

EDE Welcome Page



U.S. Department of Health and Human Services

FPLS State Services Portal

Administration for Children & Families


SSP Home [FAQ](#) | [Close](#)

Electronic Document Exchange

- [Request Documents](#)
- [Query FCR](#)
- [Respond to Requests](#)
- [View Responses](#)
- [Upload Unsolicited Documents](#)
- [Download Unsolicited Documents](#)

Welcome to Electronic Document Exchange

The Electronic Document Exchange service supports states' exchange of child support documents.



Messages

Office of Child Support Enforcement
[Contact Us](#)

OMB Control No: 0970-0435
Expiration Date: xx/xx/xxxx



The Paperwork Reduction Act of 1995 (Pub. L. 104-13) - Public reporting burden for this collection of information is estimated to average 0.0166667 hours per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Request Documents page

U.S. Department of Health and Human Services

Administration for Children & Families

FPLS State Services Portal

Home

Print | FAQ | Close

Electronic Document Exchange

- Request Documents
- Query FCR
- Respond to Requests
- View Responses
- Upload Unsolicited Documents
- Download Unsolicited Documents

Request Documents

* Indicates required field

Notification will be sent to the email address below when a response is received.

Select Request Criteria

Requesting State Information

* Case ID:

County FIPS:

Email:


Responding State Information

* Case ID:

* State:

Office of Child Support Enforcement
[Contact Us](#)

Select Documents to Request page



FPLS State Services Portal

Children & Families

Home Print FAQ Close

Electronic Document Exchange

- Request Documents
- Query FCR
- Respond to Requests
- View Responses
- Upload Unsolicited Documents
- Download Unsolicited Documents

Select Documents to Request

* Indicates required field

Request Criteria

Requesting State Information

Case ID: 910062684
 County FIPS: 101, County A
 Email: john.doe@state.gov

Responding State Information


Case ID: 0003224507
 State: Virginia
 County FIPS:

Enter Documents Information

Document Types and Parameters					
*Doc Type:	Support Order	SSN:	569XX6667		
FCR Participant Name:	Jones, William	Date of Birth:	02/26/1970		
First Name:	William	Last Name:	Jones		
From Date:	01/01/2011	To Date:	08/08/2012	Most Recent:	<input type="checkbox"/>
*Doc Type:	Birth Certificate	SSN:	569XX8888		
FCR Participant Name:	Jones, Robert	Date of Birth:	01/20/2000		
First Name:	Robert	Last Name:	Jones		
From Date:	01/01/2010	To Date:	08/08/2012	Most Recent:	<input type="checkbox"/>
*Doc Type:	Photo ID of NCP	SSN:	569XX6667		
FCR Participant Name:	Jones, William	Date of Birth:	02/26/1970		
First Name:	Robert	Last Name:	William		
From Date:	01/01/2009	To Date:	08/08/2012	Most Recent:	<input type="checkbox"/>

Office of Child Support Enforcement
[Contact Us](#)

Verify Document Selection page



U.S. Department of Health and Human Services

Administration for Children & Families

FPLS State Services Portal

Home Print | FAQ | Close

Electronic Document Exchange

- Request Documents
- Query FCR
- Respond to Requests
- View Responses
- Upload Unsolicited Documents
- Download Unsolicited Documents


Verify Document Selection

Verify request and document selection.

Document Entries

Requesting State Information	Responding State Information
Case ID: 910062684 County FIPS: 101, County A Email: john.doe@state.gov	Case ID: 0003224507 State: Virginia County FIPS: 322, County B
Document Type: Support Order SSN: 569-XX-6667 First Name: William Last Name: Jones Date of Birth: 02/26/1970 From Date: 01/01/2011 To Date: 08/08/2012	
Document Type: Birth Certificate SSN: 569-XX-8888 FCR Participant Name: Jones, Robert Date of Birth: 01/20/2000 From Date: 01/01/2010 To Date: 08/08/2012	
Document Type: Photo ID of NCP SSN: 569-XX-6667 FCR Participant Name: William, Jones Date of Birth: 02/26/1970 From Date: 01/01/2009 To Date: 08/08/2012	

