# APPENDICES FOR OMB PART A

# Appendix A.1: Grantee and Subrecipient/Service Recipient Surveys





BOLD THINKERS DRIVING REAL-WORLD IMPACT

# Process Evaluation of the Social Innovation Fund Pay for Success Program (SIF PFS Program)

# Grantee Survey

# INSTRUCTIONS AND GUIDANCE TO COMPLETE THE ONLINE SURVEY

Please keep the following in mind as you complete the survey:

- We ask that you complete this survey within 2 weeks of receiving your invitation email.
- The word "sub" is used in place of "subrecipient/service recipient" in multiple questions.
- To facilitate the survey completion, you may find it helpful to have information about your organization's staffing numbers, PFS project dates, subrecipient/service recipient RFP dates, and PFS program or project progress on hand prior to beginning the survey.
- If needed, please feel free to coordinate with colleagues or collect information from other staff members in order to answer specific questions.

• Use the survey's navigation buttons (Back and Next) to move through the survey.

- You may exit the survey at any time by pressing the "**Save and continue later**" button or simply closing your browser window. When you re-open the survey, you will be able to continue where you left off.
- You may return to the survey at any time by clicking the link you received in the invitation email. However, once you have clicked "Submit", you will not be able to return to it without contacting someone at Abt Associates (i.e., email <u>CNCS\_PFS\_STUDY@abtassoc.com</u> or call 617-520-3899).
- It will take approximately 20 minutes to complete the survey. The navigation bar at the bottom of the screen will give you an indication of how much you have left to complete the survey.
- Throughout the survey, key terms will be highlighted in **bright blue**. If you hover over one of the key terms, a pop-up definition will appear.
- •Once you reach the last question of the survey, you will see a "**Submit**" button. After clicking this button, your survey will be complete and you may close your browser.

If you have questions about the study, or need help in accessing the survey or navigating the screens, please email <u>CNCS\_PFS\_STUDY@abtassoc.com</u> or call 617-520-3899.

Paperwork Burden Statement: According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless such collection displays a valid OMB control number. The valid OMB control number for this information collection is XXX-XXXX. Public reporting burden for this collection is estimated to average 20 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments or concerns regarding the status of your individual submission of this form, application or survey, please contact (Corporation for National and Community Service, Office of Research and Evaluation, 1201 New York Avenue, NW Room 10911, Washington, DC, 20525) directly.

### I. Organizational Background and Staffing

 Please complete the table below indicating the number of staff members (either parttime or full-time) that fall into each of the following categories:
 [Online version will contain hover-above note stating that columns B-E should include administrative as well as programmatic staff.]

	Number of staff members (either part- or full-time) currently employed by your organization					
	across all locations?	that currently work on <u>any</u> PFS activities?	that currently work on SIF PFS program activities?	that currently work <u>only</u> on SIF PFS program activities?	that were hired to work on PFS activities after your organization received the award from the SIF PFS program?	
# of staff members (either part- time or full- time)						

## II. Experience and Involvement with Pay For Success (PFS)

**1.** Approximately when did your organization first begin exploring, planning, implementing, or evaluating PFS projects?

[Month/Year] \*online survey will have dropdown to enter Month/Year

- **2.** *Prior to* receiving the SIF PFS grant from CNCS, was your organization directly involved in assessing the feasibility of, planning for, or implementing a specific PFS project?
  - \_\_\_\_ No (SKIP TO QII.3)

\_\_\_\_Yes

[IF YES] What was the primary role of your organization in this (these) project(s)? [SELECT ONE]

- \_\_\_ Government agency planning/implementing project
- \_\_\_\_ Technical assistance provider
- \_\_\_ Direct service provider
- \_\_\_ Evaluator
- \_\_ Intermediary
- \_\_\_ Payor
- \_\_ Investor/funder

\_\_\_ Other (Please describe): \_\_\_\_\_

- **3.** *Prior to* receiving the SIF PFS grant, how many of your staff members had direct experience with any activities related to the planning or implementation of a PFS initiative?
- **4.** *After* receiving the SIF PFS grant, how many of your staff members had direct experience with any activities related to the planning or implementation of a PFS initiative?
- **5.** *Prior to* receiving your award from the SIF PFS program, did your organization receive any external funding for PFS activities?

\_\_ No (SKIP TO QII.6) \_\_ Yes

[IF YES] What were the source(s) of these external funds? [SELECT ALL THAT APPLY]

Source of Funds

- \_\_\_ Federal government
- \_\_\_ State government
- \_\_\_ Local government
- \_\_\_ Philanthropies/foundations
- \_\_\_ Individual donors
- \_\_\_ Commercial bank/thrift/credit union/savings and loan
- \_\_ Investment bank
- \_\_ College/university
- \_\_\_ Other research organization
- \_\_\_ Community development financial institution (CDFI)
- \_\_\_ Non-profit organization not otherwise listed here
- \_\_\_ Non-forgivable loans from any source
- \_\_\_ Other (Please describe):\_\_\_\_\_
- \_\_\_ Other (Please describe):\_\_\_\_\_
- **6.** After receiving your award from the SIF PFS program, has your organization obtained any additional external funding for PFS activities over and above any matching funds required by the SIF PFS program?

\_\_\_\_ No (SKIP TO QII.7) \_\_\_\_ Yes

[IF YES] What were the source(s) of these external funds? [SELECT ALL THAT APPLY]

Source of Funds

- \_\_\_ Federal government
- \_\_\_ State government

Local government

- \_\_\_ Philanthropies/foundations
- \_\_ Individual donors
- \_\_\_ Commercial bank/thrift/credit union/savings and loan
- \_\_\_ Investment bank
- \_\_\_ College/university
- \_\_\_ Other research organization
- \_\_\_ Community development financial institution (CDFI)
- \_\_\_ Non-profit organization not otherwise listed here
- \_\_\_ Non-forgivable loans from any source
- \_\_\_ Other (Please describe):\_\_\_\_\_
- \_\_\_ Other (Please describe):\_\_\_\_\_

#### III. SIF PFS Program

- **1.** Which of the following best describes your organization's approach in working with subs? [SELECT ONE]?
  - \_\_\_\_\_ Address a specific social policy or programmatic area through the PFS model
  - \_\_\_\_ Promote the PFS model regardless of issue area
  - \_\_\_\_ Other (Please describe): \_\_\_\_\_

#### IV. <u>Subrecipient/Service Recipient Selection</u>

1. For each Request for Proposal (RFP) or other similar solicitation for subs released <u>since</u> July 1, 2015 [OR AUTO-FILL DATE OF LAST DATA COLLECTION], what was the approximate time elapsed (in weeks) from RFP release date to final selection of your subs?

