

Medicare Rural Hospital Flexibility (Flex) Grant Program Performance

The following data is associated strictly with the Health Resources and Services Administration's (HRSA) Medicare Rural Hospital Flexibility program (Flex) Work Plan.

All measures that follow are requisite work plan information within the five Flex Program Areas: (1) Quality Improvement; (2) Financial and Operations Improvement; (3) Population Health Management and Emergency Medical Service Integration; (4) CAH Conversion; and (5) Innovative Models of Care. These measures are meant to demonstrate ; the number of Flex activities; the number of CAHs participating in Flex funded activities; the number of CAHs that made improvements as a result of the activity; and a break down of Flex funding per activity.

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1.01 CORE PATIENT SAFETY Improvement Outcomes - To Be Answered by all Flex Programs

- 1.01a Baseline measure(s) for all CAHs participating in MBQIP Domain 1 Patient Safety Activities during the budget period
- 1.01b Outcome measure(s) for all CAHs participating in MBQIP Domain 1 Patient Safety Activities during the budget period
- 1.01c Number (#) of CAHs (unduplicated) participating in Core MBQIP Domain 1 Patient Safety activities for HCP / OP-27 during the budget period
- 1.01d Number (#) of CAHs (unduplicated) participating in Core MBQIP Domain 1 Patient Safety activities for IMM-2 during the budget period
- 1.01e Number (#) of CAHs (unduplicated) participating in Core MBQIP Domain 1 Patient Safety activities that showed improvement on HCP / OP-27 activities during the budget period
- 1.01f Number (#) of CAHs (unduplicated) participating in Core MBQIP Domain 1 Patient Safety activities that showed improvement on IMM-2 activities during the budget period
- 1.01g Amount (\$) of Flex Funds utilized toward Core MBQIP Domain 1 Patient Safety Activity(ies) during the budget period

1.02 CORE PATIENT ENGAGEMENT Improvement Outcomes - To Be Answered by all Flex Programs

- 1.02a Baseline measure(s) for all CAHs participating in Core MBQIP Domain 2 Patient Engagement Activities during the budget period
- 1.02b Outcome measure(s) for all CAHs participating in Core MBQIP Domain 2 Patient Engagement Activities during the budget period
- 1.02c Number (#) of CAHs (unduplicated) participating in Core MBQIP Domain 2 Patient Engagement Improvement Activities during the budget period
- 1.02d Number (#) of CAHs (unduplicated) participating in Core MBQIP Domain 2 Patient Engagement activities that improved during the budget period
- 1.02e Amount (\$) of Flex Funds utilized toward Core MBQIP Domain 2 Patient Engagement Activity(ies) during the budget period

1.03 CORE CARE TRANSITIONS Improvement Outcomes - To Be Answered by all Flex Programs

- 1.03a Baseline measure(s) for all CAHs participating in all Core MBQIP Domain 3 Core Care Transition Activities during the budget period
- 1.03b Outcome measure(s) for all CAHs participating in Core MBQIP Domain 3 Core Care Transition Activities during the budget period
- 1.03c Number (#) of CAHs (unduplicated) participating in Core MBQIP Domain 3 Core Care Transition Activities during the budget period
- 1.03d Number (#) of CAHs (unduplicated) participating in Core MBQIP Domain 3 Core Care Transition Activities that improved during the budget period
- 1.03e Amount (\$) of Flex Funds utilized toward Core MBQIP Domain 3 Care Transition Activity(ies) during the budget period

1.04 CORE Outpatient Improvement Outcomes - To Be Answered by all Flex Programs

1.04a Baseline measure(s) for all CAHs participating in all Core MBQIP Domain 4 Core Outpatient Activities during the budget period

1.04b Outcome measure(s) for all CAHs participating in Core MBQIP Domain 4 Core Outpatient Activities during the budget period

1.04c Number (#) of CAHs (unduplicated) participating in Core MBQIP Domain 4 Core Outpatient Activities during the budget period

1.04d Number (#) of CAHs (unduplicated) participating in Core MBQIP Domain 4 Core Outpatient Activities that improved during the budget period

