection of

Qualitative Feedback Through Focus Groups; Extension, Without Change,

of a Currently Approved Collection

AGENCY: U.S. Citizenship and Immigration Services, Department of

Homeland Security.

ACTION: 60-Day notice.

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SUMMARY: The Department of Homeland Security (DHS), U.S. Citizenship

and Immigration (USCIS) invites the general public and other Federal

agencies to comment upon this proposed extension of a currently

approved collection of information. In accordance with the Paperwork

Reduction Act (PRA) of 1995, the information collection notice is

published in the Federal Register to obtain comments regarding the

nature of

[[Page 71818]]

the information collection, the categories of respondents, the

estimated burden (i.e. the time, effort, and resources used by the

respondents to respond), the estimated cost to the respondent, and the

actual information collection instruments.

DATES: Comments are encouraged and will be accepted for 60 days until

January 19, 2016.

ADDRESSES: All submissions received must include the OMB Control Number

1615-0126 in the subject box, the agency name and Docket ID USCIS-2012-

0004. To avoid duplicate submissions, please use only one of the

following methods to submit comments:

(1) Online. Submit comments via the Federal eRulemaking Portal Web

site at <http://www.regulations.gov> under e-Docket ID number USCIS-2012-

0004;

(2) Email. Submit comments to [USCISFRComment@uscis.dhs.gov](mailto:USCISFRComment@uscis.dhs.gov);

(3) Mail. Submit written comments to DHS, USCIS, Office of Policy

and Strategy, Chief, Regulatory Coordination Division, 20 Massachusetts

Avenue NW., Washington, DC 20529-2140.

FOR FURTHER INFORMATION CONTACT: USCIS, Office of Policy and Strategy,

Regulatory Coordination Division, Laura Dawkins, Chief, 20

Massachusetts Avenue NW., Washington, DC 20529-2140, telephone number

202-272-8377 (This is not a toll-free number. Comments are not accepted

via telephone message). Please note contact information provided here

is solely for questions regarding this notice. It is not for individual

case status inquiries. Applicants seeking information about the status

of their individual cases can check Case Status Online, available at

the USCIS Web site at <http://www.uscis.gov>, or call the USCIS National

Customer Service Center at 800-375-5283 (TTY 800-767-1833).

SUPPLEMENTARY INFORMATION:

Comments

You may access the information collection instrument with

instructions, or additional information by visiting the Federal

eRulemaking Portal site at: <http://www.regulations.gov> and enter USCIS-

2012-0004 in the search box. Regardless of the method used for

submitting comments or material, all submissions will be posted,

without change, to the Federal eRulemaking Portal at <http://www.regulations.gov>, and will include any personal information you

provide. Therefore, submitting this information makes it public. You

may wish to consider limiting the amount of personal information that

you provide in any voluntary submission you make to DHS. DHS may

withhold information provided in comments from public viewing that it

determines may impact the privacy of an individual or is offensive. For

additional information, please read the Privacy Act notice that is

available via the link in the footer of <http://www.regulations.gov>.

Written comments and suggestions from the public and affected

agencies should address one or more of the following four points:

(1) Evaluate whether the proposed collection of information is

necessary for the proper performance of the functions of the agency,

including whether the information will have practical utility;

(2) Evaluate the accuracy of the agency's estimate of the burden of

the proposed collection of information, including the validity of the

methodology and assumptions used;

(3) Enhance the quality, utility, and clarity of the information to

be collected; and

(4) Minimize the burden of the collection of information on those

who are to respond, including through the use of appropriate automated,

electronic, mechanical, or other technological collection techniques or

other forms of information technology, e.g., permitting electronic

submission of responses.

Overview of This Information Collection

(1) Type of Information Collection: Extension, Without Change, of a

Currently Approved Collection.

(2) Title of the Form/Collection: Collection of Qualitative

Feedback through Focus Groups.

(3) Agency form number, if any, and the applicable component of the

DHS sponsoring the collection: No Agency Form Number; U.S. Citizenship

and Immigration Services (USCIS).

(4) Affected public who will be asked or required to respond, as

well as a brief abstract: Primary: Individuals or households; Business

or other for-profit. The information collection activity will garner

qualitative customer and stakeholder feedback in an efficient, timely

manner, in accordance with the Administration's commitment to improving

service delivery. By qualitative feedback USCIS means information that

provides useful insights on perceptions and opinions, but not responses

to statistical surveys that yield quantitative results that can be

generalized to the population of study. This feedback will provide

information on customer and stakeholder perceptions, experiences and

expectations, provide an early warning of issues with service, and/or

focus attention on areas where communication, training, or changes in

operations might improve delivery of products or services. These

collections will allow for ongoing, collaborative and actionable

communications between the Agency and its customers and stakeholders

and contribute directly to the improvement of program management.

Feedback collected under this generic clearance will provide useful

information, but it will not be generalized to the overall population.

This data collection will not be used to generate quantitative

information that is designed to yield reliably actionable results, such

as monitoring trends over time or documenting program performance.

(5) An estimate of the total number of respondents and the amount

of time estimated for an average respondent to respond: 3000

respondents x 1.5 hours per response.

(6) An estimate of the total public burden (in hours) associated

with the collection: The total estimated annual hour burden associated

with this collection is 4,500 hours.

(7) An estimate of the total public burden (in cost) associated

with the collection: The estimated total annual cost burden associated

with this collection of information is $0.

Dated: November 10, 2015.

Laura Dawkins,

Chief, Regulatory Coordination Division, Office of Policy and Strategy,

U.S. Citizenship and Immigration Services, Department of Homeland

Security.

[FR Doc. 2015-29302 Filed 11-16-15; 8:45 am]

BILLING CODE 9111-97-P