	# of Weeks from RFP Release to Final Selection
First RFP	
(post-July 1, 2015 [OR AUTO-FILL DATE OF LAST DATA	
COLLECTION])	
Second RFP	
(post-July 1, 2015[OR AUTO-FILL DATE OF LAST DATA	
COLLECTION])	
Third RFP	
(post-July 1, 2015[OR AUTO-FILL DATE OF LAST DATA	
COLLECTION])	

\* online survey will include rows for additional RFPs

- **2.** What methods were used to publicize your organization's SIF PFS program RFP competition(s)? [SELECT ALL THAT APPLY]
  - \_\_\_\_ Organization's website
  - \_\_\_\_ Webinars
  - \_\_\_\_ Social media
  - \_\_\_\_ Listservs or email contact lists
  - \_\_\_\_ Conversations with prospective applicants
  - \_\_\_\_ Presentations at conferences or meetings
  - \_\_\_\_ Other (Please describe): \_\_\_\_\_
- 3. Did your organization specify one or more focus areas in your selection of subs?
  - \_\_\_\_ No (SKIP TO QIV.4)

\_\_\_\_Yes

[IF YES] Was consideration limited to applications within the specified focus areas, or was focus area only one part of the review process?

- \_\_\_ Applicants had to address the specified focus area(s)
- \_\_\_\_ Applicants did not have to address the specified focus area(s), but those that did received preference in the review process

Did your RFPs target a specific type of organization as subrecipients/service recipients?
 \_\_\_\_ No (SKIP TO QIV.5)

\_\_\_\_Yes

[IF YES] Which type of organizations did your RFP(s) target? [CHECK ALL THAT APPLY]

- \_\_\_State governments
- \_\_Local governments
- \_\_\_Service providers
- \_\_\_Collaborative/partnerships (multiple organizations)
- \_\_Other (Please describe):\_\_\_\_\_

\_\_Other (Please describe):\_\_\_\_\_

- \_\_Other (Please describe):\_\_\_\_\_
- 5. Did your organization have a matching requirement for your subs?

\_\_\_\_Yes

[IF YES] What type of match was required? (SELECT ONE)

- \_\_\_\_ In-kind match required
- \_\_\_\_ Cash match required
- \_\_\_\_ Either cash or in-kind match required

[IF YES] Was a dollar amount or a percentage required for the match?

[DROP DOWN SELECTION OF DOLLAR AMOUNT OR PERCENTAGE]

[IF DOLLAR AMOUNT] What was the estimated amount of the required match? \$\_\_\_\_\_

[IF PERCENTAGE] What was the required percentage of the match?

- 6. Are you providing any "pass-through" funding to subs?
  - \_\_\_\_ No \_\_\_\_ Yes

## V. <u>Feasibility Assessment/Capacity Building Assistance or Transaction Structuring Approach</u>

- **1.** [FEASIBILITY ASSESSMENT/CAPACITY BUILDING GRANTEES ONLY] Which of the following statements best describes your organization's approach to providing feasibility assessment/capacity building assistance to PFS subs? (SELECT ONE)
  - \_\_\_\_\_ Responsibility for coordinating initial planning and feasibility assessment activities lies primarily with <u>your organization as the SIF PFS grantee</u> (consulting model)
  - \_\_\_\_\_ Responsibility for coordinating initial planning and feasibility assessment activities lies primarily with the <u>subs</u> and your organization acts as a facilitator (coaching model)
  - \_\_\_\_ Combination of the two above approaches
  - \_\_\_\_ Other (Please explain): \_\_\_\_\_
- How many of your subs will be assigned a designated staff member from your organization to coordinate assistance? (SELECT ONE)
   [Add hover above text how defining "designated staff member" as: "For example, a

[Add hover-above text box defining "designated staff member" as: "For example, a site liaison, project manager, lead contact, grants manager, etc.]

- \_\_\_\_ None of our subs will be assigned a designated staff member from our organization (SKIP TO QV.4)
- \_\_\_\_ At least one but not all of our subs will be assigned a designated staff member from our organization
- \_\_\_\_ All of our subs will be assigned a designated staff member from our organization
- \_\_\_\_All assistance is monetary or administrative; no programmatic assistance will be provided
- **3.** Will/does your organization embed a grantee staff person within the sub organization (i.e., co-locate a "fellow" in the sub organization)?
  - \_\_\_\_ No \_\_\_\_ Yes
- 4. Will/does your organization fund a staff person hired by the sub organization?
  - \_\_\_\_ No \_\_\_\_ Yes

- 5. Do you have a planned length of time that you intend to work with each sub?
  - \_\_\_\_ No, will depend on the individual needs of sub (SKIP

TO QV.6) \_\_\_\_ Yes

[IF YES] Approximately how long do you anticipate working with each sub?\_\_\_\_\_ (months)

**6.** [FEASIBILITY ASSESSMENT/CAPACITY BUILDING GRANTEES ONLY] Please fill out the grid below documenting the activities that your organization has either completed, is currently engaged in, or is planning to engage in with your subs as part of the SIF PFS program. Please indicate the number of subs that fall into each category.

Activities	# of Subs Completed Activity	# of Subs Currently Engaged in Activity	# of Subs Planning to Engage in Activity	No Plans to Engage in Activity/ N/A
Work plan design				
Identify or select evidence-based				
intervention				
Needs assessment				
Target population analysis				
Risk assessment				
Logic model development				
Cost-benefit analysis				
Service provider capacity assessment				
Potential investor assessment (funding streams)				
Evaluation model development				
Stakeholder engagement				
Assist with federal funding requirements				
Other (Please describe):				
Other (Please describe):				
Other (Please describe):				

**7.** Please fill out the grid below documenting how your organization has interacted with your subs to date as part of the SIF PFS program.

Interaction	Number Completed to Date	Estimated Number Planned (Not Yet Completed)
Webinars or online training with multiple subs		
In-person group events or conferences for multiple subs		
Individual site visits or in-person meetings with subs		
Other (Please describe):		
Other (Please describe):		
Other (Please describe):		

**8.** Please fill out the grid below documenting whether and when you developed or plan to develop the following types of PFS products or materials as part of the SIF PFS program.