1.04e Amount (\$) of Flex Funds utilized toward Core MBQIP Domain 4 Core Outpatient during the budget period

1.05 ADDITIONAL PATIENT SAFETY Improvement Outcomes - To Be Completed if Selected by Flex Programs

1.05a Baseline measure(s) for all CAHs participating in all Additional MBQIP Domain 1 Patient Safety Improvement Activities during the budget period

1.05b Outcome measure(s) for all CAHs participating in Additional MBQIP Domain 1 Patient Safety Improvement Activities during the budget period

1.05c Number (#) of CAHs (unduplicated) participating in Additional MBQIP Domain 1 Patient Safety Improvement Activities during the budget period

1.05d Number (#) of CAHs (unduplicated) participating in Additional MBQIP Domain 1 Patient Safety Improvement Activities that improved during the budget period

1.05e Amount (\$) of Flex Funds utilized toward Additional MBQIP Domain 1 Patient Safety Improvement Activities during the budget period

1.06 ADDITIONAL CARE TRANSITIONS Discharge Planning Improvement Outcomes - To Be Completed if Selected by Flex Programs

1.06a Baseline measure(s) for all CAHs participating in all Additional MBQIP Domain 3 Care Transitions Discharge Planning Improvement Activities during the budget period

1.06b Outcome measure(s) for all CAHs participating in Additional MBQIP Domain 3 Care Transitions Discharge Planning Improvement Activities during the budget period

1.06c Number (#) of CAHs (unduplicated) participating in Additional MBQIP Domain 3 Care Transitions Discharge Planning Improvement Activities during the budget period

1.06d Number (#) of CAHs (unduplicated) participating in Additional MBQIP Domain 3 Care Transitions Discharge Planning Improvement Activities that improved during the budget period

1.06e Amount (\$) of Flex Funds utilized toward Additional MBQIP Domain 3 Care Transitions Discharge Planning Improvement Activities during the budget period

1.07 ADDITIONAL CARE TRANSITIONS Medication Reconciliation Improvement Outcomes - To Be Completed if Selected by Flex Programs

1.07a Baseline measure(s) for all CAHs participating in all Additional MBQIP Domain 3 Care Transitions Medication Reconciliation Improvement Activities during the budget period

1.07b Outcome measure(s) for all CAHs participating in Additional MBQIP Domain 3 Care Transitions Medication Reconciliation Improvement Activities during the budget period

- 1.07c Number (#) of CAHs (unduplicated) participating in Additional MBQIP Domain 3 Care Transitions Medication Reconciliation Improvement Activities during the budget period
- 1.07d Number (#) of CAHs (unduplicated) participating in Additional MBQIP Domain 3 Care Transitions Medication Reconciliation Improvement Activities that improved during the budget period
- 1.07e Amount (\$) of Flex Funds utilized toward Additional MBQIP Domain 3 Care Transitions Medication Reconciliation Improvement Activities during the budget period

1.08 ADDITIONAL OUTPATIENT Improvement Outcomes - To Be Completed if Selected by Flex Programs

- 1.08a Baseline measure(s) for all CAHs participating in all Additional MBQIP Domain 4 Outpatient Improvement Activities during the budget period
- 1.08b Outcome measure(s) for all CAHs participating in Additional MBQIP Domain 4 Outpatient Improvement Activities during the budget period
- 1.08c Number (#) of CAHs (unduplicated) participating in Additional MBQIP Domain 4 Outpatient Improvement Activities during the budget period
- 1.08d Number (#) of CAHs (unduplicated) participating in Additional MBQIP Domain 4 Outpatient Improvement Activities that improved during the budget period
- 1.08e Amount (\$) of Flex Funds utilized toward Additional MBQIP Domain 4 Outpatient Improvement Activities during the budget period