Office of Child Support Enforcement
CaseFile360



Query FCR page



U.S. Department of Health and Human Services

Administration
for
Children & Families

FPLS State Services Portal

Home

Print | FAQ | Close

Electronic Document Exchange

Request Documents

Query FCR

Respond to Requests

View Responses

Upload Unsolicited Documents

Download Unsolicited Documents

Query FCR

* Indicates required field


SSN Search

* SSN:

Office of Child Support Enforcement
[Contact Us](#)



Query FCR page – FCR Results



U.S. Department of Health and Human Services

Administration for Children & Families

FPLS State Services Portal

Home Print | FAQ | Close

Electronic Document Exchange

- Request Documents
- Query FCR
- Respond to Requests
- View Responses
- Upload Unsolicited Documents
- Download Unsolicited Documents

Query FCR

* Indicates required field


SSN Search

* SSN:


FCR Results

Case ID ▼▲	State ▼▲	County FIPS ▼▲	Participant Name ▼▲	Date of Birth ▼▲	Part. Type ▼▲	Verify Type ▼▲
910062684	MD - 24	450	Jones, William	02/26/1970	PF	U
N966000313	TX - 48	696	Jones, William	02/26/1970	CP	V
0003224507	VA - 51	322	Jones, William	02/26/1970	NCP	V

Office of Child Support Enforcement
[Contact Us](#)



Confirmation of Request Submission – FCR Results button



U.S. Department of Health and Human Services
FPLS State Services Portal

Administration for Children & Families

Home Print | FAQ | Close

Electronic Document Exchange

- Request Documents
- Query FCR**
- Respond to Requests
- View Responses
- Upload Unsolicited Documents
- Download Unsolicited Documents

Confirmation of Request Submission


Request successfully submitted. Documents are available for 30 days from the date of response.

Request Confirmation


Requesting State Information	Responding State Information
Case ID: 910062684	Case ID: 0003224507
County FIPS: 101, County A	State: Virginia
Email: john.doe@state.gov	County FIPS: 322, County B

Document Type: Support Order SSN: 569-XX-6667 First Name: William Last Name: Jones Date of Birth: 02/26/1970 From Date: 01/01/2011 To Date: 08/08/2012	Document Type: Birth Certificate SSN: 569-XX-8888 FCR Participant Name: Jones, Robert Date of Birth: 01/20/2000 From Date: 01/01/2010 To Date: 08/08/2012
Document Type: Photo ID of NCP SSN: 569-XX-6667 FCR Participant Name: William, Jones Date of Birth: 02/26/1970 From Date: 01/01/2009 To Date: 08/08/2012	

Office of Child Support Enforcement
Confidential



Respond to Requests page



U.S. Department of Health and Human Services
Administration for Children & Families

FPLS State Services Portal

Home Print | FAQ | Close

Electronic Document Exchange

Request Documents

Query FCR

Respond to Requests


View Responses


Upload Unsolicited Documents


Download Unsolicited Documents


Respond to Requests


Query Request

From Date: 


To Date: 

Requesting State: 


Responding County: 

Status: 

Office of Child Support Enforcement
[Contact Us](#)



Respond to Requests page – Process Request



U.S. Department of Health and Human Services

FPLS State Services Portal

Administration
For
Children & Families

Home
Print | FAQ | Close

Electronic Document Exchange

Respond to Requests

Query Request

From Date:

To Date:

Requesting State: ▼

Responding County: ▼


Status: ▼

Process Results

Recommended file format extensions for upload are JPEG, PDF, TIFF, DOC or DOCX. Documents will be stored for a period of 30 days after upload.