Types of Products or Materials	Developed Prior to Receiving SIF PFS Grant (Yes/No)	Developed Since Receiving SIF PFS Grant (Yes/No)	Plan to Develop (Yes/No)
Templates for feasibility assessment			
Templates for contracts			
Templates for evaluation designs			
Printed materials and toolkits			
Toolkits or timelines specifically for project			
management			
Templates for federal funding requirements			
Other (Please describe):			
Other (Please describe):			
Other (Please describe):			

- 9. How often do you currently (or expect) to have contact with your subs? (SELECT ONE)
  - \_\_\_Weekly or more frequently
  - \_\_\_Twice a month
  - \_\_Monthly
  - \_\_Less frequently than monthly, but on a regular basis
  - \_\_As needed

**10.** To date, what are the primary areas of focus of the feasibility assessment/capacity building assistance or transaction structuring assistance that you are providing to your subs? (SELECT UP TO THREE)

### Focus Areas of Assistance

- \_\_\_\_\_ Providing general education on PFS concepts and operations
- \_\_\_\_\_ Offering general management/organizational assistance
- \_\_\_\_\_ Identifying social problem or policy area suitable for PFS project
- \_\_\_\_\_ Developing logic models of PFS project
- \_\_\_\_ Identifying/selecting intervention
- \_\_\_\_\_ Identifying/selecting intermediary
- \_\_\_\_\_ Identifying/selecting service provider
- \_\_\_\_ Recruiting investors
- \_\_\_\_\_ Developing investment structure/outcomes pricing
- \_\_\_\_\_ Identifying/selecting evaluator or designing evaluation
- \_\_\_\_\_ Developing or finalizing contract(s)
- \_\_\_\_\_ Conducting data analysis
- \_\_\_\_\_ Providing cash grants
- \_\_\_\_\_ Cohort learning/knowledge sharing
- \_\_\_\_ Other (Please describe):\_\_\_\_\_
- **11.** Looking forward to the next 3-6 months, what are the primary areas that you anticipate focusing on in the feasibility assessment/capacity building assistance or transaction structuring assistance that you are providing to your subs? (SELECT UP TO THREE)

#### Focus Areas of Assistance

- \_\_\_\_\_ Providing general education on PFS concepts and operations
- \_\_\_\_\_ Offering general management/organizational assistance
- \_\_\_\_\_ Identifying social problem or policy area suitable for PFS project
- \_\_\_\_\_ Developing logic models of PFS project
- \_\_\_\_\_ Identifying/selecting intervention
- \_\_\_\_\_ Identifying/selecting intermediary
- \_\_\_\_\_ Identifying/selecting service provider
- \_\_\_\_\_ Recruiting investors
- \_\_\_\_\_ Developing investment structure/outcomes pricing
- \_\_\_\_\_ Identifying/selecting evaluator or designing evaluation
- \_\_\_\_\_ Developing or finalizing contract(s)
- \_\_\_\_\_ Conducting data analysis
- \_\_\_\_\_ Providing cash grants
- \_\_\_\_\_ Cohort learning/knowledge sharing
- \_\_\_\_ Other (Please describe):\_\_\_\_\_

#### VI. [FEASIBILITY ASSESSMENT/CAPACITY BUILDING GRANTEES ONLY] Feasibility Assessment

- **1.** Who has the primary responsibility for conducting PFS feasibility assessments as part of your SIF PFS program? (SELECT ONE)
  - \_\_\_\_\_ Your organization as the SIF PFS grantee
  - \_\_\_\_ Individual subs (with help from your organization as needed)
  - \_\_\_\_ Other (Please describe):\_\_\_\_\_
- What are the three most important considerations for your organization when assessing the feasibility of a PFS project?
   [PLEASE SELECT <u>UP TO THREE (3)</u> CONSIDERATIONS WHERE 1 IS THE MOST IMPORTANT, 2 IS THE SECOND MOST IMPORTANT AND 3 IS THE THIRD MOST IMPORTANT

CONSIDERATION]

- \_\_\_ Commitment or leadership of sub organization
- \_\_\_ Political will/support from local/state/federal government
- \_\_\_\_Able to identify suitable social problem or policy area
- \_\_\_ Able to identify or select evidence-based intervention(s)
- \_\_\_\_ Able to identify or retain services of proven service provider(s)
- \_\_\_\_Able to take project to necessary scale
- \_\_\_ Have support from funder/investors
- \_\_\_ Have support from governments/payors
- \_\_\_\_ Have data and are able to identify or agree upon measurable outcomes
- \_\_\_ Able to conduct experimental or quasi-experimental evaluation
- \_\_\_ Able to determine an agreed-upon price per successful outcome
- \_\_\_ Other (Please describe):\_\_\_\_\_
- \_\_\_ Other (Please describe):\_\_\_\_\_
- \_\_\_ Other (Please describe):\_\_\_\_\_

**3.** Considering all of your organization's subs that were selected as part of the SIF PFS program, please indicate the number from each round (if multiple rounds) and the status of your feasibility assessment efforts.

RFP Round	# projects assessing feasibility	# projects with feasibility assessments completed	[IF FEASIBILITY ASSESSMENT WAS COMPLETED] How many projects were determined feasible?
Round 1			
Round 2			
Round 3			

\* online survey will include rows for additional RFPs

[IF (SUM OF COLUMN D)<(SUM OF COLUMN C), AUTO-FILL TABLE BELOW WITH CORRECT NUMBER OF COLUMNS (SUM OF COLUMN D)-(SUM OF COLUMN C)] For each project found not feasible, please place a " $\sqrt{}$ " in the table below for <u>up to three primary reasons</u> that the project was found not feasible. (SELECT UP TO THREE REASONS FOR EACH PROJECT)

	Project #1	Project #2 (if applicable)
Lack of commitment or leadership of sub organization		
Lack of political will/support from local/state/federal		
government		
Unable to identify suitable social problem or policy area		
Unable to identify or select evidence-based intervention		
Unable to identify or retain services of proven service		
provider(s)		
Unable to take project to necessary scale		
Insufficient demand for services		
Failure to obtain support from funder/investors		
Failure to obtain support from governments/payors		
Lack of data or unable to identify or agree upon measurable		
outcomes		
Unable to conduct experimental or quasi-experimental		
evaluation		
Unable to determine an agreed-upon price per successful		
outcome		
Other (Please describe):		
Other (Please describe):		
Other (Please describe):		

\* online survey will include additional columns as needed

**4.** Have any of your subs' PFS projects been discontinued for reasons other than they were found not feasible?

#### \_\_\_ No (SKIP TO QVIII.1)

\_\_\_Yes

[IF YES] How many projects? \_\_\_\_\_[IF YES] Please briefly describe why each project was discontinued: \_\_\_\_\_

## VII. [TRANSACTION STRUCTURING GRANTEES ONLY] Transaction Structuring Progress

1. Considering all of your subs that were selected as part of the SIF PFS program, please indicate the number of subs that have completed, are currently engaged in, are planning to engage in, or have no plans to engage in each activity listed in the table below.