1.09 REPORTING IMPROVEMENTS - To Be Completed if Selected by Flex Programs

- 1.09a Baseline measure(s) for all CAHs participating in Reporting Improvement Activities during the budget period
- 1.09b Outcome measure(s) for all CAHs participating in Reporting Improvement Activities during the budget period
- 1.09c Baseline Number (#) of CAHs reporting on all required Core Measures for budget period
- 1.09d Number (#) of CAHs reporting on all required Core Measures by end of the budget period
- 1.09e Baseline Number (#) of CAHs reporting on Additional Measures for the budget period
- 1.09f Number (#) of CAHs reporting on Additional Measures by end of the budget period
- 1.09g Amount (\$) of Flex Funds utilized toward 1.09 Activity (ies) during the budget period

2.01 Financial and Operational Improvement - To Be Completed if Selected by Flex Programs

2.01 a Number Number (#) of CAHs undergoing financial and operational performance assessments during the budget period

2.01b Amount (\$) of Flex Funds utilized toward Activity 2.01 during the budget period

2.02 In-Depth Assessments - To Be Completed if Selected by Flex Programs

2.02a Number (#) of CAHs participating in an in-depth assessment during the budget period

2.02b Number (#) of financial indicators identified for improvement during the budget period

2.02c Number (#) of financial indicators that improved during the budget period

2.02d Amount (\$) of Flex Funds utilized toward Activity 2.02 during the budget period

2.03 Revenue Cycle Management - To Be Completed if Selected by Flex Programs

2.03a Baseline measure(s) for all CAHs participating in Revenue Cycle Management Activities during the budget period

2.03b Outcome measure(s) for all CAHs participating in Revenue Cycle Management Activities during the budget period

2.03c Number (#) of CAHs that used Flex funding for updating their chargemaster during the budget period

2.03d Number (#) of CAHs improved days in accounts receivable during the budget period

2.03e Number (#) of CAHs improved change in revenue during the budget period

2.03f Number (#) of CAHs improved change in number of claims denied during the budget period

2.03g Number (#) of CAHS that implemented a Revenue Cycle Management Activity during the budget period

2.03h Number (#) of CAHs improved in Revenue Cycle Management Activities during the budget period

2.03i Amount (\$) of Flex Funds utilized toward Activity 2.03 during the budget period

2.04 Operational Improvements -To Be Completed if Selected by Flex Programs

2.04a Baseline measure(s) for all CAHs participating in Operational Improvement Activities during the budget period

2.04b Outcome measure(s) for all CAHs participating in Operational Improvement Activities during the budget period

2.04c Number (#) of CAHS that implemented an Operational Improvement Activity during the budget period

2.04d Number (#) of CAHs improved in Operational Improvement Activities during the budget period

2.04e Number (#) of CAHs that implemented/participated in an activity related to improving hospital departments during the budget period

2.04f Number (#) of CAHs that implemented/participated in an activity related to improving hospital services this budget period

2.04g Number (#) of CAHs that implemented/participated in an activity related to improving hospital processes this budget period

2.04h Number (#) of CAHs that met or exceeded revenue during the budget period

2.04i Number (#) of CAHs that improved change in staff time during the budget period

2.04j Number (#) of CAHs that improved change in patient time during the budget period

2.04k Number (#) of CAHs that improved change in market share during the budget period

2.04l Number (#) of CAHs that improved percent of all patients in the correct level of care from the time of admission during the budget period

2.04m Number (#) of financial and/or operational improvement Networks during the budget period

2.04n Number (#) of CAHs participating in these networks during the budget period

- 2.04o Number (#) of seminars & workshops sponsored during the budget period
- 2.04p Number (#) of CAHs attending each seminar &/or workshop during the budget period
- 2.04q Number (#) of total participants in each seminar &/or workshop during the budget period
- 2.04r Total cost (\$) of seminars & workshops during the budget period
- 2.04s Number (#) of CAHs completing the Lean readiness assessments during the budget period
- 2.04t Number (#) of CAHs participating in a Lean collaborative during the budget period
- 2.04u Number (#) of CAHs at which Lean initiatives were implemented during the budget period
- 2.04v Number (#) of CAHs participating in the coding training during the budget period
- 2.04w Number (#) of CAHs actively participating in CAH governance events during the budget period
- 2.04x Number (#) of CAHs developing financial components in their board education programs during the budget period
- 2.04y Number (#) of CAHs participating in financial education workshops and collaboratives during the budget period
- 2.04z Amount (\$) of Flex Funds utilized toward Operational Improvements during the budget period