Responding State Case ID ▼ ▲	Resp County FIPS ▼ ▲	Document Type ▼ ▲	Request Date ▼ ▲	Status ▼ ▲	Action
0001124107	322	Support Order	08/06/2012	Assigned	<input type="button" value="Release"/> <input type="button" value="Send Document"/> <input type="button" value="Cannot Provide"/>
0001124207	322	Birth Certificate	08/06/2012	Pending	<input type="button" value="Release"/> <input type="button" value="Send Document"/> <input type="button" value="Cannot Provide"/>
0001124307	322	Photo ID of NCP	08/06/2012	Assigned	<input type="button" value="Release"/> <input type="button" value="Send Document"/> <input type="button" value="Cannot Provide"/>
001202217	356	Support Order	08/06/2012	Unassigned	<input type="button" value="Assign"/>

Office of Child Support Enforcement
Connecticut



[Request Documents](#)
[Query FDR](#)
[Respond to Requests](#)
[View Responses](#)
[Upload Unsolicited Documents](#)
[Download Unsolicited Documents](#)

Cannot Provide Document page



U.S. Department of Health and Human Services
FPLS State Services Portal

Administration for Children & Families

Home Print | FAQ | Close

Electronic Document Exchange

- [Request Documents](#)
- [Query FCR](#)
- [Respond to Requests](#)
- [View Responses](#)**
- [Upload Unsolicited Documents](#)
- [Download Unsolicited Documents](#)

Cannot Provide Document

Request Details

Responding State Case ID: 0003224507
Requesting State Case ID: 910062684

Document Type: Photo ID of NCP
SSN: 569-XX-6667
First Name: William
Last Name: Jones
Date of Birth: 02/26/1970

Provide Reason

Reason:

---Cannot Provide---

Case closed

Document is not available in case

Document provided by other means

Fee required

Insufficient identifying information

Non-IV-D case


Prohibited by state policy

-----Pending-----

Pending document imaging

Requested from outside agency

Office of Child Support Enforcement
Contact Us



Send Documents page

U.S. Department of Health and Human Services

Administration for Children & Families

FPLS State Services Portal

Home

Print | FAQ | Close

Electronic Document Exchange

- Request Documents
- Query FCR
- Respond to Requests
- View Responses**
- Upload Unsolicited Documents
- Download Unsolicited Documents

Send Documents

Recommended file format extensions for upload are JPEG, PDF, TIFF, DOC or DOCX. Documents will be stored for a period of 30 days after upload.

Request Details

Responding State Case ID: 0003224507

Requesting State Case ID: 910062684

Document Type: Birth Certificate

SSN: 569-XX-8888

First Name: Robert

Last Name: Jones

Date of Birth: 01/20/2000

Upload Document

File names are limited to a maximum of 60 characters. Only valid characters in file names and data set names are alphabetic, numbers, dashes, underscores, and periods.

Document:

FTI:

Office of Child Support Enforcement
Contact Us

View Responses page

U.S. Department of Health and Human Services

Administration
for
Children & Families

FPLS State Services Portal

Home

Print | FAQ | Close

Electronic Document Exchange

- Request Documents
- Query FCR
- Respond to Requests
- View Responses
- Upload Unsolicited Documents
- Download Unsolicited Documents**

View Responses

Requested documents are available for download for 30 days.

Query Responses

Request From Date:

Request To Date:

Response From Date:

Response To Date:

Requesting State Case ID:

Responding State Case ID:


Status:

GO

Office of Child Support Enforcement
[Contact Us](#)

InterAct

View Responses page - Response Results



U.S. Department of Health and Human Services

FPLS State Services Portal

Administration
for
Children & Families

Home
Print | FAQ | Close

Electronic Document Exchange

*** Documents may contain Federal Tax Information ***

View Responses

Requested documents are available for download for 30 days.