Development of project         monitoring plan         Identification and         commitment of key partners         (service provider,         intermediary/project         manager, back-end payor,         evaluator, etc.)         Recruitment of and         commitment from investors         Development of PFS         financial model         Finalization of evaluation         plan         Finalization and signing of         contract         Full implementation of PFS         project         Development of data         sharing agreements         Other (Please describe):	Activities	# of Subs Completed Activity	# of Subs Currently Engaged in Activity	# of Subs Planning to Engage in Activity	No Plans to Engage Subs in this Activity
Identification and commitment of key partners (service provider, intermediary/project manager, back-end payor, evaluator, etc.)       Identification Recruitment of and commitment from investors         Recruitment of and commitment from investors       Identification Development of PFS financial model         Finalization of evaluation plan       Identification plan         Finalization and signing of contract       Identification plan         Full implementation of PFS project       Identification plan         Full implementation of Ata sharing agreements       Identification plan	Development of project				
commitment of key partners (service provider, intermediary/project manager, back-end payor, evaluator, etc.)Recruitment of and commitment from investorsDevelopment of PFS financial modelFinalization of evaluation planFinalization and signing of contractFull implementation of PFS projectDevelopment of data sharing agreementsOther (Please describe):	monitoring plan				
(service provider, intermediary/project         manager, back-end payor, evaluator, etc.)         Recruitment of and commitment from investors         Development of PFS         financial model         Finalization of evaluation plan         Finalization and signing of contract         Full implementation of PFS project         Development of data sharing agreements         Other (Please describe):	Identification and				
intermediary/project         manager, back-end payor,         evaluator, etc.)         Recruitment of and         commitment from investors         Development of PFS         financial model         Finalization of evaluation         plan         Finalization and signing of         contract         Full implementation of PFS         project         Development of data         sharing agreements         Other (Please describe):	commitment of key partners				
manager, back-end payor, evaluator, etc.)manager, back-end payor, evaluator, etc.)Recruitment of and commitment from investorsDevelopment of PFS financial modelFinalization of evaluation planFinalization and signing of contractFull implementation of PFS projectDevelopment of data sharing agreementsOther (Please describe):	(service provider,				
evaluator, etc.)       Recruitment of and         Recruitment from investors	intermediary/project				
Recruitment of and commitment from investors	-				
commitment from investors					
Development of PFS					
financial modelImage: constraint of evaluationFinalization of evaluationImage: constraint of evaluationFinalization and signing of contractImage: constraint of evaluationFull implementation of PFS projectImage: constraint of evaluationDevelopment of data sharing agreementsImage: constraint of evaluationOther (Please describe):Image: constraint of evaluation					
Finalization of evaluation	-				
plan					
Finalization and signing of contract       Image: Contract         Full implementation of PFS project       Image: Contract         Development of data sharing agreements       Image: Contract         Other (Please describe):       Image: Contract					
contract	•				
project					
Development of data       sharing agreements       Other (Please describe):	Full implementation of PFS				
sharing agreements	project				
Other (Please describe):	Development of data				
	sharing agreements				
Other (Please describe):	Other (Please describe):				
	Other (Please describe):				

2. Were any subs unable to complete transaction structuring activities?

\_\_\_ No (SKIP TO QVIII.1)

[IF YES, AUTO-FILL TABLE BELOW WITH CORRECT NUMBER OF COLUMNS (QVII.2a)] For each project listed below, what was the primary reason that a PFS structure was determined to be infeasible? (CHECK ( $\sqrt{}$ ) ONE REASON FOR EACH COLUMN)

	Project #1	Project #2 (if applicable)
Lack of interested investors		
Inability to raise enough capital from investors		
Unable to reach agreement on the financial structure of the		
transaction (e.g., payout structure, capital requirements)		
Lack of back-end payor		
Inability to reach mutually agreeable outcome benchmarks		
with investors and/or back-end payor		
Other (Please describe):		
Other (Please describe):		
Other (Please describe):		

\* online survey will include additional columns as needed

### VIII. Reflection on the SIF PFS Program

 Please list up to three of your organization's most important considerations in determining whether or not you have been successful in building capacity among your subs. For each consideration, please indicate your organization's progress towards meeting your goals using a three-point scale where 1=Excellent Progress, 2=Average/In-Progress, and 3=Fair/No Progress.

	Progress toward achieving success				
Success Considerations	Excellent Progress	Average/In- Progress	Fair/No Progress		
	1	2	3		
1)					
2)					
3)					

2. Please rate how your organization's capacity for providing PFS assistance has changed since the time of your SIF PFS program award, [OR since (AUTO-FILL DATE OF LAST DATA COLLECTION] FOR RETURNING SURVEY RESPONDENTS)], both overall and in each of the following areas. For each factor in which you indicated a change, please indicate if you think that the change was a result of your organization's participation in the SIF PFS program.

		Capacity Change				
	Substantially Lower	Somewhat Lower	About the Same	Somewhat Higher	Substantially Higher	Was change a result of participation in the SIF PFS program?
	1	2	3	4	5	Yes/Yes, Partially/No
Overall capacity to provide PFS assistance						
Organizational infrastructure						
Staff expertise with PFS						
Expertise in management of subs						
Expertise in operating open competitions/RFPs						
Provision of technical support to assist subs' capacity building						
Provision of technical support to assist subs'						
feasibility assessment Other (Please describe):						
Other (Please describe):						
Other (Please describe):						

**3.** Please describe up to three important lessons your organization has learned related to your participation in the SIF PFS program since (receiving your SIF PFS award/INSERT DATE OF LAST DATA COLLECTION).

