

3090-0297 Req-2  
Instrument

Text below will be posted to a blog (GSA Interact page) inviting vendors to complete the questionnaire:

As a part of GSA's recently-launched Making it Easier Initiative, GSA FAS is committed to improving the Multiple Award Schedule (MAS) modification process in order to make it easier for you, our MAS industry partners, to do business with the government. We've heard your concerns, and want to make sure that your feedback on how to enhance the process is captured and taken into account. We invite you to participate in a short, 10 minute questionnaire to submit your valuable insights. Your feedback is essential to our efforts in advancing our processes, systems, and communication. Click [here](#) to complete the 2016 Modification Process Improvement Questionnaire and share your thoughts to make modifications easier in the future!

Link will lead to questionnaire below

Improving GSA's Multiple Award Schedules' (MAS) Modification Process Questionnaire

The screenshot shows a Google Drive document interface. At the top, a purple header bar contains the text "Improving GSA's Multiple Award Schedules' (MAS) Modification Pr" followed by "All changes saved in Drive" and a "SEND" button. Below the header, a white navigation bar has "QUESTIONS" and "RESPONSES" tabs. The main content area features a title "Improving GSA's Multiple Award Schedules' (MAS) Modification Process Questionnaire" in bold. Below the title is a paragraph: "GSA Federal Acquisition Service (FAS) is seeking industry partner responses to assist in improving the GSA Multiple Award Schedules' (MAS) modification process. Please respond to this questionnaire to assist GSA make it easier for you, our industry partners, with this effort." This is followed by OMB Control No. 3090-0297, an expiration date of 7/31/19, and a Paperwork Reduction Act statement. The bottom of the document includes contact information: "Send only comments relating to our time estimate, including suggestions for reducing this burden, or any other aspects of this collection of information to: General Services Administration, Regulatory Secretariat Division (MVCB), ATTN: Ms. Flowers/IC 3090-0297, 1800 F Street, NW, Washington, DC 20405." On the right side of the document, a vertical toolbar contains icons for adding content, text, images, video, and a menu.

What aspects of the modification process would you like to see improved to allow you to conduct better business? \*

Short answer text

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Do you feel there are requirements for submitting modification requests that are unnecessary? \*

Yes

No

If yes, please explain.

Short answer text

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Would use of templates and/or checklists assist you in processing modifications? \*

Yes

No

Maybe

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After review of the eMod User Guide (<http://amsystemssupport.fas.gsa.gov/>) do you have any issues with your understanding of the eMod process? If yes, explain. \*

Short answer text

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