Query Responses

Request From Date:

Request To Date:

Response From Date:

Response To Date:

Requesting State Case ID:

Responding State Case ID:


Status:

Response Results


** Document contains Federal Tax Information.

Requesting State Case ID	Responding State Case ID	Resp State	Document Type	Request Date	Days Remaining	Status
S10052684	0003224907	VA	Support Order	08/08/2012	21	Pending Download
S10052684	0003224907	VA	Birth Certificate	08/08/2012	51	Pending Request
S10052684	0003224907	VA	Photo ID of NCP	08/08/2012	21	Cannot be provided
Z044927808 **	0002450324	VA	Financial Record	08/07/2012	25	Pending Download
C01808456	0023456789	NC	Financial Record	08/07/2012	26	Downloaded
N856000313	0087523123	NC	Medical Support Order	08/03/2012	33	Pending Request

Office of Child Support Enforcement
[Contact Us](#)



Upload Unsolicited Documents page – Top



U.S. Department of Health and Human Services
FPLS State Services Portal

Administration for Children & Families

Home Print | FAQ | Close

Electronic Document Exchange

- Request Documents
- Query FCR
- Respond to Requests
- View Responses
- Upload Unsolicited Documents
- Download Unsolicited Documents**

Upload Unsolicited Documents

** Indicates required fields*

Providing State Information

* Providing State Case ID:

County FIPS: ⓘ

Other State Information

* Other State: ▼

Other State Case ID:

Case Parameters

CP First Name: <input type="text" value="Patricia"/>	CP Last Name: <input type="text" value="Williams"/>
CP SSN: <input type="text" value="292XX0986"/>	CP Date of Birth: <input type="text" value="02/09/1978"/> ⓘ
PF First Name: <input type="text" value="Charles"/>	PF Last Name: <input type="text" value="Brown"/>
PF SSN: <input type="text" value="340XX6254"/>	PF Date of Birth: <input type="text" value="04/15/1980"/> ⓘ
NCP First Name: <input type="text"/>	NCP Last Name: <input type="text"/>
NCP SSN: <input type="text"/>	NCP Date of Birth: <input type="text"/> ⓘ
Foster Care Agency: <input type="text"/>	


Contact Information

First Name: Last Name:


Phone: Fax:

Email:

Office of Child Support Enforcement
[Contact Us](#)



Upload Unsolicited Documents page – Bottom



U.S. Department of Health and Human Services

FPLS State Services Portal

Administration
for
Children & Families

Home
Print | FAQ | Close

Electronic Document Exchange

Select Documents to Provide

Providing State Information

Case ID: 910062684
County FIPS: 101, County A

Other State Information


Case ID:
State: Virginia
County FIPS: [List Counties](#) ⓘ

Upload Documents
* Indicates required fields


File names are limited to a maximum of 60 characters. Only valid characters in file names and data set names are alphabetic, numbers, dashes, underscores, and periods.

Document Type	Document Path	FTI
Affidavit in Support of Establishing Paternity	L:\Docs\6778Aff <input type="button" value="Browse..."/>	<input type="checkbox"/>
CSE Transmittal #1: Initial Request	L:\Docs\6778Trd <input type="button" value="Browse..."/>	<input type="checkbox"/>
General Testimony	L:\Docs\6778Ge <input type="button" value="Browse..."/>	<input type="checkbox"/>
Uniform Support Petition	L:\Docs\6778Su <input type="button" value="Browse..."/>	<input type="checkbox"/>
-Select	<input type="text"/> <input type="button" value="Browse..."/>	<input type="checkbox"/>
-Select	<input type="text"/> <input type="button" value="Browse..."/>	<input type="checkbox"/>
-Select	<input type="text"/> <input type="button" value="Browse..."/>	<input type="checkbox"/>
-Select	<input type="text"/> <input type="button" value="Browse..."/>	<input type="checkbox"/>
-Select	<input type="text"/> <input type="button" value="Browse..."/>	<input type="checkbox"/>
-Select	<input type="text"/> <input type="button" value="Browse..."/>	<input type="checkbox"/>
-Select	<input type="text"/> <input type="button" value="Browse..."/>	<input type="checkbox"/>
-Select	<input type="text"/> <input type="button" value="Browse..."/>	<input type="checkbox"/>
-Select	<input type="text"/> <input type="button" value="Browse..."/>	<input type="checkbox"/>
-Select	<input type="text"/> <input type="button" value="Browse..."/>	<input type="checkbox"/>
-Select	<input type="text"/> <input type="button" value="Browse..."/>	<input type="checkbox"/>
-Select	<input type="text"/> <input type="button" value="Browse..."/>	<input type="checkbox"/>

Office of Child Support Enforcement
[Contact Us](#)



Download Unsolicited Documents page



U.S. Department of Health and Human Services

Administration for Children & Families

FPLS State Services Portal


Home Print | FAQ | Close


Electronic Document Exchange


Download Unsolicited Documents


Unsolicited documents are available for download for 60 days.


