

3090-0297 Instrument
(Req-1)

GWACs Supplier Relationship Management Survey

Invitation Email

Date: July 16, 2016
To: [supplier email address]
From: feedback@gsa.gov

Subject: Please take the 2016 General Services Administration's Supplier Survey!

OMB No: 3090-0297
Expires 07/31/2019

Paperwork Reduction Act Statement - This information collection meets the requirements of 44 U.S.C. § 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget (OMB) control number. The OMB control number for this collection is 3090-0297. We estimate that it will take 6 minute/s to read the instructions, gather the facts, and answer the questions. Send only comments relating to our time estimate, including suggestions for reducing this burden, or any other aspects of this collection of information to: General Services Administration, Regulatory Secretariat Division (MVCB), ATTN: Ms. Flowers/IC 3090-0297, 1800 F Street, NW, Washington, DC 20405.

It's here, GSA's 2016 Supplier Survey – click [here](#) and take it today!

Each year, we request feedback from suppliers on how GSA is serving our industry partners by filling out this 6 minute survey. Input from you helps us improve our acquisition processes, procedures, policies, and education.

Begin the Supplier Survey Now

Don't miss out on the opportunity to give us your feedback. Don't let your company go under represented. If you have any questions about the survey or issues in completing it, please don't hesitate to contact surveys@gsa.gov.

Thank you for your feedback,

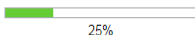
Thomas Sharpe
Commissioner, GSA's Federal Acquisition Service

To take the survey:

Click the following URL, or the button above, or paste the address into your web browser.

[\[http://www.weblink specific to the supplier\]](http://www.weblink specific to the supplier)

Survey



Welcome to the FY 2016 GSA **GWACs** Supplier Relationship Management Survey!

*** INFORMATION REGARDING NAVIGATION ***

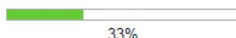
After entering your responses to each question, please click on the "Next" button at the bottom of the page until you reach the end of the questionnaire. In order for your responses to be counted, please click the "Submit" button on the final page upon completion of the survey.

The survey should take approximately 6 minutes to complete.

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1. Please indicate which GSA Government-wide Acquisition Contract (GWAC) you hold. Please select all that apply.

- Alliant
- Alliant Small Business
- 8(a) STARS II
- VETS

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5. What could this program/vehicle do to enhance the services it provides to you? Please select all that apply.

- Enhance relationships
- Improve technology
- Offer industry days
- Provide more training
- Provide more timely communication
- Provide advance notice of changes
- Improve flexibility
- Other

6. Please rate your level of satisfaction with each of the following:

	Very Dissatisfied	Dissatisfied	Neither Satisfied or Dissatisfied	Satisfied	Very Satisfied
The quality of GSA GWACs communications.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The completeness of information communicated by GSA GWAC.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
GSA GWACs acquisition/procurement competence.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

8. If you could make one change to improve the service provided by GSA GWACs what would it be?

9. What innovative products, services, or solutions should GSA add to its customer offerings (e.g., cloud, health IT sustainability, etc.)?

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100%

Demographics

10. **(*Required)** Please select the contract solutions through which you provide products or services. Select all that apply.

- GSA Multiple Awards Schedule (MAS Schedules)
- GSA Government-Wide Acquisition Contracts (GWACs)
- Multiple award Indefinite-Delivery, Indefinite-Quantity contracts (IDIQs)
- GSA Blanket Purchase Agreements (BPAs)
- GSA Lease
- Open market contact actions
- Other U.S. government-wide contract vehicles
- Other State and Local contract vehicles
- Other - Please describe below:

11. **(*Required)** How do you designate the size of your business?

[Please Select] ▼

12. **(*Required)** Approximately, what percentage of your annual sales are through a GSA contract solution?

[Please Select] ▼

13. **(*Required)** What are your annual GSA contract sales?

[Please Select] ▼

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Submit

Options for Question 11:

- Large
- Small
- Small Disadvantaged (8a)
- Woman-Owned Small Business (WOSB)
- Veteran-Owned Small Business (VOSB)
- Service-Disabled Veteran-Owned Small Business (SDVOSB)
- Qualified HubZone

Options for Question 12:

- < 5%
- 5 - 24%
- 25 -49%
- 50 -74%
- 75-100%
- I don't know

Options for Question 13:

- \$0 - \$10,000
- \$10,001 - \$25,000
- \$25,001 - \$150,000
- \$150,001 - \$1,000,000

- More than \$1,000,000
- I don't know