**4.** Is there anything your organization currently needs, but does not have, to effectively engage in the SIF PFS program? Please explain. \_\_\_\_\_

# IX. <u>Perception of SIF PFS Program</u>

 Using a four-point scale where 1 = Very Satisfied and 4 = Very Dissatisfied, please rate your satisfaction or dissatisfaction with the each of the following factors affecting implementation of your SIF PFS award.

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied
	1	2	3	4
Amount of content training received from CNCS				
Amount of grant management training received from CNCS				
Type of training received from CNCS				
Opportunity for knowledge-sharing among grantees				
Guidance provided for sub selection from CNCS				
Reporting requirements for SIF PFS program				
Other (Please describe):				
Other (Please describe):				
Other (Please describe):				

Thank you very much for your participation!



BOLD THINKERS DRIVING REAL-WORLD IMPACT

# CNCS Process Evaluation of the Social Innovation Fund Pay for Success Program (SIF PFS Program)

# Subrecipient/Service Recipient Survey

# INSTRUCTIONS AND GUIDANCE TO COMPLETE THE ONLINE SURVEY

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Corporation for

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#### I. Organization Background and Staffing

- 1. What type of organization is [SUB NAME]? [SELECT ALL THAT APPLY]
  - \_\_\_\_ Non-profit multi-state
  - \_\_\_\_ Non-profit state-wide
  - \_\_\_\_ Non-profit local
  - \_\_\_\_ Higher education organization public
  - \_\_\_\_ Higher education organization private
  - \_\_\_\_ Foundation/philanthropic
  - \_\_\_\_ Research organization
  - \_\_\_\_\_ Private financial institution (such as a CDFI)
  - \_\_\_\_ State government agency
  - \_\_\_\_ County government agency
  - \_\_\_\_ City government agency
  - \_\_\_\_ School district
  - \_\_\_\_ Private business
  - \_\_\_\_ Other (Please describe):\_\_\_\_\_
- 2. In which U.S. city and state or territory is your organization headquartered?

[City, State or Territory) \*online survey will have dropdown menu of states and territories

- 3. How long ago was your organization founded (if applicable)? [SELECT ONE]
  - \_\_\_ Less than 2 Years
  - \_\_\_ 2-5 Years
  - \_\_\_ 6-10 Years
  - \_\_\_ 11-20 Years
  - \_\_\_ More than 20 Years

Please complete the table below indicating the number of staff members (either part-time or full-time) that fall into each of the following categories:[Online survey will include a hover-above stating that "Number of staff members" should include administrative as well as programmatic staff.]

	Number of staff members (either part- or full-time) currently employed by your organization					
	across all locations?	that currently work on <u>any</u> PFS activities?	that currently work on SIF PFS program activities?	that currently work <u>only</u> on SIF PFS program activities?	that were hired to work on PFS activities after your organization was selected as a SIF PFS sub?	
# of staff members (either part-time or full- time)						

### II. Experience and Involvement with Pay For Success (PFS)

**1.** Approximately when did your organization first begin exploring, planning, implementing, or evaluating PFS projects?

[Month/Year] \*online survey will have dropdown to enter Month/Year

**2. Prior to** being selected as a sub in the SIF PFS program, was your organization directly involved in assessing the feasibility of, planning for, or implementing a specific PFS project?

\_\_\_\_ No (SKIP TO QII.3)

\_\_\_\_Yes

[IF YES] What was the primary role of your organization in this (these) project(s)? [SELECT ONE]

- \_\_\_Government agency planning/implementing project
- \_\_\_Technical assistance provider
- \_\_\_ Direct service provider
- \_\_\_ Evaluator
- \_\_\_ Intermediary
- \_\_\_ Payor

\_\_ Investor/ funder \_\_ Other (Please describe): \_\_\_\_\_

- **3.** *Prior to* being selected as a sub in the SIF PFS program, how many of your staff members had direct experience with any activities related to the planning or implementation of a PFS initiative? \_\_\_\_\_\_
- 4. After being selected as a sub in the SIF PFS program, how many of your staff members had direct experience with any activities related to the planning or implementation of a PFS initiative?
- **5.** *Prior to* being selected as a sub in the SIF PFS program, did your organization receive any external funding for PFS activities?

\_\_\_ No (SKIP TO QII.6) \_\_\_ Yes

[IF YES] What was (were) the source(s) of these external funds? [SELECT ALL THAT APPLY]

Source of Funds

- \_\_\_ Federal government
- \_\_\_ State government
- Local government
- \_\_\_ Philanthropies/foundations
- \_\_\_ Individual donors
- \_\_\_ Commercial bank/thrift/credit union/savings and loan
- \_\_\_ Investment bank
- \_\_ College/university
- \_\_\_ Other research organization
- \_\_\_ Community development financial institution (CDFI)
- \_\_\_ Non-profit organization not otherwise listed here
- \_\_\_ Non-forgivable loans from any source
- \_\_\_ Other (Please describe):\_\_\_\_\_
- \_\_\_ Other (Please describe):\_\_\_\_\_
- 6. After being selected as a sub in the SIF PFS program, has your organization obtained any additional external funding for PFS activities (<u>not including any matching funds required</u> by the SIF PFS program)?

\_\_\_\_ No (SKIP TO QIII.1) \_\_\_\_ Yes [IF YES] What was (were) the source(s) of these external funds? [SELECT ALL THAT APPLY]

#### Source of Funds

- \_\_\_ Federal government
- \_\_\_ State government
- \_\_\_ Local government
- \_\_\_ Philanthropies/foundations
- \_\_\_ Individual donors
- \_\_\_ Commercial bank/thrift/credit union/savings and loan
- \_\_\_ Investment bank
- \_\_ College/university
- \_\_ Other research organization
- \_\_\_ Community development financial institution (CDFI)
- \_\_\_ Non-profit organization not otherwise listed here
- \_\_\_ Non-forgivable loans from any source
- \_\_\_ Other (Please describe):\_\_\_\_\_
- \_\_\_ Other (Please describe):\_\_\_\_\_

#### III. SIF PFS Program Application and Selection

- **1.** What was the primary way that your organization learned about the opportunity to become a sub in the SIF PFS program? [SELECT ONE]
  - \_\_ CNCS website
  - \_\_\_ CNCS announcement or marketing materials (e.g., listserv, hard copies of materials)
  - \_\_\_\_ SIF PFS grantor website
  - \_\_\_\_ SIF PFS grantor announcement or marketing materials (e.g., listserv, hard copies of materials)
  - \_\_\_\_ SIF PFS grantor presentation at a meeting or convening
  - \_\_\_ Direct outreach from SIF PFS grantor to you or your organization
  - \_\_\_ Current or previous SIF PFS sub
  - \_\_\_ Personal/professional contact or word of mouth
  - \_\_ Other (please describe):\_\_\_\_\_
- 2. We are interested in knowing how many applications your organization has submitted in response to requests for proposals (RFPs) or similar solicitations issued by grantors in the SIF PFS program [OR since (AUTO-FILL DATE OF LAST DATA COLLECTION FOR RETURNING SURVEY RESPONDENTS)]. Please fill in the table below for each application submitted in response to an RFP issued under the SIF PFS program:
  - a. To which SIF PFS RFP competition did your organization submit an application?