Query Unsolicited Documents

From Date: 


To Date: 

Providing State: 

Receiving County: 


Status: 

Office of Child Support Enforcement
[Contact Us](#)



- Request Documents
- Query FCR
- Respond to Requests
- View Responses
- Upload Unsolicited Documents
- Download Unsolicited Documents

Download Unsolicited Document page – Unsolicited Document Results



U.S. Department of Health and Human Services

FPLS State Services Portal

Administration
for
Children & Families

Home
Print | FAQ | Close

Electronic Document Exchange

*** Documents may contain Federal Tax Information ***

Download Unsolicited Documents

Unsolicited documents are available for download for 60 days.

Query Unsolicited Documents

From Date:

To Date:

Providing State:

Receiving County:


Status:

Unsolicited Document Results


** Document contains Federal Tax Information.

Providing State Case ID <small>v ▲</small>	Receiving State Case ID <small>v ▲</small>	Receiving State County FIPS <small>v ▲</small>	Document Type <small>v ▲</small>	Days Avail <small>v ▲</small>	Status <small>v ▲</small>	Inter State <small>v ▲</small>
0123456728			Affidavit in Support of Establishing Paternity	45	Downloaded	Yes
0123456728 **			CSE Transmittal # 1	45	Downloaded	Yes
0123456728			General Testimony	45	Downloaded	Yes
0123456728			Uniform Support Petition	45	Pending Download	Yes
009189265	004983750	311	Photo ID of CP	37	Pending Download	No
0008832905	896043122	201	Birth Certificate	30	Pending Download	Yes

Office of Child Support Enforcement
CaseFile



Reports page



U.S. Department of Health and Human Services
Administration for Children & Families

FPLS State Services Portal


Home Print | FAQ | Close


Electronic Document Exchange

Reports

Query Report


Participating State:

From Date: 

To Date: 

County:

Office of Child Support Enforcement
[Contact Us](#)



Request Documents

Query FCR

Respond to Requests


View Responses

Upload Unsolicited Documents

Download Unsolicited Documents

Reports

Report Results page – Report Result - Top



U.S. Department of Health and Human Services

FPLS State Services Portal

Administration
for
Children & Families

Home
Print | FAQ | Close

Electronic Document Exchange

Request Documents

Query FCR

Respond to Requests

View Responses

Upload Unsolicited Documents

Download Unsolicited Documents

Reports

Report Result

Report Criteria

State: All

From Date: 07/01/2012

To Date: 08/31/2012

As of Date: 08/31/2012

State Users: 252

Counties Selected: Multiple

Report Summary

Print PDF
Export to CSV

Summary of Requests Received and Responses Made	
Number of States Requesting Documents	17
List of Requesting States	[Alaska, Arizona, California, District Of Columbia, Florida, Hawaii, Idaho, Maine, Massachussets, Nebraska, New Jersey, North Carolina, Pennsylvania, Puerto Rico, Texas, Virginia, Wisconsin]
List of Responding Counties	[Arundel, Baltimore, Calvert, Charles]
Number of Requests Received	50
Number of Requests Responded to	40
Number of Requests Unassigned	8
Number of Requests Assigned	2
Requests Pending Response: greater than 45 days and less than 55 days	4
Requests Pending Response: greater than 55 days	4
Summary of Requests Made and Responses Received	
Number of States Responding to Requests	13
List of Responding States	[Alaska, Arizona, Florida, Hawaii, Idaho, Maine, Massachussets, Nebraska, North Carolina, Pennsylvania, Texas, Virginia, Wisconsin]
List of Requesting Counties	[Arundel, Baltimore, Charles, Howard]
Number of Requests Made	60
Number of Responses Received	54
Responses Not Received	6
Pending Download	6
Documents Downloaded	48
Documents Pending Download: greater than 25 days and less than 30 days	2