3.01 Statewide CAH Population Health Management Needs Assessment -To Be Completed If Selected By Flex Programs

3.01a Amount (\$) of Flex Funds utilized toward Activity 3.01 during the budget period

3.02 Hospital Community Health Needs Assessments and Improvement --To Be Completed If Selected By Flex Programs

3.02a Baseline measure(s) for all CAHs participating in Hospital Community Health Needs Assessments and Improvement Activities during the budget period

3.02b Outcome measure(s) for all CAHs participating in Hospital Community Health Needs Assessments and Improvement Activities during the budget period

3.02c Number (#) of CAHs participating in a Hospital Community Health Needs Assessment and Improvement Activity during the budget period

3.02d Number (#) of CAHs participating in a Hospital Community Health Needs Assessment and Improvement Activity that demonstrated improvement during the budget period

3.02e Amount (\$) of Flex Funds utilized toward Activity 3.02 during the budget period

3.03 Community-level Rural EMS System Assessment --To Be Completed If Selected By Flex Programs

3.03a Number (#) of CAHs participating in an Community-level Rural EMS System Assessment during the budget period

3.03b Baseline measure(s) for all CAHs participating in Community-level Rural EMS System Assessment during the budget period

3.03c Outcome measure(s) for all CAHs participating in Community-level Rural EMS System Assessment during the budget period

3.03d Number (#) of best practices shared during the budget period

3.03e Number (#) of communities reached as a result of improvement activity during the budget period

3.03f Number (#) of stakeholder groups engaged as a result of improvement activity during the budget period

3.03g Number (#) of CAHs participating in Community-level Rural EMS System activities during the budget period

3.03h Number (#) of CAHs participating in Community-level Rural EMS System activities that improved during the budget period

3.03i Amount (\$) of Flex Funds utilized toward Activity 3.03 during the budget period

3.04 Population Health Improvement Activity -To Be Completed If Selected By Flex Programs

3.04a Baseline measure(s) for all CAHs participating in Population Health Improvement Activities during the budget period

3.04b Outcome measure(s) for all CAHs participating in Population Health Improvement Activities during the budget period

3.04c Number (#) of CAHs participating in a Population Health Improvement Activity during the budget period

3.04d Number (#) of CAHs that improved in a Population Health Improvement Activity during the budget period

3.04e Amount (\$) of Flex Funds utilized toward Activity 3.04 during this budget period

3.05 Improve Time Critical Diagnoses EMS System Capacity -To Be Completed If Selected By Flex Programs

3.05a Baseline measure(s) for all CAHs participating in Improve Time Critical Diagnoses EMS System Capacity Activities during the budget period

3.05b Outcome measure(s) for all CAHs participating in Improve Time Critical Diagnoses EMS System Capacity Activities during the budget period

3.05c Number (#) of CAHs participating in Improve Time Critical Diagnoses EMS System Capacity Activities during the budget period

3.05d Number (#) of EMS entities participating in Improve Time Critical Diagnoses EMS System Capacity Activities during the budget period

3.05e Number (#) of CAHs participating in Improve Time Critical Diagnoses EMS System Capacity Activities that improved during the budget period

3.05f Number (#) of EMS entities participating in Improve Time Critical Diagnoses EMS System Capacity Activities that improved during the budget period

3.05g Amount (\$) of Flex Funds utilized toward Improve Time Critical Diagnoses EMS System Capacity Activities during the budget period

3.05h Baseline of EMS agencies with operational TCD system PI committee
Added # of EMS agencies with operational TCD system PI committee

3.05i Baseline EMS agencies implementing strategies to address resource and work force needs;
Added # EMS agencies implementing strategies to address resource and work force needs