**b.** Was your organization selected as a sub by the grantor during that RFP process?

	Application	Selection
	SIF PFS Grantor Name and RFP Release Date [DROPDOWN]*	Selected as a Sub? [Yes/No/Don't Know Yet]
Application #1		
Application #2		
Application #3		

\* DROPDOWN OPTIONS WILL INCLUDE: Corporation for Supportive Housing (CSH) December 2014, Green & Healthy Homes Initiative (GHHI) December 2014, Green & Healthy Homes Initiative (GHHI) March 2015, Harvard Kennedy School Social Impact Bond Lab (Harvard SIB Lab) October 2014, Institute For Child Success, Inc. (ICS) December 2014, National Council on Crime and Delinquency (NCCD) December 2014, Nonprofit Finance Fund (NFF) January 2015, Third Sector Capital Partners November 2014, University of Utah Policy Innovation Lab (Utah PIL) January 2015, and University of Utah Policy Innovation Lab (Utah PIL) April 2015. [NOTE: This list will be updated as new grantees are selected and grantees release new RFPs]. Additional rows will be added to online survey if needed.

- **3.** Has your organization received any funding or pass-through funding as of today's date from one or more SIF PFS grantor(s)? (SELECT ONE)
  - \_\_\_\_ No, do not expect to receive funding or pass-through funding from one or more SIF PFS grantors (SKIP TO QIV.1)
  - \_\_\_\_ No but expect to receive funding or pass-through funding from one or more SIF PFS grantors (SKIP TO QIV.1)

\_\_ Yes

[IF YES] How many grantors will you receive funding from? \_\_\_\_\_

[AUTO-FILL TABLE WITH NUMBER OF ROWS BASED ON QIII.3a] Please fill in the table below with the following information for each SIF PFS grantor from which your organization received funds:

- a. From which SIF PFS grantor(s) did your organization receive funds?
- b. What month and year did your organization first receive these funds?
- c. What is the approximate amount received to date from each SIF PFS grantor?
- **d.** What is the total amount of funds your organization expects to receive from each SIF PFS grantor?

	SIF PFS Grantor Name [DROPDOWN]	Month/Year Funds First Received	Approximate Amount Received To Date	Total Amount of Funds Expected
SIF PFS Grantor #1			\$,,	\$,,
SIF PFS Grantor #2			\$,,	\$,,
SIF PFS Grantor #3			\$,,	\$,,

\*DROPDOWN OPRIONS WILL INCLUDE: Corporation for Supportive Housing (CSH), Green & Healthy Homes Initiative (GHHI), Harvard Kennedy School Social Impact Bond Lab (Harvard SIB Lab), Institute For Child Success, Inc. (ICS), National Council on Crime and Delinquency (NCCD), Nonprofit Finance Fund (NFF), Third Sector Capital Partners, and University of Utah Policy Innovation Lab (Utah PIL). Additional rows will be added to online survey if needed.

[AUTO-FILL NUMBER OF COLUMNS BASED ON QIII.3a] Approximately what percent of these funds provided by each grantor is being used or is designated for each of the following costs? [INDICATE PERCENT USED FOR EACH ITEM]

	SIF PFS Grantor #1 [AUTO-FILL NAME]	SIF PFS Grantor #2 [AUTO-FILL NAME]	SIF PFS Grantor #3 [AUTO-FILL NAME]
% Salaries of own organization's staff			
working on PFS project activities			
% Outside intermediary			
% Outside evaluator or data analyst			
% Transaction coordinator costs			
% Legal services			
% Other (Please describe):			
% Other (Please describe):			
*Total of each column should equal 100%	100%	100%	100%

Note: additional columns will be added to online survey if needed.

#### IV. <u>SIF PFS Activities</u>

**1.** [AUTO-FILL TABLE WITH GRANTOR ROWS FROM QIII.2a if QIII.2b=YES ] Is your organization required to obtain any <u>matching funds</u> or <u>in-kind contributions</u> under your agreement with your SIF PFS grantor(s)?

	Matching funds required [Yes/No]	In-kind contributions required [Yes/No]
SIF PFS Grantor #1 [AUTO-FILL NAME]		
SIF PFS Grantor #2 [AUTO-FILL NAME]		
SIF PFS Grantor #3 [AUTO-FILL NAME]		

Note: online survey will include additional rows if needed.

[IF ANY QIV.1 MATCHING FUNDS=YES, AUTO-FILL TABLE WITH NUMBER OF COLUMNS FROM QIV.1. WITH "MATCHING FUNDS"=YES] Please specify the type of organization that provided the matching funds and the estimated amount of matching funds provided by each organization. [SKIP IF MATCHING FUNDS=NO FOR ALL ROWS OF QIV.1]

	Estimated Amount of Matching Funds			
	SIF PFS	SIF PFS	SIF PFS	
	Grantor #1	Grantor #2	Grantor #3	
	[AUTO-FILL	[AUTO-FILL	[AUTO-FILL	
Type of Organization	NAME]	NAME]	NAME]	
Federal government				
State government				
Local government				
Philanthropies/foundations				
Individual donors				
Commercial				
bank/thrift/credit				
union/savings and loan				
Investment bank				
College/university				
Other research organization				
Community development				
financial institution (CDFI)				
Non-profit organization not				
otherwise listed				
Non-forgivable loans from				
any source				
Matching funds not yet				
obtained				
Other (Please describe):				
Other (Please describe):				

Note: online survey will include additional columns if needed.