Report Results page – Report Result - Bottom

Summary of Unsolicited Documents Received	
Number of Providing States	9
List of Providing States	[Alaska, Arizona, California, District Of Columbia, Florida, Hawaii, Idaho, Maine, Nebraska]
List of Recipient Counties	[Arundel, Baltimore]
Number of Unsolicited Documents Received from other states	20
Pending Download	5
Documents Downloaded	15
Documents Pending Download: greater than 45 days and less than 55 days	3
Documents Pending Download: greater than 55 days	2
Summary of Unsolicited Documents Sent	
Number of Recipient States	8
List of Recipient States	[Alaska, Arizona, California, District Of Columbia, Florida, Hawaii, Idaho, Nebraska]
Number of Documents Sent	112
Pending Download	12
Documents Downloaded	100
Documents Pending Download: greater than 45 days and less than 55 days	8
Documents Pending Download: greater than 55 days	4

[New Report](#)

Office of Child Support Enforcement
Contact Us





Application
Administration

State Preferences

State Information

State: New York

Documents State Can Provide

Document Type	Can Provide?
Acknowledgment (Transmittal #1 page 3)	<input type="radio"/> Yes <input checked="" type="radio"/> No
Administrative Subpoena Form	<input checked="" type="radio"/> Yes <input type="radio"/> No
Affidavit in Support of Establishing Paternity	<input type="radio"/> Yes <input checked="" type="radio"/> No
Affidavit of Paternity	<input checked="" type="radio"/> Yes <input type="radio"/> No
Arrears Calculation with Balance	<input type="radio"/> Yes <input checked="" type="radio"/> No
Birth Certificate	<input checked="" type="radio"/> Yes <input type="radio"/> No
CSE Transmittal #1: Initial Request	<input type="radio"/> Yes <input checked="" type="radio"/> No
CSE Transmittal #2: Subsequent Actions	<input type="radio"/> Yes <input checked="" type="radio"/> No

EDE Preference page - Bottom

Notice of Lien Form	<input checked="" type="radio"/> Yes <input type="radio"/> No
Notice to Withhold Income for Child Support	<input checked="" type="radio"/> Yes <input type="radio"/> No
Order to Withhold Income for Child Support	<input checked="" type="radio"/> Yes <input type="radio"/> No
Photo ID of CP	<input checked="" type="radio"/> Yes <input type="radio"/> No
Photo ID of NCP	<input checked="" type="radio"/> Yes <input type="radio"/> No
Registration Statement	<input type="radio"/> Yes <input checked="" type="radio"/> No
Support Order	<input checked="" type="radio"/> Yes <input type="radio"/> No
Uniform Support Petition	<input type="radio"/> Yes <input checked="" type="radio"/> No

EDE Access

Request documents from another state	<input checked="" type="radio"/> SSP	<input type="radio"/> Batch	<input type="radio"/> Both
Receive document requests from another state	<input checked="" type="radio"/> SSP	<input type="radio"/> Batch	<input type="radio"/> Both
Receive document responses from another state	<input checked="" type="radio"/> SSP	<input type="radio"/> Batch	<input type="radio"/> Both
Send document responses from another state	<input checked="" type="radio"/> SSP	<input type="radio"/> Batch	<input type="radio"/> Both
Send unsolicited documents	<input checked="" type="radio"/> SSP	<input type="radio"/> Batch	<input type="radio"/> Both
Receive unsolicited documents	<input checked="" type="radio"/> SSP	<input type="radio"/> Batch	<input type="radio"/> Both

Submit

New Function

Office of Child Support Enforcement
[Contact Us](#) | [Privacy Statement](#)