3.05j Baseline # of EMS trained on STEMI, Stroke, and Trauma
Added # of EMS trained on STEMI, Stroke, and Trauma

3.05k Baseline # of EMS agencies using AHA Lifeline Guidelines for STEMI and stroke
Added # of EMS agencies using AHA Lifeline Guidelines for STEMI and stroke

3.05l Baseline # of EMS agencies using CDC guidelines for field triage of injured patients (trauma) all ages
Added # of of EMS agencies using CDC guidelines for field triage of injured patients (trauma) all ages

- 3.05m Baseline # of EMS agencies with ED dispatch;
Added # of of EMS agencies with ED Dispatch;
- 3.05n Baseline # of EMS agencies functioning as integrated systems of emergency care;
Added # of EMS agencies functioning as integrated systems of emergency care
- 3.05o Baseline # of EMS agencies with improved performance on key TCD measures (e.g., D2B of </= 90 minutes);
Added # of of EMS agencies with improved performance on key TCD measures (e.g., D2B of </= 90 minutes);
- 3.05p Added # of EMS agencies with improved financial and quality performance
- 3.05q Improved EMS systems performance locally and regionally.

3.06 Improve EMS Capacity and Operational Activity -To Be Completed If Selected By Flex Programs

- 3.06a Baseline measure(s) for all CAHs participating in Improve EMS Capacity and Operational Activities during the budget period
- 3.06b Outcome measure(s) for all CAHs participating in Improve EMS Capacity and Operational Activities during the budget period
- 3.06c Number (#) of CAHs participating in Improve EMS Capacity and Operational Activities during the budget period
- 3.06d Number (#) of EMS entities participating in Improve EMS Capacity and Operational Activities during the budget period
- 3.06e Number (#) of CAHs participating in Improve EMS Capacity and Operational Activities that improved for the budget period
- 3.06f Number (#) of EMS entities participating in Improve EMS Capacity and Operational Activities that improved for the budget period
- 3.06g Amount (\$) of Flex Funds utilized toward Improve EMS Capacity and Operational Activities during this budget period
- 3.06h Baseline # of EMS agencies billing third party payers/patients;
Added # of EMS agencies billing third party payers/patients
- 3.06i Baseline # of EMS agencies using patient billing and financial data for PI;
Added # of EMS agencies billing third party payers/patients
- 3.06j Baseline # of EMS agencies with quality improvement protocols and processes;
Added # of EMS agencies with quality improvement protocols and processes;

- 3.06k Baseline # of EMS agencies using quality data;
 Added # of EMS agencies using quality data;

- 3.06l Baseline # of local/regional EMS systems of care in which participants meet regularly to review data on quality and system performance;
 Added # of local/regional EMS systems of care in which participants meet regularly to review data on quality and system performance;

- 3.06m Baseline # of EMS agencies with performance improvement plans;
 Added # of EMS agencies with performance improvement plans;

4.01 Designation of CAHs in the state -To Be Completed If Selected By Flex Programs

- 4.01a Number (#) of hospitals requesting and receiving assistance in conversion to CAH status during the budget period
- 4.01b Number (#) of hospitals converted to CAH status during the budget period
- 4.01c Number (#) of hospitals unsuccessful in their attempt to convert to CAH status during the budget period
- 4.01d Amount (\$) of Flex Funds utilized toward Activity 4.01 during this budget period

5.01 INTEGRATION OF INNOVATIVE MODELS of CARE -To Be Completed If Selected By Flex Programs

- 5.01a Baseline measure(s) for all CAHs participating in Integration of Innovative Models of Care Activities during the budget period
- 5.01b Outcome measure(s) for all CAHs participating in Integration of Innovative Models of Care Activities during the budget period
- 5.01c Number (#) of CAHs participating in Integration of Innovative Models of Care Activities for the budget period
- 5.01d Number (#) of CAHs participating in Integration of Innovative Models of Care Activities that improved during the budget period
- 5.01e Amount (\$) of Flex Funds utilized toward Integration of Innovative Models of Care Activities during the budget period