2. How many PFS projects does your organization hope to explore or develop as part of the SIF PFS program? \_\_\_\_\_

[TABLE AUTO-FILLED WITH NUMBER OF ROWS FROM QIV.2] To clarify information about each project, please choose a one- or two-word name for each of the PFS projects your organization hopes to explore or develop. This information will be auto-filled into subsequent survey questions so it is clear which project you are providing information about.

One or two-word project NAME:	
One or two-word project NAME:	
One or two-word project NAME:	

Note: online survey will include additional rows if needed.

**3.** [SUBS OF FEASIBILITY ASSESSMENT/CAPACITY BUILDING GRANTORS] Please describe how far along your organization's SIF PFS projects are in the feasibility assessment process:

Project	Begun feasibility assessment [Month/Year, Check box if not begun]	Completed feasibility assessment [Month/Year, Check box if not complete]	If completed, was the project determined to be feasible? [YES/NO]
Project #1 [AUTO-FILL			
NAME FROM ABOVE]			
Project #2 [AUTO-FILL			
NAME FROM ABOVE]			
Project #3 [AUTO-FILL			
NAME FROM ABOVE]			

Note: online survey will include additional rows if needed

#### (AUTO-SKIP TO QV.4 IF NO PROJECTS WERE DETERMINED INFEASIBLE)

 a. [AUTO-FILL TABLE BELOW WITH CORRECT NUMBER OF COLUMNS] For each project found not feasible, please place a "√" in the table below for <u>up to three primary reasons</u> that the project was found not to be feasible. (SELECT UP TO THREE REASONS FOR EACH PROJECT)

	Project #1	Project #2
Lack of commitment or leadership of own organization		
Lack of political will/support from local/state/federal		
government		
Unable to identify suitable social problem or policy area		
Unable to identify or select evidence-based intervention		
Unable to identify or retain services of proven service		
provider(s)		
Unable to take project to necessary scale		
Insufficient demand for services		
Failure to obtain support from funder/investors		
Failure to obtain support from governments/payors		
Lack of data or unable to identify or agree upon measurable		
outcomes		
Unable to conduct experimental or quasi-experimental		
evaluation		
Unable to determine an agreed-upon price per successful		
outcome		
Other (Please describe):		
Other (Please describe):		
Other (Please describe):		

\* online survey will include additional columns if needed

- b. Will you continue to work with the SIF PFS program? (SELECT ONE)
  - \_\_ No
  - \_\_\_ Yes, for some projects
  - \_\_\_ Yes, for all projects
- c. Will you continue to search for a suitable PFS project? (SELECT ONE)
  - \_\_ No
  - \_\_\_ Yes, for some projects
  - \_\_\_ Yes, for all projects
- **d.** Will you continue to search for alternative (non-PFS) financing arrangements? (SELECT ONE)
  - \_\_ No
  - \_\_\_ Yes, for some projects
  - \_\_\_ Yes, for all projects

**4.** Have any of your SIF PFS projects been discontinued for reasons other than they were found not feasible?

```
__ No (SKIP TO QV.1)
__ Yes
[IF YES] How many projects were discontinued? _____
[IF YES] Please explain why each project was discontinued:
Reason that Project #1 was discontinued:
______
Reason that Project #2 was discontinued:
```

\*online survey will include additional project #s as needed

### V. <u>SIF PFS Subrecipient/Service Recipient Project Progress</u>

[THE FOLLOWING QUESTIONS WILL BE REPEATED FOR EACH PROJECT. [IF ONE OR MORE PFS PROJECT(S)] We will now ask a series of questions about the progress of each of your SIF PFS project(s). Please consider each project separately when answering these questions. [START OF LOOP- WILL BE REPEATED FOR EACH PFS PROJECT IDENTIFIED BY SUB IN SURVEY QUESTION QIV.2]

- **1.** Has your SIF PFS project [AUTO-FILL PROJECT NAME FROM QIV.2 ABOVE] selected an intermediary?
  - \_\_ No
  - \_\_\_\_ Yes, selected prior to involvement in SIF PFS program
  - \_\_\_ Yes, selected after involvement in SIF PFS program
  - \_\_\_ Not applicable (my organization is the intermediary)
- **2.** Has your SIF PFS project [AUTO-FILL IN PROJECT NAME FROM QIV.2 ABOVE] selected a service provider?
  - \_\_\_ No
  - \_\_\_ Yes, selected prior to involvement in SIF PFS program
  - \_\_\_ Yes, selected after involvement in SIF PFS program
  - \_\_\_\_ Not applicable (my organization is the service provider)

- **3.** Has your SIF PFS project [AUTO-FILL IN PROJECT NAME FROM QIV.2 ABOVE] secured a commitment of funds from any potential investors?
  - \_\_\_ No (SKIP TO QV.4)
  - \_\_\_\_Yes, secured commitment of funds prior to involvement in SIF PFS program
  - \_\_\_\_ Yes, secured commitment of funds after involvement in SIF PFS program

[IF YES] Please fill in the table below with the following information for each investor from which your organization has secured a funding commitment:

- **a.** What type of investor(s) did you secure a commitment of funds from?
- **b.** When (month/year) did the investor commit their support?
- c. What was the estimated amount committed by the investor (if known)?

	Type of Investor [DROPDOWN]	Approximate Month/Year Investor Committed Support	Estimated Amount Committed or Indicate if Don't Know
Investor #1			\$,, Don't Know
Investor #2			\$,, Don't Know
Investor #3			\$,, Don't Know

Note: online survey will include a minimum of 12 additional rows

TYPE OF INVESTOR DROPDOWN MENU WILL INCLUDE: State government, Local government, Local philanthropy/foundation, National philanthropy/foundation, Individual donor, Commercial bank/thrift/credit union/savings and loan, Investment bank, College/University, Other research organization, Community development financial institution (CDFI), Non-profit organization not otherwise listed here, Non-forgivable loans from any source, Other (Please describe).

- **4.** Have outcome measures for your SIF PFS project [AUTO-FILL IN PROJECT NAME FROM QIV.2 ABOVE] been identified?
  - \_\_\_ No (SKIP TO QV.5)
  - \_\_\_Yes, identified prior to involvement in SIF PFS program
  - \_\_\_Yes, identified after involvement in SIF PFS program

[IF YES] When were outcome measures identified? \_

[Month/Year]

[IF YES] Have outcome measures been tied to payback amounts for investors?

\_\_ No (SKIP TO QV.5) \_\_ Yes

[IF YES] When was this process completed? \_\_\_\_\_

[Month/Year]

- **5.** Has your SIF PFS project [AUTO-FILL NAME FROM QIV.2 ABOVE] drafted an evaluation plan?
  - \_\_\_ No (SKIP TO QV.6)
  - \_\_\_ Yes, drafted prior to involvement in SIF PFS program
  - \_\_\_\_ Yes, drafted after involvement in SIF PFS program

[IF YES] Will the evaluation be conducted by an outside evaluator?

\_\_\_ No (SKIP TO QV.6)

\_\_ Yes

- [IF YES] Has an outside evaluator been hired or contracted?
  - \_\_\_ No (SKIP TO QV.6)
  - Yes, hired or contracted prior to involvement in SIF PFS program
  - Yes, hired or contracted after involvement in SIF PFS program
- **6.** Has your organization finalized the PFS project contract(s) for [AUTO-FILL NAME FROM QIV.2]?
  - \_\_\_ No (SKIP TO QVI.1)
  - \_\_\_\_ Yes, finalized prior to involvement in SIF PFS program
  - \_\_\_\_ Yes, finalized after involvement in SIF PFS program

# [END OF LOOP- REPEAT SECTION V FOR EACH REMAINING PFS PROJECT IDENTIFIED BY SUB IN SURVEY QUESTION QIV.2]

#### VI. <u>Assistance or Support Provided by your SIF PFS Grantor</u>

- Does your SIF PFS grantor(s) provide your organization with a designated individual from the grantor organization to provide assistance or support in SIF PFS project activities? [Add hover-above text box defining "designated individual" as: For example, site liaison, project manager, lead contact, etc.]
  - \_\_\_\_ No \_\_\_\_ Yes

- **2.** Will/does your SIF PFS grantor embed a grantor staff person within your organization (i.e., co-locate a "fellow" with your staff)?
  - \_\_\_\_ No \_\_\_\_ Yes
- 3. Will/does your grantor fund a staff person hired by your organization?

**4.** We are interested in the types of activities provided by the SIF PFS grantor(s) to assist your organization with your SIF PFS project activities. Please use the table below to indicate the types of activities provided by your grantor(s) and the usefulness of that activity.

	Provided by Grantor(s) [DROPDOWN OPTIONS: 1. Offered and used 2. Offered but not used 3. Not offered but wanted 4. Not offered and not wanted or not applicable	If Activity was Provided, How Useful Was It?			
Types of Activities		Very Useful	Somewhat Useful	Not Very Useful	
Work plan design and					
management					
Review of the evidence base					
for intervention(s)					
Needs assessment					
Target population analysis					
Risk assessment					
Logic model development					
Cost-benefit analysis					
Service provider capacity					
assessment					
Potential investor assessment					
(funding streams)					
Evaluation model development					
Stakeholder engagement					
Assist with federal funding					

	Provided by Grantor(s)	If Activity was Provided, How Useful Was It?			
Types of Activities	[DROPDOWN OPTIONS: 1. Offered and	Very Useful	Somewhat Useful	Not Very Useful	
requirements					
Other (Please describe):					
Other (Please describe):					
Other (Please describe):					

**5.** We are interested in the types of interactions engaged in by the SIF PFS grantor(s) to assist your organization with your SIF PFS project activities. Please use the table below to indicate the types of interactions engaged in by your grantor(s) and the usefulness of that interaction.

Types of Interactions	Provided by Grantor(s) [DROPDOWN OPTIONS: 1. Offered and used 2. Offered but not used 3. Not offered but wanted 4. Not offered and not wanted or not applicable	raction was Pr ow Useful Was Somewhat Useful	
Webinars or online training with multiple subs			
In-person group events or conferences for multiple subs			
Individual site visits to your organization or in-person meetings with staff from your organization			
Periodic or regular telephone calls with staff from your organization			
Resources such as templates, guides, reports, etc.			
Other (Please describe):			

	Provided by Grantor(s) [DROPDOWN OPTIONS: 1. Offered and	If Interaction was Provided, How Useful Was It?			
Types of Interactions		Very Useful	Somewhat Useful	Not Very Useful	
Other (Please describe):					
Other (Please describe):					

**6.** We are also interested in the types of products or materials provided by the SIF PFS grantor(s) to assist your organization with your SIF PFS project activities. Please use the table below to indicate the types of products or materials provided by your grantor(s) and the usefulness of those products or materials.

Types of Products or Materials	Provided by Grantor(s) [DROPDOWN OPTIONS: 1. Offered and used 2. Offered but not used 3. Not offered but wanted 4. Not offered and not wanted or not applicable]	Provideo	uct or Materia d, How Useful Somewhat	Was It? Not Very
	аррисаріеј	Useful	Useful	Useful
Templates for feasibility assessment				
Templates for contracts				
Templates for evaluation				
designs				
Printed materials and				
toolkits				
Toolkits or timelines				
specifically for project				
management				
Templates for federal				
funding requirements				
Other (Please describe):				
Other (Please describe):				
Other (Please describe):				

7. Please rate how your capacity has changed since being selected as a SIF PFS sub, [OR since (AUTO-FILL DATE OF LAST DATA COLLECTION FOR RETURNING SURVEY RESPONDENTS)] both overall and in each of the areas listed below. For each factor in which you indicated a change, please indicate if you think that the change was a result of your organization's participation in the SIF PFS program.

	Capacity Change				Was change		
	Substantially Lower	Somewhat Lower	About the Same	Somewhat ⊔יראסיי	Substantially Higher	as a result of participation the SIF PFS program? [YES/YES, PARTIALLY/ NO]	
Overall capacity						-	
Grant management							
Project management							
Assessing project feasibility							
Ability to support and scale projects							
Identification/selection of evidence-based interventions							
Ability to conduct or identify rigorous evaluation methods							
Ability to collect data							
Ability to support effective program development							
Other (Please describe):							
Other (Please describe):							
Other (Please describe):							

**8.** Please describe up to three important lessons your organization has learned related to your participation in the SIF PFS program since being selected as a SIF PFS subrecipient/service recipient.

**9.** Is there anything your organization currently needs, but does not have, to effectively engage in the SIF PFS program? Please explain. \_\_\_\_\_

**10.** Overall, how useful has the assistance and support from your SIF PFS grantor been

to your organization for increasing knowledge and understanding of PFS?

\_\_\_\_ Very useful
\_\_\_\_ Somewhat useful
\_\_\_\_ Not very useful

Thank you very much for your participation!